# **Project Report**

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#### 1. INTRODUCTION

#### 1.1 Project Overview

This document provides a comprehensive overview of the Toy Manufacturer Data Exploration and Visualization Project. The core of this initiative is to leverage the advanced analytical capabilities of tableau to conduct an in-depth analysis of the dynamic toy manufacturing industry. The toy market is in a constant state of flux, heavily influenced by rapidly changing consumer preferences, distinct seasonal trends, and complex market dynamics. To maintain a competitive edge, it is imperative for manufacturers to analyze consumer data, sales trends, and market insights in real time. This project addresses this need by transforming a multifaceted dataset, covering various aspects of the industry, into a coherent and interactive dashboard. The ultimate goal is to empower toy manufacturers with actionable intelligence, fostering an environment of data-driven decision-making to enhance market responsiveness and strategic planning.

#### 1.2 Purpose

The primary purpose of this project is to develop a robust analytical tool that translates raw, tabular sales data into strategic insights. The project aims to provide a deep and nuanced understanding of the industry's evolution by visualizing complex market dynamics over time. This involves dissecting historical sales data to identify emerging market demands and highlighting pivotal patterns that can inform and guide strategic decisions. The created Power BI dashboard is designed to be an intuitive, user-friendly interface for stakeholders, enabling them to explore data dynamically. By doing so, the project helps manufacturers tailor their product development strategies, refine marketing campaigns to specific consumer segments, and ultimately align their overarching business objectives with the real-world demands of the market to boost both sales and brand loyalty.

#### 2. IDEATION PHASE

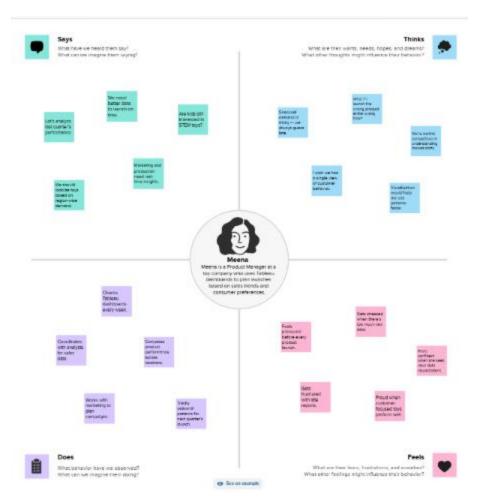
#### 2.1 Problem Statement

The central challenge addressed by this project is the difficulty toy manufacturers face in effectively synthesizing data from multiple sources to gain a clear, strategic view of the market. The toy industry's inherent dynamism means that historical performance is not always a reliable indicator of future success. Key issues include the struggle to accurately understand consumer preferences across different demographics, predict seasonal sales peaks and troughs, and measure product performance consistently across diverse markets. Without a robust analytical solution, decision-making can be reactive and based on intuition rather than evidence. This project aims to solve this by providing a centralized tool that offers real-time insights, thereby reducing ambiguity and enabling proactive, informed business strategies.

### 2.2 Empathy Map Canvas

To anchor the project in real-world needs, an Empathy Map was developed focusing on the persona of a "Regional Sales Manager." This exercise was crucial for stepping into the user's shoes to understand their professional environment and challenges.

