**Report day 3**

**Service**

Anything that can be sold to a customer

Supplied to tour operator by supplier

**Type**

Accommodation

Transport

Transfer

Sight seeing

**3 main components**

Options

Extras

Facilities

**Options**

Choices to book services

Chargeable

Mandatory components

Allocation can be defined

Can be linked to other options/extras/facilities

**Extras**

Add on to service options

Chargeable

Non mandatory components

Allocation cannot be defines

Options have to be booked, to book extra

**Facilities**

Features available with services to attract customers.

Not bookable.

May/may not be chargeable.

If chargeable to be paid directly to supplier.

Allocation cannot be defines.

Used while searching for services during booking.

To avail facility only if options are booked.

**To create a service**

Supplier is mandatory

Geographical location

Service type

Status

**Details tab**

Define option, extras

Define options

Product options

Option name

Charging policy

Option type

* Accommodation
* Transport
* Meals
* Others
* Villas

**Address tab**

**Voucher tab**

**Alternate/alt tab**

Alt are alternative service

Linked services together

When booking the main service, the linked service are prompted and can be booked if required.

**Notes tab**

Service related notes can be stored

**Price**

Buy tab

Sell tab

To define price, contract is required

Contract

Agreement between tour operator and supplier

Details about rates, allocations, terms and conditions, offers loyalty etc

To create a contract

Product-> contract or service pricing tab

Season type are required

Contract name

Contract duration