

Connector Administration

Oracle® Identity Governance Connector Guide for openfire™ Database Connector

Release 1.0.0



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Preface

This guide describes the connector that is used to onboard openfire™ applications into Oracle® Identity Governance.

Audience

This document is intended for people who deal with the administration of resources as well as teams who deal with the integration of target systems.

Related Documents

For information about installing and using Oracle® Identity Governance, visit the following Oracle® Help Center page:

- https://docs.oracle.com/en/middleware/idm/suite/12.2.1.4/index.html
- https://docs.oracle.com/en/middleware/idm/suite/12.2.1.3/index.html

For information about Oracle® Identity Governance Connectors documentation, visit the following Oracle® Help Center page:

• http://docs.oracle.com/middleware/oig-connectors-12213/index.html

Confidentiality

The material contained in this documentation represents proprietary, confidential information pertaining to Oracle® products and methods.

The audience agrees that the information in this documentation shall not be disclosed outside of Oracle, and shall not be duplicated, used, or disclosed for any purpose other than to evaluate this procedure.

Typographical Conventions

The following table describes the typographic conventions that are used in this document.

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Symbol Conventions

The following table explains symbols that might be used in this document.

Connector Administration Preface 1

Preface

Convention	Meaning
[]	Contains optional arguments and command options.
{ }	Contains a set of choices for a required command option.
\${}	Indicates a variable reference.
-	Joins simultaneous multiple keystrokes.
+	Joins consecutive multiple keystrokes.
>	Indicates menu item selection in a graphical user interface.

Connector Administration Preface 2

About the openfire™ Database Connector

Oracle® Identity Governance is a centralized identity management solution that provides self service, compliance, provisioning and password management services for applications residing on-premises or on the Cloud. Oracle® Identity Governance connectors are used to integrate Oracle® identity Governance with the external identity-aware applications.

The Oracle® Identity Manager Connector lets you create and onboard openfire™ applications in Oracle® Identity Governance.



Note

In this guide, the connector that is deployed using the **Applications** option on the **Applications Manage** tab of Identity Self Service is referred to as an **AOB application**. The connector that is deployed using the **Manage Connector** option in Identity System Administration is referred to as a **CI-based connector** (Connector Installer-based connector).

From Identity Governance release 12.2.1.3.0 onward, connector deployment is handled using the application onboarding capability of Identity Self Service. This capability lets business users to onboard applications with minimum details and effort. The connector installation package includes a collection of predefined templates (XML files) that contain all the information required for provisioning and reconciling data from a given application or target system. These templates also include basic connectivity and configuration details specific to your target system. The connector uses information from these predefined templates allowing you to onboard your applications quickly and easily using only a single and simplified UI.

Application onboarding is the process of registering or associating an application with Identity Governance and making that application available for provisioning and reconciliation of user information.

The following sections provide a high-level overview of the connector:

- Components
- Usage Recommendation
- Languages
- Supported Connector Operations
- Connector Architecture
- Supported Connector Features Matrix
- Features of the Connector



Note

At some places in this guide, openfire $^{\text{TM}}$ XMPP Server are referred to as the **target system**.

Components

The platform-specific hardware and software requirements listed in this document are valid as of the date this document was created. Since new platforms and operating systems may be certified after this document is published, it is recommended to consult the certification matrix on Oracle® Technology Network. The current statements about certified platforms and operating systems can be found there.

The respective certification matrix for Oracle® Identity and Access Management Suite products are available at the following URLs:

- Oracle® Fusion Middleware 12c (12.2.1.4.0)
- Oracle® Fusion Middleware 12c (12.2.1.3.0)

Required Versions

These are the software components and their versions required for installing and using the connector.

Component	Version
Oracle® Java Development Kit	JDK 1.8.0_131 or higher
Oracle® Infrastruktur	Oracle® WebLogic 12c (12.2.1.3.0)
Oracle® Database	Oracle® RDBMS 12c (12.2.0.1.0) or higher
Oracle® Identity Governance	Oracle® Identity Governance 12c Release 12.2.1.3.0
Connector Server	Identity Connectore Server Release 12.2.1.3.0
Target System	Oracle® RDBMS 12c (12.2.0.1.0)

Required Patches

These are the software components and their versions required for installing and using the connector.

Component	Version
Oracle® Identity Governance	Patch 30735905 Oracle® Identity Governance Bundle Patch ID:200108.2108)

Usage Recommendation

These are the recommendations for the openfire[™] Database Connector versions that you can deploy and use depending Oracle® Identity Governance version that you are using.



Note

Oracle® Identity Governance release 11.1.x, is not supported by this connector.

If you are using Identity Governance 12c (12.2.1.3.0) and want to integrate it the target system, then use the latest 12.2.1.x version of this connector and deploy it using either the **Applications** option on the **Manage** tab of Identity Self Service or the **Manage Connector** option in Oracle® Identity System Administration.

Languages

The connector supports the following languages:

- English
- French
- German

Supported Connector Operations

These are the operations that the connector supports for your target system:

User Management

Operation	Supported?
Create Account	Yes
Modify Account	Yes
Delete Account	Yes
Enable Account	Yes
Disable Account	Yes
Reset Password	Yes

Group Management

Operation	Supported?
Create Group	No
Modify Group	No
Delete Group	No

Room Management

Operation	Supported?
Create Room	No
Modify Room	No
Delete Room	No

Entitlement Grant Management

Operation	Supported?
Assign To Group	Yes
Revoke From Group	Yes
>Assign To Room	Yes
Revoke Room	Yes

Connector Architecture

With the connector you can manage user accounts on the target system. Account management is also known as target resource management. This mode of the connector enables the following operations:

Target Provisioning

Provisioning involves creating, updating, or deleting users on the target system through Oracle® Identity Governance. When you allocate (or provision) a target system resource to an identity, the

operation results in the creation of an account on the target system for that identity. In the Oracle® Identity Governance context, the term "provisioning" is also used to mean updates (for example enabling or disabling) made to the target system account through Oracle® Identity Governance.

