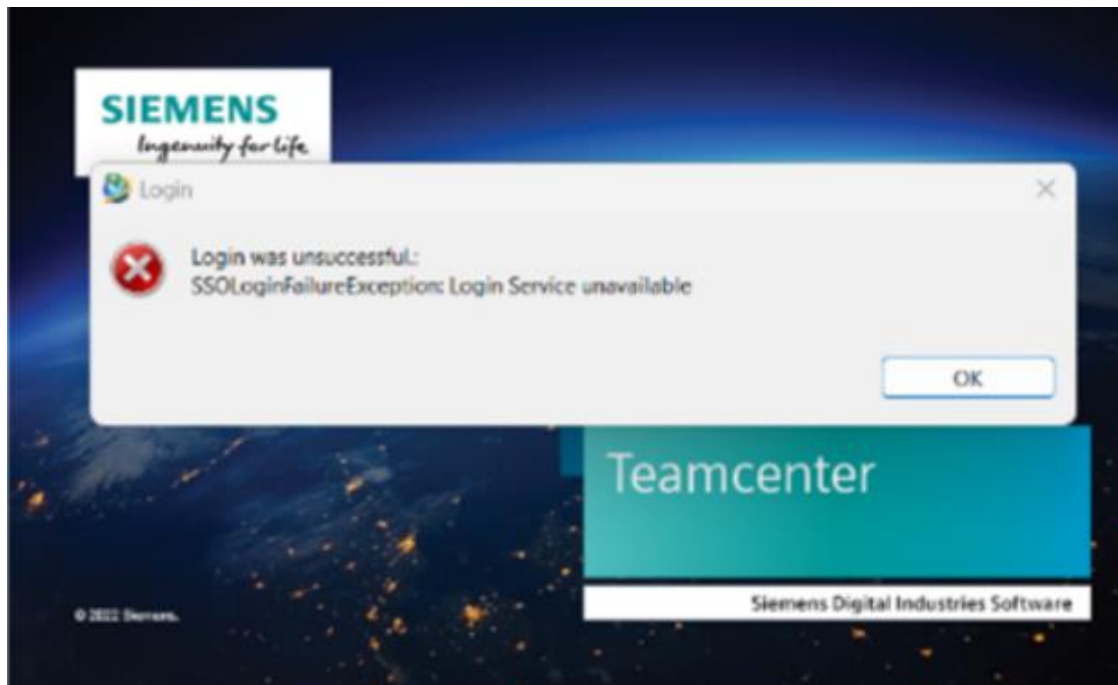
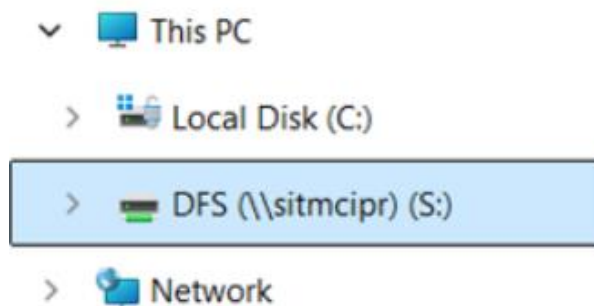


## Teamcenter Login Issue (SSO Login Failure Exception: Login Service unavailable)



STEP 1: Click on the mapped S-Drive folder

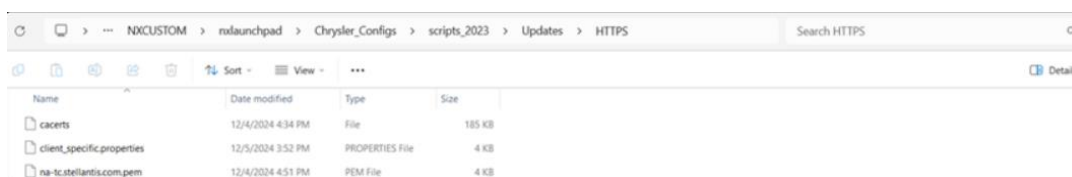


Open the S-Drive

STEP 2:

