



VEDANSH RAJ

System Engineer

About Me

- Date of Birth: October 8, 2003
- Age: 19
- Gender: Male
- Birth Place: Jharkhand, INDIA

My Contact

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📍 Phusro, Bokaro, Jharkhand

🌐 https://twitter.com/ji_vedansh

Skill Set

- Active Directory
- Database SQL
- Data Studio
- ITIL Operations
- Desktop Support

Trained Skills

- ITIL Ops
- Windows Admin
- Networking Admin
- Cloud Azure Admin
- Windows Server Admin
- Linux Admin
- Database Admin
- ITIL -Service Operations

Education Background

- Government Polytechnic, Ranchi
Electronics & Communication Engg
Completed in 2022
- PITTS Modern School
Completed Matriculation
Completed in 2019
- Carmel School, Kargali
Completed in 2016

Career Objective

I am Vedansh, who aim to be able to find an exciting and challenging opportunity & position in the information and technology industry & alongside a organization who will continuously motivate and drive me to do my best and improve my skills and abilities in order to be able to assist the company in achieving its company goals.

Professional Experience

Wipro | EUS Support

Dec 2023– Present

Key responsibilities:

- Analyzing the problem in all respective Applications used in organization and forwarding the request to respective team for action.

Wipro | IT Application Support

Oct 2022 – June 2023

Key responsibilities:

- Analyzing the problem in all respective Applications used in organization and forwarding the request to respective team for action.
- Monitoring daily reports, analyzing it & taking it forward
- Sending & monitoring scripts for execution to respective team.

Wipro | IT Service Desk

June 2023– Oct 2023

Key responsibilities:

- Analyzing the problem in all respective domain used in organization and forwarding the request to respective team or domain for action.
- Sending Daily reports to all respective domain head for analyzing the daily pending or in progress request.
- Our team act as the first contact point of customer for all their concern and escalations.

Achievements

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|-------------|--|
| Oct 2022 | Completed 1-month Industrial Training on Industrial application of electronic devices at <u>Indian Explosive Pvt Ltd</u> , Gomia |
| Nov 2022 | Completed 1-month vocational training in telecom technology in <u>Bharat Sanchar Nigam Limited</u> (BSNL), Ranchi |
| Dec 2022 | Completed 1-month Industrial training in working and running mechanism of railway in <u>Railway loco shed</u> , Gomoh |
| 2021 - 2022 | Completed one-year soft skilled course in <u>Tata Steel Foundation</u> (YDM course in Tata Strive) |