

## InternLink Hub -“A Central Platform for Internships & Placements”

### Phase 8: Data Management & Deployment — InternLink Hub CRM

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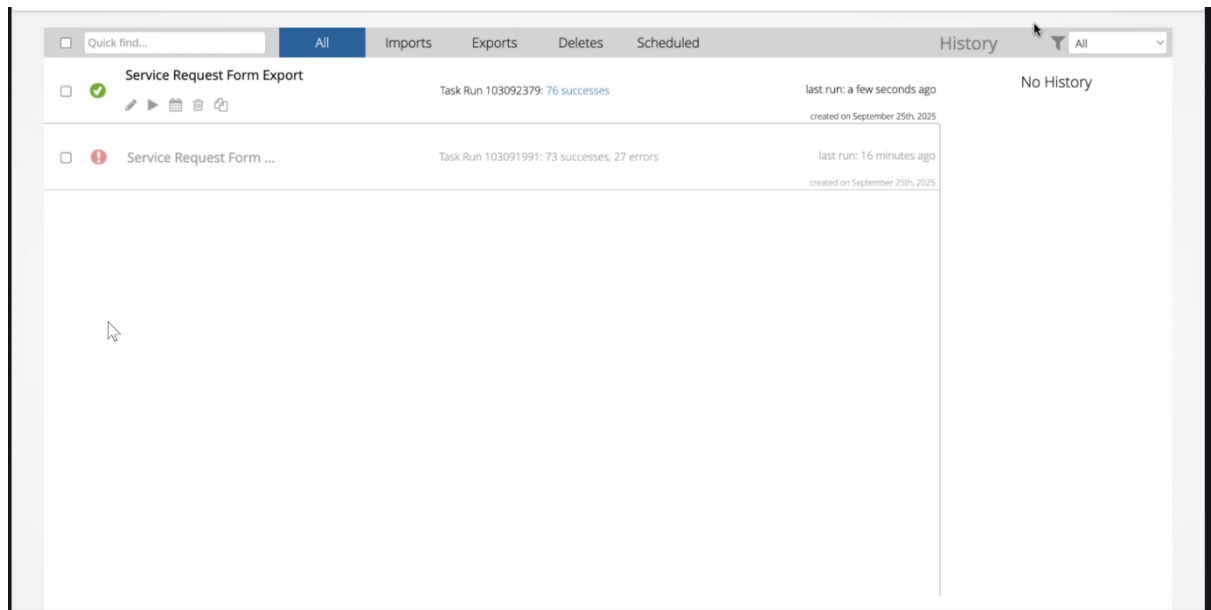
#### 1. Data Import Wizard

- **Purpose:** Import small to medium-sized datasets (up to 50,000 records).
- **Implementation:** Used to upload Student, Internship, and Placement data in bulk via CSV.
- **Benefit:** Quick, easy, and user-friendly tool for admins without requiring advanced technical skills.

The screenshot shows the Salesforce Data Import Wizard interface. At the top, there's a navigation bar with 'Setup', 'Home', and 'Object Manager'. A search bar labeled 'Search Setup' is on the right. A progress bar at the top indicates the current step: 'Choose data' (active), 'Edit mapping', and 'Start import'. Below the progress bar, the main heading is 'Import your Data into Salesforce' with a sub-note 'You can import up to 50,000 records at a time.' and a 'Help for this page' link. The interface is divided into three columns: 'What kind of data are you importing?', 'What do you want to do?', and 'Where is your data located?'. The first column has tabs for 'Standard objects' and 'Custom objects'. Under 'Standard objects', 'Service Request Forms' is selected with a green checkmark, while 'Transaction Line Items' and 'Transactions' have right-pointing arrows. The second column, 'What do you want to do?', has a 'Add new records' button with a green checkmark. Below it are several dropdown menus: 'Match by:' (set to '--None--'), 'Which User field in your file designates record owners?' (set to '--None--'), 'Which Account field in your file do you want to match against to set the Account lookup field?' (set to '--None--'), and 'Which Transaction field in your file do you want to match against to set the Transaction lookup field?' (set to '--None--'). There's also a checkbox for 'Trigger workflow rules and processes?'. The third column, 'Where is your data located?', has a dashed box labeled 'Drag CSV file here to upload' and a 'CSV' button with a file icon.

