Jan Kevin (J.K.) Velasco

Aspiring IT Professional | CompTIA Certified

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PROFESSIONAL SUMMARY

Aspiring IT Support and Cloud Security professional with hands-on experience in virtual labs, cloud deployment, and technical troubleshooting. CompTIA certified (A+, Network+, Security+) and currently expanding skills in Linux, AWS, and monitoring tools. Eager to contribute to a growing IT or security team.

CERTIFICATIONS

CompTIA Security+	*Issued* Mar 2025
CompTIA Network+	*Issued* Mar 2025
CompTIA A+	*Issued* Feb 2025

TECHNICAL SKILLS

Systems & Platforms: Windows 10/11, Server 2016, macOS, Basic Linux, Microsoft 365
Networking & Security: TCP/IP, DNS, DHCP, VLANs, NAT, IAM, 2FA, RBAC
Cloud & Virtualization: AWS EC2, IAM Roles, VirtualBox, Basic IaaS Concepts
Tools & Monitoring: Active Directory, Group Policy, ServiceNow (lab), Confluence, Datadog (learning), Splunk (learning)
Scripting & Web: HTML, CSS, JavaScript, Git, Python (beginner)

PROJECTS

Cloud-Based Web Application Deployment
- Deployed a secure static HTML page using Amazon EC2.
- Configured security groups/firewall rules for access control.
- Learned basic cloud networking and IAM roles.

Home Lab Setup (Networking & Virtualization)
- Simulated an enterprise help desk by configuring Active Directory, Group Policy, and Remote Desktop Services.
- Practiced user account management, password resets, and policy updates.
- Applied basic network segmentation and used Windows tools to monitor system health.

WORK EXPERIENCE

Self-Study | IT Career Development   **Jan 2025 - Present**
- Earned A+, Network+, Security+ through independent learning.
- Built virtual lab environments focused on network support and monitoring.
- Currently expanding skills in Linux fundamentals and cloud technologies to strengthen IT support capabilities.
- Practicing ticketing workflows and documenting resolutions in personal lab notes.

Self-Study | Front-End Web Development   **Sep 2021 - Sep 2024**
  - Learned HTML, CSS, and JavaScript through online platforms and tutorials.
  - Built static and interactive web pages and practiced responsive design principles.
  - Developed foundational technical skills that led to an interest in IT infrastructure and cybersecurity.

In-Store Shopper | Instacart   **Aug 2020 - Aug 2021**
  - Utilized mobile technology to manage inventory and process customer orders efficiently.
  - Provided consistent, high-quality customer service, maintaining excellent satisfaction ratings.

Store Associate | Finish Line   **Oct 2018 - Sep 2020**
  - Resolved customer inquiries and issues in a fast-paced retail environment.
  - Collaborated with team members to optimize store operations and enhance customer experience.

EDUCATION

Continuing self-education in IT and cloud infrastructure.

South County High School - **Diploma**   **2018**