Project Design Phase
Proposed Solution Template

Date	10-06-2025
Team ID	LTVIP2025TMID39125
Project Name	Traffic telligence
Maximum Marks	2 Marks

Proposed Solution for Flight Finder

S. No.	Parameter	Description
1	**Problem Statement** (Problem to be solved)	An online complaint registration and management system is a software application or platform that allows individuals or organizations to submit and track complaints or issues they have encountered.
2	**Idea / Solution Description**	The Resolve Now platform is a full-stack web application (React frontend + Node.js backend) that enables clients to post jobs, freelancers to apply, and both parties to collaborate through real-time messaging and secure payments. Admin controls help manage disputes and community standards.
3	**Novelty / Uniqueness**	- Online Reporting System -The agent will receive the reports - Admin dispute resolution system
4	**Social Impact / Customer Satisfaction**	- Impact on crime rate. - Ease of living without fear. - Transparent ratings & reviews enhance platform trust - Reduces hiring friction and supports the gig economy.
5	**Business Model (Revenue Model)**	- Freemium access for users.