Before you can provision users to the required groups or rooms on the target system, you must fetch into Oracle® Identity Governance the list of all groups and rooms used on the target system. This is achieved by using the OFS Group Lookup Reconciliation and OFS Room Lookup Reconciliation scheduled jobs for lookup synchronization.

• Target Reconciliation

During the target resource reconciliation, data on newly created and changed user accounts in the target system are compared and linked to existing identities and provisioned resources. To perform target resource reconciliation, scheduled job is used. The connector applies filters to locate users to be reconciled from the target system and then fetches the attribute values of these users.

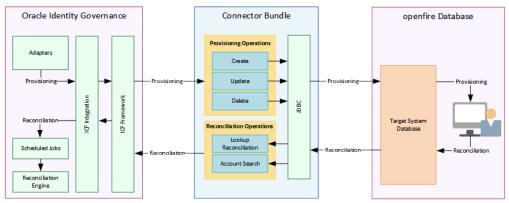


Figure 2.1. openfire™ Database Connector Architecture

As shown in this figure, the database of the openfire™ XMPP Server configured as a target resource by Oracle® Identity Governance. Provisioning, performed in Oracle® Identity Governance, creates and updates accounts for identities on the target system. Through the reconciliation, account data that is created and updated directly on the target system is fetched in Oracle® Identity Governance and saved against the corresponding identities.

The openfire™ Database Connector is implemented by using the Identity Connector Framework (ICF). ICF is a component that is required to use Identity Connectors and provides basic reconciliation and provisioning operations that are common to all Identity Governance connectors. In addition, ICF offers general functions that developers would otherwise have to implement themselves, e.g. B. connection pooling, buffering, timeouts and filtering. The ICF is shipped along with Identity Governance. Therefore, you need not configure or modify the ICF.

The openfire™ Database Connector uses JDBC to access the target system.

This connector supports Account Management only.

Supported Connector Features Matrix

Provides the list of features supported by the AOB application and CI-based connector.

Feature	AOB	CI
Account Full Reconciliation	Yes	Yes
Account Incremental Reconciliation	Yes	Yes
Account Limited Reconciliation	Yes	Yes
Account Delete Reconciliation	Yes	Yes
Group Reconciliation	Yes	Yes
Room Reconciliation	Yes	Yes
Secure Communication	Yes	Yes
Test connection	Yes	No
Connector Server	Yes	Yes

Features of the Connector

The features of the connector include support for connector server, support for high-availability configuration of the target system, connection pooling, reconciliation of deleted user records, support for groovy scripts, and so on.

- Full and Incremental Reconciliation
- Limited Reconciliation
- Reconciliation of Deleted User Records
- Lookup Fields Synchronized with the Target System
- Support for the Connector Server
- Support for Running Pre and Post Action Scripts
- Transformation of Account Data
- Secure Communication to the Target System
- Connection Pooling
- Support for High-Availability Configuration of the Target System

Full and Incremental Reconciliation

Full reconciliation involves reconciling all existing user records from the target system into Oracle® Identity Governance. In incremental reconciliation, only records that are added or modified after the last reconciliation run are fetched into Oracle® Identity Governance.

After you create the application, you can perform full reconciliation to bring all existing user data from the target system to Oracle® Identity Governance. After the first full reconciliation run, incremental reconciliation is automatically enabled. In incremental reconciliation, user accounts that have been added or modified since the last reconciliation run are fetched into Oracle® Identity Governance.

After you create the application, you can first perform full reconciliation. After the first full reconciliation run, incremental reconciliation is automatically enabled.

Limited Reconciliation

You can set a reconciliation filter as the value of the Filter attribute of a reconciliation scheduled job. This filter specifies the subset of added and modified target system records that must be reconciled.

Reconciliation of Deleted User Records

You can use the connector to reconcile user records that are deleted on the target system into Oracle® Identity Governance.

For more information about the reconciliation job used for reconciling these deleted records, see one of the following sections:

Reconciliation of Deleted Users Records

Lookup Fields Synchronized with the Target System

During a provisioning operation, you use a lookup field on the process form to specify a single value from a set of values. For example, you use the Country lookup field to select a country from the list of countries in the lookup field.

When you deploy the connector, lookup definitions corresponding to the lookup fields on the target system are created in Oracle® Identity Governance. Lookup field synchronization involves copying additions or changes made to the target system lookup fields into the lookup definitions in Oracle® Identity Governance.

For more information about the reconciliation job used for reconciling lookup definitions, see one of the following sections:

Scheduled Job for Lookup Field Synchronization

Support for the Connector Server

Connector Server is one of the features provided by ICF. By using one or more connector servers, the connector architecture permits your application to communicate with externally deployed bundles.

A Java connector server is useful when you do not wish to execute a Java connector bundle in the same VM as your application. It can be beneficial to run a Java connector on a different host for performance improvements.

For information about installing, configuring, and running the Connector Server, and then installing the connector in a Connector Server, see <u>Using an Identity Connector Server</u> in Oracle Fusion Middleware Developing and Customizing Applications for Oracle Identity Governance.

Support for Running Pre and Post Action Scripts

You can run pre and post action scripts on a computer where the connector is deployed. These scripts can be of type SQL/StoredProc/Groovy. You can configure the scripts to run before or after the create, update, or delete an account provisioning operations.

For more information, see <u>Updating the Provisioning Configuration</u> in Oracle Fusion Middleware Performing Self Service Tasks with Oracle Identity Governance.

Transformation of Account Data

You can configure transformation of account data that is brought into or sent from Oracle® Identity Governance during reconciliation and provisioning operations by writing Groovy scripts while creating your application.

For more information, see <u>Validation and Transformation of Provisioning and Reconciliation Attributes</u> in Oracle Fusion Middleware Performing Self Service Tasks with Oracle Identity Governance.

Secure Communication to the Target System

To provide secure communication to the target system, TLS/SSL is required. You can configure TLS/SSL between Oracle® Identity Governance and the Connector Server and between the Connector Server and the target system.

If you do not configure TLS/SSL, passwords can be transmitted over the network in clear text. For example, this problem can occur when you are creating a user or modifying a user's password.