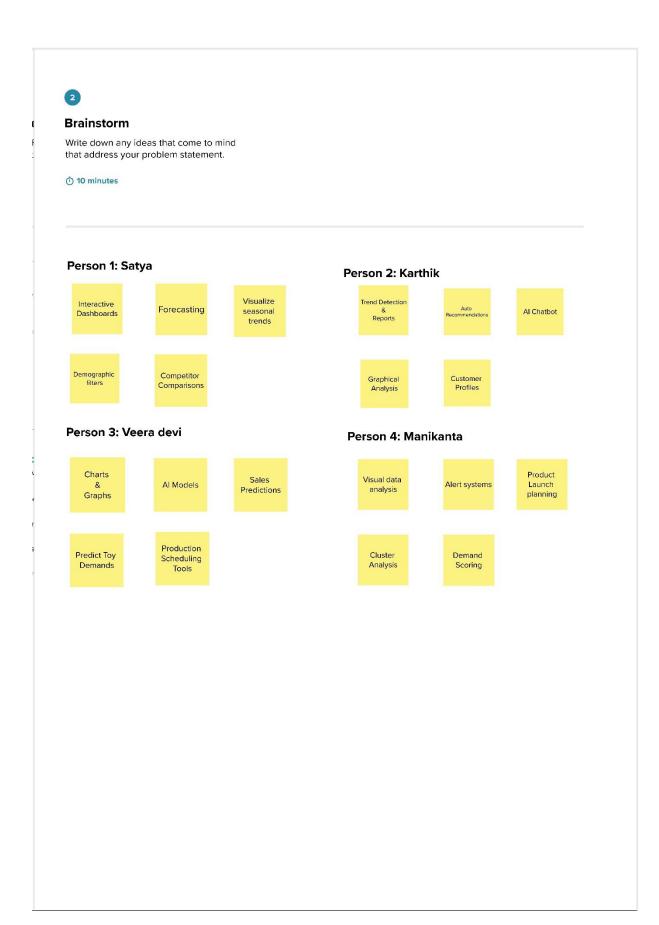
- Thinks & Feels: The manager often feels overwhelmed by the volume of raw data in spreadsheets. They worry about missing regional sales targets and feel frustrated when they can't quickly explain why a certain product is underperforming. They feel successful and motivated when they can clearly identify growth opportunities and share them with their team.
- Hears: They hear about aggressive new strategies from competitors in quarterly meetings. They
  hear from the marketing team asking for data to support regional campaigns. They hear from the
  distribution centers about inventory levels being too high for certain products.
- Sees: They see complex sales reports in their email inbox, competitor advertisements online, and market trend reports from industry publications.
- Says & Does: They frequently say, "I need a simple way to see my region's top-selling products" and "Can we get the monthly sales figures faster?" They spend a significant amount of time manipulating spreadsheets for their weekly team meetings and presenting performance summaries to senior management.
- Pains: Key pains include the time-consuming nature of manual report creation, the lag in receiving actionable data, and the risk of making poor inventory decisions based on outdated information.
- Gains: Desired gains are immediate access to performance metrics, the ability to drill down into
  data from a high-level overview to specific product details, and the confidence to present databacked strategies to leadership.



# 2.3 Brainstorming

The ideation phase involved extensive brainstorming to determine the most impactful analytical views to incorporate into the dashboard. The team focused on the core business questions a sales or marketing manager would have. This led to prioritizing three main analytical themes:

- 1. Product Performance Analysis: To identify which toy categories generate the most revenue.
- 2. Temporal Analysis: To understand how sales fluctuate over months and years, identifying seasonality.
- 3. Geospatial Analysis: To pinpoint which store locations or regions are the strongest markets. These themes were selected because they directly address the foundational pillars of sales strategy: what is selling, when is it selling, and where is it selling.





### **Group ideas**

Take turns sharing your ideas while clustering similar or related notes as you go. Once all sticky notes have been grouped, give each cluster a sentence-like label. If a cluster is bigger than six sticky notes, try and see if you and break it up into smaller sub-groups.

