VENKATESH NARAYANAN

Senior Software Engineer | +91 98847 09321 | linkedin.com/in/venkatesh-narayanan | venkateshrao.dev@gmail.com

An innovative and results-driven Senior Software Engineer with over 5 years of experience in developing scalable SaaS applications. Proficient in full-stack development, cloud infrastructure, and microservices architecture. Adept at leveraging technologies such as AWS, Docker, and CI/CD pipelines to deliver robust and high-performing solutions. Passionate about building efficient, user-centric web and mobile applications.

SKILLS

- JavaScript, TypeScript, ReactJS, React Native, Redux, Flutter, GraphQL
- NodeJS, ExpressJS, REST APIs
- MongoDB, MySQL, PostgreSQL
- Docker, AWS (CodeDeploy, EC2, S3), Vercel, GitHub Actions, PM2
- OpenAI

PROFESSIONAL EXPERIENCE

SENIOR SOFTWARE ENGINEER   *Jan 2021 - Present*
Gallabox

- Developed and maintained a shared team inbox system, enhancing conversation management for over 1000 users.
- Built a chatbot engine and a no-code chatbot builder, improving user interaction by 30%.
- Designed an action service for in-app automation, streamlining workflows and increasing efficiency by 25%.
- Integrated AI features for text rewriting, grammar correction, and translation, resulting in a 20% increase in user satisfaction.
- Implemented Docker for application containerization, ensuring seamless cloud deployment and scalability.

SOFTWARE DEVELOPER   *Nov 2018 - Dec 2020*
DesignQube Architects & Interior Designers

- Led the development of a cross-platform mobile app using React Native, integrating chat, CRM, and support ticket functionalities.
- Automated deployment processes with AWS CodeDeploy, reducing release times by 50%.
- Contributed to the development of multiple SaaS products, expanding the company's service offerings and increasing revenue.

JUNIOR SOFTWARE ENGINEER   *May - Oct 2018*
Teggnet Pvt. Ltd.

- Developed a cross-platform e-commerce mobile app from scratch using React Native.
- Built and maintained e-commerce web applications and APIs with ReactJS, NodeJS, and MongoDB.

EDUCATION

BACHELOR OF COMPUTER APPLICATION   *2015 - 2018*
University of Madras
8.5 CGPA