

```
select * from customers;
select * from restaurants;
select * from orders;
select * from riders;
select * from deliveries;
```

--- Checking for Null Values

```
select * from Customers
where
    customer_id is null or
    customer_name is null or
    reg_date is null;
```

```
select * from Restaurants
where
    restaurant_name is null or
    opening_hours is null or
    city is null;
```

```
select * from Orders
where
    order_id is null or
    order_item is null or
    order_date is null or
    Order_time is null or
    order_status is null or
    total_amount is null;
```

```
select * from Riders
where
    rider_id is null or
    rider_name is null or
    sign_up is null;
```

```
select * from Deliveries
where
    delivery_id is null or
    order_id is null or
    rider_id is null or
    delivery_status is null;
```

--- There are no null values in the dataset

-- Checking for duplicates

```
select 'customers' as table_name, count(*) - count(distinct customer_id) as
duplicate_count from customers
union all
select 'restaurants', count(*) - count(distinct restaurant_id) from restaurants
union all
select 'orders', count(*) - count(distinct order_id) from orders
union all
select 'deliveries', count(*) - count(distinct delivery_id) from deliveries
union all
select 'riders', count(*) - count(distinct rider_id) from riders;
```

-- There are no duplicates in this dataset

-- Q1 Write a query to find the top 5 most frequently ordered dishes by customer called "Arjun Mehta" in the last 2 years

```
select customer_name, dishes, rank_of_dishes
from
(
select
    c.customer_id,
    c.customer_name,
    o.order_item as dishes,
    count(o.order_item) as nr_of_time_item_order,
    dense_rank() over (order by count(o.order_item) desc) as rank_of_dishes
from orders o
join customers c
on o.customer_id = c.customer_id
where
    c.customer_name = 'Arjun Mehta'
    and order_date > current_date - interval '2 years'
group by 1,2,3
)sub
where rank_of_dishes <= 5;
```

-- Q2 Popular Time slot: Identify the time Slots during which the most orders are placed. based on 2 hours interval

with popular\_time\_slot as

```
(
select
    *,
    case
        when extract(hour from order_time) between 0 and 1 then '00:00 - 02:00'
```

```

    when extract(hour from order_time) between 2 and 3 then '02:00 - 04:00'
    when extract(hour from order_time) between 4 and 5 then '04:00 - 06:00'
    when extract(hour from order_time) between 6 and 7 then '06:00 - 08:00'
    when extract(hour from order_time) between 8 and 9 then '08:00 - 10:00'
    when extract(hour from order_time) between 10 and 11 then '10:00 - 12:00'
    when extract(hour from order_time) between 12 and 13 then '12:00 - 14:00'
    when extract(hour from order_time) between 14 and 15 then '14:00 - 16:00'
    when extract(hour from order_time) between 16 and 17 then '16:00 - 18:00'
    when extract(hour from order_time) between 18 and 19 then '18:00 - 20:00'
    when extract(hour from order_time) between 20 and 21 then '20:00 - 22:00'
    when extract(hour from order_time) between 22 and 23 then '22:00 - 00:00'
end as time_slot
from orders
)
select time_slot, count(*) as total_orders
from popular_time_slot
group by 1
order by 2 desc;

```

-- Q3 Order Value Analysis: Find the Average Order value per customer who has placed more than 750 orders.

-- Return Customer\_name, and AOV(Average Order Value)

```

select
    c.customer_id,
    c.customer_name,
    cast(avg(o.total_amount) as decimal(10, 2)) as avg_order_value
from customers c
join orders o
on c.customer_id = o.customer_id
group by c.customer_id, c.customer_name
having count(o.order_id) > 750
order by 3 desc;

```

-- Q4 High Value Customers: List the Customers who have spent more than 100K in total on food orders.