① 20 minutes

# **Dashboards and Reports**

Interactive Dashboards Charts & Graphs Trend Detection & Reports

# **Prediction and Forecasting**

Forecasting

Predict Toy

Demands

Sales Predictions Alert systems

Demographic filters

### **Al Powered Insights**

Al Chatbot

Al Models

Cluster Analysis

# **Consumer Insights**

Customer Profiles

Competitor Comparisons Product Launch planning

Demand Scoring

Auto-Recommendations

# Visualizations and Analysis

Visual data analysis Graphical Analysis Visualize seasonal trends

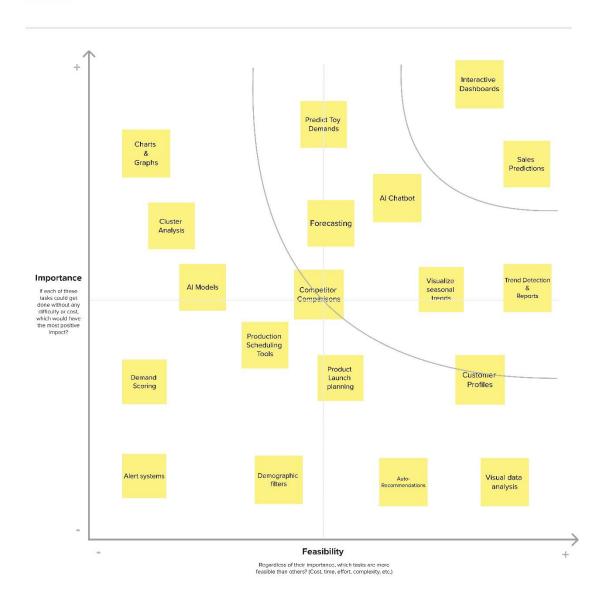
Production Scheduling Tools



### Prioritize

Your team should all be on the same page about what's important moving forward. Place your ideas on this grid to determine which ideas are important and which are feasible.

0 20 minutes

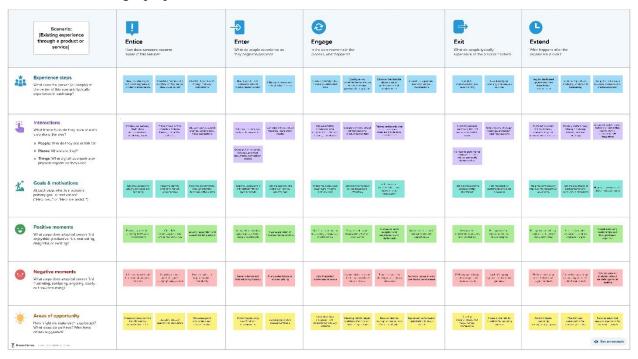


### 3. REQUIREMENT ANALYSIS

#### 3.1 Customer Journey map

The customer journey map details a typical interaction between a user (e.g., a Marketing Manager) and the final dashboard, illustrating its practical value.

- 1. Objective: The manager needs to plan the Q3 marketing budget and wants to identify underperforming product categories in key markets.
- 2. Discovery: They open the Power BI "Toy Sales Report." The initial view provides a high-level summary of KPIs.
- 3. Exploration: The manager uses the "Year" slicer to select the previous year for a baseline. They observe the "Sales by Product Category" chart and notice that "Art & Crafts" have lower sales compared to "Electronics" and "Dolls."
- 4. Deeper Insight: They click on the "Art & Crafts" category in the bar chart. All other visuals on the dashboard instantly filter to show data for only that category. The "Sales by Store Location" map updates, revealing that sales for this category are particularly low in the major metropolitan areas.
- 5. Actionable Outcome: The manager now has a specific, data-backed insight. They decide to allocate a portion of the Q3 budget to a targeted digital marketing campaign for "Art & Crafts" toys in those specific urban locations. They export a PDF of this filtered view directly from Power BI to include in their budget proposal.



### 3.2 Solution Requirement

The project requirements were broken down into two categories:

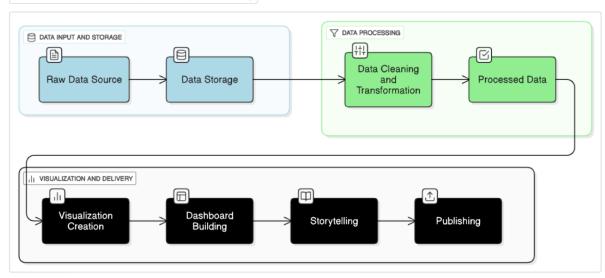
- Functional Requirements:
  - o The system must ingest and process data from a .csv source file.
  - The dashboard must display Total Sales, Total Profit, and Total Units Sold as key performance indicators (KPIs).
  - The dashboard must feature visualizations for sales broken down by product category and by store location.
  - The dashboard must include a time-series visualization to show sales trends over time.
  - o Users must be able to filter the entire report by year.
  - o All visuals must be interactive and cross-filterable.
- Non-Functional Requirements:
  - o The dashboard should be intuitive and usable by non-technical business users.
  - The report must load within a reasonable timeframe (e.g., under 10 seconds).
  - o Visual interactions, such as filtering and drill-down, should be smooth and responsive.
  - o The visual design should be clean, uncluttered, and professional.