For more information, see Configuring SSL.

Connection Pooling

A connection pool is a cache of objects that represent physical connections to the target. Oracle® Identity Governance connectors can use these connections to communicate with target systems.

At run time, the application requests a connection from the pool. If a connection is available, then the connector uses it and then returns it to the pool. A connection returned to the pool can again be requested for and used by the connector for another operation. By enabling the reuse of connections, the connection pool helps reduce connection creation overheads like network latency, memory allocation, and authentication.

One connection pool is created for each set of basic configuration parameters that you provide while creating an application. For example, if you have three applications for three installations of the target system, then three connection pools will be created, one for each target system installation.

For more information about the parameters that you can configure for connection pooling, see

<insert>link</insert>

Support for High-Availability Configuration of the Target System

You can configure the connector for compatibility with high-availability target system environments.

The connector can read information about backup target system hosts from the failover parameter of the Basic Configuration section and apply this information when it is unable to connect to the primary host

For more information about the Failover parameter, see <insert>link</insert>

Using the openfire™ Database Connector

You can use the openfire[™] Database Connector for performing reconciliation and provisioning operations after configuring your application to meet your requirements.

- Guidelines on Using the Connector
- Overview of <u>Lookup Definitions Used During Connector Operations</u>
- Scheduled Job for Lookup Field Synchronization

Using the Connector

This section discusses the following topics:

- Configuring Reconciliation
- Performing Provisioning Operations

Configuring Reconciliation

The following are guidelines that you must apply while configuring reconciliation:

- Before a target resource reconciliation run is performed, lookup definitions must be synchronized with the lookup fields of the target system. In other words, scheduled jobs for lookup field synchronization must be run before user reconciliation runs.
- The scheduled job for user reconciliation must be run before the scheduled job for reconciliation of deleted user data.
- The scheduled job for user reconciliation must be run before the scheduled job for reconciliation of deleted user data.

Performing Provisioning Operations

The following are guidelines that you must apply while performing provisioning operations:

- Before you perform provisioning operations, lookup definitions must be synchronized with the lookup fields of the target system. In other words, scheduled tasks for lookup field synchronization must be run before provisioning operations.
- Provisioning of groups is not supported by the connecttor.

Lookup Definitions Used During Connector Operations

Know more about the lookup definitions used during connector operations It can be categorized as follows:

- Predefined Lookup Definitions
 About Predefined Lookup Definitions
- Understanding <u>Synchronized Lookup Definitions</u> with the Target System

Predefined Lookup Definitions

This connector has no predefined Lookup Definitions.

Synchronized Lookup Definitions

During a provisioning operation, you use a lookup field on the process form to specify a single value from a set of values. For example, you may want to select a group from a lookup field to specify the group being assigned to the user.

When you deploy the connector, an empty lookup definition OFS. Group is created. The OFS. Group lookup definition is used to store values from a child table that must be displayed in a lookup field during provisioning. Depending upon your environment, you can customize the OFS. Group lookup definition to suit your requirement. Alternatively, you can create your own lookup definition for storing values to be displayed in a lookup field. See

<insert>xref</insert>

Using Lookup Definitions for information about setting up lookup fields.

Lookup field synchronization involves obtaining the most current values from specific tables in the target system to the lookup definitions (used as an input source for lookup fields, for example OFS.Group) in Oracle® Identity Governance.

The OFS Group Lookup Reconciliation scheduled job is used to synchronize values of these lookup definitions with the tables in the target system. While configuring the OFS Group Lookup Reconciliation scheduled job, you specify the name of the lookup definition that you want to synchronize as the value of the Reconciliation Object attribute. See Scheduled Job for Lookup Field Synchronization for more information about this scheduled task.

After lookup definition synchronization, data is stored in the following format:

Understanding Reconciliation Scheduled Jobs

When you run the Connector Installer, scheduled jobs are automatically created in Oracle® Identity Governance.

This section discusses the following topics:

- Scheduled Job for Lookup Field Synchronization
- Understanding <u>Synchronized Lookup Definitions</u> with the Target System

Scheduled Job for Lookup Field Synchronization

The OFS Group Lookup Reconciliation scheduled job is used for lookup fields synchronization.



Note

- Attribute values are predefined in the connector XML file that you import. Specify values only for those attributes that you want to change.
- Values (either default or user-defined) must be assigned to all required attributes. If even a single attribute value were left empty on those attributes, then reconciliation would not be performed

You must specify values for the attributes of this scheduled job.

Attribute	Description
IT Resource	Enter the name of the IT resource for the target system installation from which you want to reconcile records.
	This attribute is required.
	Default value: OFS.Endpoint
Encoded Value	The name of the entity attribute that has to be stored as the encoded value.
	This attribute is required.
	Default value:UID
Decoded Value	Enter the name of the attribute that is used to populate the Decode attribute of the lookup definition (specified as the value of the Lookup Name attribute).
	This attribute is required.
	Default value: description
Entitlement Prefix Required	Select the option Yes if the entitlements loaded needs to be prefixed with the internal system identifier and/or the name of the IT Resource.
	This attribute is required.
	Default value: Yes
Reconciliation Source	The identifier of the source (aka ObjectClass) that has to be used to reconcile.
	This attribute is required.
	Default value: Group
Reconciliation Object	The name of the object to reconcile.
	This attribute is required.
	Default value: OFS.Group
Reconciliation Operation	The operation to perform on the object to reconcile. Has to be either $\it Refresh$ or $\it Update$.
	This attribute is required.
	Default value: Update
Last Reconciled	Holds the timestamp when this task was last executed successfully.
	This attribute is required.
	Default value: 0
Gather Only	Select the option Yes if the data should only be gathered from the reconciliation source.
	This attribute is required.
	Default value: No
Lookup Group	The value written to <i>Lookup Group</i> attribute in case the operation on a particular Lookup Definition has to create it (Reconciliation Operation set as <i>Refresh</i>).
	This attribute is required.

Attribute	Description	
	Default value: OFS	
Dependent Job	Specifies the name of the Job that will be started by this Job on successfully completion.	