-- Return customer\_name, and customer\_id

```

select
    c.customer_id,
    c.customer_name,
    sum(o.total_amount) as total_spent
from customers c
join orders o
on c.customer_id = o.customer_id
group by c.customer_id, c.customer_name

```

```
having sum(o.total_amount) > 100000
order by 3 desc;
```

-- Q5 Orders without Delivery: Write query to find orders that were placed but not delivered.  
Return each restaurant name,

-- city and number of not delivered orders. Here we have to include both cases where orders  
was not fulfilled and Delivery  
-- status is "Not delivered".

```
select
    r.restaurant_name,
    r.city,
    count(o.order_id) as total_not_delivered_orders
from orders o
left join deliveries d
on o.order_id = d.order_id
left join restaurants r
on r.restaurant_id = o.restaurant_id
where d.delivery_status = 'Not Delivered' or d.delivery_status is null
group by 1,2
order by 3 desc;
```

-- Q6 Restaurant Revenue Ranking: Rank restaurants by their total revenue from the last  
year including their name, Total

-- Revenue, and rank within their city. Display the top 3 Restaurants in their City based on  
Their Highest Revenue

with ranking\_table as

```
(
select
    r.city as city,
    r.restaurant_name as restaurant,
    sum(o.total_amount) as revenue,
    dense_rank() over(partition by r.city order by sum(o.total_amount) desc) as
rank_of_restaurant
from orders o
left join restaurants r
on r.restaurant_id = o.restaurant_id
where extract(year from o.order_date) < 2024
group by r.city, r.restaurant_name
)
select city, restaurant
from ranking_table
where rank_of_restaurant <= 3;
```

-- Q7 Most popular dish by City: Identify the Most Popular dish in each city based on the number of order

with most\_popular\_dish as

```
(
select
    r.city,
    o.order_item as dishes,
    count(o.order_id) as nr_of_orders,
    dense_rank() over(partition by r.city order by count(o.order_id) desc) as rank_of_dish
from orders o
left join restaurants r
on r.restaurant_id = o.restaurant_id
group by r.city, o.order_item
)
select *
from most_popular_dish
where rank_of_dish = 1
order by 3 desc;
```

-- Q8 Customer Churn: Find Customers who haven't placed an order in 2024 but did in 2023

```
select distinct c.*
from orders o
left join customers c
on o.customer_id = c.customer_id
where
    extract(year from o.order_date) = 2023
    and c.customer_id not in (
        select distinct customer_id
        from orders
        where extract(year from order_date) = 2024
    )
order by c.customer_id;
```

-- Q9 Cancelled Rate Comparison: Calculate and Compare the order Cancellation rate for each restaurant between the current

-- year and previous year

with cancelled\_rate\_2023 as

```
(
select
    o.restaurant_id,
    count(o.order_id) as total_orders,
    count(case when d.delivery_id is null then 1 end) as nr_of_cancelled_orders
from orders o
```

```

left join deliveries d
on d.order_id = o.order_id
where extract(year from o.order_date) = 2023
group by 1
),
cancelled_rate_2024 as
(
select
    o.restaurant_id,
    count(o.order_id) as total_orders,
    count(case when d.delivery_id is null then 1 end) as nr_of_cancelled_orders
from orders o
left join deliveries d
on d.order_id = o.order_id
where extract(year from o.order_date) = 2024
group by 1
),
last_year_data as
(
select
    restaurant_id,
    total_orders,
    nr_of_cancelled_orders,
    cast(nr_of_cancelled_orders as decimal(10,2)) / cast(total_orders as decimal(10,2)) *
100 as cancel_percent
from cancelled_rate_2023
),
current_year_data as
(
select
    restaurant_id,
    total_orders,
    nr_of_cancelled_orders,
    cast(nr_of_cancelled_orders as decimal(10,2)) / cast(total_orders as decimal(10,2)) *
100 as cancel_percent
from cancelled_rate_2024
)
select
    cy.restaurant_id,
    round(ly.cancel_percent,2) || '%' as cancellation_percent_of_2023,
    round(cy.cancel_percent,2) || '%' as cancellation_percent_of_2024
from current_year_data cy
join last_year_data ly
on cy.restaurant_id = ly.restaurant_id

```

order by 1;

