

Manasi Prabhune

+1 (704) 323-0402 | prabhunemanasi@gmail.com

LinkedIn - <https://www.linkedin.com/in/manasiprabhune/> | GitHub - <https://github.com/Manasi11>

Tableau - <https://public.tableau.com/profile/manasi.prabhune8343#!/>

Education:

• University of North Carolina, Charlotte | MS in Information Technology

Aug 21 2017- Dec 15 2018 |

Skills:

Quantitative Methods, Data Warehousing, Data Visualization, Regression Analysis, Business Intelligence, Statistical Models, ETL, Agile-Scrum, Report/Dashboard Generation, Data Analysis, Relational Database Management.

Programming Languages: Python, Shell Scripting, VB, R, HTML5, CSS3, XML, JavaScript, Java

Databases: DB2, Oracle, MySQL, PL/SQL, MongoDB, MS Access, SSMS

Tools: MS Visio, MS Excel, Tableau, JIRA, MS Project, Salesforce, Google Analytics, SharePoint, HPQC, PowerBI, Epicor, SSRS, Einstein Analytics

Work Experience

Assistant Vice President - Deutsche Bank

Feb 22 21 – Current

- Research, present and resolve issues while **extracting, filter and aggregating data** through logical queries and **advance programming in SQL**.
- Prepare **transparent standard reports** and analyze to support business needs and **decompose high level business needs** into functional needs by understanding problem and determining data needs.
- Owning Tableau BI tool with over 15 dashboards and weekly reporting metrics.
- Maintaining and Developing data layout and dashboards like tables, charts, graphs, heat maps and process flow diagrams in **Tableau for better insights**.
- Creating engaging decks monthly for upper management to present to the leaders.
- Overhauling business requirement and team documentation in **Confluence with constant interaction with Business users and clients**.
- Support UAT (user acceptance testing), defining testing requirements including test plans, test cases, test-data and review of interface testing between different applications. Work with engineers to resolve functional issues arising from UAT.
- Work on **data discovery, sourcing, modelling and analytics** to support creation of data flows and models.
- Develop and enhance spreadsheets and databases' functionality like usage of forms, templates and logic functions.

Data Analyst – Donan Solutions

Sept 28 20 – Feb 18 21

- **Gather the requirements** to work closely with Product Owners, SME, and Business Unit Leaders and **fulfill reports and dashboard requests**.
- Full responsibility of **maintaining existing dashboards and reports in Salesforce**.
- Worked as **the only Data Analyst on team** to understand leverage data functioning within organization and **provide insightful information for company growth**.
- Work on **Einstein Analytics (Salesforce)** to build complex Dataflows and Datasets for further use in Dashboard building thus reducing the runtime and increasing efficiency.
- Completed successful **implementation of NPS Score dashboard** to understand company performance reviews for the client thus, helping leadership Board improve.
- Work on **MS SQL to build complex queries** and access data.
- Data cleaning for the existing Dataflows to increase the functionality of Dashboards.
- Implemented successful logic to track the NPS score for customer satisfaction of services provided and build visually appealing dashboard to keep a track of the same **using SAQL in Einstein Analytics**.

Database Analyst – Halcon Furniture

Jun 17 19 – Sep 25 20

- Serve on ERP system (Epicor) implementation team - **identify business requirements** and develop tools to meet those requirements with my primary area of focus being **developing reports (BAQ) and dashboards using SQL Server 2012**.
- Proficient in **generating reports using SSRS, summarizing business, financial data** for review by executives and stakeholders.
- Create, maintain and **update business intelligence tools**, databases (SSMS), dashboards, systems, or methods.
- Develop views, functions, stored procedures and other database objects using T-SQL to meet business requirements.
- Creating **SSIS packages to automate ETL processes**.
- Set up **and controlled user profiles and access levels** for each database segment to protect important data
- Identified and recommended new ways to save by **auditing software usage** and **streamlining business practices** to cut down unnecessary software licensing.
- Created interactive **Tableau Dashboard** to track the **Operational Processing in the Manufacturing department** and identify the errors that can cause delayed delivery saving 30% losses occurring due to late delivery and help gain confidence from Customer.

Technology Analyst – DataTech Information Services

Feb 4 19- Jun 10 19

- **Analyzed trending technologies** for software platforms (CRM) to identify potential growth in business for clients.
- Enhanced Marketing strategies **using social media analytics to identify customers** for business development.
- Attended and played a major role in weekly stand-up calls to **understand business trends and gather requirements** in building new projects.
- Interacted with client to understand the existing CRM and how it can be modified and made better.

Business Analyst Intern – 3D Systems Inc

Jul 02 18 – Dec 14 18

- Collected and cleansed data from **Sales, Marketing and Finance** department of Manufacturing industry to provide modeling analysis to use in **establishing organizational structure** and help in managerial strategies.

- Demonstrated **analytical skills** by implementing online information interface with **visually impactful real time graphical data** to monitor the incidents in Salesforce. The analysis showcased its trend and usage among the Customer Service group, leading to **30% improvement** in the outcome.
- Automated Reporting by **scheduling reports in Salesforce** and designed **dashboards visualizations in Tableau** for Global Support team to analyze the efficiency of the team members and ratings provided. It helped in identifying qualified employees.
- Worked on a newly developed **Field Management Tool** in gathering requirements, creating **BRD and FDD**, **designing Process Flow diagrams in Visio** and **creating JIRA** user stories.
- Proficient in writing detail **system use cases for 3 different projects**, developing business **test cases**, and working with **Quality Assurance teams and vendor teams** during test phase thereby facilitating **acceptance testing** with stakeholders and business users.
- Major contribution working for **Agile- Scrum** methodology to develop and deploy **AI system project** to understand in advance issues a machine may have and provide solutions based on similar issues occurred earlier **reducing manual interference to 22%**.

Associate Analyst - Accenture Solutions

Apr 2015 – Aug 2017

- Worked for one of the top **finances and insurance services** client on **Oracle Identity Manager 11g R2** technology as a part of Analytics/DevOps team for work optimization.
- Expert in process flow diagrams using **Visio** for easy and better understanding of the process of OIM tool and identify improvement areas.
- Developed complex reports using **Query Language (SQL)** to handle employee database of over 1 Billion data as per Business Requirement. Expertise in Microsoft Excel tool to handle **user login data** in terms of **ETL** to upgraded OIM tool.
- Achieved **efficiency** of daily tasks **up to 25% using** bi-monthly data analysis findings to upper management to use in making organizational decisions and created Dashboards for displaying **Key Performance Indicators in Power BI**
- **Supported the OIM setup in 32 countries** and over 2 million employees during **migration and release** function. Assisted in deletion of defects and bugs using **HPQC** and incident resolution using **ServiceNow** tool, to meet specific requirements and deadlines for successful execution of the project.
- Demonstrated exceptional ability to build **quality relationships with clients** across all functional and technical disciplines.

Certification:

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| • Introduction to R – DataCamp certification | Jan 02, 2018 |
| • Python for Data Analysis – LinkedIn Learning | Apr 21, 2019 |
| • Advanced Database and SQL Querying - Udemy Certified | Sep 09, 2019 |
| • ETL using SSIS - Udemy Certified | Dec 20, 2019 |
| • Google Analytics and Advanced Google Analytics – Google certified | May 03, 2020 |