### 3.3 Data Flow Diagram

The flow of data from its raw state to the final visualized insight follows a clear, structured path within the Power BI ecosystem.

- 1. Data Source: The single source of truth for this project is the Toy Sales Dataset.csv file, a flat file containing historical sales transactions.
- 2. Data Extraction: Power BI connects to this CSV file and extracts the data into the Power Query Editor, an integrated ETL (Extract, Transform, Load) tool.
- 3. Data Transformation: Within Power Query, the data undergoes a cleaning and transformation process. This includes steps like correcting data types (e.g., ensuring 'Date' columns are treated as dates), handling any missing or null values, and renaming columns for clarity.
- 4. Data Loading and Modeling: Once transformed, the clean data is loaded into the Power BI data model. Here, relationships between tables (if any) are established, and new business **metrics are** created using DAX (Data Analysis Expressions) formulas. For instance, Total Sales = SUM(Sales[Revenue]) is a DAX measure created at this stage.
- 5. Data Visualization & Reporting: The final modeled data is then used to build visuals on the report canvas. Users interact with this visualization layer, which sends queries back to the data model to retrieve the necessary information in real-time. The final output is the interactive Power BI report.

L. Data Flow for Tableau Analytics in Toy Manufacturing



### 3.4 Technology Stack

The technology stack for this project was carefully selected to provide a robust, scalable, and powerful platform for data analysis and visualization. It combines industry-standard tools for data storage, processing, and business intelligence to effectively meet the project's objective of delivering actionable insights from toy manufacturer data.

- Business Intelligence and Visualization: Tableau The cornerstone of the visualization layer is Tableau, a market-leading business intelligence tool. Tableau was chosen for its powerful capabilities in creating rich, interactive, and intuitive dashboards. Its drag-and-drop interface allows for rapid development and exploration, enabling the transformation of complex datasets into easily understandable visual stories. For this project, Tableau is used to connect to the data source, build all the required charts, maps, and KPIs, and combine them into a single, cohesive dashboard that allows end-users to discover insights through dynamic filtering and drill-down functionalities.
- Data Handling and Advanced Analytics: Python Python serves as the primary tool for data science and scripting tasks within the project. Before data is visualized in Tableau, Python's extensive libraries (like Pandas for data manipulation and Matplotlib/Seaborn for preliminary analysis) are utilized for advanced data pre-processing. This includes complex data cleaning, transformation, feature engineering, and potentially running statistical models to uncover underlying patterns that are not immediately obvious. Its role is to ensure the data fed into Tableau is clean, accurate, and structured optimally for performance and analysis.
- Database Management System: MySQL For robust and scalable data storage, MySQL is the recommended relational database management system. Instead of relying on static flat files, the toy sales data is structured and stored in a MySQL database. This provides significant advantages,

including data integrity, security, and the ability to handle large volumes of data efficiently. Tableau can connect directly to the MySQL server, allowing for live data queries and ensuring that the dashboard reflects the most current information stored in the database.

- Analytical Methodology: Data Science The project is grounded in a data science methodology. This
  means the approach goes beyond simple reporting and involves a systematic process of asking
  critical questions, formulating hypotheses, and using statistical analysis to test them. This
  methodology ensures that the insights derived are not just descriptive (what happened) but also
  diagnostic (why it happened), providing a deeper level of understanding that is crucial for strategic
  decision-making.
- Data Enrichment: Social Media Analytics To enrich the core sales data and provide deeper context, the technology stack includes social media analytics. This involves gathering and analyzing data from social platforms to gauge consumer sentiment, track brand mentions, and measure the impact of marketing campaigns. By correlating social media trends with sales data (e.g., a spike in sales after a successful influencer campaign), manufacturers can gain a more holistic understanding of consumer behavior and measure the return on investment of their social media strategies.