Attributes of the Scheduled Jobs



Note

Only account reconciliation is supported by the connector.

This section discusses the attributes of the following scheduled jobs:

- Reconciliation of User Records
- Incremental Reconciliation of User Records
- Reconciliation of Deleted Users Records

Reconciliation of User Records

After you create the connector, the scheduled task for user data reconciliation is automatically created in Oracle® Identity Governance. The OFS Account Reconciliation scheduled job, which is an instance of this scheduled task is used to reconcile user data from the target system.

You must specify values for the attributes of this scheduled job.

Attribute	Description
Batch Size	Specifies the size of a batch read from the Service Provider.
	This attribute is optional.
	Default value: 500
Thread Pool Size	Specifies that how many threads this task should create to distribute the workload.
	This attribute is optional.
	Default value: 1
IT Resource	Enter the name of the IT resource for the target system installation from which you want to reconcile user records.
	This attribute is required.
	Default value: OFS.Endpoint
Reconciliation Object	Enter the name of the resource object that is used for reconciliation.
	This attribute is required.
	Default value: OFS Account
Reconciliation Descriptor	Enter the path to the descriptor which specifies the mapping between the incomming field names and the reconciliation fields of the resource object to reconcile.
	This attribute is required.
	Default value: /metadata/ocs-features-reconciliation/dbs/ofs-account-reconciliation.xml

Attribute	Description
Ignore Dublicates	Select the option Yes to prevent event creation and processing of target system records that already exists in Identity Governance; otherwise select option No
	This attribute is required.
	Default value: Yes
Search Filter	Specifies which filter criteria has to be applied to retrieve entries. Must be a valid Service Provider search filter.
	This attribute is optional.
Last Reconciled	Holds the timestamp when this task was last executed successfully.
	This attribute is required.
	Default value: 0
Gather Only	Select the option Yes if the data should only be gathered from the reconciliation source.
	This attribute is required.
	Default value: No
Dependent Job	Specifies the name of the Job that will be started by this Job on successfully completion.

Incremental Reconciliation of User Records

Reconciliation of Deleted Users Records

After you create the connector, the scheduled task for reconciling data about deleted users records is automatically created in Oracle® Identity Governance. The OFS Account Delete Reconciliation scheduled job, which is an instance of this scheduled task is used to reconcile user data from the target system.

You must specify values for the attributes of this scheduled job.

Attribute	Description	
Batch Size	Specifies the size of a batch read from the Service Provider.	
	This attribute is optional.	
	Default value: 500	
IT Resource	Enter the name of the IT resource for the target system installation from which you want to reconcile user records.	
	This attribute is required.	
	Default value: OFS.Endpoint	
Reconciliation Object	Enter the name of the resource object that is used for reconciliation.	
	This attribute is required.	
	Default value: OFS Account	
Reconciliation Descriptor	Enter the path to the descriptor which specifies the mapping between the incomming field names and the reconciliation fields of the resource object to reconcile.	

Attribute	Description	
	This attribute is required.	
	Default value: /metadata/ocs-features-reconciliation/dbs/ofs-account-reconciliation.xml	
Last Reconciled	Holds the timestamp when this task was last executed successfully.	
	This attribute is required.	
	Default value: 0	
Dependent Job	Specifies the name of the Job that will be started by this Job on successfully completion.	
	This attribute is optional.	

Configuring Scheduled Jobs

This section describes the procedure to configure scheduled jobs. You can apply this procedure to configure the scheduled jobs for lookup field synchronization and reconciliation.

- Lookup Field Synchronization and Reconciliation
- Configuring Scheduled Jobs

Lookup Field Synchronization and Reconciliation

<insert>table-link</insert>

lists the scheduled jobs that you can configure.

Scheduled Job		Description
OFS Group Reconciliation	Lookup	This scheduled job is used for lookup field synchronization. See Scheduled Jobs for Scheduled Job for Lookup Field Synchronization for information about this scheduled job.
OFS Reconciliation	Account	This scheduled job is used for user reconciliation when the target system is configured as a target resource. See Scheduled Jobs for Reconciliation of User Records for more information.
OFS Account Reconciliation	Delete	This scheduled job is used for reconciliation of deleted user records when the target system is configured as a target resource. See Scheduled Jobs for Reconciliation of Deleted Users Records for more information.

Configuring Scheduled Jobs

To configure a scheduled job:

- 1. Log in to Oracle® Identity System Administration.
- 2. In the left pane, under System Management, click **Scheduler**.
- 3. Search for and open the scheduled task as follows:
 - a. On the left pane, in the Search field, enter the name of the scheduled job as the search criterion. Alternatively, you can click Advanced Search and specify the search criterion.

- b. In the search results table on the left pane, click the scheduled job in the Job Name column.
- 4. On the Job Details tab, you can modify the following parameters:

Retries

Enter an integer value in this field. This number represents the number of times the scheduler tries to start the job before assigning the Stopped status to the job.

Schedule Type

Depending on the frequency at which you want the job to run, select the appropriate schedule type.



Note

See <u>Creating Jobs</u> in Oracle Fusion Middleware Administering Oracle Identity Manager for detailed information about schedule types.

In addition to modifying the job details, you can enable or disable a job.

5. On the Job Details tab, in the Parameters region, specify values for the attributes of the scheduled task.



Note

- Attribute values are predefined in the connector XML file that you import. Specify values only for those attributes that you want to change.
- Values (either default or user-defined) must be assigned to all the attributes.
 If even a single attribute value is left empty, then reconciliation is not performed.
- Attributes of the scheduled task are discussed in <u>Attributes of the</u> Scheduled Jobs.

Installing and Configuring the Connector

The procedure to deploy the connector is divided across three stages namely preinstallation, installation, and postinstallation.

The procedure to install and configure the connector can be divided into the following stages:

- Prerequisites for Installing the Connector
- Postinstallation

Prerequisites for Installing the Connector

Prerequisite for the connector involves creating a target system user account and configuring the database.

Perform the following preinstallation procedures on your target system:

- Creating a Target System User Account for Connector Operations
- ???

