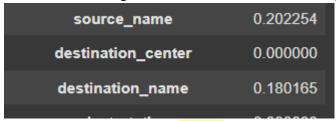
## **Delhivery - Feature Engineering**

### 1) Basic data cleaning and exploration:

a) Handle missing values in the data:

```
df.isnull().sum() / len(df) * 100
```

- ii) This Python code is used to identify the number of null values in each column.
- iii) I identified missing values in several columns during the analysis.



iv) To handle them, I used the fillna() function to fill the null values appropriately.

```
df = df.fillna("Unknown")
v)
```

b) Analyse the structure of the data:

```
df.shape[0], df.shape[1]
(144867, 24)
```

ii) This Python code is used to identify the shape of the data.

```
df.info()
```

iii)

iv) This Python code is used to identify the data types of each column.

```
144867 non-null object
144867 non-null object
    trip_creation_time
    route_schedule_uuid
                                     144867 non-null
   route_type
                                                      object
   trip_uuid
                                     144867 non-null
144867 non-null
                                                       object
    source_center
   source_name
                                     144574 non-null object
   destination_center
                                     144867 non-null object
                                     144606 non-null
   destination_name
                                                       object
                                     144867 non-null
   od start time
                                                       object
10 od_end_time
                                     144867 non-null
                                                       object
11
   start_scan_to_end_scan
                                     144867 non-null
                                                       float64
   is_cutoff
                                     144867 non-null
12
                                                       bool
13
   cutoff_factor
                                     144867 non-null
   cutoff_timestamp
14
                                     144867 non-null
                                                       obiect
   actual_distance_to_destination 144867 non-null
                                                       float64
                                     144867 non-null
16 actual time
17
   osrm_time
                                      144867 non-null
                                                       float64
18
    osrm_distance
                                      144867 non-null
19
                                     144867 non-null
                                                       float64
   factor
20
   segment_actual_time
                                     144867 non-null
                                                       float64
                                      144867 non-null
    segment_osrm_time
                                                       float64
    segment_osrm_distance
                                      144867 non-null
22
                                                       float64
23 segment_factor
                                     144867 non-null float64
```

c) Try merging the rows using the hint mentioned above:

- i) Grouped the data using inbuilt groupby() function based on Trip\_uuid, Source ID, and Destination ID,Later, aggregated further at the Trip\_uuid level.
- ii) Applied aggregation functions like sum(), unique() and count().

```
df.groupby("source_center")['source_name'].unique()

df.groupby("trip_uuid")['actual_time'].count()

iv)

df.groupby("trip_uuid")['source_name'].sum()

v)
```

# 2) Build some features to prepare the data for actual analysis. Extract features from the below fields:

- a) Destination Name: Split and extract features out of destination. City-place-code (State):
  - i) I split the Destination Name column into three parts City, Place Code, and State
     to better understand the location details for analysis.

```
df['destination_city'] = df['destination'].str.extract(r'\((.*?)\)')
   df['destination_place'] = df['destination'].str.extract(r'/([^()]+) \(')
   df['destination_code'] = df['destination'].str.extract(r'^([^/]+)')
ii)
       destination_city
                               destination_place
                                                    destination_code
    0
                   Gujarat
                           Khambhat MotvdDPP D
                                                        IND388620AAB
    1
                   Gujarat
                           Khambhat_MotvdDPP_D
                                                        IND388620AAB
    2
                   Gujarat
                           Khambhat MotvdDPP D
                                                        IND388620AAB
                           Khambhat_MotvdDPP_D
                                                        IND388620AAB
    3
                   Gujarat
                           Khambhat_MotvdDPP_D
                                                        IND388620AAB
    4
                   Gujarat
iii)
```

b) Source Name: Split and extract features out of destination. City-place-code (State):

i) I split the Source Name column into three parts — City, Place Code, and State — to better understand the location details for analysis.

```
df['source_city'] = df['source'].str.extract(r'\((.*?)\)')
   df['source_place'] = df['source'].str.extract(r'/([^()]+) \(')
   df['source code'] = df['source'].str.extract(r'^([^/]+)')
ii)
        source_city
                            source_place
                                              source_code
    o
                      Anand_VUNagar_DC
                                            IND388121AAA
             Gujarat
                      Anand_VUNagar_DC
                                            IND388121AAA
             Gujarat
    2
                      Anand_VUNagar_DC
                                            IND388121AAA
             Gujarat
    3
             Gujarat
                      Anand_VUNagar_DC
                                            IND388121AAA
                      Anand_VUNagar_DC
                                            IND388121AAA
             Gujarat
iii)
```

