

## Design Review (DR) Aviation

### Instructions for Improving File Upload Performance

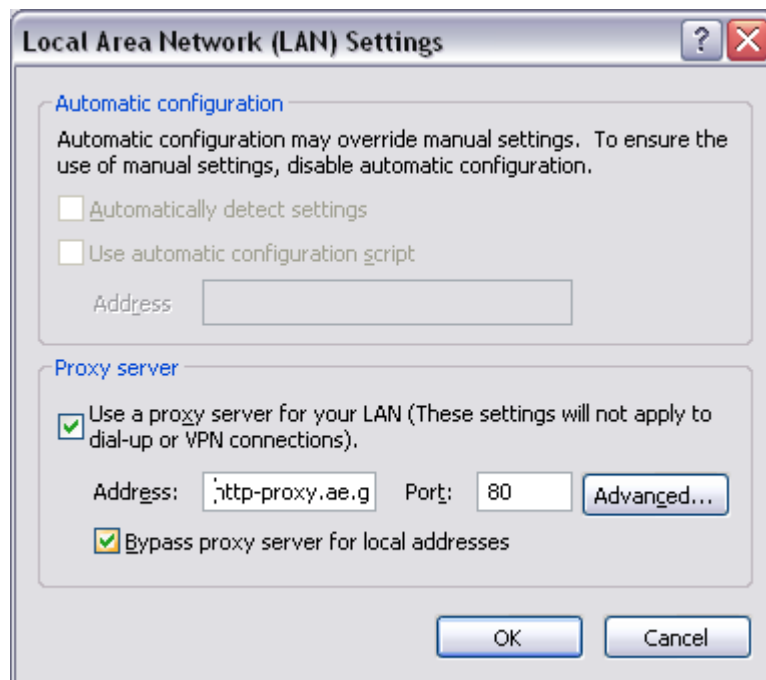
Depending on location, network bandwidth, connection type and file size, your file upload time may vary. Below are the average upload times for a **15MB** file (approximate):

- Cincinnati: ~5-15 seconds
- Lynn: ~10-25 seconds
- Greenville: ~100-120 seconds

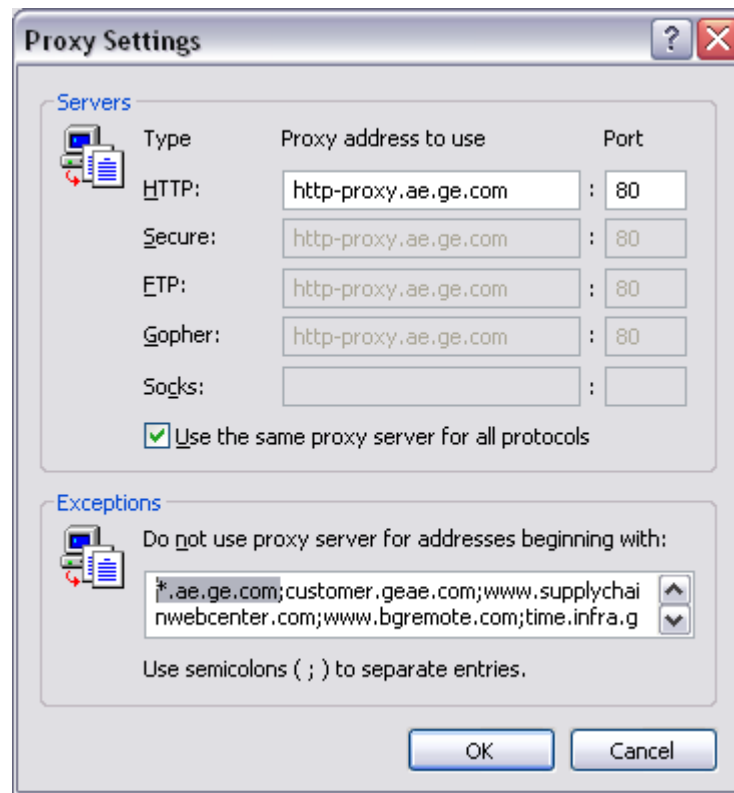
**If you are experiencing file upload times significantly slower than you expect, you may need to update a setting on your PC.** Follow the instructions below to do this:

#### 1) Check that your proxy settings are correct.

- Open an Internet Explorer window
- Click on **Tools** menu → **Internet Options**
- Click on the **Connections** tab
- Click the **LAN Settings...** button
- Under **Proxy Server** make sure both checkboxes are "checked" and verify the following information:  
Address: http-proxy.ae.ge.com  
Port: 80
- Click the **Advanced** button



