

# VENKATESH N

Software Developer and Email – IAM Administrator



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Chennai, Tamil Nadu.



- IAM – Email administrator with 3 years hand-on-experience in IT Infrastructure managing Email Servers [ Exchange, Manage Engine, Zimbra and O365 ] and Domain controllers.
- Experience in Managing the Email environment, Routing, Gateway, Security and Provisioning/Decommissioning Accounts, Servers accordingly.
- Troubleshooting and Support for O365 applications.
- Creating strategical design of the platform with networking(VLANs,Firewalls,Load Balancers),inventory and monitoring,licensing,backup/restore.



I am very eager to take up new responsibilities with bigger operations and high challenges. Also, a fast learner and can adapt to new situations and to work in an organisation which provides me with ample opportunities to enhance my skills and knowledge along with contributing to the growth of the organisation.



JAN 2020  
Present

**HTC Global Services** Chennai, Tamil Nadu

**IAM – Messaging Admin.**

Worked as an Email and IAM Admin in Blessing Infotech from Jun 2019 – Oct 2020.



May 2015  
May 2019

**B. Tech**

**Vel Tech R&D Institute of Science and Technology. Chennai, Tami Nadu.**

Automobile Engineering [ 8.5 CGPA]



**Application servers**

: MS-Exchange 2013/2016 & Zimbra.

**Tools**

: Jenkins, MS/Zimbra Migration Tool, Remedy tool, Service Focus.

**Operating Systems**

: Windows Server 2008, 2012 R2, Linux, Ubuntu, Windows 7,8 and 10.



Jun 2019  
Oct 2020

**System Administrator – IAM & Messaging Admin.**

**Roles & Responsibilities:**

- Managing Email/IAM [ Identity authentication Management] Infrastructures of the organization.
- Creation User Account/Email provisions and ensuring 2-Factor/Multifactor Authentication.
- Stable Email Flow and ensuring the health of the Email Servers.
- Email security – Investigating on Email phishing attempts and taking necessary actions.
- Remote/Voice assistance on O365 application issues.

COURSE  
COMPLETION



1. CCNA & CCNP [3 Months]
2. Python [3 Months]
3. Full Stack Developer [ 6 Months ]

EXTRA  
CURRICULAR



- Won Silver medal in 200 M running race in district level.
- Runner in Inter college marathon competition.
- Won Volley ball tournament in Intra College Sports Day.
- Secured First place in Slow cycle race tournament.



HOBBIES



Athletics

Automobile Reviews

Event Management

Study about human anatomy

Volley Ball

Cricket

Teaching

Travelling