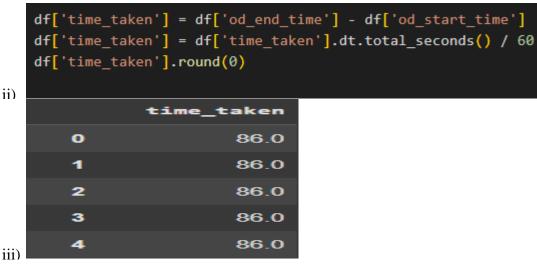
c) Trip\_creation\_time: Extract features like month, year and day etc:

i) I extracted features like month, year, and day from the Trip\_creation\_time column to help analyze time-based patterns in the data.

ii)	<pre>df['trip_month'] = df['trip_creation_time'].dt.month df['trip_year'] = df['trip_creation_time'].dt.year df['trip_day'] = df['trip_creation_time'].dt.day df['trip_time'] = df['trip_creation_time'].dt.hour * 3600  trip_month trip_year trip_day trip_time</pre>						
	0	9	2018	20	7200		
	1	9	2018	20	7200		
	2	9	2018	20	7200		
	3	9	2018	20	7200		
iii)	4	9	2018	20	7200		

## 3) In-depth analysis and feature engineering:

- a) Calculate the time taken between od\_start\_time and od\_end\_time and keep it as a feature. Drop the original columns, if required:
  - i) I calculated the time taken between od\_start\_time and od\_end\_time and added it as a new column



- b) Compare the difference between <u>Point a</u>. and <u>start\_scan\_to\_end\_scan</u>. Do hypothesis testing/ Visual analysis to check.:
  - i) I compared the time taken between Time\_taken with start\_scan\_to\_end\_scan using hypothesis testing and visual analysis to check if there's a significant difference between them.

```
from scipy.stats import ttest_rel, ttest_ind
    t_stat,    p_value = ttest_rel(df['time_taken'], df['start_scan_to_end_scan'])
    print("t-statistic:", t_stat)
    print("p-value:", p_value)
    t-statistic: 651.1832057297116
   p-value: 0.0
ii)
                                       KDE Distribution Comparison
      0.0014
                                                                     time_taken
                                                                     start_scan_to_end_scan
      0.0012
      0.0010
      0.0008
      0.0006
      0.0004
      0.0002
      0.0000
                                                4000
time_taken
                                 2000
                                                                   6000
                                                                                    8000
iii)
```

- iv) Insights Both time\_taken and start\_scan\_to\_end\_scan show similar patterns, with most values being low and a few long-duration outliers indicated by the right tail.
- c) Do hypothesis testing/ visual analysis between <u>actual time aggregated value</u> and <u>OSRM</u> <u>time aggregated value</u> (aggregated values are the values you'll get after merging the rows on the basis of trip\_uuid):
  - i) Performed hypothesis testing and visual analysis between aggregated actual\_time and aggregated OSRM\_time (grouped by trip\_uuid) to check if there's a significant difference in trip durations estimated vs. actual.

```
actual_agg
                  df.groupby(
                                'trip_uuid")['actual_time'<mark>].sum(</mark>)
    actual_agg
                               actual_time
                   trip uuid
    trip-153671041653548748
                                     15682.0
    trip-153671042288605164
                                       399.0
    trip-153671043369099517
                                    112225.0
ii)
    osrm_time_agg = df.groupby("trip_uuid")['osrm_time'].sum()
   osrm_time_agg
                               osrm_time
                   trip uuid
    trip-153671041653548748
                                   7787.0
    trip-153671042288605164
                                    210.0
    trip-153671043369099517
                                 65768.0
iii)
```

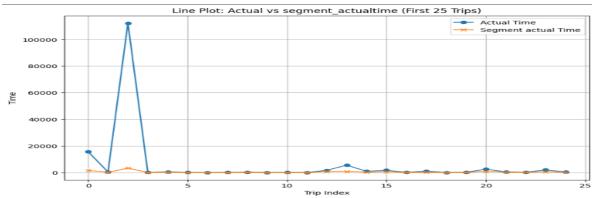
```
_stats,    P_val = ttest_rel<mark>(</mark>actual_agg.values, osrm_time_agg.values)
    print("t-statistic:", t_stat)
print("p-value:", p_value)
    t-statistic: 651.1832057297116
    p-value: 0.0
    if p_value > 0.05:
         print("The distributions are not significantly different.")
         print("The distributions are significantly different.")
    The distributions are significantly different.
iv)
                               Line Plot: Actual vs OSRM Time (First 25 Trips)
                                                                              Actual Time
OSRM Time
       100000
       80000
       60000
       40000
       20000
```