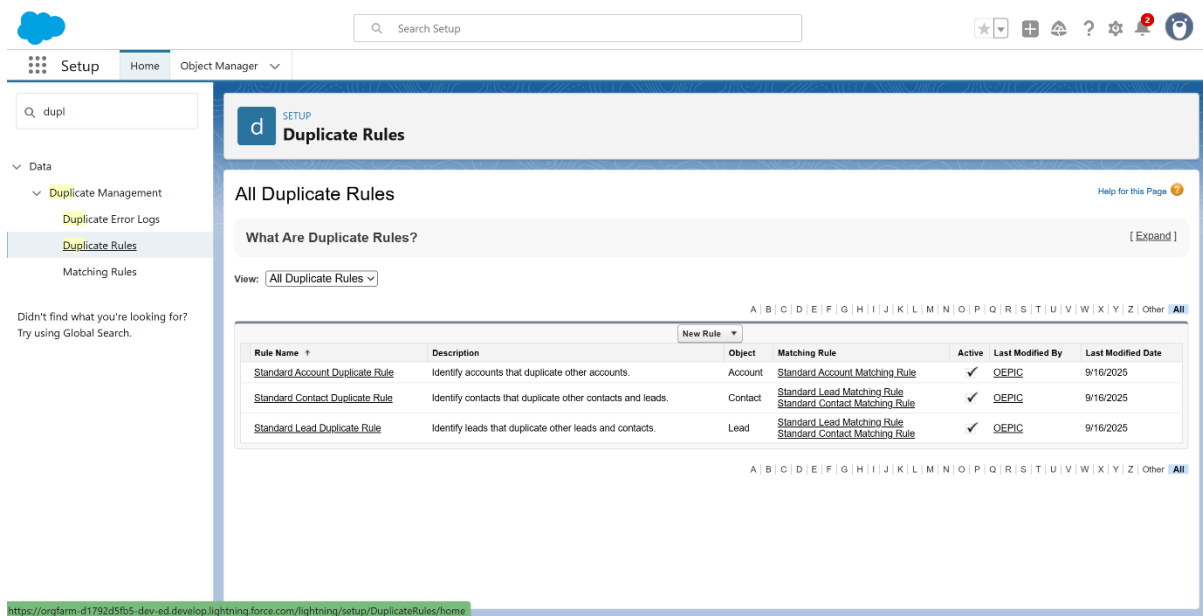
#### 2. Data Loader

- **Purpose:** Handle large data volumes (up to millions of records) for import, export, update, and delete.
- **Implementation:** Used for bulk uploading Applications and updating Placement records.
- **Benefit:** Ensures efficiency for large datasets with advanced options like scheduled imports/exports.
- I have made the application as service request form



### 3. Duplicate Rules

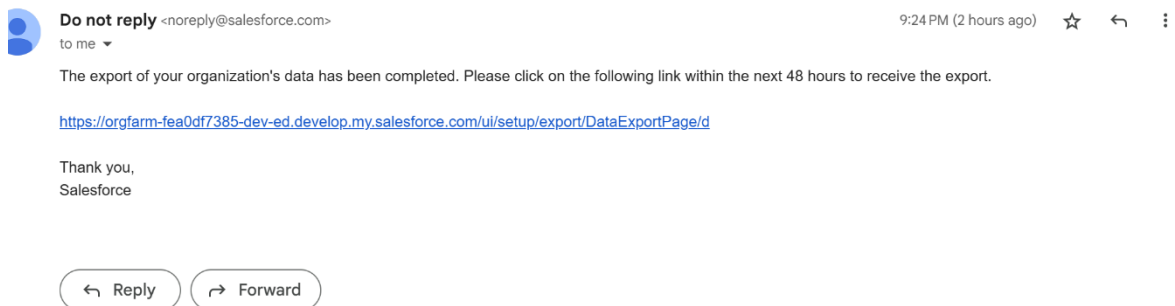
- **Purpose:** Prevent duplicate records for Students, Recruiters, and Internships.
- **Implementation:** Configured Duplicate Rules and Matching Rules to block or alert users when duplicates are detected.
- **Benefit:** Maintains clean, accurate data across the CRM.



### 4. Data Export & Backup

- **Purpose:** Securely back up CRM data to prevent loss and ensure recovery when needed.
- **Implementation:** Configured **weekly scheduled data exports** in Salesforce to back up **Student\_\_c, Application\_\_c, and Placement\_\_c** records. Exports were generated in **.zip files containing .csv data** for each object. These files were stored securely for auditing and recovery purposes.

- **Benefit:** Protects against accidental deletions, corruption, or integration errors. Ensures that critical data for students, applications, and placements can be restored if issues occur.
- **Usage in InternLink Hub:** Provides a reliable backup strategy to maintain trust and data integrity for recruiters, students, and admins.
- We can export the data which we want and download if we needed .
- After getting export we get mail like below.



## 5.Developer console:

For the InternLink Hub project, I have created custom Apex classes to handle automation and core business logic. These classes manage workflows such as application status updates, placement processing, and recruiter notifications. They interact with key custom objects like Student\_\_c, Application\_\_c, Placement\_\_c, and Internship\_\_c. This ensures efficient data handling and seamless process automation in the system.

