

HTTP Statuses



Along with the HTTP methods that the API responds to, it will also return standard HTTP statuses, including error codes.

Codes in the 2xx range indicate success. Codes in the 4xx range indicate an error that failed given the information provided. Codes in the 5xx range indicate an error with SafetyWing's servers.

HTTP Status code	Summary
200 - OK	Everything worked as expected.
400 - Bad Request	The request was unacceptable, often due to missing a required parameter.
401 - Unauthorized	No valid API key provided.
403 - Forbidden	The API key does not have permissions to perform the request.
404 - Not Found	The requested resource does not exist.
405 - Not Allowed	Method not allowed.
429 - Too Many Requests	Too many requests hit the API too quickly. We recommend an exponential backoff of your requests.
500, 502, 503, 504 - Server Errors	Something went wrong on SafetyWing's end.

Some 4xx errors contain additional attributes like code or a message that provides additional information about the problem.

Attribute name	Description
code	Short string indicating problem. Such an error can be handled programmatically.
message	Human readable explanation with more details about the problem.

Attribute name	Description
param	If the problem is related to the parameters provided, this attribute contains information about the parameter related to the error.



Error codes

Error code	Description
no_valid_api_key	No valid API key provided
api_not_configured	API integration is not enabled for the endpoint used. Please contact our support team to find out more.
api_integration_disabled	API key is correct but integration is temporarily disabled. Please contact our support team to find out more.
internal_server_error	Internal server error. Such an error is rare and if the problem persists, please contact support.
param_validation	The request provided incorrect parameters
not_found	The requested resource was not found
bad_request	The request was unacceptable, often due to missing a required parameter. More information should be provided in the response message.

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← Production

Pagination →

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