- vi) Insights The line plot shows that for most trips, the actual time and OSRM estimated time are quite close, following a similar trend. However, a few trips—especially one with a very high actual time—show significant deviations, indicating possible delays or anomalies.
- d) Do hypothesis testing/ visual analysis between <u>actual time aggregated</u> <u>value</u> and <u>segment actual time aggregated value</u> (aggregated values are the values you'll get after merging the rows on the basis of trip uuid):
  - i) Performed hypothesis testing and visual analysis between aggregated actual\_time and aggregated segment actual time (grouped by trip\_uuid) to check if there's a significant difference in trip durations estimated vs. actual.

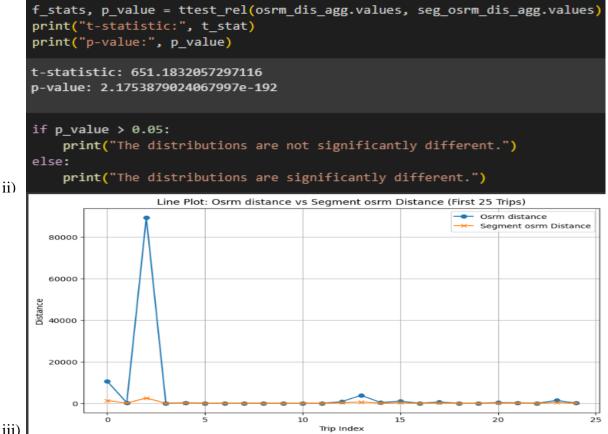
```
f_stats, P_val = ttest_rel(actual_agg.values, segment_actualtime_agg.values)
print("t-statistic:", t_stat)
print("p-value:", p_value)

t-statistic: 651.1832057297116
p-value: 0.0

if p_value > 0.05:
    print("The distributions are not significantly different.")
else:
    print("The distributions are significantly different.")
The distributions are significantly different.")
```



- iii) Insights The plot shows that actual time is generally higher than segment actual time, with a few trips showing large gaps. This suggests possible delays or idle time between segments that aren't captured in segment-level data.
- e) Do hypothesis testing/ visual analysis between <u>osrm distance aggregated value</u> and <u>segment osrm distance aggregated value</u> (aggregated values are the values you'll get after merging the rows on the basis of trip\_uuid):
  - i) Performed hypothesis testing and visual analysis between aggregated <u>osrm distance</u> and aggregated <u>segment osrm distance</u> (grouped by trip\_uuid) to check if there's a significant difference in trip durations estimated vs. actual.

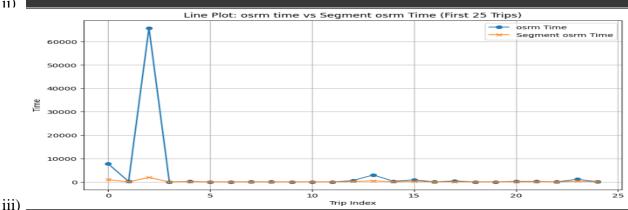


Insights – The plot shows that **OSRM distance is mostly similar to segment OSRM distance**, but a few trips have very large OSRM values, indicating possible data issues or route mismatches in those cases.

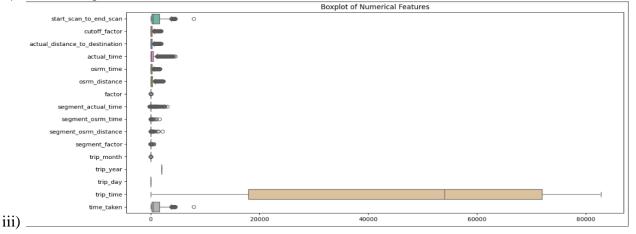
- f) Do hypothesis testing/visual analysis between osrm time aggregated value and segment osrm time aggregated value (aggregated values are the values you'll get after merging the rows on the basis of trip uuid):
  - Performed hypothesis testing and visual analysis between aggregated osrm time and aggregated segment osrm time (grouped by trip\_uuid) to check if there's a significant difference in trip durations estimated vs. actual.