Open NX CUSTUM folder and follow the below mentioned path

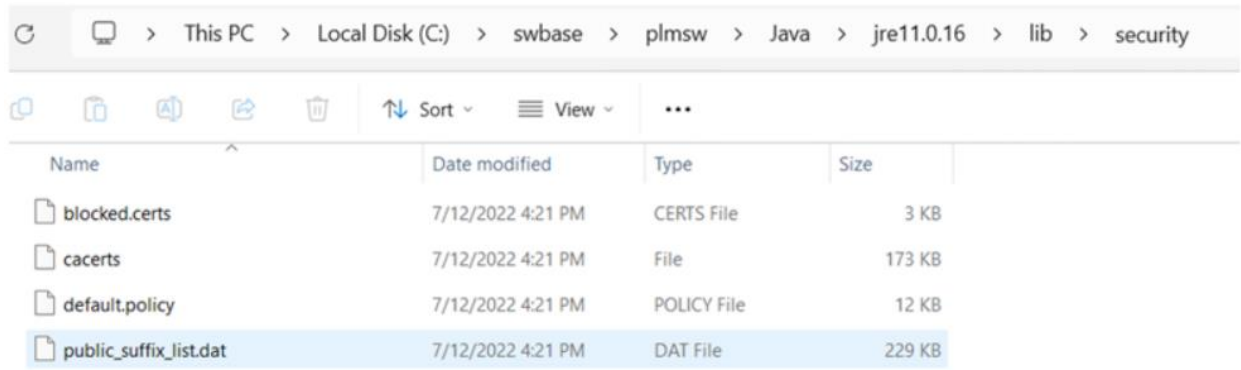
NX CUSTOM > NX launchpad > chrysler\_configs > scripts\_2023 > updates > HTTPS



**Note: These 3 files should be copied and to be pasted in 3 different location so kindly don't close this window**

Copy cacerts file

Paste Cacerts file in below Location

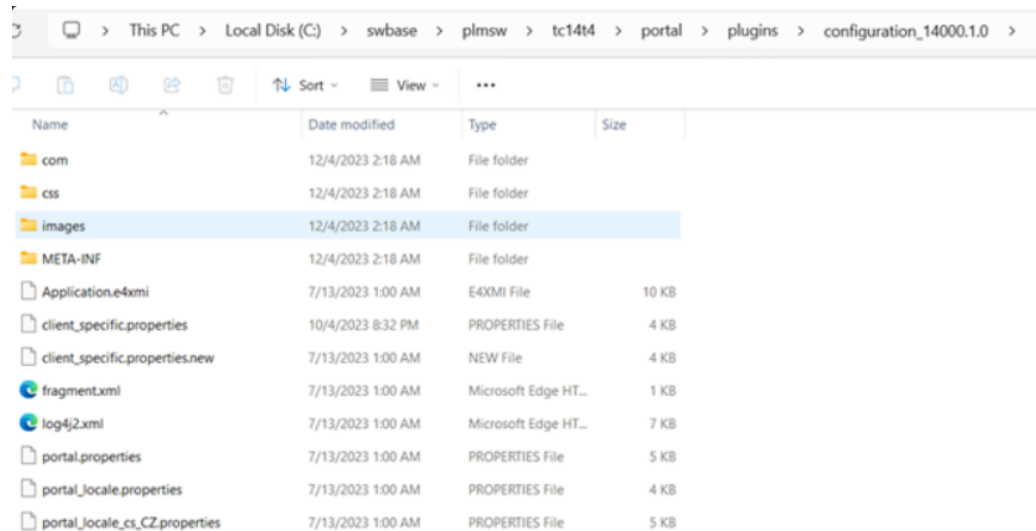


Name	Date modified	Type	Size
blocked.certs	7/12/2022 4:21 PM	CERTS File	3 KB
cacerts	7/12/2022 4:21 PM	File	173 KB
default.policy	7/12/2022 4:21 PM	POLICY File	12 KB
public_suffix_list.dat	7/12/2022 4:21 PM	DAT File	229 KB

