

Virginia's National Core Indicators Project

2014 Adult Consumer Survey

Summary Report

Prepared by:

Partnership for People with Disabilities

Virginia Commonwealth University

October 2014



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This report includes information from a sample of adults with intellectual and developmental disabilities (I/DD) who use services from the Intellectual Disability (ID), Individual and Family Developmental Disabilities Support (DD), and Day Support (DS) Waivers; adults who live in state training centers, community ICFs-IID, and nursing facilities; and adults who have recently moved out of state training centers.

Virginia participates in the National Core Indicators (NCI) Project as part of the state's effort to measure the quality of I/DD services and system performance.

Questions about this report should be referred to Parthy Dinora at padinora@vcu.edu.

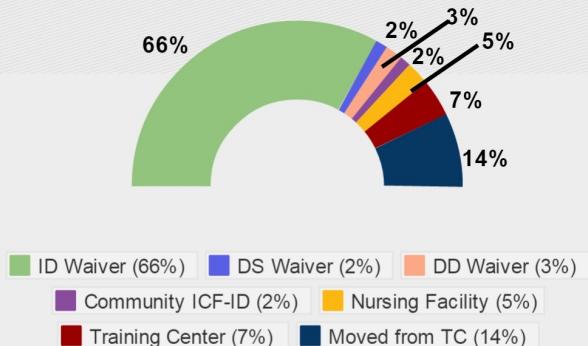
Virginia's National Core Indicators Project

2014 Adult Consumer Survey: DEMOGRAPHICS

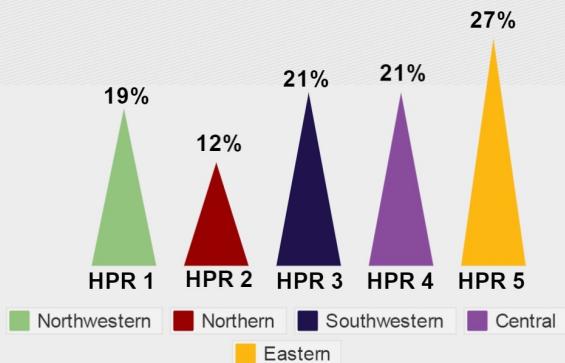


The NCI Survey has 3 sections:

- BACKGROUND is completed by support coordinators, case managers, or social workers
- For SECTION 1, only the person who uses services can respond
- For SECTION 2, the person or a proxy can respond



931
people
participated
in NCI for
FY 2013-14



Participation by Program Group

Region



56% survey participants male, 44% female

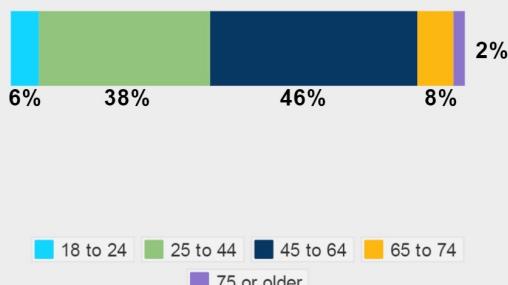


64% Caucasian, 32% African-American, 4% "Other" race

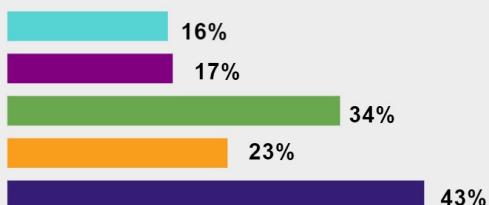
56% have a MH diagnosis (mood, anxiety, psychotic, or other MH disorder)

