Jan Kevin (J.K.) Velasco

Aspiring IT Professional | CompTIA Certified | Entry-Level IT Support

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CERTIFICATIONS

CompTIA Security+ Issued Mar 2025
CompTIA Network+ Issued Mar 2025
CompTIA A+ Issued Feb 2025

TECHNICAL SKILLS

Networking: TCP/IP, DNS, DHCP, VLANs, NAT, Routing, Basic Firewalls

Systems: Windows 10/11, Server 2016, macOS, Basic Linux

Tools: Active Directory, Group Policy, Microsoft 365, Outlook, Zoom Monitoring: Event Viewer, Resource Monitor, (Learning Splunk) Cloud & Virtualization: AWS EC2, VirtualBox, Basic IaaS Concepts Security: 2FA, RBAC, Network Segmentation (Lab Practice) Scripting: HTML/CSS/JavaScript, Git, Python (Beginner)

PROJECTS

Cloud-Based Web Application Deployment

- Deployed a secure static HTML page using Amazon EC2.
- Configured security groups/firewall rules for access control.
- Learned basic cloud networking and IAM roles.

Home Lab Setup (Networking & Virtualization)

- Simulated an enterprise help desk by configuring Active Directory, Group Policy, and Remote Desktop Services
- Practiced user account management, password resets, and policy updates.
- Applied basic network segmentation and used Windows tools to monitor system health.

WORK EXPERIENCE

Self-Study | IT Career Development

Jan 2025 - Present

- Earned A+, Network+, Security+ through independent learning.
- Built virtual lab environments focused on network support and monitoring.
- Studying Linux, Python scripting, and cloud security.
- Practicing ticketing workflows and documenting resolutions in personal lab notes.

Self-Study | Front-End Web Development

Sep 2021 - Sep 2024

- Learned HTML, CSS, and JavaScript through online platforms and tutorials.
- Built static and interactive web pages and practiced responsive design principles.
- Developed foundational technical skills that led to an interest in IT infrastructure and cybersecurity.

In-Store Shopper | Instacart

Aug 2020 - Aug 2021

- Utilized mobile technology to manage inventory and process customer orders efficiently.
- Provided consistent, high-quality customer service, maintaining excellent satisfaction ratings.

Store Associate | Finish Line

Oct 2018 -Sep 2020

- Resolved customer inquiries and issues in a fast-paced retail environment.
- Collaborated with team members to optimize store operations and enhance customer experience.

EDUCATION

South County High School - Diploma

2018

Continuing self-education in IT and cloud infrastructure.