Creating a Target System User Account for Connector Operations

Oracle® Identity Governance uses a target system user account to provision to and reconcile data from the target system. For all target systems certified for this connector, the following are the minimum rights to be assigned to the target system user account:

· For reconciliation:

The user account must have permissions to run select statements on the tables that must be managed by this connector.

· For provisioning:

The user account must have permissions to perform select, insert, update, and delete operations on the tables to be managed by this connector.

See the target system documentation for the procedure to create a target system user account with the preceding permissions required for performing connector operations.

Configured the target system

Some system properties are required to change:

· Disable Inband Account Registration

Installation

Installation on Oracle® Identity Governance consists of the following procedures:

Running the Connector Installer

To run the Connector Installer:

1. Copy the contents of the connector installation media directory into the following directory:

- Log in to the Administrative and User Console by using the user account described in the "Creating the User Account for Installing Connectors" section of Oracle® Identity Manager Administrative and User Console Guide.
- Click Deployment Management and then click Install Connector.
- 4. From the Connector List, select Openfire Database Connector Configuration 1.0.0.0. This list displays the names and release numbers of connectors whose installation files you copy into the default connector installation directory:

OIM_HOME/ConnectorDefaultDirectory.

If you have copied the installation files into a different directory, then:

- 1. In the **Alternative Directory** field, enter the full path and name of that directory.
- 2. To prepopulate the list of connectors in the Connector List, click **Refresh**.
- 3. From the Connector List, select Openfire Database Connector Configuration 1.0.0.0.
- 5. Click Load.
- 6. To start the installation process, click **Continue**.

The following tasks are performed, in sequence:

- 1. Configuration of connector libraries.
- 2. Import of the connector XML files (by using the Deployment Manager).
- 3. Compilation of adapters.
- 7. On successful completion of a task, a check mark is displayed for the task. If a task fails, then an X mark and a message stating the reason for failure are displayed. Depending on the reason for the failure, make the required correction and then perform one of the following steps:
 - 1. Retry the installation by clicking Retry
 - 2. **Cancel** the installation and begin again from Step 4.
- 3. If all three tasks of the connector installation process are successful, then a message indicating successful installation is displayed. In addition, a list of steps that you must perform after the installation is displayed. These steps are as follows:
 - 1. Ensuring that the prerequisites for using the connector are addressed.
 - Configuring the IT resource for the connector.

Record the name of the IT resource displayed on this page. The procedure to configure the IT resource is described later in this guide.

Configuring the Scheduled Jobs.

Record the names of the Scheduled Jobs displayed on this page. The procedure

to configure these Scheduled Jobs is described later in this guide

When you run the Connector Installer, it uploads the connector files and external code files to database connected to Oracle® Identity Governance. These files are listed in following table:

File in the Installation Media Directory	Destination Location
lib/ofs.identity.connector.adapter-12.2.1.3.jar	JavaTasks
lib/ofs.identity.connector.scheduler-12.2.1.3.jar	ScheduleTask
lib/ofs.identity.connector.common-12.2.1.3.jar	ThirdParty
lib/ofs.identity.connector.bundle-12.2.1.3.jar	bundle
Files in the resources directory	connectorResources

Postinstallation

Configuring the IT Resource for the Target System

The IT resource for the target system is created during connector installation. This IT resource contains connection information about the target system. Oracle® Identity Governanace uses this information during reconciliation and provisioning.

Parameter	Description	
Server Name	Enter the host name or IP address of the Database Service computer (target system host computer) on which Database Service is installed.	
	Samples	
	hardy hardy.example.com 192.168.64.131	
Server Port	Enter the number of the port at which the service is listening at the target host computer.	
	Samples: 1521	
Server Feature	The advanced feature configuration of this IT resource.	
	Sample value : /metadata/ocs-features-configuration/dbs/ofs-feature.xml	
Database Driver	The implementation of the database driver.	
	Samples: oracle.jdbc.OracleDriver	
Database Name	The name of the database as specified in the	
	Samples: mdr.vm.oracle.com	
Database Schema	The cataloge schema name to be used.	
	Samples: ofsowner	
Root Context	????	
Principal Name	Enter the name of the user account that you create by performing the procedure described in <u>Creating a Target</u> System User Account for Connector Operations.	
	Samples: oiguser	

Parameter	Description	
Principal Password	Enter the password of the user account that you create by performing the procedure described in <u>Creating a Target System User Account for Connector Operations</u> .	
Secure Socket	Enter $_{Yes}$ to specify that you will configure SSL between Oracle® Identity Governance and the target system. Otherwise, enter no.	
	Default: false	
Locale Language	The name of language the target system is using.	
	Default: en	
Locale Country	The name of language region the target system is using.	
	Default: US	
Locale TimeZone	The time zone the target system is using.	
	Default: GMT+01:00	
Connection Timeout	Specifies the maximum length of time in milliseconds that a connection attempt should be allowed to continue before giving up.	
	Default: -1 (wait forever)	
Response Timeout	Specifies the maximum length of time in milliseconds that an operation should be allowed to block while waiting for a response from the server.	
	Default: 10000	
	· · · · · · · · · · · · · · · · · · ·	

Configuring the IT Resource for the Connector Server

If you have used the Connector Server, then you must configure values for the parameters of the Connector Server IT resource.

After you create the application for your target system, the connector creates a default IT resource for the Connector Server. The name of this default IT resource is OFS Endpoint.

In Oracle® Identity System Administration, search for and edit the openfire™ IT resource to specify values for the parameters of IT resource for the Connector Server listed in Table 4-2. For more information about searching for IT resources and updating its parameters, see Managing <u>Managing IT Resources</u> in Oracle Fusion Middleware Administering Oracle Identity Governance.

