Predicting Personal Loan Approval Using Machine Learning

Milestone1: Define Problem/Problem Understanding

1. Specify the business Problem:

The problem is to develop a machine learning model that can predict whether a customer will be approved for a personal loan or not based on their application information and other relevant factors. This model can be used by banks or financial institutions to assess the creditworthiness of a customer and make informed decisions about whether to approve or reject their loan application. The goal is to minimize the risk of default or non-payment of loans, while also providing access to credit for eligible customers.

Keywords: kNM, ANN, Xgboost, Machine learning,

2.Business requirements:

Problem Statement: The company aims to reduce the time and cost involved in approving personal loans by automating the process using machine learning.

Objectives: The objectives of this project are as follows:

To develop a machine learning model that predicts the likelihood of a loan being approved based on the applicant's information and credit history. To reduce the time and cost involved in approving personal loan. To improve the accuracy of loan approval decisions.

To enhance customer satisfaction by providing a faster and more efficient loan approval process. Scope: The scope of this project includes: Collecting data from various sources such as credit bureaus, bank statements, and employment records.

Pre-processing and cleaning the data to prepare it for machine learning. Feature engineering and selection to identify the most relevant features for predicting loan approval. Developing and training a machine learning model using historical loan data. Testing and validating the model using new loan applications. Integrating the model into the loan approval process. <u>Users:</u> The users of the system will include loan officers, loan underwriters, and loan applicants.

Functional Requirements: The system should:

Collect and store loan application data from various sources. Clean and preprocess the data to prepare it for machine learning. Perform feature engineering and selection to identify the most relevant features for predicting loan approval. Train a machine learning model using historical loan data. Test and validate the model using new loan applications. Provide loan officers and underwriters with a predicted probability of loan approval based on the applicant's information and credit history. Integrate the model into the loan approval process.

Non-functional Requirements: The system should:

Be scalable to handle large volumes of loan application. Have a high degree of accuracy in predicting loan approval decisions. Be secure and comply with data privacy regulations. Have a user-friendly interface for loan officers and underwriters. Have low latency and respond quickly to loan applications.

Assumptions and Constraints: The assumptions and constraints of the project are:

Sufficient historical loan data is available for training the machine learning model. The data collected from various sources is of high quality and can be used for prediction. The model's predictions are based solely on the applicant's information and credit history and do not take into account other factors such as economic conditions or changes the lending policy. The system's implementation cost is within the allocated budget

3.Literature Survey:

"Personal Loan Approval Prediction using Machine Learning Algorithms" by Zhen Li et al. (2019)

This study compared the performance of several machine learning algorithms, including logistic regression, decision tree, random forest, and support vector machine, in predicting personal loanapproval. The authors found that the random forest algorithm had the highest accuracy in predicting loan approval.

"A Comparative Study of Machine Learning Algorithms for Personal Loan Approval" by Aniruddha Adhikari et al. (2020)

This study compared the performance of several machine learning algorithms, including k-nearest neighbor, decision tree, random forest, and support vector machine, in predicting personal loan approval. The authors found that the random forest algorithm had the highest accuracy in predicting loan approval.

"Personal Loan Eligibility Prediction using Machine Learning Techniques" by Priya D. Gajjar et al. (2021)

This study used various machine learning algorithms, including logistic regression, decision tree, and artificial neural networks, to predict personal loan eligibility. The authors found that the artificial neural network algorithm had the highest accuracy in predicting loan eligibility.

4.Social or Business Impact :

Business Impact:

Using machine learning to predict personal loan approval can have a significant impact on the financial industry. Financial institutions can use this technology to streamline their loan approval process, reduce the amount of time and resources required to approve loans, and make more informed lending decisions. This can lead to increased profitability for banks and other lending institutions, as well as improved customer satisfaction.

By accurately predicting loan approval, banks can also reduce the risk of default and improve the overall health of their loan portfolios. This can lead to improved credit ratings and increased access to funding, which can help these institutions grow and expand their services.

Social Impact:

Predicting personal loan approval using machine learning can also have a significant social impact. By providing more accurate and objective assessments of loan applications, this technology can help reduce bias and discrimination in the lending process. This can help ensure that all individuals, regardless of their background or circumstances, have equal access to credit and financing.

Additionally, by helping individuals secure personal loans, this technology can enable them to achieve their financial goals and improve their quality of life. This can include starting a business, purchasing a home, or paying for education or medical expenses. By making it easier for people to access the credit they need, machine learning can help promote financial inclusion and economic growth.