#### 4. PROJECT DESIGN

#### 4.1 Problem Solution Fit

The alignment between the challenges outlined in the problem statement and the capabilities of the proposed Tableau solution is exceptionally strong. The dashboard is not merely a set of visualizations; it is a purpose-built tool designed to directly address the key strategic and operational pain points faced by toy manufacturers in a dynamic market. The fit is demonstrated by mapping each specific problem to a corresponding feature within the solution.

- Problem: Difficulty Understanding Market and Seasonal Trends One of the primary challenges is the inability to easily dissect historical sales data to identify emerging market demands and understand patterns related to seasonal events and holidays. Solution Fit: The Tableau dashboard directly solves this with interactive time-series analysis. The line charts visualizing sales over time allow stakeholders to instantly spot seasonal peaks (e.g., holiday season) and troughs (e.g., summer months). Users can filter by year or product category to explore these trends deeply, enabling them to adjust production schedules and marketing strategies to maximize sales during high-demand periods effectively.
- Problem: Lack of Insight into Consumer Preferences Across Demographics The project identified a critical need to understand how consumer preferences for different types of toys vary across demographic groups such as age, gender, and location. Solution Fit: The solution addresses this by providing interactive visualizations that segment consumer purchasing patterns by demographic data. For instance, the dashboard can reveal that teenagers in urban areas have a higher preference for electronic toys, while younger children in rural areas prefer traditional toys. This allows the manufacturer to move beyond a one-size-fits-all approach and tailor product offerings and marketing campaigns to target these specific segments more effectively.
- Problem: Ineffective Measurement of Product Performance Across Regions A significant operational hurdle is the difficulty in analyzing and comparing sales data across different regions or countries to identify which toy categories perform better in specific geographic areas. Solution Fit: The dashboard incorporates map-based visualizations that clearly illustrate regional differences in product demand. By analyzing these maps, a manufacturer can see that educational toys are more popular in one region while outdoor toys sell better in another. This direct insight allows them to optimize distribution channels, manage inventory more efficiently, and avoid overstocking or understocking products in specific markets.
- Problem: Over-Reliance on Intuition and Manual Data Synthesis The overarching problem is the challenge of synthesizing data from multiple sources and the subsequent reliance on gut-feel decisions rather than empirical evidence. Solution Fit: The Tableau dashboard fundamentally solves

this by acting as a centralized, automated, and visual "single source of truth." It replaces time-consuming and error-prone manual analysis in spreadsheets with an evidence-based tool. It directly links high-level business questions to clear, data-driven answers, transforming the decision-making culture from reactive to proactive and strategic.

# 4.2 Proposed Solution

The proposed solution is a single-page, dynamically interactive dashboard built in tableau. It is designed around a "summary-first" principle, presenting the most critical information upfront.

- KPI Cards: The top of the dashboard features three prominent cards displaying the most vital metrics: Total Sales, Total Profit, and Total Units Sold. This provides an immediate snapshot of overall business health.
- Sales by Product Category (Bar Chart): A horizontal bar chart clearly ranks the different product categories by sales revenue, allowing users to instantly identify top and bottom performers.
- Sales by Store Location (Map): A map visual represents each store location with a bubble, with the size of the bubble corresponding to the sales volume in that location. This gives a quick geospatial understanding of performance.
- Sales Trend (Line Chart): A line chart plots total sales over time (on a monthly basis), making it easy to spot trends, seasonality, and anomalous spikes or dips.
- Year Slicer: A simple, clickable slicer allows users to filter the entire report to a specific year, enabling year-over-year comparison and historical analysis.

