

Team ID	LTVIP2026TMIDS42497
Project Name	Cafeteria Menu Display

## **Milestone-5: Testing (Form Design & Menu Creation)**

### **Activity-1: Testing Menu Creation Table form design**

#### **Steps:**

1. Go to "All" and search for **Tables**.
2. Select **Tables** under **System Definition**. (Note: In standard ServiceNow, tables are under System Definition rather than System Security).
3. In the label search, look for **Cafeteria Menu table**.
4. Open the **Cafeteria Menu table**.
5. In the **Related Links**, click on **Show Form**.
6. Fill in the menu details (Meal Name, Category, Date) and click on **Submit**.

### **Activity-2: Testing Menu Scheduling and Automation**

#### **Steps:**

1. Navigate to the **Menu Schedule table**.
2. Select an existing menu record.
3. Set the "Publish Date" and "Expiry Date" to test the automated scheduling logic.
4. Click **Update** and verify the system processes the record without lag.

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## **Milestone-7: Testing (Process Flow & Accessibility)**

### **Activity-1: Testing Menu Approval process flow**

#### **Steps:**

1. Go to "All" and search for **Tables**.

2. Select **Tables** under **System Definition**.
3. In the label search, look for **Menu Approvals table**.
4. Open the **Menu Approvals table**.
5. In the **Related Links**, click on **Show Form**.
6. Simulate an administrator submitting a menu for approval and verify the workflow triggers correctly.

## **Activity-2: Testing Employee Portal Load Performance**

### **Steps:**

1. Access the **Cafeteria Menu Display Portal** as an End User (Employee).
  2. Monitor the "Time to First Byte" (TTFB) while the daily menu loads.
  3. Filter menus by "Dietary Options" or "Special Offerings."
  4. Verify that the historical records for future and past menus retrieve within acceptable performance thresholds (under 2 seconds).
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