Team5 Project Plan

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Topic: Urban Mobility Data Management System

Data Model: Relational + Graph + Document

Target platform: Azure SQL

Objectives/Scope:

- 1. Analyze Peak and Off-Peak Periods for Optimal Resource Allocation (Relational) Objective: To discern high and low-traffic times through in-depth analysis of passenger counts in taxis, facilitating the optimization of resource allocation and scheduling. Description: Identifying peak and off-peak periods will empower transportation service providers to deploy vehicles strategically, minimizing wait times, and maximizing efficiency during periods of high demand.
- 2. Assess and Compare the Adoption Rates of Different Payment Methods (Document) Objective: To evaluate and contrast the frequency of taxi trips associated with diverse payment methods, including credit cards, digital wallets, and cash. Description: This assessment will provide valuable market insights, enabling service providers to tailor payment options based on customer preferences and enhance overall payment processing efficiency.
- 3. Examine Weekly and Monthly Passenger Distribution Patterns (Relational)

 Objective: To evaluate the distribution of passengers over weeks and months, uncovering trends and patterns that can inform strategic decision-making. Description: Analyzing weekly and monthly passenger distribution will aid in developing targeted marketing campaigns, optimizing staffing levels, and adjusting pricing strategies based on seasonal variations in demand.
- 4. Evaluate Service Providers' Performance Across Various Metrics (Relational)
 Objective: To comprehensively evaluate the performance of taxi service providers using diverse metrics such as punctuality, customer satisfaction, and trip completion rates.

Description: This evaluation aims to ensure high service quality, foster healthy competition among providers, and enhance overall customer experience within the urban mobility landscape.

- 5. Monitor Payment Processing Efficiency and Maintain Transaction Records (Document) Objective: To continually monitor the efficiency of payment processing systems and uphold accurate records of transactions. Description: Ongoing monitoring will guarantee seamless financial operations, reduce discrepancies, and enhance financial transparency, fostering trust and reliability in the taxi service ecosystem.
- 6. Identify Optimal and Suboptimal Locations for Taxi Pickups and Drop-offs (Graph) Objective: To identify the most and least congested areas for taxi pickups and drop-offs, facilitating strategic positioning of vehicles for improved service responsiveness. Description: This analysis will contribute to reducing passenger wait times, minimizing congestion, and enhancing overall transportation efficiency in urban areas.
- 7. Determine Maximum and Minimum Trip Distances for Route Optimization (Graph) Objective: To identify the maximum and minimum trip distances between various locations serviced by taxis, aiding in route optimization, fuel efficiency, and pricing models. Description: Understanding trip distance variations will enable service providers to optimize routes, reduce operational costs, and offer competitive pricing while maintaining profitability.

Visualization Tools: Tableau and Power BI