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| **Venkatarao Kondeti**  Senior Appian Developer | [Venkatarao.kondeti@gmail.com](mailto:Venkatarao.kondeti@gmail.com)  Mobile: +44 745 99 33 613 |
| **PROFILE SUMMARY**  Venkatarao is an experienced Appian and Java developer with more than 7+ years of IT experience in developing business processes and BPM applications using the Appian BPM Suite in Banking, Finance, Insurance, Telecom and Storage domains. He is experienced in developing applications using the Agile as well as Waterfall methodologies. Some other key highlights of the work experience are listed below.   * Appian Level 2 certified as per Appian’s new A-score criteria. * Scaled Agile Framework (SAFe) certified. * Experienced in establishing quality process for the development team, including best practices implementation, peer review checklists and deployments to other environments (SIT, UAT, PSUP and PROD) * Extensive hands on experience on BPMS implementations: process design, form design, rules, SAIL and CDTs. * Extensive knowledge of RDBMS concepts and data base design, data modelling, normalization, writing views and stored procedures. * Good understanding of BPMN, XML, XSD and web concepts like HTML, JSON, CSS and JavaScript. * Good knowledge of Java/J2EE platforms, Business Rules and Rules Engines and proficient in writing FitNesse and Selenium scripts. * Experienced in Appian Integration and in testing and test script execution. * Familiar with SOA, ESB/Web Services, etc. * Well-versed in work effort estimation, Sprint planning and in conferring with business analysts, end users of the systems and technical architects, other designers and testers for investigating problem areas. * Strong problem solving, coding, debugging, bug fixing and designing skills. | |

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| **SKILLS** | |
| **Technology** | Appian BPM suite (16.1 version to 20.2 version), JAVA, J2EE, Javascript |
| **Tools/Frameworks** | Eclipse, MySQL Workbench, GIT, Perforce, Agile Scrum, FitNesse, Relational Data Modelling, Jenkins, GitLab, RabbitMQ |
| **Domains** | Banking, Finance, Insurance, Telecom, Storage and Networks |
| **Web Technologies** | XML, XSLT, HTML, JavaScript, Web Services |

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| **CERTIFICATIONS** | |
| May 2019 | L-2 Credential |
| Aug 2018 | Designer |
| Aug 2018 | Analyst |
| Jan 2017 | Lead Designer |
| May 2016 | Designer |
| Apr 2016 | Analyst |

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| **EDUCATION** | |
| VIT University, Vellore, TN, India  **Jun 2011 – Apr 2013** | Master of Computer Science and Engineering |
| VRS & YRN College of Engineering & Technology, India  **Jun 2006 – Apr 2010** | Bachelor of Computer Science and Engineering |

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| **Name of the Project: Financial Crime Transformation Project – Santander Bank, UK (Onsite)** | | | |
| **Duration** | Feb-2020 to till date | Role | Senior Appian Developer |
| **Project Type** | Development | **Technology** | Appian 19.4, MySql |
| **Solution**  **Overview** | * Building a case management application for managing workflow of cases across financial crime(Customer Screening, Due Diligence, Transaction Monitoring, Customer Risk Assessment, payment screening and suspicious activity reporting). For example, Customer Screening covers the process of screening people and businesses against external and internal watchlists in order to identify those who have been notified as known or potential participants in financial crime. Customer Screening is further considered as part of the Customer Risk Assessment / Due Diligence (CRA/DD) capability. All customers are screened against the full watchlist data when they join the bank and when certain changes are recorded. All customers are screened against changes to the watchlists. Customers (Retail and Corporate) are screened in a daily batch process, after the point of joining, which is not considered best practice. An alert is created where any customer matches data contained in the watchlists. Alerts are passed via workflow to an investigator who will review the details. If the alert cannot be discounted it will be escalated until the point where it is either discounted or a match confirmed. Confirmed matches are raised with the FC Policy team to determine next steps, which are likely to include blocking/freezing of accounts, and disclosure to the relevant regulator(s) . | | |
| **My Responsibilities** | * Analyze the requirements of the project and do impact analysis * Discuss requirements with BA and come up with the design and solutions to the business problems * Design and implementation of reports * Peer reviews * Giving estimated timelines for implementations * Design the application as per business requirement * Deployment of the application to the higher environments * Giving demos to the business * Plugins and component plugins development | | |