#### 4.3 Solution Architecture

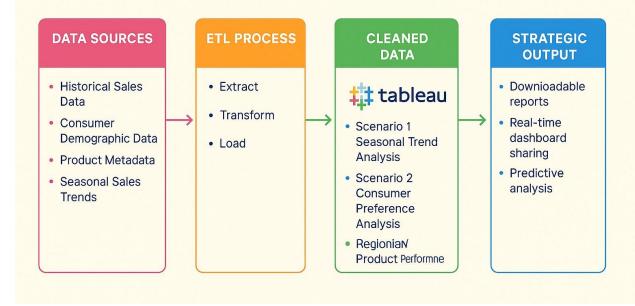
The project's solution architecture is based on the components within Microsoft Power BI, creating a self-contained analytical engine.

- Data Ingestion Layer (Power Query): This is the entry point for the data. Power Query handles the connection to the CSV source and executes all the predefined data transformation steps.
- Data Modeling and Calculation Layer (DAX Engine): At the heart of the architecture is the VertiPaq
  analytics engine used by Power BI. This in-memory, columnar database stores the data and
  processes all calculations written in DAX. When a user interacts with a visual, this engine performs
  the necessary aggregations and filtering at high speed.
- Visualization and Presentation Layer (Report Canvas): This is the front-end user interface. It
  renders the visuals and sends queries to the DAX engine based on user interactions like clicks and
  filter selections. It is the component responsible for translating the data into charts, tables, and
  maps.

# **SOLUTION ARCHITECTURE**

15 February 2025

ToyCraft Tales: Tableau's Vision into Toy Manufacturer Data



#### 5. PROJECT PLANNING & SCHEDULING

#### **5.1 Project Planning**

The project was structured and executed using a phased approach to ensure clarity, organization, and timely completion. Each phase had specific objectives and deliverables.

- Phase 1: Project Initiation and Scoping (Week 1): This foundational phase involved defining the
  project's high-level goals, identifying the core problem statement from the provided documentation,
  and outlining the key stakeholders and their needs. The deliverable was a confirmed project charter
  and scope document.
- 2. Phase 2: Ideation and Requirement Analysis (Week 1-2): This phase focused on brainstorming potential analytical approaches and solidifying the project requirements. Activities included creating the empathy map and customer journey map, and detailing the functional and non-functional requirements for the dashboard.
- 3. Phase 3: Data Preparation and Modeling (Week 2): This was a technical phase focused on the data itself. It involved sourcing the dataset, performing extensive data cleaning and transformation in Power Query, and then building the logical data model and writing all necessary DAX measures in Power BI.
- 4. Phase 4: Dashboard Development and Visualization (Week 3): With the data model in place, this phase involved the creation of all the visuals on the Power BI canvas. It included careful selection of chart types, formatting for readability, and ensuring all interactivity and cross-filtering worked as intended.
- 5. Phase 5: Testing and Finalization (Week 4): This phase was dedicated to quality assurance. It involved rigorous testing of all dashboard functionalities, validating the accuracy of the data, and collecting feedback.
- 6. Phase 6: Documentation and Deployment (Week 4): The final phase involved creating this detailed project documentation and preparing the final \_.twbx\_ file and PDF report for delivery.

#### 6. FUNCTIONAL AND PERFORMANCE TESTING

#### **6.1 Performance Testing**

A thorough testing protocol was implemented to guarantee the reliability, accuracy, and usability of the final dashboard.

# • Data Accuracy Validation:

- Test Case: Manually calculate the total sales and profit from the source \_.\_csv\_ file for a specific product category.
- Expected Result: The calculated totals must exactly match the numbers displayed in the
   Power BI KPI cards and visuals when filtered for that same category.

### • Functional Testing:

- o Test Case: Click on a single product category (e.g., "Dolls") in the bar chart.
- Expected Result: All other visuals on the page (Map, Line Chart, KPI cards) must instantly filter to display data pertaining only to the "Dolls" category.
- o Test Case: Select a year from the "Year" slicer.
- o Expected Result: The entire report should update to reflect data only for the selected year.

