

EVONIK CREATION LAB

TEAM RED

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Chatbots in HR

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Introduction

History of chatbots

How can chatbots help the companies

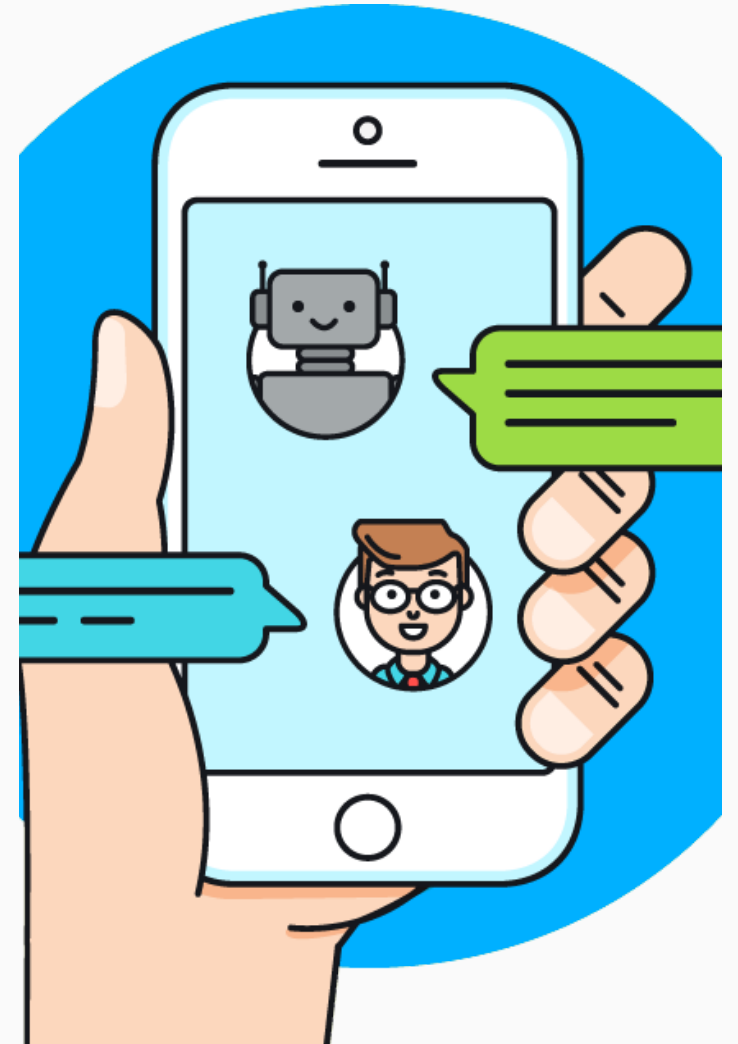
History of recruitments

Present scenario

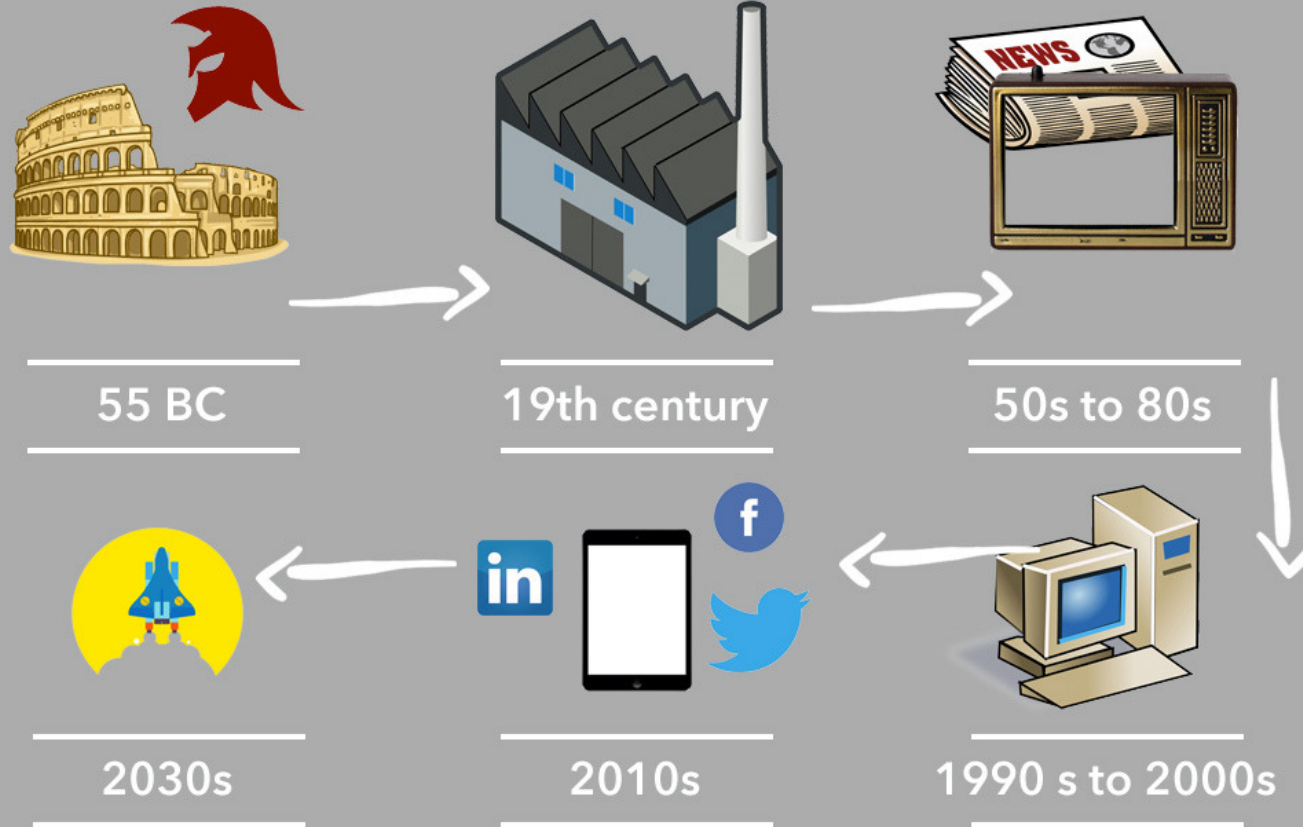
Way forward

