### **Software Development Services Agreement**

This Agreement is made and entered into on December 1, 2024 (the "Effective Date") by and between:

- Client: John Doe Solutions, a corporation organized under the laws of the State of California, with its principal office at 123 Main Street, San Francisco, CA, 94105, hereinafter referred to as the "Client."
- Service Provider: AlphaTech Innovations Inc., a company registered in the State of Delaware, with its principal office at 456 Innovation Drive, Wilmington, DE, 19801, hereinafter referred to as the "Service Provider."

Collectively referred to as the "Parties."

#### 1. Scope of Services

## 1.1 Services Provided

The Service Provider agrees to design, develop, and deliver the following:

- A custom software solution for Client's financial management system.
- User training and documentation.
- One-year maintenance and technical support.

#### 1.2 Deliverables

The deliverables include:

- A web-based application meeting specifications outlined in Exhibit A.
- Complete source code and deployment files.
- Training manuals and usage guides.

#### 1.3 Specifications

The specifications and functionality requirements are detailed in Schedule 1 of this Agreement.

#### 1.4 Exclusions

The Service Provider is not responsible for third-party integrations or modifications made without prior approval.

## 2. Term and Termination

#### **2.1 Term**

The Agreement commences on the Effective Date and will remain in effect for a term of 12 months or until all services have been satisfactorily delivered, whichever is earlier.

#### 2.2 Termination for Cause

Either Party may terminate the Agreement upon written notice if the other Party:

- Fails to remedy a material breach within 30 days of receiving notice.
- Becomes insolvent or unable to meet its obligations.

#### 2.3 Termination Without Cause

The Client may terminate this Agreement without cause by providing 60 days' written notice, subject to payment of outstanding balances.

## 3. Compensation and Payment Terms

#### 3.1 Fees

The total fee for services is \$150,000, payable as follows:

- 30% upfront payment due upon signing.
- 40% milestone payment upon delivery of the first beta version.
- 30% final payment upon project completion and approval.

# 3.2 Payment Terms

Invoices are payable within 15 days of receipt. Late payments will incur interest at a rate of 1.5% per month.

## 3.3 Reimbursable Expenses

The Client agrees to reimburse pre-approved expenses incurred during project execution, such as travel and hosting fees.

## 4. Intellectual Property Rights

# 4.1 Ownership

Upon full payment, all intellectual property, including source code, will transfer to the Client.

#### 4.2 License

The Service Provider retains the right to reuse generic components or libraries not specific to the Client's application.

#### 4.3 Confidentiality

The Service Provider agrees to protect all Client data and proprietary information for a period of five (5) years from the Effective Date.

## 5. Warranties and Representations

#### **5.1 Service Provider Warranties**

The Service Provider warrants that:

- All services will be performed in a professional and workmanlike manner.
- The software will conform to the specifications outlined in **Schedule 1** for a period of **90** days after delivery.
- It holds all necessary rights and licenses to deliver the services without infringing on thirdparty rights.

#### 5.2 Client Warranties

The Client warrants that:

- It will provide accurate and complete project requirements.
- It holds all necessary rights to any materials provided to the Service Provider.
- It will use the software only for lawful purposes.

### 5.3 Disclaimer of Implied Warranties

Except as explicitly stated, the Service Provider disclaims all implied warranties, including merchantability and fitness for a particular purpose.

#### 6. Indemnification

# 6.1 Indemnification by Service Provider

The Service Provider agrees to indemnify and hold harmless the Client against any claims, damages, or liabilities arising from:

- Intellectual property infringement caused by the Service Provider's deliverables.
- Breach of the Service Provider's warranties or obligations.

#### 6.2 Indemnification by Client

The Client agrees to indemnify and hold harmless the Service Provider against claims arising from:

- Unauthorized use of the deliverables by the Client.
- Violation of applicable laws by the Client's use of the software.

#### 6.3 Conditions of Indemnification

The indemnifying Party must be notified promptly of any claims and allowed to control the defense or settlement of such claims.

## 7. Dispute Resolution

### 7.1 Negotiation

The Parties agree to first attempt to resolve disputes through good-faith negotiations within **30** days of a written notice of dispute.

#### 7.2 Arbitration

If negotiations fail, the dispute will be resolved by binding arbitration under the rules of the **American Arbitration Association (AAA)**.

- Location: San Francisco, California.
- Governing Law: Laws of the State of California.
- Costs: Each Party bears its own legal costs.

## 7.3 Injunctive Relief

Notwithstanding the above, either Party may seek injunctive relief in court to prevent unauthorized use or disclosure of confidential information.

## 8. Limitation of Liability

## 8.1 Exclusion of Certain Damages

Neither Party shall be liable for indirect, incidental, or consequential damages, including loss of revenue or profits, even if advised of such damages.

# 8.2 Liability Cap

The Service Provider's total liability under this Agreement shall not exceed the total amount paid by the Client under this Agreement.

#### 9. Miscellaneous Provisions

# 9.1 Entire Agreement

This Agreement constitutes the entire understanding between the Parties and supersedes all prior agreements.

#### 9.2 Amendments

No modifications to this Agreement are valid unless made in writing and signed by both Parties.

#### 9.3 Force Majeure

Neither Party shall be liable for delays or failures due to causes beyond their reasonable control, including natural disasters, acts of government, or labor disputes.

#### 9.4 Assignment

The Client may not assign this Agreement without prior written consent from the Service Provider.

## 9.5 Notices

All notices under this Agreement must be delivered in writing to the addresses listed in the opening paragraph.

# 10. Signatures

In Witness Whereof, the Parties have executed this Agreement as of the Effective Date.

Service Provider:
Name: Jane Smith
Title: CEO
AlphaTech Innovations Inc.
Signature:
Client:
Client: Name: John Doe
Name: John Doe