



Advocare
incorporated

Empowering People

How Can I Get Help?

Advocare is open Monday to Friday

8.30am – 4.30pm.

You can contact our friendly team by:

- Talking to us over the phone
- Arranging a home visit
- Making an appointment to see us at the office
- Dropping in when it is convenient for you



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Unit 1 – Byblos House
190 Abernethy Road,
Belmont WA 6104

Metro Callers

Phone: (08) 9479 7566

Fax: (08) 9479 7599

Country Callers

1800 655 566 (free)

Elder Abuse Helpline

1300 724 679

Email: rights@advocare.org.au

www.advocare.org.au

Advocare's service to the community is made possible through generosity. To donate or leave a lasting legacy visit www.advocare.org.au
Donations of \$2.00 or more are tax deductible.

Supported by


hacc
home and community care
A JOINT COMMONWEALTH AND STATE/TERRITORY PROGRAM
PROVIDING FUNDING AND ASSISTANCE FOR AUSTRALIANS IN NEED



National Aged Care Advocacy Program

Protecting Your Rights

**Resolving Your
Aged Care Concerns**

Helping With Elder Abuse



Advocacy | Information | Education

Who are we?

Advocare is a not for profit organisation that helps people in Western Australia protect their rights.

We all have the right to:

- Full and effective use of our personal, civil, legal and consumer rights
- Be treated with dignity and respect
- Be free from discrimination
- Personal privacy
- Be involved in decisions that affect us
- Good quality care
- Complain and take steps to sort out any problems
- Advocacy support

Our services are:

- Free of charge
- Confidential
- Professional
- Client focussed

Who Can We Help?

We are able to support and give voice to:

- People who receive or want to receive community aged care services
- People receiving Consumer Directed Care or Community Packages
- Older adults who are being abused or are at risk of abuse by family or friends
- Nursing home residents



What We Do

We are able to:

- Support you to resolve your aged care issue
- Offer you a range of well-informed options
- Provide accurate information about rights, entitlements and responsibilities
- Make referral to appropriate services
- Attend and organise meetings with your service provider