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| **Name of the Project: Customer On-boarding Enhancements – VOYA, US** | | | |
| **Duration** | Oct-2019 to Feb 2020 | Role | Senior Appian Developer |
| **Project Type** | Development | **Technology** | Appian v19.3, My SQL |
| **Solution**  **Overview** | Customer On-boarding (COB) is a framework that drives and automates the onboarding process of customer irrespective of the domain. COB consists of number of configurable customer attributes like risk involved, base location, products and services. The framework generates a set of requirements from the matrix that is configured based on customer attributes. We made the following new enhancements:   1. Updating activity description in bulk 2. Updating requirement relationship in bulk 3. Updating requirements in bulk 4. Creating default activities in workflow 5. Making some label changes | | |
| **My Responsibilities** | * Creating the application design as per business requirements and making new enhancements using Appian v19.3. * Creating business rules (using query rules and expression rules). * Integrating different modules to make the application up and running and delivering the application to business analyst for functional testing. * Setting access level permissions for applications, process models, reports and channels on the dashboard. * Taking regular backups of the Appian applications. * Releasing solution/application builds to the QA as per the project plan. | | |

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| **Name of the Project: Mortgage Originations – Pepper Money, Australia (Onsite)** | | | |
| **Duration** | Mar-2019 to Sep-2019 | Role | Senior Appian Developer/Technical Lead |
| **Project Type** | Development | **Technology** | Appian v19.2, MySQL, JIRA |
| **Solution**  **Overview** | The broker fills the mortgage application in simpology and submits it. Then simpology sends the data to Mulesoft in the XML form. Mulesoft converts XML data to JSON data and sends to Appian. Appian persists the data and sends the application status back to simpology as a (Back Channel Message) BCM and updates the status at their end. We were involved in the following tasks:   * Integration with ASCENTON, white label product of Astute Financial Group in New Zealand * Integration with FMS and Jackson * Integration with Mulesoft for converting the XML data to JSON data | | |
| **My Responsibilities** | * Creating the application design as per business requirements and providing timelines for the implementations. * Creating the design, developing the application using Appian v19.2, testing and deploying the application and ensuring that best practices are implemented across the entire software development lifecycle. * Integrating Appian applications with Legacy systems through SOAP and RESTful APIs. * Creating a generic error handling framework for integrations. * Managing deliveries with extensive coordination among internal and external consumers. * Designing high performant relational database structure. * Practicing Scrum with PO & Team for successful deliveries in the empirical environment. * Helping the team in understanding requirements and the technical implementation. * Performing frequent code reviews to maintain excellent code quality to support scalability and extensibility. | | |

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| **Name of the Project: FMS Integration – Pepper Money, Australia (Onsite)** | | | |
| **Duration** | Feb-2019 to Mar-2019 | Role | Senior Appian Developer/Technical Lead |
| **Project Type** | Development | **Technology** | Appian v19.1, My SQL |
| **Solution**  **Overview** | The broker fills the mortgage application in NextGen and submits it. Then NextGen sends the data to Mulesoft in the XML form. Mulesoft converts XML data to JSON data and sends to Appian. Appian persists the data and sends the application status back to NextGen as a BCM and updates the status at their end. We performed integration with FMS for send documents and integration with Mulesoft for converting the XML data to JSON data. | | |
| **My Responsibilities** | * Analyzing enterprise specifics and designing application architecture considering inter-relationships between numerous applications, legacy systems and external vendors. * Preparing both high-level and low-level designs for the applications. * Responsible for designing, developing, testing and deploying the best practices and ensuring these are implemented across the entire software development lifecycle. * Architecting and integrating different modules to make the application up and running and delivering the application to business for functional testing. * Designing high performant relational database structure. * Creating a generic error handling framework for the workflows and integrations. * Handling integrations related to the project. | | |

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| Name of the Project: iACD – Appian Continuous Delivery Framework | | | |
| **Duration** | Aug -2018 to Jan 2019 | Role | Senior Appian Developer |
| **Project Type** | Development | **Technology** | Appian v18.3, My SQL, Jenkins, FitNesse |
| **Solution**  **Overview** | iACD is a Continuous Delivery Framework that allows organizations to respond to increasing business demands by delivering features and functionality with a quicker time to market. The framework uses Appian’s Process Management capabilities to orchestrate and automate the application release process. It brings together a number of the key DevOps processes, specifically: Continuous Integration, Scripted Deployment and the Deployment Pipeline. These DevOps processes enable Continuous Deployment, which ultimately allows an organization to achieve the Continuous Delivery of new releases of an application. | | |
| **My Responsibilities** | * Understanding business and technical challenges. * Creating the application design as per solution requirements using Appian v18.3. * Integrating different modules to make the application up and running and delivering the application. * Setting Access Level permissions for applications, process models, reports and channels on the dashboard. | | |

