

# VENKATESH NARAYANAN

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## SKILLS

### Frontend Development

JavaScript, TypeScript,  
ReactJS, React Native,  
Redux, Flutter, GraphQL

### Backend Development

NodeJS, ExpressJS, REST  
APIs

### Databases

MongoDB, MySQL,  
PostgreSQL

### DevOps and Deployment

Docker, AWS (CodeDeploy,  
EC2, S3), Vercel, GitHub  
Actions, PM2

### Artificial Intelligence

OpenAI,  
AWS Bedrock,  
LangChain

An innovative and results-driven Senior Software Engineer with over 6 years of experience architecting and developing scalable SaaS platforms. My expertise spans full-stack development, where I leverage technologies like React, NodeJS, and GraphQL to deliver efficient, high-performance solutions

## PROFESSIONAL EXPERIENCE

### SENIOR SOFTWARE ENGINEER

*Jan 2021 - Present*

#### Gallabox

- Developed and maintained a shared team inbox system to enhance collaborative conversation management.
- Built a chatbot engine and a no-code chatbot builder, enabling users to easily create and deploy chatbots.
- Developed a reusable action service to automate user-defined workflows, enabling seamless integration and process automation across modules and third-party platforms.
- Integrated AI features for text rewriting, grammar correction, and translation, offering enhanced functionality and usability.
- Implemented a comprehensive monitoring dashboard using SumoLogic to track and analyze background job failures, error trends, and other critical performance metrics. This proactive approach enabled us to identify and address issues promptly, ensuring uninterrupted service for our customers.

### SOFTWARE DEVELOPER

*Nov 2018 - Dec 2020*

#### DesignQube Architects & Interior Designers

- Led the development of a cross-platform mobile app using React Native, integrating chat, CRM, and support ticket functionalities.
- Automated deployment processes with AWS CodeDeploy, reducing release times by 50%.
- Contributed to the development of multiple SaaS products, expanding the company's service offerings and increasing revenue.

### JUNIOR SOFTWARE ENGINEER

*May - Oct 2018*

#### Teggnet Pvt. Ltd.

- Developed a cross-platform e-commerce mobile app from scratch using React Native.
- Built and maintained e-commerce web applications and APIs with ReactJS, NodeJS, and MongoDB.

## EDUCATION

### BACHELOR OF COMPUTER APPLICATION

*2015 - 2018*

University of Madras

8.5 CGPA