50% are reported to be in excellent or good health

39% of participants have limited or full guardianship



513
people were
reported to
need support
for behavior
challenges



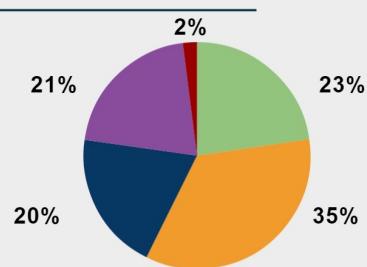
Age

Participants' Other Disabilities



826

people had an
intellectual
disability



Level of Intellectual Disability

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2014 Adult Consumer Survey: WHERE PEOPLE LIVE

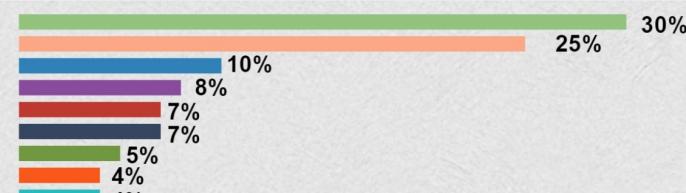


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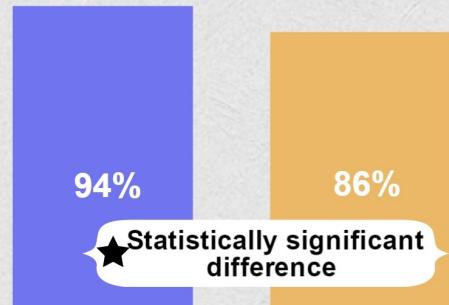
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91%
of people
said they like
where they
live

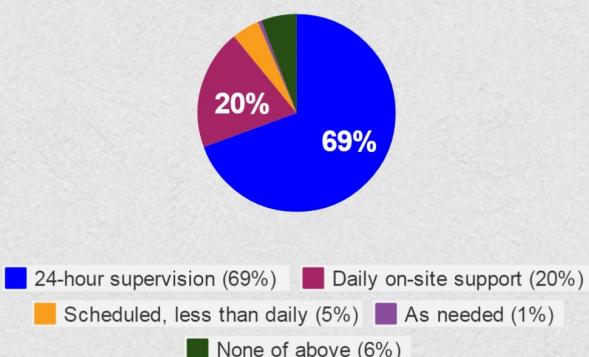


Where People Live

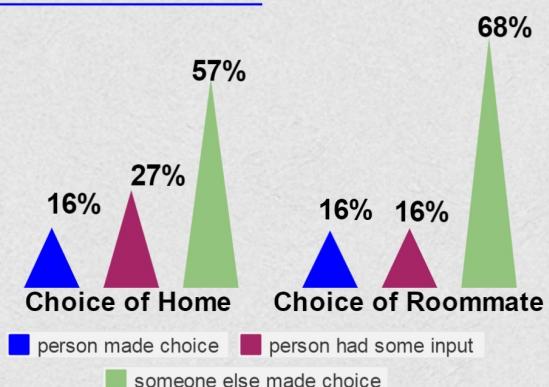
Like Where You Live

People who chose their own home like where they live more than people for whom someone else chose their home

A larger percent of people living in a parent/relative home (96%) said they like where they live compared with all other types of homes (88%)



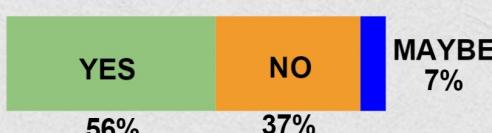
93%
of people feel
that they
have enough
privacy in
their home



Amount of Staff Supervision

Choice of Home & Roommates

191
people that
maybe or
definitely
would like to
live
somewhere
else



Support Coordinator Shared Information about
Options for Living in Own Home or Apartment

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2014 Adult Consumer Survey: EMPLOYMENT

