VEDANT GOUR

Frontend Developer

📞 8180893624 ✉ vedantgour45@gmail.com 📍 Bangalore, Karnataka in LinkedIn ○ Github

EDUCATION

BE (Mechanical), P. R. Pote college of engineering and management

📅 2015 - 2019   🎓 CGPA:7.45   📍 Amravati

Class XII, Municipal Junior college

📅 2015   🎓 67.38%   📍 Achalpur

Class X, Fatima Convent High School

📅 2013   🎓 72%   📍 Achalpur

PROJECTS

LinkedIn Clone 🔗
Tech stack Used: React, Firebase, Styled Components

- Developed a fully responsive LinkedIn clone using React, Firebase, and Styled Components, creating an intuitive user interface with a focus on user experience.
- Used Firebase for user authentication and real-time data storage, allowing users to create accounts, save their profile information.
- Integrated the News API with Axios to provide users with real-time news updates, ensuring that users stay informed about the latest developments in their professional fields..
- <u>Live Site</u>

Typing Test Website 🔗
Tech stack Used: React JS, Firebase, Material UI, Styled components

- Created a responsive multimode typing test website using Material-UI components, boosting user engagement by 25% due to UI enhancement.
- Successfully integrated Chart.js to visualize typing performance metrics, which can result in an average of 10%-20% improvement in user's typing speed and accuracy in a week of practice.
- Leveraged Firebase for user authentication and real-time data storage using Firestore, allowing users to create accounts, save their typing history, and continue their practice across devices.
- <u>Live Site</u>

Text Conversion Web App 🔗
Tech stack Used: JavaScript, React JS, Bootstrap

- Developed a dynamic text manipulation web app in React, offering features like converting text to uppercase, lowercase, title case, and toggle case.
- Designed an intuitive UI using Bootstrap, integrating a toggle switch for easy light/dark mode switching, enhancing user experience and accessibility.
- Implemented real-time user feedback through alert messages, notifying users about successful conversions, clipboard actions, and other interactions.
- <u>Live Site</u>

SKILLS

HTML   CSS   JavaScript   React JS

Bootstrap   SCSS / SASS   GitHub

MySQL   Java   Basic DSA

EXPERIENCE

Chat Associate - 1
TTEC India customer solutions pvt. ltd.

📍 Ahmedabad, Gujarat

📅 June 2019 - Aug 2022

- Served as a dedicated and proactive Chat Associate across multiple regions, including the UK, USA, and Hong Kong.
- Achieved the monthly targets for continuous 7+ months by resolving 90% of customer queries using my understanding and communication skills to make the customer feel valued and respond accordingly.
- Worked on various channels such as email, chat and seller help process with a resolution score of 91%.
- Collaborated closely with cross-functional teams to identify and address common customer pain points, contributing to the overall improvement of the customer experience and the enhancement of internal processes.

COURSES

- Full stack Web Development Training - Acciojob

CERTIFICATES

- The complete JavaScript course (Udemy)
- DSA for Beginners using Java (Scaler)
- Intro to Graphic Design with Photoshop (Great Learning)

INTRESTS

- Photography
- Video Editing
- Watching Tech Videos