Jan Kevin (J.K.) Velasco

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CERTIFICATIONS

CompTIA Security+Issued Mar 2025CompTIA Network+Issued Mar 2025CompTIA A+Issued Feb 2025

TECHNICAL SKILLS

Operating Systems: Windows 10/11, basic Windows Server, Linux (in progress) **IT Support Tools:** Active Directory, Microsoft 365, Outlook, Slack, Zoom, TeamViewer

Networking Concepts: TCP/IP, DNS, DHCP

Troubleshooting Tools: Windows Event Viewer, Task Manager, Resource Monitor **Programming & Scripting:** HTML, CSS, JavaScript, Python (in progress)

Version Control: Git

PROJECTS

Cloud-Based Web Application Deployment

Mar 2025

Deployed a Simple Web App on AWS

AWS EC2 (Free Tier)

- Deployed a web application on AWS EC2 using Apache.
- Configured firewall rules to restrict access and hosted a static HTML page.
- Github

Home Lab Setup (Networking & Virtualization)

Feb 2025

Replicating Helpdesk duties

VirtualBox | Windows Server 2016

- Simulated a help desk environment using Windows Server 2016 and VirtualBox.
- Configured Active Directory, domain settings, RDP, TCP/IP, and Group Policy Objects (GPOs).
- Github

WORK EXPERIENCE

Self-Study | IT Career Development

Jan 2025 - Present

- Earned CompTIA A+, Network+, and Security+ certifications through independent study.
- Developed practical IT support skills via home labs and virtual environments.
- Currently expanding skills in Linux, cloud security, and scripting.

Self-Study | Front-End Web Development

Sep 2021 - Sep 2024

- Learned HTML, CSS, and JavaScript through online platforms and tutorials.
- Built static and interactive web pages and practiced responsive design principles.
- Developed foundational technical skills that led to an interest in IT infrastructure and cybersecurity.

In-Store Shopper | Instacart

Aug 2020 - Aug 2021

- Utilized mobile technology to manage inventory and process customer orders efficiently.
- Provided consistent, high-quality customer service, maintaining excellent satisfaction ratings.

Store Associate | Finish Line

Oct 2018 - Sep 2020

- Resolved customer inquiries and issues in a fast-paced retail environment.
- Collaborated with team members to optimize store operations and enhance customer experience.

EDUCATION

South County High School - Diploma

2018