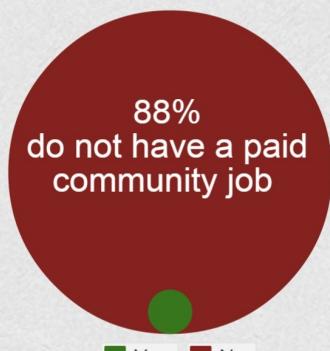


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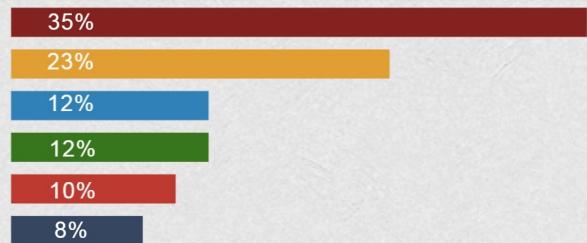
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Paid Community Job

102
people work
in paid
community
jobs



Buildings/grounds Other Retail Assembly
Materials handling Food service

Type of Job

The average income in a two week period was \$141

56% did not make above minimum wage

The average time worked in a two week period is 25 hours

For those who don't work and
responded to the question
about wanting to work

44%
(N=90)
want a job

Of those 90
people who
want a
job

16 have
employment as
a goal in their
plan

58% (N=45)
reported that
their support
coordinator
told them
about work
options

Other day activities
715

people engage
in various types
of activities
during the day



paid facility-based work unpaid community activity
unpaid facility-based activity

Day Activities

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2014 Adult Consumer Survey: BEHAVIOR CHALLENGES

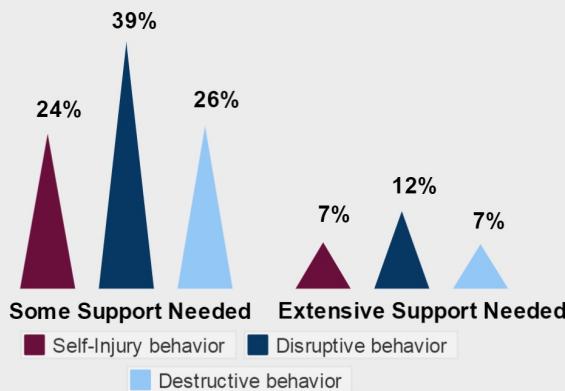


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Support Needed to Manage Behavior

60%
N=513

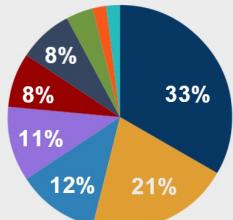
of people need some or extensive support to manage one of the three types of behavior

Of the people who need some or extensive support,

49% take medication for a behavior challenge

62% have behavior challenges

67% have a MH diagnosis



Where People with Behavior Support Live

More people who need support to manage various types of behavior live in homes with 4 or more people than those who live in homes with 1 to 3 people (65% vs 56%)

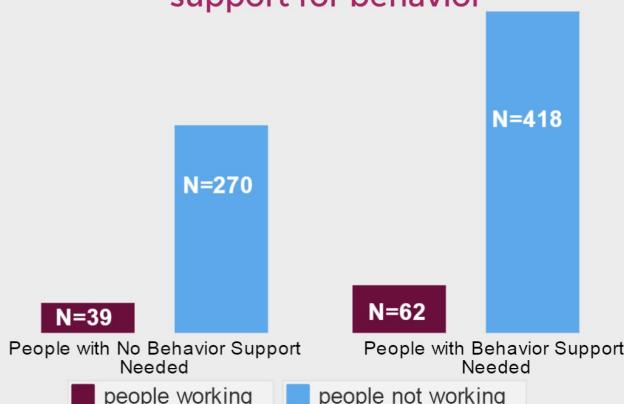
56%

★ Statistically Significant Difference

65%

Less than 4 people 4 or more people

There are no significant differences in the percentage of those employed when comparing those who need and those who do not need support for behavior



Paid community jobs:
People with and without behavior supports



Community Inclusion

Of people who need some or extensive support, a high percentage:

Went shopping in the past month (89%)

Went out for entertainment (77%)

Went to a restaurant or coffee shop (89%)

