DATA MART TABLES CSD_AGENTS CSD_SOURCES PRIMARY KEY AGENT_ID INTEGER PRIMARY KEY SOURCE_ID INTEGER NOT NULL FIRST_NAME TEXT UNIQUE SOURCE_NAME VARCHAR(255) SOURCE_FILE_TYPE MIDDLE_NAME TEXT NOT NULL TEXT NOT NULL DATA_LOAD_STRATEGY TEXT NOT NULL LAST_NAME TEXT PSEUDO_CODE VARCHAR (255) ${\tt LAST_LOADED_RECORD_ID}$ TEXT **FOREIGN KEY** SOURCE_ID INTEGER TEXT DESCRIPTION ACTIVE_FLAG NOT NULL **BOOLEAN** NOT NULL ACTIVE_FLAG **BOOLEAN** DATETIME NOT NULL START_DATE NOT NULL START_DATE DATETIME DATETIME NOT NULL END_DATE NOT NULL END_DATE DATETIME CSD_DATA_MART PRIMARY KEY CSD_ID INTEGER FOREIGN KEY $SOURCE_ID$ INTEGER SOURCE_SYSTEM_IDENTIFIER NOT NULL TEXT FOREIGN KEY AGENT_ID INTEGER CSD_TRANSFORMATIONS DATETIME INTERACTION_DATE FOREIGN KEY SUPPORT_AREA_ID INTEGER INTEGER PRIMARY KEY TRANSFORMATION_ID INTERACTION_STATUS FOREIGN KEY INTEGER SOURCE_ID INTERACTION_TYPE TEXT NOT NULL SOURCE_COLUMN_NAME FOREIGN KEY INTEGER NOT NULL TARGET_COLUMN_NAME TEXT CUSTOMER_TYPE_ID HANDLE_TIME INTEGER NOT NULL PYSPARK_EXPRESSION TEXT NOT NULL TARGET_TABLE_NAME TEXT WORK_TIME INTEGER NOT NULL ACTIVE_FLAG **BOOLEAN** FIRST_CONTACT_RESOLUTION **BOOLEAN** NOT NULL START_DATE DATETIME QUERY_STATUS TEXT NOT NULL END_DATE DATETIME INTEGER CUSTOMER_RATING NOT NULL SOURCE_HASH_KEY TEXT NOT NULL DATA_LOAD_ID INTEGER IS_VALID_DATA NOT NULL **BOOLEAN** NOT NULL ACTIVE_FLAG **BOOLEAN** NOT NULL START_DATE DATETIME CSD_CUSTOMER_TYPES CSD_SUPPORT_AREAS NOT NULL END_DATE DATETIME PRIMARY KEY CUSTOMER_TYPE_ID INTEGER PRIMARY KEY SUPPORT_AREA_ID INTEGER NOT NULL CUSTOMER_TYPE_NAME TEXT NOT NULL SUPPORT_AREA_NAME TEXT FOREIGN KEY INTEGER FOREIGN KEY ${\bf SOURCE_ID}$ INTEGER SOURCE_ID DESCRIPTION TEXT DESCRIPTION TEXT NOT NULL ACTIVE_FLAG **BOOLEAN** NOT NULL ACTIVE_FLAG **BOOLEAN** NOT NULL START_DATE DATETIME START_DATE DATETIME NOT NULL END_DATE DATETIME END_DATE DATETIME NOT NULL NOT NULL **AUDIT TABLES**