-- Q10 Rider Average Delivery Time: Determine each rider's average delivery time

```
select
  r.rider_name,
  round(avg(extract(epoch from d.delivery_time) / 60), 2) as avg_delivery_time_minutes
from deliveries d
join riders r
  on d.rider_id = r.rider_id
where d.delivery_status = 'Delivered'
group by 1;
```

-- Q11 Monthly Restaurant Growth Ratio:

-- Calculate each restaurant's growth ratio based on the total number of delivered orders since its joining

with growth\_rate\_of\_delivered\_orders as

```
(
select
  o.restaurant_id,
  extract(year from o.order_date) as order_year,
  extract(month from o.order_date) as order_month,
  to_char(o.order_date, 'Mon yyyy') as month_year,
  cast(count(d.delivery_id) as decimal(10,2)) as current_month_orders_delivered,
  cast(lag(count(d.delivery_id)) over(partition by o.restaurant_id order by extract(year from
o.order_date), extract(month from o.order_date)) as decimal(10,2)) as
prev_month_orders_delivered
from orders o
left join deliveries d
  on o.order_id = d.order_id
where d.delivery_status = 'Delivered'
group by 1,2,3,4
)
select
  restaurant_id,
  month_year,
  current_month_orders_delivered,
  prev_month_orders_delivered,
  round((current_month_orders_delivered - prev_month_orders_delivered) /
prev_month_orders_delivered * 100, 2) as growth_rate_in_orders_delivered
from growth_rate_of_delivered_orders
order by
  restaurant_id,
  order_year,
  order_month;
```

--Q12 Customer Segmentations:

-- (1) Segment Customers into "Gold" or "Silver" groups based on their total spending

-- (2) Compare to the Average Order Value

-- If Customer's total spending exceeds AOV Label them with gold other wise label them as silver

-- Write a Query to Determine each segment's total number of orders and total revenue

```
select
    customer_category,
    sum(total_spend) as total_revenue,
    sum(nr_of_orders) as total_orders
from
(
select
    c.customer_name,
    count(o.order_id) as nr_of_orders,
    sum(o.total_amount) as total_spend,
    case when sum(o.total_amount) > (select avg(total_amount) from orders) then 'Gold' else
'Silver' end as customer_category
from orders o
join customers c
on c.customer_id = o.customer_id
group by c.customer_id,c.customer_name
) sub
group by 1;
```

-- Q13 Rider Monthly Earning:

-- Calculate each rider's total monthly earnings, assuming they earn 8% of the Delivered Order Amount

with riders\_monthly\_earning as

```
(
select
    rd.rider_id,
    rd.rider_name,
    extract(year from o.order_date) as order_year,
    extract(month from o.order_date) as order_month,
    to_char(o.order_date, 'Mon yyyy') as month_year,
    cast(sum(total_amount) * 0.08 as decimal(10,2)) as total_earning_of_rider
from orders o
left join deliveries d on d.order_id = o.order_id
left join riders rd
on rd.rider_id = d.rider_id
where d.delivery_status = 'Delivered'
group by 1,2,3,4,5
```



```
)
select rider_id, rider_name, month_year, total_earning_of_rider
from riders_monthly_earning;
```

--Q 14 Rider Rating Analysis:

-- Find the number of 5 Star, 4 star, and 3 star rating Each riders has.

-- Riders receive this rating based on delivery time

-- IF orders are delivered less than 15 Minutes of order received time the rider get 5 star rating.

-- IF they delivery is 15 to 20 Minute then they get a 4 star rating

-- IF they deliver after 20 Minute they get 3 star rating.

with cte as

```
(
select
  d.rider_id,
  o.order_time,
  d.delivery_time,
case
  when d.delivery_time < o.order_time
    then (1440 - abs(extract(epoch from (d.delivery_time - o.order_time)) / 60.0))
  else abs(extract(epoch from (d.delivery_time - o.order_time)) / 60.0)
end
as time_taken_to_deliver
from orders o
join deliveries d
  on o.order_id = d.order_id
where d.delivery_status = 'Delivered'
),
final as
(
select
  rider_id,
  case
    when time_taken_to_deliver <= 15 then '5 star'
    when time_taken_to_deliver > 15 and time_taken_to_deliver <= 20 then '4 star'
    else '3 star'
  end as stars,
  time_taken_to_deliver
from cte
)
```

```
select
  rider_id,
  stars,
  count(stars) as total_stars
```

```
from final
group by 1,2
order by 1,3 desc;
```