Future scope

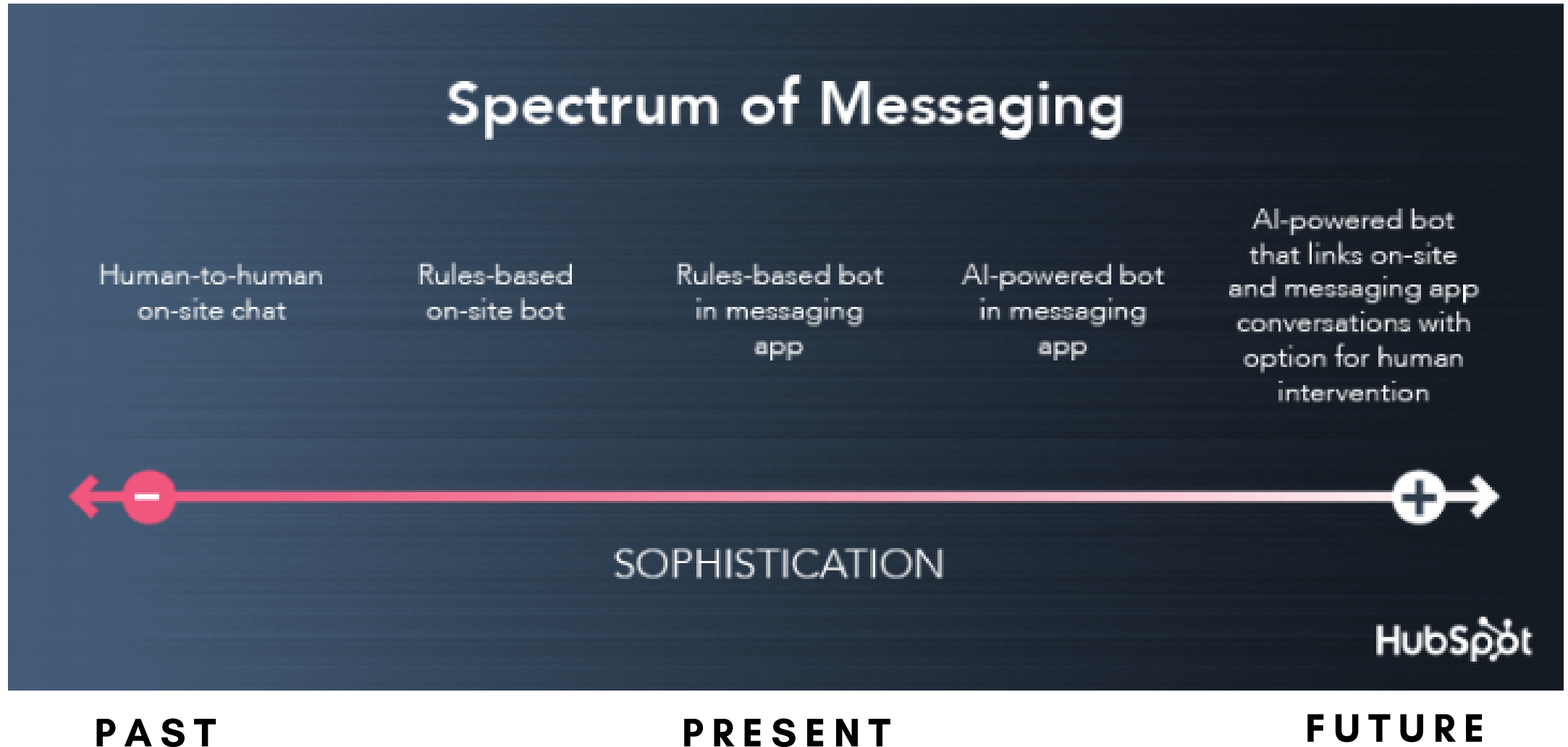
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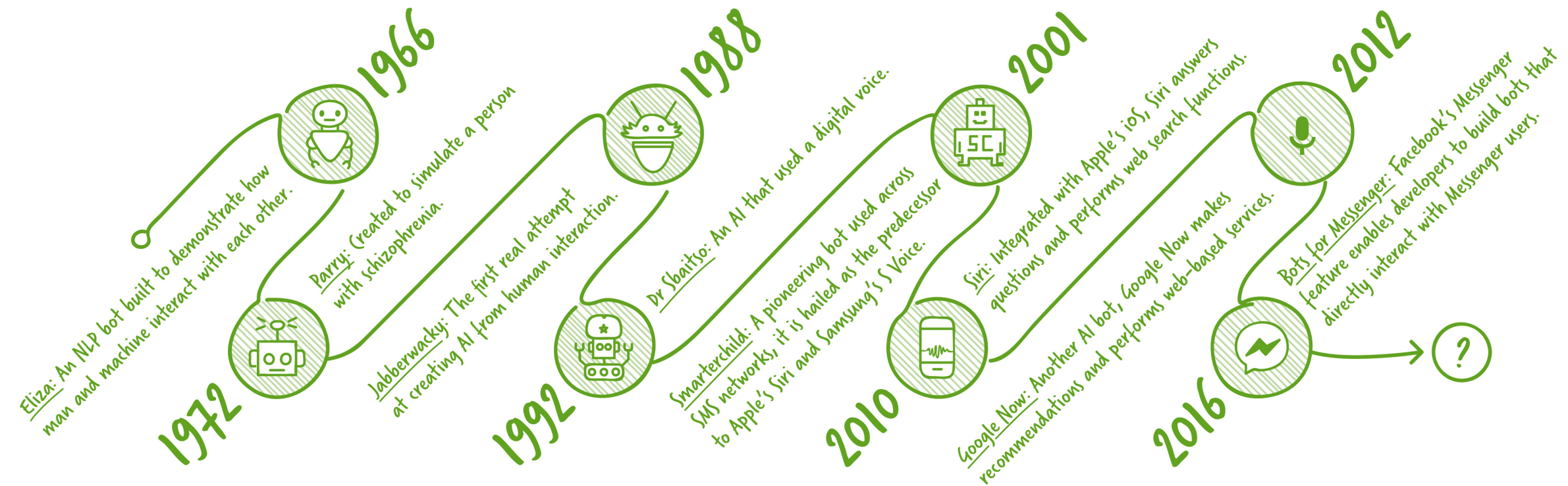
THE EVOLUTION OF RECRUITMENT METHODS