| **Name of the Project: Clockwork – NBN, Australia (Onsite)** | | | |
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| **Duration** | Mar-2018 to Jul-2018 | Role | Senior Appian Developer |
| **Project Type** | Development | **Technology** | Appian v18.2, My SQL |
| **Solution**  **Overview** | Clockwork is a case management solution to manage and monitor the status of all medical and fire and lift alarms, particularly the locations/premises that are approaching disconnection dates. We managed the successful migration of Safety Critical Services users onto the NBN network. We provided an accurate and up-to-date register of medical, fire and lift alarm users, including relevant information to contact centre users for case management of medical, fire and lift alarm migrations. | | |
| **My Responsibilities** | * Developing, testing, implementing and deploying the new requirements in the application. * Communicating effectively and professionally with internal and external customers. * Providing technical guidance to the team wherever required. * Handling integrations related to Clockwork. * Designing the process model and creating CDTs, interfaces and expression rules, etc. using Appian 18.2. * Creating reports and records and designing and updating the data model accordingly. * Resolving production support issues and participating in PI and sprint planning. | | |

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| **Name of the Project: Optus Subscriber Commercial – NBN, Australia (Onsite)** | | | |
| **Duration** | Nov-2017 to Feb-2018 | Role | Senior Appian Developer |
| **Project Type** | Development | **Technology** | Appian v18.1, My SQL |
| **Solution**  **Overview** | Data files interact with NBN Co and Optus for the purpose of generating, reviewing and finalising the Eligible Optus Premises List (EOPL). The EOPL file is exchanged according to an agreed number of iterations between NBN Co and Optus to support various stages of the Subscriber Migration process. Prior to EOPL interactions, NBN must supply Optus data in order to generate the EOPL. Data supplied by NBN forms parameters to determine the inclusion of a Premises in the EOPL. | | |
| **My Responsibilities** | * Participating in architectural meetings and was responsible for creating deliverables and reviewing the application development. * Discussing requirements with the customer and the BA and proposing appropriate solutions for the problems. * Developing process models using Appian v18.1, creating business rules and reports, and was responsible for timely delivery of all modules. * Implementing process models and fixing defects. * Creating a simple and effective UI using HTML, JSP, JS, CSS and the Appian Form Designer. * Creating various reports, such as Tabular Reports, Bar Charts and Pie Charts. * Creating a simple and intuitive customer dashboard for status tracking and process transparency. * Implementing SLAs/ACLs for various components of applications that mainly involved giving access to different departments, groups and users. | | |

| **Name of the Project: HFC Asset Transfer (HAT) – NBN, Australia (Onsite)** | | | |
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| **Duration** | Aug-2017 to Oct-2017 | Role | Senior Appian Developer |
| **Project Type** | Development | **Technology** | Appian v17.3, My SQL |
| **Solution**  **Overview** | HFC Asset Transfer ensured that the Service Area Module (SAMs) being proposed to be incorporated into the network from construction met operational requirements. HFC Asset Transfer used Excel spreadsheet to track work allocation and work progress. With scaling, this increased the complexity and effort. Data capture of process health was being done manually. Key QI data was captured in separate Excel spreadsheets.  The solution provided the capability to complete Asset Transfer that addressed the immediate pressing requirement. The aim of the HAT project was to automate the following capabilities:   * Requesting Asset Transfer * Validating the Asset list * Notifying a task owner when a task enters a jeopardy state * Viewing the report on the progress of Asset Transfer * Notifying a task owner when a task is assigned/reassigned/updated, approaching due date, and/or enters a jeopardy state | | |
| **My Responsibilities** | * Designing SAIL interfaces for forms and dashboards and creating records and reports using Appian v17.3. * Providing project estimates and timelines. * Creating and delivering technical deliverables. * Performing code and design reviews. | | |

