

Person ID	Problem	App/Website Found	Likes	Don't Likes	Improvements	Age	Gender	Education	Comments
1	Difficulty in using television remote	Voice Assisted TV remotes (Amazon, and other smart TVs)	None, due to hard to use	As someone who with no education, it was hard to operate remote by remembering numbers for channels.	Only improvement that can be made is using voice based remote to swing between the channels.	86	F	None	Suggested about voice activated smart TV options but expensive solution
2	Difficulty in buying suitable and good rated electronic device	Suggested review websites like gadgets360, Quora. But can include manipulated reviews	Information about other new unknown electronics	Fake and company generated ratings.	Having a genuine website where only general users are allowed to rate the devices	43	F	Graduated	Suggested few renowned websites.
3	Fake Forwarded messages	none	none	Misleading forwarded messages related to offers	Social media owners need to implement filter	48	M	Graduated	No technology available that can restrict fake or spam

				and fake news on social media					messag es in social media applicat ions due security reasons
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