Parameter	Description
Host	Enter the host name or IP address of the computer hosting the Connector Server.
	Sample: HostName
Key	Enter the key for the Connector Server.
Port	Enter the number of the port at which the Connector Server is listening.
	Sample: 8757
Port	Enter an integer value which specifies the number of milliseconds after which the connection between the

Parameter	Description
	Connector Server and Oracle® Identity Governance times out.
	If the value is zero or if no value is specified, the timeout is unlimited.
	Sample: 0(recommended value)
UseSSL	Enter true to specify that you will configure SSL between Oracle® Identity Governance and the Connector Server. Otherwise, enter false. Default:false
	It is recommended that you configure SSL to secure communication with the connector server. To configure SSL, see SSL for Connector Server and OIM in Oracle Fusion Middleware Developing and Customizing Applications for Oracle Identity Governance.

Configuring SSL

Configure SSL to secure data communication between Oracle® Identity Governance and the target system.

- 1. Obtain the SSL certificate by obtaining the public key certificate of the target system.
- 2. Copy the public key certificate of the target system to the computer hosting Oracle® Identity Governance.
- Run the following keytool command to import the public key certificate into the identity key store in Oracle® Identity Governance:

keytool -import -keystore WEBLOGIC_HOME/server/
lib/DemoTrust.jks -file CERT_FILE_NAME storepass PASSWORD

In this command:

Parameter	Meaning
WEBLOGIC_HOME	The
CERT_FILE_NAME	The full path and name of the certificate file.
PASSWORD	The password of the keystore.

The following is a sample value for this command:

keytool -import -keystore /opt/oracle/product/
fwm/12.2.1/wlserver/server/lib/DemoTrust.jks file /home/target.cert -storepass changeit



Note

Change the parameter values passed to the keytool command according to your requirements. Ensure that there is no line break in the keytool arguments.

Managing Logging

The following topics provide detailed information about logging:

- Understanding Log Levels
- Enabling Logging

Understanding Log Levels

This section describes Log Levels for the connector, by:

- <u>Diagnostic Logging Log Levels</u>
- Connector Server Log Levels

Diagnostic Logging Log Levels

Oracle® Identity Governance uses Oracle® Diagnostic Logging (ODL) logging service for recording all types of events pertaining to the connector.

When you enable logging, Oracle® Identity Governance automatically stores in a log file information about events that occur during the course of provisioning and reconciliation operations.

ODL is the principle logging service used by Oracle® Identity Governance and is based on <code>java.util.Logger</code>. To specify the type of event for which you want logging to take place, you can set the log level to one of the following:

Level	Description
SEVERE.intValue()+100	This level enables logging of information about fatal errors.
SEVERE	This level enables logging of information about errors that might allow Oracle® Identity Governance to continue running.
WARNING	This level enables logging of information about potentially harmful situations.
INFO	This level enables logging of messages that highlight the progress of the application.
CONFIG	This level enables logging of information about fine- grained events that are useful for debugging.
FINE, FINER, FINEST	These levels enable logging of information about fine- grained events, where FINEST logs information about all events.

These message types are mapped to ODL message type and level combinations as shown in <u>Table Java Log Levels To Oracle Diagnostic Log Levels</u>.

Java Level	ODL Message Type:Level
SEVERE.intValue()+100	INCIDENT_ERROR:1
SEVERE	ERROR:1
WARNING	WARNING:1
INFO	NOTIFICATION:1
CONFIG	NOTIFICATION:16

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Managing Logging

Java Level	ODL Message Type:Level
FINE	TRACE1
FINER	TRACE16
FINEST	TRACE32

The configuration file for ODL is logging.xml is located at the following path:

DOMAIN_HOME/config/fmwconfig/servers/OIM_SERVER/logging.xml.

Here, *DOMAIN_HOME* and *OIM_SEVER* are the domain and server names specified during the installation of Oracle Identity Governance.

Connector Server Log Levels

The conf directory contains the logging.properties file, which you can edit to meet your requirements.

The following topics provide detailed information about logging:

When you enable logging, the connector server stores in a log file information about events that occur during the course of provisioning and reconciliation operations for different statuses. By default, the connector server logs are set at INFO level and you can change this level to any one of these.

Level	Description
Error	This level enables logging of information about errors that might allow connector server to continue running.
WARNING	This level enables logging of information about potentially harmful situations.
INFO	This level enables logging of messages that highlight the progress of the operation.
FINE, FINER, FINEST	These levels enable logging of information about fine- grained events, where FINEST logs information about all events.

Enabling Logging

This section describes how to enable logging for the connector, by:

- Enabling Logging on Oracle® WebLogic Server
- Enabling Logging on the remote Connector Server

Enabling Logging on Oracle® WebLogic Server

To enable logging on Oracle® WebLogic Server:

- Edit the DOMAIN_HOME/config/fmwconfig/servers/ OIM_SERVER/logging.xml file as follows:
 - a. Add the following blocks in the file:
 - b. Replace both occurrences of **[LOG-LEVEL]** with the ODL message type and level combination that you require. <u>Table: Oracle Diagnostic Log Levels</u> lists the supported message type and level combinations.

Similarly, replace [PATH-TO-LOG-ROOT] and [WEBLOGIC-DOMAIN] with the full path and name of the log file in which you want log messages to be recorded.

The following blocks show sample values for [LOG-LEVEL] and [FILE_NAME]:

```
ogger name = "OCS.JCS.PROVISIONING"
level = "[LOG-LEVEL]"
<lagraphy <li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><l
                                                                       useParentHandlers="false">
             <handler name="oig-handler"/>
</logger>
                                  level
                                                                                                                                                                                                                                   = "OCS.JCS.RECONCILIATION"
<logger name
                                                                                                                                                                                                                                ="[LOG-LEVEL]"
                                                                    useParentHandlers="false">
           <handler name="oig-handler"/>
</logger>
                                                                    name = "JCS.CONNECTOR.OFS" level = "[LOG-LEVEL]"
<lagraphy <li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><lagraphy</li><l
                                                                     useParentHandlers="false">
             <handler name="jcs-handler"/>
</logger>
```

With these sample values, when you use Oracle® Identity Governance, all messages generated for this connector that are of a log level equal to or higher than the NOTIFICATION:1 level are recorded in the specified file.

