Jan Kevin (J.K.) Velasco

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CERTIFICATIONS

CompTIA Security+   *Issued* Mar 2025
CompTIA Network+   *Issued* Mar 2025
CompTIA A+   *Issued* Feb 2025

TECHNICAL SKILLS

Operating Systems: Windows 10/11, basic Windows Server, Linux (in progress)
IT Support Tools: Active Directory, Microsoft 365, Outlook, Slack, Zoom, TeamViewer
Networking Concepts: TCP/IP, DNS, DHCP
Troubleshooting Tools: Windows Event Viewer, Task Manager, Resource Monitor
Programming & Scripting: HTML, CSS, JavaScript, Python (in progress)
Version Control: Git

PROJECTS

Cloud-Based Web Application Deployment   Mar 2025
Deployed a Simple Web App on AWS   AWS EC2 (Free Tier)
- Deployed a web application on AWS EC2 using Apache.
- Configured firewall rules to restrict access and hosted a static HTML page.
- **Github**

Home Lab Setup (Networking & Virtualization)   Feb 2025
Replicating Helpdesk duties   VirtualBox | Windows Server 2016
- Simulated a help desk environment using Windows Server 2016 and VirtualBox.
- Configured Active Directory, domain settings, RDP, TCP/IP, and Group Policy Objects (GPOs).
- **Github**

WORK EXPERIENCE

Self-Study | IT Career Development   Jan 2025 - Present
- Earned CompTIA A+, Network+, and Security+ certifications through independent study.
- Developed practical IT support skills via home labs and virtual environments.
- Currently expanding skills in Linux, cloud security, and scripting.

Self-Study | Front-End Web Development   Sep 2021 - Sep 2024
- Learned HTML, CSS, and JavaScript through online platforms and tutorials.
- Built static and interactive web pages and practiced responsive design principles.
- Developed foundational technical skills that led to an interest in IT infrastructure and cybersecurity.

In-Store Shopper | Instacart   Aug 2020 - Aug 2021
- Utilized mobile technology to manage inventory and process customer orders efficiently.
- Provided consistent, high-quality customer service, maintaining excellent satisfaction ratings.

Store Associate | Finish Line   Oct 2018 - Sep 2020
- Resolved customer inquiries and issues in a fast-paced retail environment.
- Collaborated with team members to optimize store operations and enhance customer experience.

EDUCATION

South County High School - Diploma   2018