

TALKING ABOUT COMPUTER PROBLEMS

Lesson: Talking About Computer Problems

At the end of today's lesson, you will:

- Be able to talk about computer problems
- Be able to pronounce the sounds /s/ and /z/ correctly
- Be aware of some vocabulary relating to today's topic



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Technical support



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No speaker

Warm up

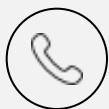
Watch the video and answer the questions.

1. Have you ever been angry at your computer? Why?

2. What would you do if your computer had a problem?



Source: <https://www.youtube.com/watch?v=2aOICtMyKTK>



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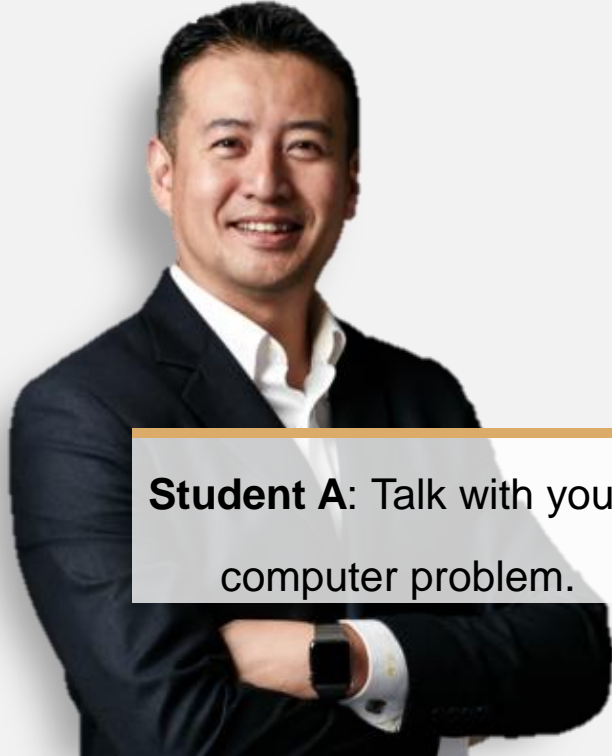
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Free talk

Choose one role and act it out with your partner in 2 minutes.



Student A: Talk with your colleague about your computer problem.



Student B: You are student A's colleague. Talk with him/her.



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Dialogue

Learn how to talk about computer problems.



Katy



Jimmy

Hey Jimmy. Are you busy now?

I'm having some problems with my computer.

I have already restarted it thousands of times, but that didn't help. I seem to have lost some documents.

So, can you fix it?

No. What's wrong?

Have you tried restarting your computer?

Calm down. I will check it out for you.

Oh, sorry Katy. The screen keeps freezing. **I think you should call IT Support.**



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Speak Out Loud

TOPICA NATIVE

Learn how to pronounce the sounds /s/ and /z/ correctly.

Read all the words below:



Busy



Solution



Physical



Fix



Freezing



Support



Basic



Screen



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Learn how to pronounce the sounds /s/ and /z/ correctly.

Common mistakes:

/s/: Busy, Physical, Solution, Fix, Freezing, Support, Basic, Screen

Correct pronunciation:



- Solution, Fix, Support, Basic, Screen

- Busy, Physical, Freezing



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Conversation

Pair work: Choose a context and talk with your teacher in 2 minutes.

Student:

You are having a problem with your computer.

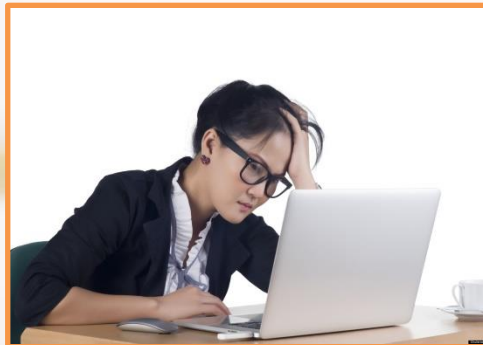
Talk with your teacher.

Suggestions:

- ✓ I'm having some problems with my computer.
- ✓ Have you tried ...?
- ✓ I think you should ...



You can't access the Internet.



You can't open folders and files.



You can't charge your laptop.



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Assessment

Here are some comments on your performance.

Student	Pronunciation	Grammar	Other
1.			
2.			
3.			
4.			
5.			
6.			



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Homework

Complete the assignment below and find more in Related Lessons.

Homework

- ✓ Pronunciation: **The sounds /s/ and /z/**
- ✓ Vocabulary: **Talking About Computer Problems**
- ✓ Finish your homework Vietnam: [here \(It doesn't apply to all students\)](#).
- ✓ Finish your homework Thailand: [here \(It doesn't apply to all students\)](#).



Click on the star to rate
I am most satisfied



Teacher



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quality



Material

- ✓ Please don't forget to rate our lesson today.



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