HISTORY OF CHATBOTS



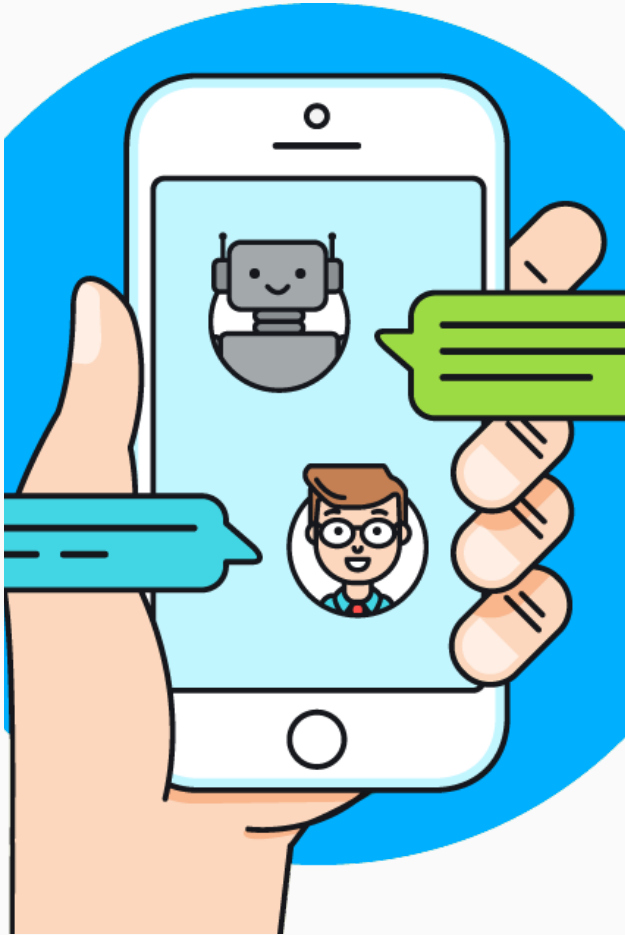
HISTORY OF CHATBOTS



Why Chatbots?

WHY SHOULD COMPANIES USE CHATBOTS?

- Speed (interaction time) : Live communication
- Better communication through effective clarity
- 24x7 service
- Reduce cost by 30% [1]
- Know the user (identity)
- Easy to use: On the customer's end



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[1] <https://bit.ly/2GmQXGg>

As a job seeker
Persona

I want a bot to suggest me relevant career opportunities
Action

So that it fits my background, location and interests.
Expected outcome

What do we want from DialogFlow

- Automatic welcome
- Replies with a small pause (1 sec)
- Structured "straight to the point" language
- Opportunity to sign out
- We want to get result: Get the list of jobs suitable for us and be able to apply for it and upload the CV
- Variety of answers

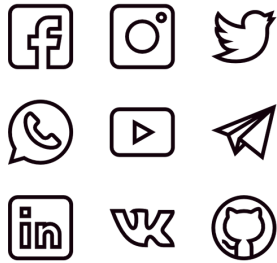
What do we want from but have lack of technology

- Drop-down lists
- Login option with data storage (no need for Cookies)