- 2. Save and close the file.
- 3. Set the following environment variable to redirect the server logs to a file:

Managing Logging

For Microsoft Windows:

set WLS_REDIRECT_LOG=[FILENAME]

For UNIX:

export WLS_REDIRECT_LOG=[FILENAME]

Replace **FILENAME** with the location and name of the file to which you want to redirect the output.

4. Restart the application server.

Enabling Logging on the remote Connector Server

Edit the logging.properties file located in the CONNECTOR_SERVER_HOME/conf directory to enable logging.

To do so:

- 1. Navigate to the CONNECTOR_SERVER_HOME/conf directory.
- 2. Open the logging.properties file in a text editor.
- 3. Replace both occurrences of **[LOG-LEVEL]** with the level combination that you require. <u>Table: Connector Server Log Levels</u> lists the supported message type and level combinations.

Edit the following entry by replacing INFO with the required level of logging:

.level=INFO

```
handlers=java.util.logging.ConsoleHandler java.util.logging.FileHandler

...

java.util.logging.FileHandler.level = [LOG-LEVEL]

java.util.logging.FileHandler.pattern = [PATH-TO-LOG-ROOT]/server.log

java.util.logging.FileHandler.limit = 102400

java.util.logging.FileHandler.count = 1

java.util.logging.FileHandler.formatter = java.util.logging.SimpleFormatter

JCS.CONNECTOR.OFS.level=[LOG-LEVEL]
```

- 4. Save and close the file.
- 5. Restart the connector server.

openfire™ Database Connector Model

Overview

The figure below shows an overview of the data model of the connector.

OpenFire User

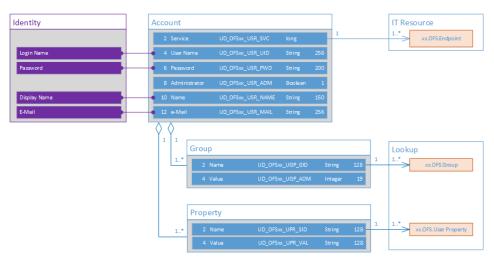


Figure 6.1. openfire™ Database Connector Model

In addition to the <u>Account</u> data model required by an openfire[™] Database, the data model of the connector supports the storage of groups and account-specific properties.

- Group
- Property

Account

The account data are stored in the form UD_OFS_USR.

Attributes

Label	Name	Type	Length
Service	UD_OFS_USR_SVC	Long	
User Name	UD_OFS_USR_UID	String	256
Password	UD_OFS_PWD	String	200
Administrator	UD_OFS_USR_ADM	Boolear	1
Name	UD_OFS_USR_NAME	String	150
e-Mail	UD_OFS_USR_MAIL	String	256

Prepopulation

Rules are implemented for some of the attributes described above, which derive values for such an attribute from the profile of an identity the account belongs to.

The following sections describes the adapter configuration for:

• User Name

- Password
- Name
- <u>E-Mail</u>

User Name

Property	Value	Description
Adapter	OCS PrePopulate Req String Converted	uired The logical adapter applied to prepopulate the value for the attribute.
profileValue	User Login	The source for the value of the attribute in the user account, which is derived from the identity's profile.
convertRule	lower	The hint for the adapter to convert the value derived from the identity profile to lowercase.

Password

Property	Value	Description
Adapter	OCS PrePopulate Requ String	uired The logical adapter applied to prepopulate the value for the attribute.
profileValue	Password	The source for the value of the attribute in the user account, which is derived from the identity's profile.

Name

Property	Value	Description
Adapter	OCS PrePopulate Conditional	The logical adapter applied to prepopulate the value for the attribute.
profileValue1	Initials	The primary source for the value of the attribute in the user account, which is derived from the identity's profile.
profileValue2	Display Name	The secondary source for the value of the attribute in the user account, which is derived from the identity's profile.

E-Mail

Property	Value	Description
Adapter	OCS PrePopulate String	Required The logical adapter applied to prepopulate the value for the attribute.

Property	Value	Description
profileValue	Email Address	The source for the value of the attribute in the user account, which is derived from the identity's profile.

Group

The groups assigned to a user account are stored in the UD_OFS_UGP form.

Attributes

Label	Name	Туре	Length
Name	UD_OFS_UGP_GID	String	128
Administrator	UD_OFS_UGP_ADM	Integer	19

Prepopulation

The form is not subject to any rules for prepopulating values.

Property

The properties assigned to a user account are stored in the UD_OFS_UPR form.

Attributes

Label	Name	Туре	Length
Name	UD_OFS_UPR_SID	String	128
Administrator	UD_OFS_UPR_VAL	String	128

Prepopulation

The form is not subject to any rules for prepopulating values.

Files and Directories in the openfire™ Database Connector Installation Package

This appendix describes the files and directories corresponding to the openfire™ Database Connector.

The appendix includes the following topics:

- Runtime Artifacts
- System Configuration
- Instance Configuration

Runtime Artifacts

The base configuration of the connector conatins the Connector Bundle and the enhanced integration libraries.



Note

The files belonging to the *System Integration* layer and need to be installed only once.

Path	Description
lib/ofs.identity.connector.bundle-12.2.1.3.jar	This JAR file contains the connector bundle.
	The connector bundle includes the required version of the RDBMS Library Pack (ocs.identity.connector.dbms.jar file).
lib/ofs.identity.connector.adapter-12.2.1.3.jar	This JAR file is used during provisioning of user data.
	This file is applicable only for a Cl-based connector.
lib/ofs.identity.connector.scheduler-12.2.1.3.jar	This JAR file is used during reconciliation of data.
	This file is applicable only for a Cl-based connector.
lib/ofs.identity.connector.common-12.2.1.3.jar	This JAR file is used during provisioning and reconciliation of data.
	This file is applicable only for a Cl-based connector.

System Configuration

The configuration of the connector contain definitions for the following connector components:.

- IT Resource Type
- · Process Tasks and Adapters

· Scheduled tasks



Note

The files belonging to the *System Integration* layer and need to be installed only once.