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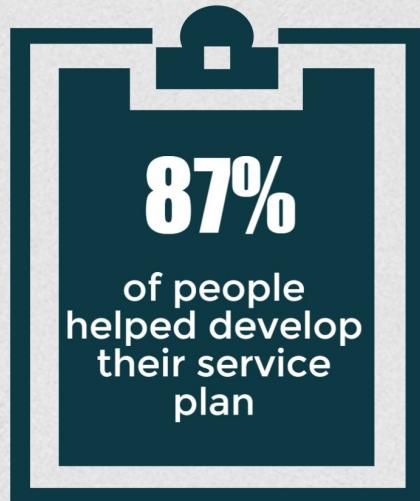
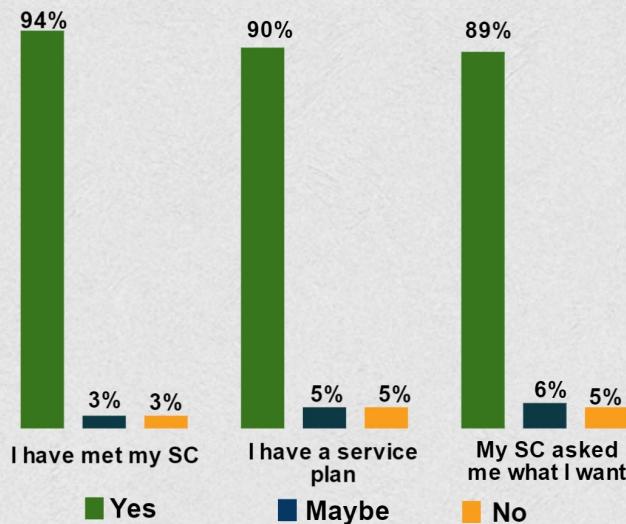
2014 Adult Consumer Survey: SUPPORT COORDINATION (SC)



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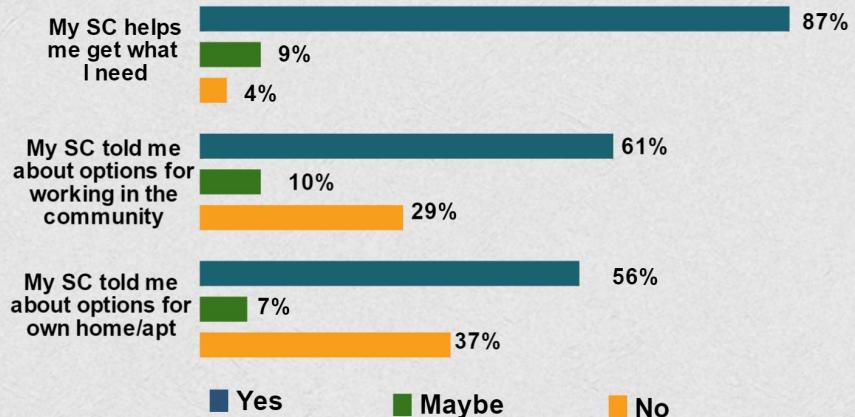
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Support Coordination/Plan Development

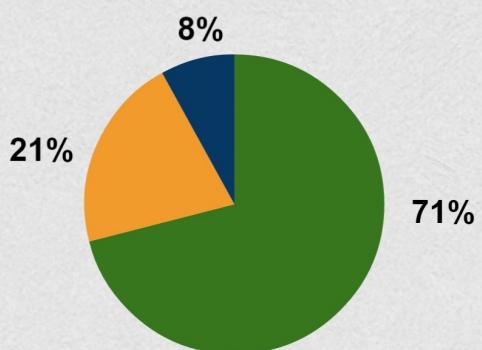


69%
of people
know whom to
contact if they
have problems
with their
support
coordinator



Support Coordination Assistance

Length of time it takes a services coordinator to get back in touch with a respondent



■ Calls Back Right Away (71%) ■ In Between (21%)
■ Took a Long Time (8%)