## 

+(905) 897-6840// dianne.velasco@msunaawan.edu.ph

Dianne R. Velasco

## Educational Background



## Summary

Qualified Customer Service Representative with over 4 years in fast-paced customer service and call center environments. As a customer service representative, I am personable good at building loyal relationships, solving problems, and Increasing Sales. I also excel in listening to customer needs, articulating product benefits and creating solutions that provide value to the customer.

## Skills

International sales support

Strategic sales knowledge

Exceptional communication skills

Stock records management

Quality assurance and control

Zone 2A- Kanipaan, San Pedro, Initao, Misamis Oriental