Velkumaresan Muthukrishnan

Server, Networking And Infrastructure Administrator

Detail-oriented, organized and meticulous employee. Works at fast pace to meet tight deadlines. Enthusiastic team player ready to contribute to company success. Willingness to take on added responsibilities to meet team goals.

Contact

Address
Chennai, TN 600091

Phone
9176001942

E-mail
velkumaresanmuthukrish@gmail.com

Skills

Agile

Project budgeting

Resource Allocation

Virtualization

Project Management

Solutions deployment

Hardware and software installation

Customer relationship management

New employee mentoring

C,C++, IOS Developer intermediate

Infrastructure development

Work History

2023-09 - Current

Team Lead - Tech Service

Dynamic Computer Service, Chennai, India

- Improved team productivity by implementing efficient project management strategies and streamlining communication channels.
- Led cross-functional teams for successful project execution while maintaining strong collaboration among team members.
- Spearheaded multiple high-impact projects simultaneously while meeting tight deadlines under pressure-packed situations.
- Developed and maintained effective relationships with key stakeholders to better understand their needs and expectations.
- Optimized resource allocation by analyzing team member skills and project requirements, resulting in increased efficiency.
- Provided 2nd and 3rd level technical support and troubleshooting to internal and external clients for Azure platform.
- Monitored and tested application performance on Azure to identify potential bottlenecks, develop solutions and collaborate with developers on solution implementation.
- Improved system reliability by implementing monitoring tools and conducting regular maintenance tasks in Azure environment.
- Migrated legacy applications to Azure cloud platform, resulting in increased flexibility and reduced operational costs.
- Evaluated emerging technologies related to

Microsoft Azure services to identify areas for future growth or improvement initiatives within organization's IT landscape.

- Identified opportunities for cost optimization in cloud architecture, leading to significant savings on monthly Azure expenditures.
- Built and maintained strong relationships with Microsoft Azure support teams, ensuring access to timely assistance when required.
- Designed and deployed secure virtual networks within Azure, enhancing connectivity between resources while maintaining security standards.
- Implemented disaster recovery strategies within Azure ecosystem, safeguarding critical business assets against potential threats or outages.
- Assessed existing systems for compatibility with Microsoft Azure services before initiating migration projects.
- Troubleshot complex issues within Azure environment, delivering timely resolutions to minimize downtime and maintain optimal performance levels.
- Worked with developers to integrate resources within projects using Azure and Azure DevOps.

2021-10 - 2023-09

Senior Solutions Engineer (Azure and Onprem)

Dynamic Computer Service, Chennai, Tamilnadu

- Worked with various team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Reviewed project specifications and designed technology solutions that met or exceeded performance expectations.
- Informed internal personnel and external stakeholders of project milestones.
- Collaborated with fellow engineers to evaluate software and hardware interfaces.
- Collaborated with management, internal and development partners regarding software application design status and project progress.
- Partnered with development team on product development and application support plans.

- Identified and documented project changes with proactive budget oversight.
- Provided guidance and mentored less-experienced staff members.
- Analyzed data to coordinate installation of new systems or modification of existing systems.
- Collaborated with clients to define solution requirements.
- Promoted experience with Backup solutions, O365, GCP, Azure, AWS
- Managed network and system performance, conducting troubleshooting, security patching, and maintenance.
- Oversaw IT department operations and training.
- Improved application performance through extensive monitoring and diagnostics using Azure Monitor tools.
- Optimized client data storage systems with Azure Blob Storage, significantly reducing costs.
- Increased system reliability by creating efficient disaster recovery plans utilizing Azure Site Recovery tools.
- Implemented robust security measures using Azure Active Directory, safeguarding client data and systems.
- Educated clients on best practices in cloud computing, enabling informed decision-making regarding future IT investments.
- Maintained and built VMs through Azure.

2021-01 - 2021-07

Customer Service Representative

Radware, Chennai, Tamil Nadu

- Developed strong communication and organizational skills through working on group projects.
- Worked well in team setting, providing support and guidance.
- Used critical thinking to break down problems, evaluate solutions and make decisions.
- Delivered services to customer locations within specific timeframes.
- Assisted with day-to-day operations, working efficiently and productively with all team members.
- Learned and adapted quickly to new technology and software applications.

- Cultivated interpersonal skills by building positive relationships with others.

2020-09 - 2021-02

IT Manager

DK Technologies, Chennai, Tamil nadu

- Guided organizational technology strategy and roadmaps.
- Adjusted project plans to account for dynamic targets, staffing changes and operational specifications.
- Interacted and negotiated with vendors and contractors to secure products and services.
- Understood key product management roadmap objectives and requirements to develop product technology strategy.
- Coordinated technical training and personal development classes for staff members.
- Oversaw daily performance of computer systems and immediately responded to medium and critical issues to keep network up and running.
- Partnered with project team members to identify and quickly address problems.
- Demonstrated familiarity with latest hardware, software and networking technology.
- Coordinated IT operations activities to deliver smooth flow of daily business needs.
- Built, repaired and installed computer-related hardware based on deployment procedures.
- Communicated with executive team and CEO to maximize development efficiencies and resolve technology issues.
- Created and terminated user's accounts from start to finish in business applications.
- Managed network and system performance, conducting troubleshooting, security patching and maintenance.
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- Oversaw IT department operations and training.

2019-09 - 2020-09

IT Executive

Just Dial India Pvt Ltd, Chennai, Tamilnadu

- Configured and implemented IT initiatives to produce measurable business value.
- Aligned IT solutions and deliverables with

company strategic vision.
- Designed internal dashboard for at-a-glance system and project status reporting.
- Worked closely with vendors and technology partners on integrations, infrastructure and enterprise solutions.
- Groomed team talents through robust professional development program and training opportunities.
- Resolved workflow issues to optimize team productivity and improve delivery times.
- DC management with monitoring of system and temperature

2014-05 - 2019-09

Solutions Architect and Programmer

MGK Infotech, Chennai, Tamilnadu

- Worked with developers and engineers to realize technological solutions.
- Maintained current and in-depth understanding of business processes, needs and objectives.
- Authored development guidelines to expedite application design efforts through ready-made frameworks.
- Customized in-development software to clients' current hardware environments, designing applications to span multiple systems.
- Analyzed IT Infrastructure solutions proposed to meet diverse business requirements.
- Participated in weekly meetings with client to discuss project direction and milestone achievement.
- Built and maintained network infrastructure consisting of Windows, Linux and virtual products.
- Managed and monitored installed systems for highest level of availability.
- Managed installation, upgrade and deployment projects and provided on-site direction for network engineers.

Education

2010-04 - 2014-04

Bachelor of Engineering: Computer Science And Engineering

Sarbha Bharathiya Shiksha Peeth - Hyderabad

Accomplishments

- Mentored 10 new employees to bring them up to speed on projects, resulting in quicker overall completion milestones.
- My Project was recognized by Tamilnadu government as Top 100 best initiative.
- Managed a team of 10 employees, ensuring that a project was completed by the expected deadline.
- Collaborated with team of different team in the development of various project.
- Resolved product issue through consumer testing.

Certifications

CCNA - Cisco Certified Network Associate

CEH - Certified Ethical Hacker

Zoom Phone Technical certification

Sophos ET015 certified

ZIA - Zscaler certified

VSTP - Veaam certified