ii)

```
f_stats, p_value = ttest_rel(osrm_time_agg.values, segment_osrm_time_agg.values)
print("t-statistic:", t_stat)
print("p-value:", p_value)
t-statistic: 651.1832057297116
p-value: 1.0892807362104113e-195
if p_value > 0.05:
    print("The distributions are not significantly different.")
else:
    print("The distributions are significantly different.")
The distributions are significantly different.
```



- iv) Insights The plot shows that OSRM time and Segment OSRM time are mostly similar, but one trip has a significantly higher OSRM time, indicating a possible outlier or routing error in that specific case.
- g) Find outliers in the numerical variables (you might find outliers in almost all the variables), and check it using visual analysis:
  - i) Identified outliers in most numerical columns using visual tools like boxplots.
  - ii) Used the IQR method to detect and confirm outliers based on statistical thresholds.



```
numerical_cols = df.select_dtypes(include=[np.number]).columns

outlier_summary = {}

for col in numerical_cols:
    q1 = np.percentile(df[col], 25)
    q3 = np.percentile(df[col], 75)
    iqr = q3 - q1

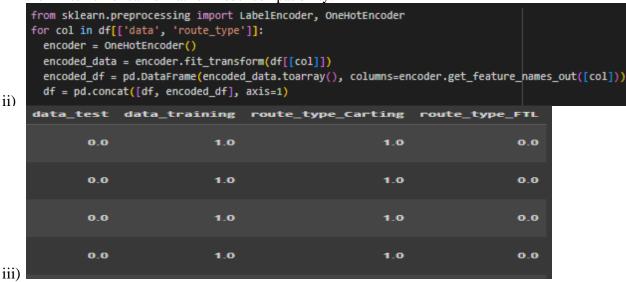
    lower_bound = q1 - 1.5 * iqr
    upper_bound = q3 + 1.5 * iqr

    outliers = df[(df[col] < lower_bound) | (df[col] > upper_bound)]
    outlier_count = len(outliers)

    outlier_summary[col] = outlier_count

# Print outlier count per column
total_counts = 0
for col, count in outlier_summary.items():
    total_counts += count
    print(f"{col}: {count} outliers")
```

- v) Insights Most numerical features, including actual\_time, osrm\_time, and time\_taken, show the presence of outliers, as indicated by the dots beyond the whiskers. This confirms the earlier detection using the IQR method and highlights the need for proper handling of these extreme values during analysis.
- h) Do one-hot encoding of categorical variables (like route\_type):
  - i) Applied one-hot encoding to categorical variables like route\_type and data to convert them into numerical format for model compatibility.



g) Normalize/Standardize the numerical features using MinMaxScaler or StandardScaler:

ii.

i. Normalized/Standardized numerical features using MinMaxScaler to bring all values to a similar scale and improve model performance.

```
from sklearn.preprocessing import MinMaxScaler, StandardScaler

num_cols = df.select_dtypes(include=['int64', 'float64']).columns
df_num = df[num_cols]

scaler = MinMaxScaler()
df_scaled_minmax = pd.DataFrame(scaler.fit_transform(df_num), columns=num_cols)
df = pd.concat([df, df_scaled_minmax], axis=1)
```

factor	segment_actual_time	segment_osrm_time	segment_osrm_distance	segment_factor	time_taken
0.014613	0.078300	0.006828	0.005460	0.041354	0.008316
0.013671	0.077086	0.005587	0.004453	0.041084	0.008316
0.016630	0.078907	0.004345	0.004935	0.043049	0.008316
0.018202	0.080425	0.007449	0.005942	0.042153	0.008316
0.018143	0.075873	0.003104	0.001787	0.041233	0.008316

iii.

#### **Business Insights:**

- Most trips are concentrated in a few corridors and specific states, especially high-volume states like Maharashtra and Delhi.
- Busiest corridors often involve short distances but high trip frequency, indicating efficient zones.
- Some trips have large gaps between segment time and total time, suggesting delays not captured in segment data.
- OSRM times and distances are mostly aligned with actuals, but deviations signal potential data quality issues or real-world obstacles.
- Scans and route data provide opportunities to optimize delivery patterns and reduce delays.

#### **Recommendations:**

- Focus on improving logistics in corridors where actual time consistently exceeds OSRM estimates.
- Investigate and address causes of delays between segments to improve overall delivery time.
- Use scan data more effectively to detect anomalies early in the trip.
- Improve route planning in cases where OSRM distance significantly exceeds segment values
- Prioritize automation and tracking in high-frequency corridors for better operational efficiency.