BOT screenshots

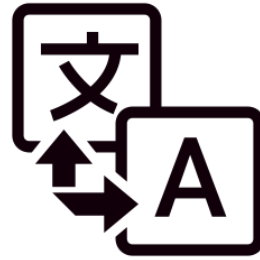
What do we want

FEATURES WE'D LIKE TO ADD



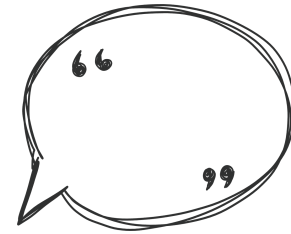
SOCIAL MEDIA INTEGRATION

ABILITY TO FETCH DATA
FROM SOCIAL MEDIA
VIA SOCIAL MEDIA LOGIN



TRANSLATION API INTEGRATION

LIVE TRANSLATION WEB API
INTEGRATION

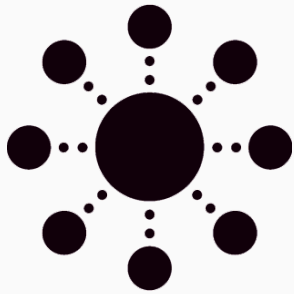


SPEECH RECOGNITION

- SPEECH TO TEXT
API INTEGRATION
- NLP + MACHINE LEARNING + AI

What do we want

FEATURES WE'D LIKE TO ADD



3RD PARTY INTEGRATION

- ABLE TO INTEGRATE WITH 3RD PARTY DEVELOPER APPS
- ABILITY FOR IN-BOT COMMUNICATION



COMPATIBILITY

ALEXA,
GOOGLE HOME,
SMARTWATCHES,
SMART TVS
CHROMEBOOK
XBOX, PLAYSTATION



SUGGESTIONS

- PAST INTERVIEW QUESTIONS
- GLASSDOR INTEGRATION
- NEWSLETTER/ RSS FOR FUTURE OPENINGS
- LINKEDIN PROFILE ANALYSER

HR ANALYTICS

**SENTIMENT
ANALYSIS**

**RESUME
ANALYSER**

**PSYCHOLOGICAL
ANALYSIS**

TOUCH POINTS

WHAT WE WANT TO TAKE CARE OF



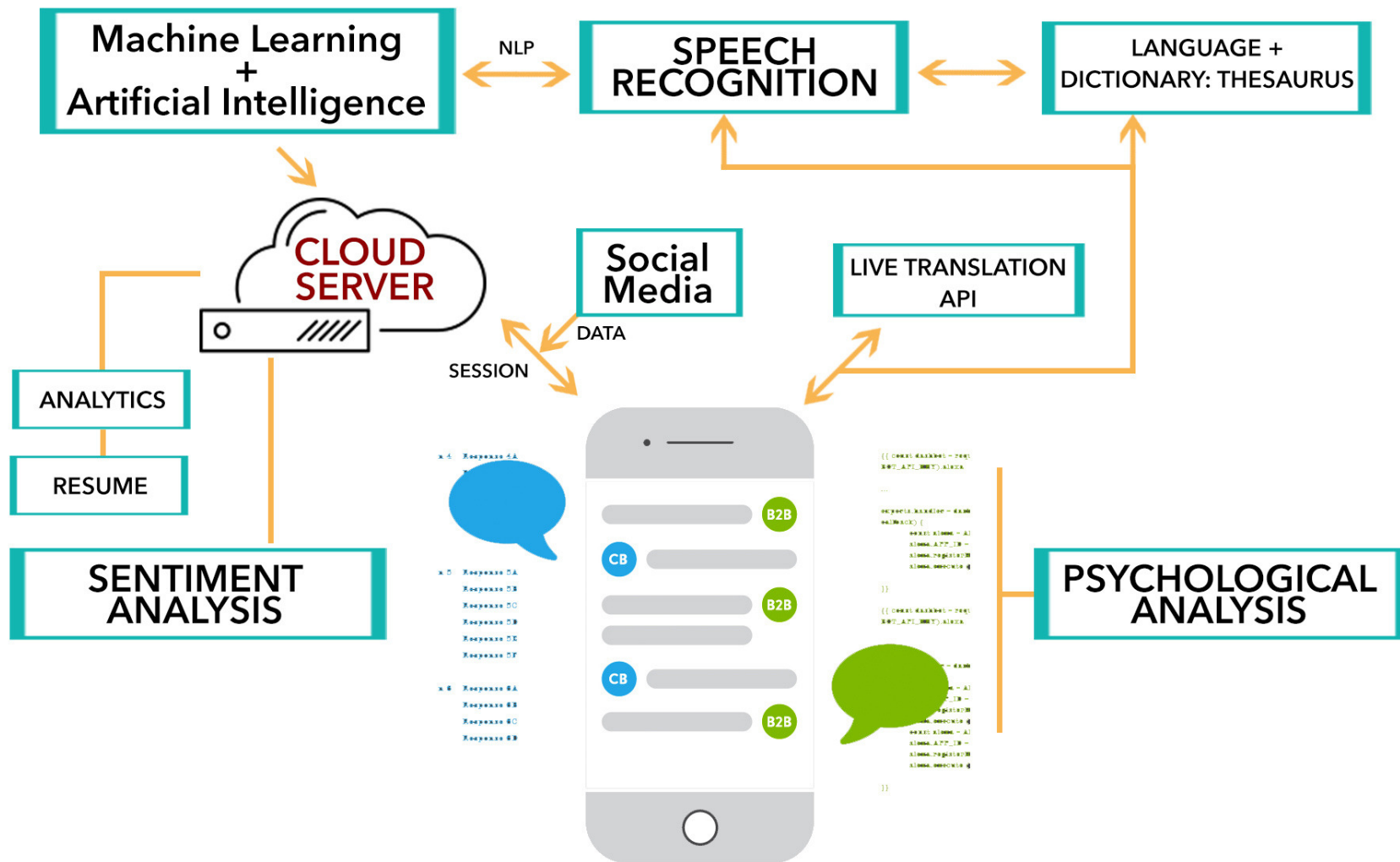
PRIVACY POLICIES



*RACISM AND
DISCRIMINATION*



*LAWS AND PUBLIC
REGULATIONS*





That's all Folks!