-- Q 15 Order Frequency by Day: Analyze order frequency per day of the week and identify the peak day for each restaurant  
with peak\_day\_for\_restaurant as

```
(
select
    o.restaurant_id,
    r.restaurant_name as restaurant,
    extract(dow from o.order_date) as week_number,
    to_char(o.order_date, 'Day') as weekday_name,
    count(o.order_id) as nr_of_orders,
    dense_rank() over(partition by o.restaurant_id order by count(o.order_id) desc) as
rank_of_week_day
from orders o
left join restaurants r
on r.restaurant_id = o.restaurant_id
group by 1,2,3,4
)
select restaurant, weekday_name, nr_of_orders
from peak_day_for_restaurant
where rank_of_week_day = 1
order by 3 desc;
```

-- Q16 Customer Lifetime value(CLV): Calculate the Total Revenue Generated by each customer over all their orders

```
select
    c.customer_id,
    c.customer_name,
    sum(o.total_amount) as customer_lifetime_value
from orders o
join customers c
on c.customer_id = o.customer_id
group by 1,2
order by 3 desc;
```

-- Q 17 Monthly Sales Trends: Identify Sales Trends by Comparing each month's total Sales to the previous months

with monthly\_sales\_trends as

```
(
select
    extract(year from order_date) as year,
```

```

    extract(month from order_date) as month_number,
    to_char(order_date, 'Month') as month_name,
    sum(total_amount) as current_month_sales,
    lag(sum(total_amount)) over (order by extract(year from order_date), extract(month from
order_date)) as prev_month_sales
from orders
group by 1,2,3
)
select
    year,
    month_name,
    prev_month_sales,
    current_month_sales,
    round((current_month_sales - prev_month_sales) / prev_month_sales * 100, 2) || '%' as
percent_growth_in_sales
from monthly_sales_trends
order by 1;

```

-- Q 18 Rider Efficiency

-- Evaluate rider Efficiency by determining Average Delivery times and Identifying those with lowest

-- and highest Average Delivery time

```

select
    min(avg_time_taken_to_deliver) as min_avg_time_taken_to_deliver,
    max(avg_time_taken_to_deliver) as max_avg_time_taken_to_deliver
from (
    select rider_id, rider_name,
        round(avg(time_taken_to_deliver), 2) as avg_time_taken_to_deliver
    from (
        select
            r.rider_id,
            r.rider_name,
            abs(extract(epoch from (d.delivery_time - o.order_time)) / 60.0) as
time_taken_to_deliver
        from orders o
        left join deliveries d
            on o.order_id = d.order_id
        left join riders r
            on r.rider_id = d.rider_id
        where d.delivery_status = 'Delivered'
    ) sub1
    group by 1,2
) sub2;

```

-- Q19 Order Item Popularity :Track the Popularity of specific order items over time and identify seasonal demand spike

```
select order_item, season, count(*) as nr_of_orders
from
(
select
  order_item,
  case
    when extract(month from order_date) between 3 and 5 then 'spring'
    when extract(month from order_date) between 6 and 8 then 'summer'
    when extract(month from order_date) between 9 and 11 then 'autumn'
    else 'winter'
  end as season
from orders
) sub
group by order_item, season
order by 1, 3 desc;
```

-- Q 20 Rank each City based on the Total revenue for last year 2023

```
select
  r.city,
  sum(o.total_amount) as total_revenue,
  rank() over(order by sum(o.total_amount) desc) as rank_of_city_by_revenue
from orders o
left join restaurants r
on r.restaurant_id = o.restaurant_id
where extract(year from order_date) = '2023'
group by 1;
```