Paste Cacerts in this location

Copy client\_specific\_properties

Paste client\_specific\_properties in below location



Name	Date modified	Type	Size
com	12/4/2023 2:18 AM	File folder	
css	12/4/2023 2:18 AM	File folder	
images	12/4/2023 2:18 AM	File folder	
META-INF	12/4/2023 2:18 AM	File folder	
Application.e4xmi	7/13/2023 1:00 AM	E4XMI File	10 KB
client_specific.properties	10/4/2023 8:32 PM	PROPERTIES File	4 KB
client_specific.properties.new	7/13/2023 1:00 AM	NEW File	4 KB
fragment.xml	7/13/2023 1:00 AM	Microsoft Edge HT...	1 KB
log4j2.xml	7/13/2023 1:00 AM	Microsoft Edge HT...	7 KB
portal.properties	7/13/2023 1:00 AM	PROPERTIES File	5 KB
portal_locale.properties	7/13/2023 1:00 AM	PROPERTIES File	4 KB
portal_locale_cs_CZ.properties	7/13/2023 1:00 AM	PROPERTIES File	5 KB

Paste client\_specific\_properties

Copy na-tc.stellantis pem file

Paste it in Below location

This PC > Local Disk (C:) > swbase > plmsw > vis14 > etc > certs			
Name	Date modified	Type	Size
AC_Raiz_certicamara_SA.pem	9/26/2021 3:27 PM	PEM File	3 KB
AC_RAIZ_FNMT-RCM.pem	9/26/2021 3:27 PM	PEM File	2 KB
ACCVRAIZ1.pem	9/26/2021 3:27 PM	PEM File	3 KB
Actalis_Authentication_CA_G1.pem	9/26/2021 3:27 PM	PEM File	2 KB
Actalis_Authentication_Root_CA.pem	9/26/2021 3:27 PM	PEM File	3 KB
AffirmTrust_2_.pem	9/26/2021 3:27 PM	PEM File	2 KB
AffirmTrust_Premium_ECC.pem	9/26/2021 3:27 PM	PEM File	1 KB
Agence_Nationale_de_Certification_Elect...	9/26/2021 3:27 PM	PEM File	3 KB

Paste na-tc stellantis pem file here

Once these Activities completed navigate to below location and run the genregxml.bat file and launch Teamcenter.

This PC > Local Disk (C:) > swbase > plmsw > tc14t4 > portal > registry >			
Name	Date modified	Type	Size
genregxml.bat	8/10/2023 6:45 PM	Windows Batch File	1 KB
genregxml.bat.template	7/13/2023 1:00 AM	TEMPLATE File	1 KB
genregxml.sh	2/14/2022 7:19 PM	SH File	2 KB
genregxml.sh.template	2/14/2022 7:19 PM	TEMPLATE File	2 KB
RegistryLoader_cs_CZ.xml.gz	8/10/2023 6:38 PM	7-Zip.gz	863 KB
RegistryLoader_de.xml.gz	8/10/2023 6:38 PM	7-Zip.gz	869 KB
RegistryLoader_en.xml.gz	1/17/2025 1:59 PM	7-Zip.gz	795 KB
RegistryLoader_es.xml.gz	8/10/2023 6:39 PM	7-Zip.gz	858 KB
RegistryLoader_fr.xml.gz	8/10/2023 6:39 PM	7-Zip.gz	861 KB
RegistryLoader_it.xml.gz	8/10/2023 6:39 PM	7-Zip.gz	846 KB
RegistryLoader_ja_JP.xml.gz	8/10/2023 6:39 PM	7-Zip.gz	875 KB
RegistryLoader_ko_KR.xml.gz	8/10/2023 6:39 PM	7-Zip.gz	851 KB
RegistryLoader_pl_PL.xml.gz	8/10/2023 6:39 PM	7-Zip.gz	875 KB
RegistryLoader_pt_BR.xml.gz	8/10/2023 6:40 PM	7-Zip.gz	852 KB
RegistryLoader_ru_RU.xml.gz	8/10/2023 6:40 PM	7-Zip.gz	949 KB
RegistryLoader_zh_CN.xml.gz	8/10/2023 6:40 PM	7-Zip.gz	836 KB
RegistryLoader_zh_TW.xml.gz	8/10/2023 6:40 PM	7-Zip.gz	835 KB

Run genregxml.bat