

Jan Kevin (J.K.) Velasco

IT Student

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EDUCATION & CERTIFICATIONS

CompTIA A+	Issued Feb 2025
CompTIA Network+	Issued Mar 2025
CompTIA Security+	(Estimated Exam Date: April 17th 2025)
South County High School - Diploma	2018

TECHNICAL SKILLS

Operating Systems: Windows 10/11, Windows Server (basic knowledge), Linux (currently learning)
IT Support & Administration: Active Directory, Microsoft Office 365, Outlook, Slack, Zoom, TeamViewer
Programming & Scripting: JavaScript, HTML5, CSS3, Python (currently learning)
Troubleshooting & Diagnostic Tools: Windows Event Viewer, Task Manager, Resource Monitor

WORK EXPERIENCE

- Self-Study (Professional Development) | IT Self-Study** Sep 2021 - Present
- Studying for CompTIA Security+ to deepen knowledge of networking concepts, security, infrastructure, and troubleshooting for IT roles.
 - Previously developed foundational skills in Front-End Web Development before transitioning to IT, gaining experience in HTML, CSS, and JavaScript.
- In-Store Shopper | Instacart** Aug 2020 - Aug 2021
- Managed inventory and customer orders using Instacart's technology platform, demonstrating strong technical aptitude.
 - Provided excellent customer support through communication, which led to higher satisfaction and repeat customers.
- Store Associate | Finish Line** Oct 2018 - Sep 2020
- Collaborated with team members to streamline operations, improving workflow efficiency and resolving issues in a fast-paced environment.
 - Demonstrated troubleshooting skills by addressing customer concerns and resolving product-related issues in a timely and effective manner.

PROJECTS

- Cloud-Based Web App** Mar 2025
Deployed secure web app on AWS AWS EC2 (Free Tier)
- Deployed a secure web application on an AWS EC2 instance, configuring Apache to serve a simple HTML page and setting up firewall rules for controlled access.
- Home Lab Setup (Networking & Virtualization)** Feb 2025
Replicating entry-level Helpdesk duties VirtualBox | Windows Server 2016
- Installed and configured VirtualBox with Windows Server 2016, including linked clones, RDP, domain settings, and TCP/IP configurations.
 - Managed Active Directory by creating template user accounts and linking Group Policy Objects (GPOs) for customized settings.
 - Github:** [Readme](#)