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| Name of the Project: Direct Reimbursable Substantial Incremental – NBN, Australia (Onsite) | | | |
| **Duration** | May-2017 to Jul-2017 | Role | Appian Developer |
| **Project Type** | Development | **Technology** | Appian v17.1,My SQL |
| **Solution**  **Overview** | Direct Reimbursable Substantial Incremental (DRSI) - The Multi Technology Mix (MTM) implementation required Revised Definitive Agreements (RDAs) to be reached with Telstra to enable new technologies to be rolled out. The RDAs required NBN to assess Telstra’s Reimbursable Cost Proposals (RCPs) within a 20 Business Day period. Previously this was a manual process and relied heavily on individuals to keep records, coordinate tasks and track activities. Activities were expected ramp up as well as costs associated as the network build gained momentum.  Appian was employed to set up a DRSI workflow site providing a systematic and scalable solution to effectively manage the governance process. This process included invoice payments, tracking activities, record keeping and reporting. This enabled NBN to meet stipulated SLAs and to better manage the DRSI budget and financial commitments thereby reducing cost per premise. | | |
| **My Responsibilities** | * Creating CDTs, Interfaces and expression rules etc. using Appian v17.1. * Creating and implementing new enhancements in the application. * Facilitating root cause analysis of system issues. * Creating new reports and designing and updating the software database. * Resolving production support issues and providing technical guidance to the team wherever required. * Resolving complex technical design issues. | | |

| **Name of the Project: Customer On-boarding – VOYA, US** | | | |
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| **Duration** | Nov-2016 to Apr-2017 | Role | Appian Developer |
| **Project Type** | Development | **Technology** | Appian v17.1, My SQL |
| **Solution**  **Overview** | The Customer On-boarding (COB) framework drives and automates the onboarding process of customer irrespective of the domain. COB consists of a number of configurable customer attributes and it generates a set of requirements from the matrix that is configured based on customer attributes. | | |
| **My Responsibilities** | * Creating and developing the application using Appian v17.1. * Creating business rules (using query rules and expression rules). * Creating reports, records and dashboards using rules. * Integrating different modules to the application and setting access level permission for applications, process models, reports and channels on the dashboard. * Taking regular backups of the Appian applications and releasing the build to the QA as per the project plan. * Resolving bugs reported in the last build and providing detailed description of the causes and resolution. * Providing help to the Support Team to resolve production tickets. | | |

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| **Name of the Project: DigiBos – Incessant Technologies** | | | |
| **Duration** | Aug-2016 to Oct-2016 | Role | Appian Developer |
| **Project Type** | Development | **Technology** | Appian v16.3, MySQL |
| **Solution**  **Overview** | The DigiBos Solution built using Appian BPM is a business operations suite that automates & optimizes internal operations by connecting people, departments, resources and support divisions, to serve the enterprise core business in a timely & competitive manner. DigiBos product stack helps organizations to automate the business operations covering the following aspects:  * Resource On boarding & Utilization life cycle. * Expense Reimbursement & Cost Analysis. * Skill readiness & training. Performance, Skill assessment & Feedback. * Employee mobility, travel readiness, relocation and tracking. * Support function helpdesk & self-service portals. * Cost & time effective hiring process | | |
| **My Responsibilities** | * Involved in requirements gathering, analysis, design and translating the business requirements into feasible technical solutions. * Performing unit testing. * Creating the database design and implementation. * Designing the process model and preparing CDTs using Appian v17.1. * Creating the screen using SAIL, creating Web APIs, performing code reviews and fixing defects/bugs. | | |

| **Name of the Project: File Request Processor – Bank of America** | | | |
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| **Duration** | Aug-2013 to Dec-2015 | Role | Java Developer |
| **Project Type** | Development | **Technology** | Java 1.6 |
| **Solution**  **Overview** | A scalable parallel File Request Processor (FRP) is a middleware platform for message-based communication, accepting simple and complex transactions in any format, and providing: Translation, Transmission, Intelligent Routing, Validation, Enrichment and Orchestration facilities. It also facilitates common shareable services through a canonical schema bus pattern. | | |
| **My Responsibilities** | * Implementing new enhancements in the application. * Resolving production issues as per the SLAs. * Providing suggestions to improve the existing processes and implementing the same after inputs from the business. * Acquiring a good understanding of the business while supporting the application and interacting with business. * Solving critical production issues and enhancing the processes on running instances. * Resolving issues and fixing bugs. | | |

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| **Name of the Project: 7-Mode Transition Tool – NetApp** | | | |
| **Duration** | Jun-2012 to Aug-2013 | Role | Java Developer |
| **Project Type** | Development | **Technology** | Java 1.6v |
| **Solution**  **Overview** | The 7-Mode Transition tool is a software application that enables customer to move their workload from legacy systems (7-Mode) to the new scale-out architecture (Cluster-Mode). This enhancement to the tool involves designing and developing automation. | | |
| **My Responsibilities** | * Providing suggestions to improve the existing processes and implementing these solutions in the application. * Resolving production issues as per the SLAs. * Solving critical production issues and enhancing the processes on running instances. | | |