

# Jan Kevin (J.K.) Velasco

Aspiring IT Professional | CompTIA Certified | Entry-Level IT Support

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## CERTIFICATIONS

CompTIA Security+	<i>Issued Mar 2025</i>
CompTIA Network+	<i>Issued Mar 2025</i>
CompTIA A+	<i>Issued Feb 2025</i>

## TECHNICAL SKILLS

**Networking:** TCP/IP, DNS, DHCP, VLANs, NAT, Routing, Basic Firewalls

**Systems:** Windows 10/11, Server 2016, macOS, Basic Linux

**Tools:** Active Directory, Group Policy, Microsoft 365, Outlook, Zoom

**Monitoring:** Event Viewer, Resource Monitor, (Learning Splunk)

**Cloud & Virtualization:** AWS EC2, VirtualBox, Basic IaaS Concepts

**Security:** 2FA, RBAC, Network Segmentation (Lab Practice)

**Scripting:** HTML/CSS/JavaScript, Git, Python (Beginner)

## PROJECTS

### Cloud-Based Web Application Deployment

- Deployed a secure static HTML page using Amazon EC2.
- Configured security groups/firewall rules for access control.
- Learned basic cloud networking and IAM roles.

### Home Lab Setup (Networking & Virtualization)

- Simulated an enterprise help desk by configuring Active Directory, Group Policy, and Remote Desktop Services.
- Practiced user account management, password resets, and policy updates.
- Applied basic network segmentation and used Windows tools to monitor system health.

## WORK EXPERIENCE

### Self-Study | IT Career Development

Jan 2025 - Present

- Earned A+, Network+, Security+ through independent learning.
- Built virtual lab environments focused on network support and monitoring.
- Studying Linux, Python scripting, and cloud security.
- Practicing ticketing workflows and documenting resolutions in personal lab notes.

### Self-Study | Front-End Web Development

Sep 2021 - Sep 2024

- Learned HTML, CSS, and JavaScript through online platforms and tutorials.
- Built static and interactive web pages and practiced responsive design principles.
- Developed foundational technical skills that led to an interest in IT infrastructure and cybersecurity.

### In-Store Shopper | Instacart

Aug 2020 - Aug 2021

- Utilized mobile technology to manage inventory and process customer orders efficiently.
- Provided consistent, high-quality customer service, maintaining excellent satisfaction ratings.

**Store Associate | Finish Line****Oct 2018 - Sep 2020**

- Resolved customer inquiries and issues in a fast-paced retail environment.
- Collaborated with team members to optimize store operations and enhance customer experience.

**EDUCATION**

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**South County High School - Diploma****2018***Continuing self-education in IT and cloud infrastructure.*