

Refund & Cancellation Policy

This policy describes how refunds and cancellations are handled for customer orders.

1. Refund Eligibility

Customers are eligible for a refund if the request is made within 14 days of receiving the product.

The product must be unused, undamaged, and returned in its original packaging.

A valid proof of purchase is required for all refund requests.

2. Non-Refundable Items

The following items are not eligible for refunds:

- Gift cards
- Digital or downloadable products
- Items marked as “final sale”

3. Refund Processing

Once a returned product is received and inspected, customers will be notified by email.

Approved refunds are processed to the original payment method within 7 to 10 business days.

Original shipping charges are non-refundable.

4. Order Cancellation

Orders can be cancelled within 24 hours of placement.

After 24 hours, cancellations may not be possible if the order has already been processed or shipped.

5. Refunds for Cancelled Orders

If an order is cancelled within the allowed time, a full refund will be issued.

Refunds for cancelled orders are processed within 5 to 7 business days.

6. Subscription Cancellations

Subscription plans can be cancelled at any time.

Cancellation takes effect at the end of the current billing cycle.

No partial refunds are provided for unused subscription periods.