



# VENKATESH NARAYANAN

SENIOR SOFTWARE ENGINEER

An ever-learning and passionate full-stack software engineer with 5+ years of hands-on experience in crafting Web and Mobile applications. I'm also well-versed in AWS, Docker, CI/CD.

## CONTACT

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## SKILLS

- Typescript
- ReactJS
- NodeJS
- MongoDB
- PostgreSQL
- GraphQL
- DevOps
- Docker
- AI

## EDUCATION

### HIGHER SECONDARY SCHOOL

St. Marks Hr. Sec. School    2013 - 2015

**93%**

### BACHELOR OF COMPUTER APPLICATION

University of Madras    2015 - 2018

**8.5 CGPA**

## LANGUAGE

English

Tamil

Marathi

## EXPERIENCE

### SENIOR SOFTWARE ENGINEER

Jan 2021 - Present · **2 yrs 10 mos**

#### Gallabox

- Developed a shared team inbox system for improved conversation management.
- Created a chatbot engine and no chatbot builder from scratch to enhance user interactions.
- Designed an action service for various in-app actions/automation, such as data updates and messaging.
- Integrated AI features into the chat compose box, including text rewriting, grammar correction, translation, and more.
- Dockerized the application for seamless cloud deployment.
- Established an infrastructure empowering the QA team to deploy applications in the cloud for feature testing.

### SOFTWARE DEVELOPER

Nov 2018 - Dec 2020 · **2 yrs 2 mos**

#### DesignQube Architects & Interior Designers

- Worked in product development to serve the business needs of architects and interior designing firms.
- Built a cross-platform Mobile App in React Native with the features of Chat, CRM, and Support tickets integrated together in a single portal.
- Integrated CI/CD pipeline using AWS CodeDeploy for the automated delivery of the product features to the users.
- Apart from the in-house product, We as a software development team also built other public-facing SaaS products.

### JUNIOR SOFTWARE ENGINEER

May - Oct 2018 · **6 mos**

#### Teggnet Pvt. Ltd.

- Explore to develop a cross-platform Mobile App from scratch using ReactNative for the e-commerce portal.
- Worked on the E-commerce Web application and APIs using tech stacks of ReactJS/NextJS, NodeJS, MongoDB