

User Acceptance Testing (UAT) Template

Field	Value
Date	
Team ID	PNT2025TMID09483
Project Name	ShopEZ
Maximum Marks	

Project Overview

Project Name: ShopEZ

Description: ShopEZ is your one-stop destination for effortless online shopping. With a user-friendly interface and a comprehensive product catalog, finding the perfect items has never been easier. Seamlessly navigate through detailed product descriptions, customer reviews, and available discounts to make informed decisions. Enjoy a secure checkout process and receive instant order confirmation. For sellers, our robust dashboard provides efficient order management and insightful analytics to drive business growth.

Project Version: v1.0.0

Testing Period: [Start Date] to [End Date]

Testing Scope

- User registration and login
- Product catalog browsing and search
- Shopping cart management
- Checkout process and payment integration
- Order confirmation and tracking
- Seller dashboard and order management
- Product reviews and ratings system
- Personalized recommendations
- Discount and coupon application
- User profile management
- Analytics dashboard for sellers

Requirements to be Tested

- As a customer, I want to easily discover products through browsing and filtering.

- As a customer, I want personalized product recommendations based on my preferences.
- As a customer, I want a seamless and secure checkout experience.
- As a customer, I want to receive instant order confirmation and tracking information.
- As a seller, I want efficient order management tools to process customer orders.
- As a seller, I want insightful analytics to track my business performance.
- As a user, I want secure login and payment processing.
- As an admin, I want to manage products, users, and resolve disputes.

Testing Environment

URL: <https://shopez.example.com>

Credentials:

- **Customer:** test.customer@example.com / password123
- **Seller:** test.seller@example.com / password123
- **Admin:** admin@example.com / adminpass

Test Cases

Test Case ID	Test Scenario	Test Steps	Expected Result	Actual Result	Pass/Fail
TC-001	User Registration	1. Visit site 2. Click "Sign Up" 3. Fill & submit form	[Describe the expected outcome]	Account created, redirected to dashboard	[Pass/Fail]
TC-002	Product Search and Filter	1. Login as customer 2. Go to search bar 3. Enter product name 4. Apply filters	Products display based on search criteria and filters
TC-003	Add to Cart	1. Login as customer 2. Browse products 3. Click "Add to Cart" 4. View cart	Product appears in cart with correct details
TC-004	Checkout Process	1. Login as customer 2. Add items to cart 3. Proceed to checkout 4. Enter shipping details 5. Select payment method 6. Complete payment	Order placed successfully with confirmation
TC-005	Order Confirmation	1. Complete checkout process 2. Check email 3. Check order history	Confirmation email received and order appears in history
TC-006	Personalized Recommendations	1. Login as customer 2. Browse products 3. View "Recommended for You" section	Relevant product recommendations displayed
TC-007	Seller Order Management	1. Login as seller 2. Access seller dashboard 3. View new orders 4. Update order status	Orders visible and status can be updated
TC-008	Product Reviews	1. Login as customer 2. Navigate to purchased product 3. Submit review and rating	Review successfully submitted and displayed
TC-009	Discount Application	1. Login as customer 2. Add items to cart 3. Enter	Discount applied correctly to total

Test Case ID	Test Scenario	Test Steps	Expected Result	Actual Result	Pass/Fail
		coupon code 4. Proceed to checkout			
TC-010	Seller Analytics	1. Login as seller 2. Access analytics dashboard 3. View sales data	Analytics display accurate business insights

Bug Tracking

Bug ID	Bug Description	Steps to Reproduce	Severity	Status	Additional Feedback
BG-001	Error on checkout form validation	1. Login as customer 2. Proceed to checkout 3. Submit form with missing fields	Medium	Open	Form should show proper validation messages
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Notes

- Ensure that all test cases cover both positive and negative scenarios.
- Pay special attention to the checkout process and payment security.
- Test personalized recommendations with different user profiles and browsing patterns.
- Verify seller dashboard functionality thoroughly for order processing efficiency.
- Encourage testers to provide detailed feedback, including any suggestions for improvement.
- Bug tracking should include details such as severity, status, and steps to reproduce.
- Test the application across different browsers and devices for compatibility.
- Verify that all analytics data is accurate and helpful for business decisions.
- Obtain sign-off from both the project manager and product owner before proceeding with deployment.