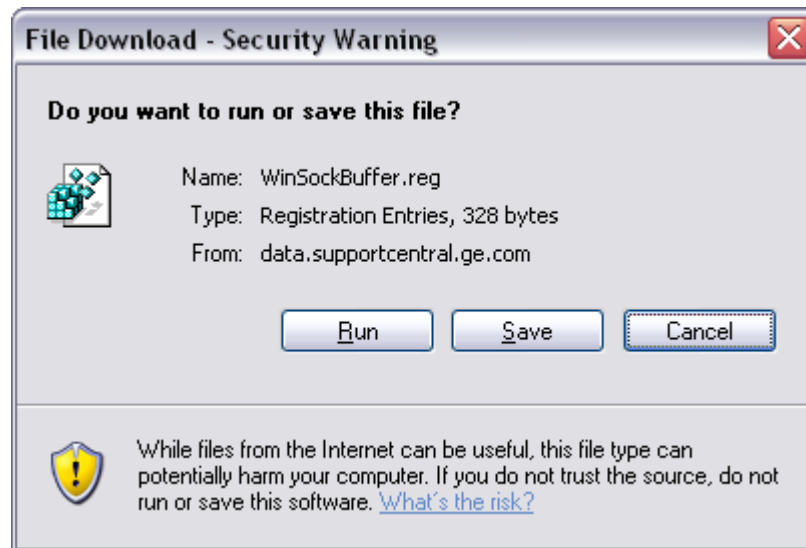
- Verify that **\*.ae.ge.com** is included in the **Exceptions**. If not, add it to the text box.



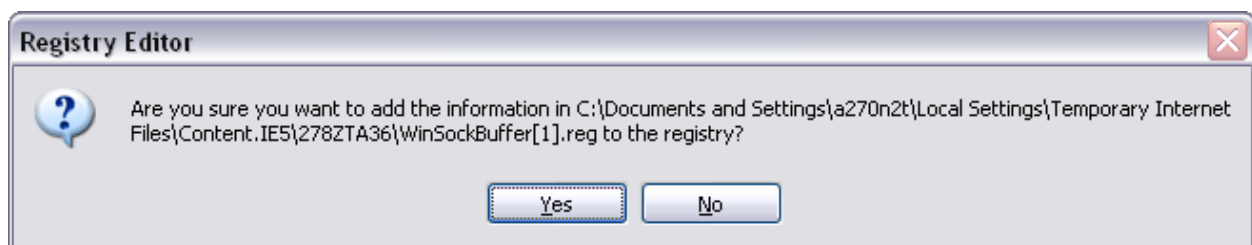
- h) If any changes are required, click **OK** after making them, then **close** all your open Internet Explorer windows to clear the cache.

## 2) Update your Internet buffer setting.

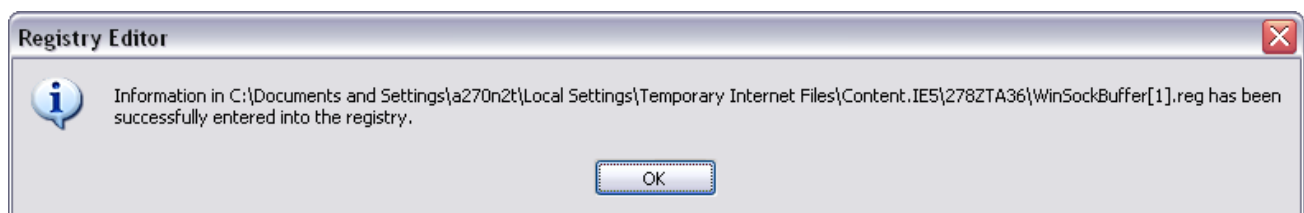
- Click on the following link:  
[http://data.supportcentral.ge.com/upload/55385/doc\\_2659484.reg](http://data.supportcentral.ge.com/upload/55385/doc_2659484.reg)
- On the security warning window, click **Run**.



c) A confirmation message will appear. Click **OK**.



d) A message will be displayed to let you know that the update was made successfully. Click **OK**.



e) **Close** all your open Internet Explorer windows to clear the cache.

**The above steps should significantly improve your file upload performance.** If you are still experiencing issues or have questions about the instructions, please log a help desk ticket here: <http://shared.infra.ge.com/gohd/>.