

# Ved Prakash Dwivedi

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Hyderabad, India

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## Professional Summary

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IT professional with a **valid US H1B visa** and 8.5 years of experience in leading & delivering **Analytics based solution for Business Transformation** of Financial sector (Insurance). Experienced in developing & deploying production-ready Machine learning and Deep learning algorithms using Python. Strong knowledge of SQL programming, MS – Excel and Tableau.

Competencies: Python, SQL, MS-Excel (Advanced Excel), R, Tableau, ML algorithms (such as Linear & Logistic Regression, Decision Trees, KNN, SVM, Ensemble Techniques, Neural Networks), Dataiku DSS , Project Management, Jira, Agile, Data Mining, Data Visualization, Stakeholder Management

## Education Details

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**PGP** in Data Science, INSOFE– 2019 – Hyderabad, India

**B. Tech-** EEE, National Institute of Technology (NIT) Jamshedpur – 2008 to 2012 – Jamshedpur, India

**Dataiku DSS – Core Designer certification-** to build enterprise level Machine Learning based solutions

## Publications

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Estimation of Global and Diffuse Solar Radiation for Jamshedpur, Jharkhand, India (IJSAT, 2012)

## Professional Experience

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**Senior Consultant, Deloitte USI**– Sep'18 till Today, Hyderabad, India

Claims Score predictor (Underwriting risk assessment) | Tech stack: Python, sklearn| Metrics: RMSE

- Led a team of 4 members to analyze the data and build probable solutions to predict claim score for a new customer based on customer's available information
- Involved in building data pipeline, regression based statistical and Deep learning models -using TensorFlow and Keras
- Deployed the model and integrated it with inhouse insurance product suite for better risk assessment

Smart IT ticket classifier (Insurance): NLP based tickets classifier | Tech stack: Python, sklearn, ServiceNow| Metrics: Accuracy

- Led a team of 6 members to build NLP based model for categorizing new IT tickets by following project management lifecycle processes. This helped in saving 90-man hours efforts monthly.
- After completing above categorization, created a team of 16 people to validate business processes around the incidents

Hedge Fund (Finance): Predicting Alpha signal using microblogging data| Tech stack: Python, sklearn, TensorFlow, Keras|

Metrics: F1 Score

- Alpha signal of a Hedge Fund is used to make purchase decisions about the stock using sentiment analysis.
- Implemented Deep Learning techniques like RNN, LSTM to predict the sentiment score based on the tweets
- Utilized sentiment score as a new feature to implement multi class classification for Alpha value.
- Machine Learning approaches used: Naïve Bayes, Logistic Regression, Decision Tree, K Nearest Neighbors (KNN), Support Vector Machines, Ensemble techniques (Random Forest, XGboost) and Deep learning techniques

**Consultant, Deloitte USI** – Sep'15 to Aug'18, Hyderabad, India

Production Incident Analyzer (Excel, SQL, Tableau)

- Led a team of 4 people to analyze production incident data to evaluate the impacted business critical functionalities
- Developed Business Intelligence reports to showcase the historical trends across data using Tableau dashboards and MS- Excel charts, resulting in 50% reduction in incidents across releases.
- As a next step, formed a team of 8 people to build business process validation suite to be used across new version upgrades based on outcome of production incident analysis
- Received outstanding award for successful delivery of the project for reducing the incidents by a huge margin.

**Analyst, Deloitte USI** – Jan'13 to Aug'15, Hyderabad, India

Core system transformation for an insurance client (Excel, Tableau)

- Conducted requirement gathering sessions/ workshops with business user
- Understood business processes, current business challenges and future vision
- Documented functional requirement in form of Acceptance Criteria document and built capability matrix showcasing common functionalities across different states of US

## Other Data Science Projects

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- Customer Churn Analysis-Predicts customer churn for a banking client; Validation Metrics: Recall Score of 0.90
- Taxi Fare Prediction- Predicts taxi fare based on the distance travelled; Validation Metrics: RMSE Score of 1.5
- Pneumonia Prediction – Predicted if a patient is affected with Pneumonia based on chest XRay; Validation Metrics: Accuracy Score of 0.80

Methodologies: Naive Bayes, Linear Regression, Logistic Regression, K Nearest Neighbors Regressor, Support Vector Machines, Decision Tree, Random Forest, XGBoost, Deep Neural Networks, Natural Language Processing, Image Processing, Convolution Neural Nets, Transfer Learning, etc.