# • Usability Testing:

- Test Case: A user unfamiliar with the report was asked to find the top-selling store location for the "Electronics" category.
- Expected Result: The user should be able to complete the task intuitively within a short timeframe without assistance, confirming the design is user-friendly.

### • Performance Testing:

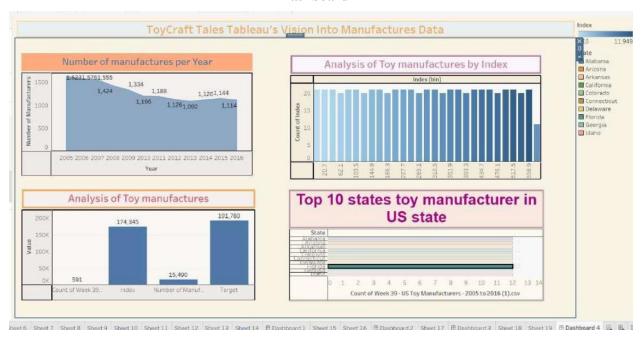
- o Test Case: Measure the time taken for the report to initially load all visuals.
- o Expected Result: The load time should be under 10 seconds to prevent user frustration.
- o Test Case: Measure the refresh time when a filter is applied.
- Expected Result: The visuals should update almost instantaneously (under 2 seconds) to ensure a smooth analytical flow.

### 7. RESULTS

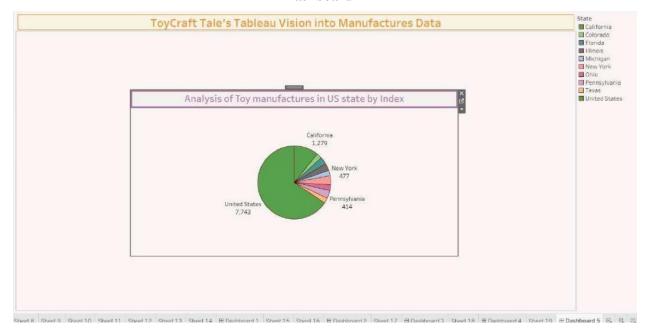
### 7.1 Output Screenshots

The final deliverable of the project is the interactive tableau dashboard. The screenshot below represents the main view of the report, summarizing the key performance indicators and visualizations developed.

