Re: ████████████████ **CLM to Jira Migration : Further clarifications needed on a few fields**

Venkatesh Prasad (External - IBM India Pvt. Ltd) <████████████████████>
Thu 5/14/2020 12:59 PM

To: ██
<████████████████
Cc: ██
██
████████████████████████████

Hello Mende,Monica,

Below is the confluence space link having the attachments dump.
https://███████████████████/display/█████/█████████████,███████+Attachment+Dump+Phase1

If there is anything else needed, please don't hesitate to ask. We will co-ordinate with you later on the full migration.

BR
Venkatesh Prasad

From: Venkatesh Prasad (External - IBM India Pvt. Ltd) <████████████████████>
Sent: Wednesday, May 13, 2020 2:07 PM
To: ██
████████████████████████
Cc: ██
██
██

Subject: Re:████████████████ CLM to Jira Migration : Further clarifications needed on a few fields

Hello Mende,Monica,

Migration of the work items is completed. Please can you check and confirm.
https://███████████████/projects/█████/issues/████-125?filter=allopenissues

I will extract the attachments and I am planning to dump it in a temporary confluence space. I will share the link with you once its ready.

Thanks
Venkatesh Prasad

From: Venkatesh Prasad (External - IBM India Pvt. Ltd)████████████████████>
Sent: Wednesday, May 13, 2020 8:45 AM
To: ██
████████████████████
Cc: ██
██
██

Subject: Re:████████████████ CLM to Jira Migration : Further clarifications needed on a few fields

Thanks for the responses Mende, and absolutely fine with the color 🙂

I will do the import and will let you know once it is completed. At the moment, there is an issue with the usage of Jira Teams field in csv imports and hence we are working on it and will then complete the import. Imports will be done considering the below points.

Regarding point 1) , all the Involved Systems I have mentioned in point 1) are part of the 97 Features you have provided in your query. At this stage I have not considered the whole Feature dump at the project level in which case the Involved Systems list may grow even longer.
If you do not want to create the corresponding Component in Jira for the below involved systems at this point of time, then I will leave the components field blank for those Features having the below Involved Systems in CLM.
IPOS
ISell
POS
Ondemand
Storepoint
SPOSI
PIP
CCH
IRW

Regarding point 3), there are 13 stories having Payments in its Filed Against field. I will leave them blank while importing.
256642, 256648 has Ingenico Development as the Filed Against and 256643 has Ingenico Analysing as Filed Against option. There are also 4 Bugs having SIT Testing and 1 EPS Testing as its Filed Against field. I am going to ignore them aswell.

Regarding point 6), I will give you attachment dump in folder structure, so you can manually upload the attachments to the jira issues later after migration.

The other fields will be aggregated into Description field which we discussed earlier.

Thanks
Venkatesh Prasad

From:
Sent: Tuesday, May 12, 2020 1:54 PM
To: Venkatesh Prasad (External - IBM India Pvt. Ltd)

Cc:

Subject: Re: CLM to Jira Migration : Further clarifications needed on a few fields

Replies below in red …. Ouch…Just saw that you wanted blue font. Hope red works 😊

/Mende

Från: "Venkatesh Prasad (External - IBM India Pvt. Ltd)" <>
Datum: måndag 11 maj 2020 11:31
Till:

Kopia: "

Ämne: ▓▓▓▓▓▓▓▓▓▓ CLM to Jira Migration : Further clarifications needed on a few fields

Hello Monica,Mende,

We are currently working on migrating the data from CLM to Jira. There are some unforseen issues with the migration tool we planned to use for migrating work items from clm to jira.
So, as a temporary work around, we have explored other options of migrating the data and hence have considered the csv import option. We did some dry runs on test instances of jira and though we are able to migrate most of the fields from CLM to Jira, there are a few fields which will need some further clarifications. Below are the details, however we can have another meeting if you wish to discuss this further.

1) Involved Systems in CLM is Components in Jira.
Though there are a few components already created in Payments Jira project, there are a few more Involved Systems I observed in CLM whose corresponding components are not existing in Jira. Below is the list. Please let us know how do you wish to go ahead with these.
IPOS
EFT
Eftic
ISell
POS
POSlog
Ondemand
Storepoint
SPOSI
PIP
CCH
IRW

Defects in the quesry has no Involved Systems hence components should be empty

Everything that has EFT,EFTIC,EPS should equal to component EPS

I see the CR that requests all Involved systems 254225 (We can disregard this if possible , otherwise transfer it with no components or one random component) We will remove it afterwards

Added POSLOG

We will add the rest when we do the big migration. And even if its wrong now we can change them.