Path	Description
lib/ofs.identity.connector.bundle-12.2.1.3.jar	This JAR file contains the connector bundle.
	The connector bundle includes the required version of the RDBMS Library Pack (ocs.identity.connector.dbms.jar file).
lib/ofs.identity.connector.adapter-12.2.1.3.jar	This JAR file is used during provisioning of user data.
	This file is applicable only for a Cl-based connector.
lib/ofs.identity.connector.scheduler-12.2.1.3.jar	This JAR file is used during reconciliation of data.
	This file is applicable only for a Cl-based connector.
	This JAR file is used during provisioning and reconciliation of data.
	This file is applicable only for a Cl-based connector.
xml/base/dbs-resource-dm.xml	This descriptor defines the IT Resource Type Definition of a Generic Database Endpoint.
	This file is applicable only for a Cl-based connector.
xml/base/dbs-adapter-dm.xml	This descriptor defines the Adapters of an openfire™ Database Connector used during provisioning.
	This file is applicable only for a Cl-based connector.
xml/base/dbs-scheduler-dm.xml	This descriptor defines the Scheduled Tasks of an openfire™ Database Connector used during reconciliation.
	This file is applicable only for a Cl-based connector.

Instance Configuration

The configuration of an instance contain definitions for the following connector components:.

- IT Resource
- Lookup Definitions
- Resource Object
- Process Definitions
- Process Forms
- Prepopulate RulesReconciliation rules

Path	Description
xml/target/ofs-resource-dm.xml	This descriptor defines the IT Resource of a Generic Database Endpoint.
	This file is applicable only for a Cl-based connector.
xml/target/ofs-lookup-dm.xml	This descriptor defines the predefined Lookup Definition an openfire™ Database Connector.
	This file is applicable only for a Cl-based connector.
xml/target/ofs-model-dm.xml	This descriptor defines the Form Metamodel leveraged by an openfire™ Database Connector.
	This file is applicable only for a CI-based connector.
xml/target/ofs-process-dm.xml	This descriptor defines the Resource Object and the Process Defintion of an openfire™ Database Connector.
	This file is applicable only for a Cl-based connector.
xml/target/ofs-scheduled-dm.xml	This descriptor defines the Scheduled Jobs of an openfire™ Database Connector.
	This file is applicable only for a Cl-based connector.
xml/target/ofs-request-dm.xml	This descriptor contain dataset- related definitions for the create and modify user provisioning operations executed by an openfire™ Database Connector.
	This file is applicable only for a Cl-based connector.
mds/ofs-feature-dm.xml	This descriptor defines the extended configuration belonging to the IT Resource of an openfire™ Database Connector.
	This file is applicable only for a Cl-based connector.
mds/ofs-account-provisioning-dm.xml	This descriptor defines the attribute mapping used during provisioning

Path	Description
	by an openfire™ Database Connector.
	This file is applicable only for a CI-based connector.
mds/ofs-account-reconciliation-dm.xml	This descriptor defines the attribute mapping used during reconciliation by an openfire™ Database Connector.
	This file is applicable only for a CI-based connector.

Issues and Workarounds

These ...

Administrators

Problem

If a user account previously marked as administrator is deleted later on in the server UI, this account remains marked as administrator in the table of the system properties (ofProperty), if this grant has not previously been revoked and saved.

Workaround

No workaround available at the time being.

Password Encryption

Problem

Passwords are encrypted with the Blowfish Block Cipher.

Initializing such a ciper is an expensive operation. A key material is required for this pupose, which is loaded from the database for this purpose.

In order not to have to carry out this process every time a new user account is created or the password is changed for an existing user account, the entire Ciper is cached after its initialization. However, it should be noted that if the key material in the database changes, the cipher of the server and the cipher in the connector's cache use different key material for the encryption from this point in time on. But this is a general problem of the server, since the existing passwords are not automatically recalculated after the change and thus no user account can log in to the server anymore.

Workaround

A workaround is that Identity Governance is restarted and then the changed value is used for password encryption. This ensures that newly created user accounts and the user accounts for which the password was reset after the restart can log in to the server again.

If there is any concern that this practice will have too much impact on the user experience of Identity Governance, the connector should be deployed in a external Connector Server. In this architecture, only the connector server has to be restarted.

Status of a user account

Problem

The status of a user account in openfire[™] is defined as a flag with a validity period. Identity Governance, on the other hand, regards the status of a user account as a global property.



Note

At a certain point in time there is only one or no status information in openfire TM for a certain user account.

Workaround

As a workaround, the status of a user account when the account is deactivated is set with the current date as the start time of the deactivation. The expiry date of the deactivation is set indefinitely. The activation of the relevant user account deletes the status information.

Locked User Accounts

Problem

If a user account is locked, a login in openfire#8482; Admin Console and opening an XMPP session are no longer possible. This behavior is intentional.

If the user account is now unlocked through the connector, a login in openfire™ Admin Console or opening an XMPP session is still not possible.

Reason

openfire[™] relies heavily on caching. Since the connector operates directly on the database, the caches in the middleware remain untouched and can thus indicate a different status for a user account (Split Brain).

The caches in the middleware are configured with a maximum lifetime, after which they refreshing themselves.

A user who has just been unlocked will have to wait until this maximum lifetime has expired before trying to log in again.

Workaround

An administrator resets manually following caches:

- · Locked Out Accounts
- User

Group Membership

Problem

If a user account is assigned/revoked to/from a group in openfire™ will not honor this change.

Reason

openfire™ relies heavily on caching. Since the connector operates directly on the database, the caches in the middleware remain untouched and can thus indicate a different status for a user account (Split Brain).

The caches in the middleware are configured with a maximum lifetime, after which they refreshing themselves.

Issues and Workarounds

A user who has just been assigned/revoked to/from a group will have to wait until this maximum lifetime has expired before this change has an effect.

Workaround

An administrator resets manually following caches:

- Group
- User

Group Administrator

Problem

A user account can be permitted as an adminstrator to a group. Setting this flag is mandatory at the time a membership to a group is assigned. This behavior is intentional.

The customized version does not provide any capability to managed this flag. (The original OF UI have such capabilities)

Workaround

No workaround available at the time being.