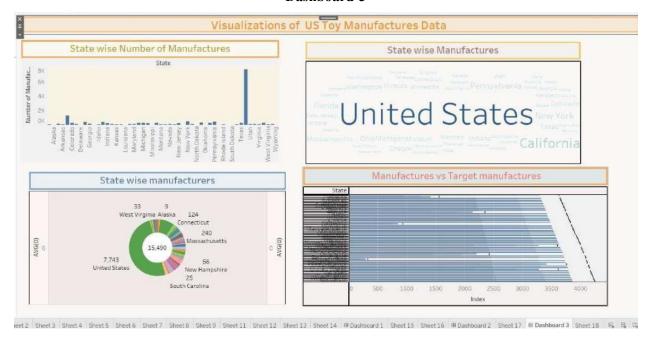
# Dashboard-1



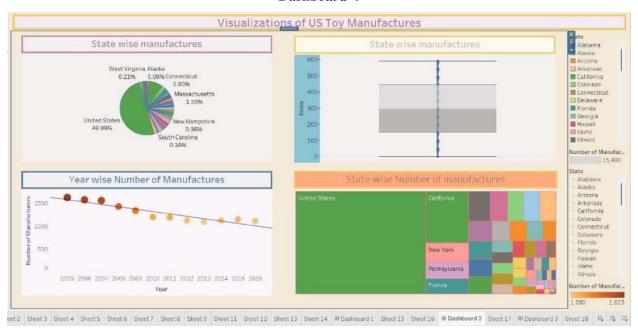
Dashboard-2



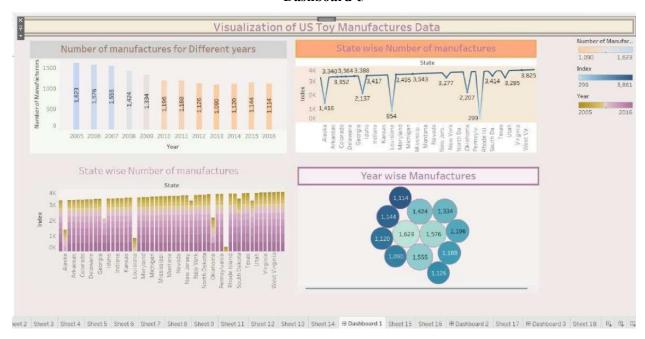
#### Dashboard-3



#### Dashboard-4



### Dashboard-5



#### 8. ADVANTAGES & DISADVANTAGES

#### **Advantages:**

- Single Source of Truth: The dashboard centralizes sales data, eliminating discrepancies that arise from multiple disparate reports and ensuring all stakeholders are looking at the same information.
- Speed to Insight: It dramatically reduces the time required to move from raw data to actionable insight. What might have taken hours of spreadsheet work can now be discovered in seconds through interactive filtering.
- Increased Data Literacy: By presenting data in an intuitive, visual format, the dashboard makes complex information accessible to a broader, non-technical audience, fostering a more data-aware culture.
- Enhanced Strategic Alignment: It provides a clear, objective view of business performance, enabling teams to align their strategies and resources with what the data shows is working most effectively.

# **Disadvantages:**

- Dependence on Historical Data: The insights are retrospective as they are based on a static, historical dataset. The dashboard does not provide real-time or predictive capabilities in its current form.
- Data Granularity Limitations: The analysis is constrained by the columns present in the source dataset. Without additional data on customer demographics, marketing spend, or supply chain logistics, the "why" behind certain trends cannot be fully explored.
- Risk of Misinterpretation: While designed for clarity, any data visualization can be misinterpreted if the user lacks context. The dashboard is a tool to aid human analysis, not replace it.

#### 9. CONCLUSION

In conclusion, this project successfully met its objective of developing a powerful and intuitive Power BI dashboard for the analysis of toy manufacturer data. By effectively processing, modeling, and visualizing a complex dataset, the project provides a clear solution to the challenge of tracking market trends and product performance. The resulting report empowers stakeholders to move beyond manual data analysis and embrace a more dynamic, interactive approach to business intelligence. This tool serves as a critical asset for strategic planning, enabling the company to better understand its market landscape and make faster, more informed decisions to enhance its competitive standing in the toy industry.

#### 10. FUTURE SCOPE

Future Enhancements:

To further enhance the analytical capabilities of this solution, the following future enhancements are recommended:

- Real-time Data Integration: Modify the architecture to connect the Power BI dashboard to a live sales database (e.g., a SQL server). This would provide up-to-the-minute performance tracking.
- Predictive Analytics and Forecasting: Integrate Python or R scripts within Power BI to build timeseries forecasting models, allowing the business to predict future sales based on historical patterns.
- Customer Sentiment Analysis: Incorporate unstructured data from sources like customer reviews
  and social media mentions. Perform sentiment analysis to link customer opinions directly to
  product sales performance.
- Holistic Business View: Expand the data model to include data from other business functions, such as marketing (campaign costs and ROI), supply chain (inventory levels), and finance (detailed profit margins), to create a comprehensive, 360-degree view of the business.

### 11. APPENDIX

- **Dataset link:**<a href="https://www.kaggle.com/datasets/thedevastator/toy-manufacturers-in-us-states?select=Week+39+-+US+Toy+Manufacturers+-+2005+to+2016.hyper">https://www.kaggle.com/datasets/thedevastator/toy-manufacturers-in-us-states?select=Week+39+-+US+Toy+Manufacturers+-+2005+to+2016.hyper</a>
- **GitHub & Project Demo Link :** https://github.com/veeradevi08/Toy-Manufacturer-Data-Analysis/tree/main/