

**Title:** Master Service Agreement - Contract Terms

**Parties:**

TechGenius Solutions (Service Provider) and Acme Corp (Client)

**Effective Date:**

April 1, 2024

**Term and Termination:**

This agreement shall remain in effect for 12 months and may be terminated by either party with 30 days' written notice.

**Scope of Work:**

The Service Provider agrees to develop an e-commerce website with integrated payment gateways for the Client.

**Project Timeline:**

The project will commence on April 15, 2024, and is expected to be completed by March 31, 2025.

**Deliverables:**

1. A responsive e-commerce website.
2. Payment gateway integration and basic user training.

**Change Management:**

Changes to the project scope must be approved via email and documented by the Project Manager.

**Coverage Details:**

Includes basic support for payment gateway issues for six months post-launch.

**Exclusions:**

- Major UI redesigns post-launch.
- Third-party plugin integration not specified in the original scope.

**Coverage Specifications:**

- Critical issue resolution: Within 12 hours.
- Monthly status reports for the Client.

**Financial Terms:**

Total project cost: \$200,000, payable in 4 quarterly installments of \$50,000.

**Confidentiality:**

Confidential information must not be disclosed or shared with any third party without prior written consent.

**Dispute Resolution:**

Any disputes shall be resolved through mediation under the jurisdiction of California laws.

**Amendments:**

All amendments must be documented and signed by authorized representatives of both parties.

**Liability:**

The Service Provider's liability is limited to the total fees paid under this agreement, excluding consequential damages.

**Intellectual Property:**

The Service Provider retains ownership of reusable code, while the Client owns the customized deliverables.

**Termination Conditions:**

Either party may terminate this agreement if the other party becomes insolvent or ceases business operations.