2) Filed Against in CLM is Teams in Jira
You have provided us the below 4 teams.
Diebold Nixdorf : Diebold Nixdorf Analysin, Diebold Nixdorf Development, Diebold Testing
Cap IPAY : Cap IPAY Analysing, Cap IPAY Development
Cap EFT : Cap EFT Analysin, CAP EFT Development
Cap PIP : CAP Pip Analysing, CAP PIP Development

We will only have one team in Jira/Vendor
Everything related to CAP EFT XXXX in CLM should belong to CAP EFT in JIRA on Story Level
On Feature/Epic Level no need for teams because they all belong to us.

3) However, there are a few other Filed Against categories we observed in CLM. Please let us know which team the below categories belong to.
Payments Analysing, Payments Development, Payments on hold, Payments Backlog, SIT Testing
Payments teams are not needed – No teams on EPIC/FEATURE level in Jira

Read above reply

4) Approvals in CLM is Approvers in Jira

Jira's Approvers field accepts only the Jira user names, however, when we observed the CLM's Approvals field, it is a text based field. For example, CLMID 259861 has CCB as Approver and CLM ID 259781 has a Link as Approver. Jira won't accept these as inputs to its approvers field.

Are you ok to have this data as part of the Description field, so the data is not lost but captured in description field. You may manually fix it as you start using Jira and then remove the data later from the description field.

Yes

5) Benefit and Invoice String Fields are missing in Jira

We will be able to have this data as part of the Description field, so the data is not lost but captured in description field. As you start using Jira, you may then decide to keep that data in the description field or to remove the data later from the description field.

We have asked Jira team (Johan) to add these some weeks back but I guess he has not had the time

In the mean time its ok

6) Attachments :

We are working on this now. This involves multiple steps like extracting attachments from clm, storing it in specific locations and formats, importing them into specific jira issues by configuring csv. It also involves co-ordinations with a couple of teams.

There is a workaround for this. We can extract the attachments from CLM in a easy-to-use format (Attachments will be segregated into folders and these folders will be names CLM IDs). If you are ok, then we can provide this attachment dump to you and you can just manually upload the attachments as and when you need them (this will also have less load on the server)

OK

7) Release work items in CLM is Release Versions in Jira

There are around 90 Release work items in CLM and it has many details in it like Description, Owned By, Filed Against, Release Type, Committed Release Date, Proposed Release Date, Application ID, Release ID, Environment, Environment Owner, Planned For, CRQ Number, etc. But, we are unable to capture all of these details in the Release Version section of Jira.

Hence, we are planning to create release version along with a corresponding story and capture all the details in the Jira story.

To differentiate between a normal story and these stories, the summary field of this story always starts with the word Release and a CLM ID and then Summary. For example, 'Release-260415-PIP 19.1.2'. You may remove these stories at a later date if you feel they are not needed.

Skip the releaseses – was not planned to be transferred right now.

8) Created By, Owned By fields in CLM is Reporter, Assignee fields in Jira:

CLM user IDs are different than Jira user IDs. As on today, not all CLM users are available in Jira. Hence, it is not possible to map these fields effectively. Are you ok to ignore these 2 fields. If needed, we can capture the clm user details as part of Jira's description field.

 Yes – we can change as we work in the system

9) Priority

CLM has the following Priority options

High, Medium, Low, Unassigned

But Jira has

Highest, High, Medium, Lowest, Blocker, Minor

There is no problem for CLM's High and Medium as it exists in Jira. For Low we can map it to Lowest in Jira. But for Unassigned, we need to decide which one to consider. By default, can we consider Lowest for Unassigned aswell ? Please confirm.

Yes – Sound fair , if no one has bothered to give it a prio then lowest by default is ok

10) Severity : This is fine as we have the options matching between CLM and Jira

CLM has the following Severity options

Critical, Major, Medium, Low, Unclassified

Jira has

Critical, Major, Medium, Minor, Low, Trivial, None

Ok

11) Blocked and Blocked Reason are Flag in Jira and hence we can add the CLM details in the Description field of Jira so the data is not lost.
Ok
Please could you look into the above points and let us know your comments in blue text against each points and we can then proceed with the migration.

Best Regards
Venkatesh Prasad