

EQUALTRADE: INCLUSIVE WEB PLATFORM ROADMAP

1. Research and Planning Phase

1.1 Market Research

- **Target Audience:**
 - **Vendors:** Individuals with intellectual and visual impairments.
 - **Customers:** General public interested in unique artisan products.
- **User Needs Analysis:**
 - Simple, intuitive UI for users with intellectual impairments.
 - Voice commands and audio guidance for visually impaired users.
 - Step-by-step guided selling and transaction support.
- **Competitor Analysis:**
 - Analyze existing e-commerce platforms for accessibility features.
 - Identify gaps in inclusivity and usability.

1.2 Project Scope and Goals

- Develop a web platform accessible for users with intellectual and visual impairments.
 - Integrate assistive technologies like voice commands, screen readers, and simplified navigation.
 - Ensure seamless vendor onboarding and product showcasing.
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2. Design Phase

2.1 User Experience (UX) Design

- **For Intellectual Impairments:**
 - Simple and intuitive UI.
 - Large, clear buttons with icons.
 - Clean layout with minimal text.
 - Step-by-step guided selling process.
- **For Visual Impairments:**
 - Voice commands and audio guidance.
 - Screen reader compatibility.
 - High-contrast mode and font adjustability.
 - Voice assistance for navigation and transactions.

2.2 User Interface (UI) Design

- Limited color palette for better focus and contrast.
- Auto-suggestions and drop-down lists for easier input.

- Picture-based navigation with recognizable icons and simple labels.
- High-contrast mode toggle for enhanced readability.

2.3 Wireframing and Prototyping

- Create wireframes for key pages:
 - Home Page
 - Vendor Dashboard
 - Product Upload Page
 - Customer Page
 - Payment and Checkout
 - Develop interactive prototypes to validate the flow and user interactions.
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3. Development Phase

3.1 Front-End Development

- **Technology Stack:** HTML5, CSS3, JavaScript, React.js
- **Key Features:**
 - Responsive design for accessibility across devices.
 - ARIA (Accessible Rich Internet Applications) attributes for screen readers.
 - Voice command integration for navigation and input.

3.2 Back-End Development

- **Technology Stack:** Node.js, Express.js, MongoDB
- **Key Features:**
 - User authentication and profile management.
 - Product management system (upload, edit, delete).
 - Order processing and transaction management.

3.3 API Integration

- **Voice Recognition and Guidance:**
 - Speech recognition API (e.g., Google Web Speech API).
 - Text-to-speech API for audio guidance and navigation.
 - **Payment Gateway Integration:**
 - Support for multiple payment options, including QR code and NFC payment.
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4. Testing Phase

4.1 Accessibility Testing

- **Tools:** Axe, WAVE, NVDA (NonVisual Desktop Access)
- **Focus Areas:**
 - Compatibility with screen readers.
 - Voice navigation accuracy.
 - High-contrast mode and font scalability.

4.2 Usability Testing

- **Participants:**
 - Users with intellectual and visual impairments.
- **Objectives:**
 - Test ease of navigation and product upload.
 - Assess overall user experience and satisfaction.

4.3 Functional Testing

- Validate functionalities such as:
 - Sign-up, login, and authentication.
 - Product upload, edit, and delete.
 - Order processing and payment transactions.
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5. Launch Phase

5.1 Deployment

- **Hosting Platform:** Cloud-based hosting (e.g., AWS, Azure).
- **Domain and SSL Certificate:** Secure domain and HTTPS for data protection.

5.2 Marketing and Outreach

- **Digital Marketing:** Social media campaigns targeting disability communities and support organizations.
- **Partnerships:** Collaborate with NGOs and organizations supporting disabled artisans.

5.3 Training and Support

- Develop user guides and video tutorials.
 - Provide ongoing customer support via chatbots and helpdesk.
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6. Maintenance and Updates Phase

6.1 Performance Monitoring

- Continuous monitoring of platform performance and accessibility.
- Regular updates for bug fixes and new feature integration.

6.2 User Feedback and Improvement

- Collect feedback from users to improve usability and accessibility.
 - Implement requested features to enhance user experience.
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