



TOLL BILL



ACCOUNT STATUS: 30 days late

ACCOUNT STATEMENT

Account Number: 102707076
 Vehicle License Plate: 175B068
 Invoice Number: 100000011114
 Payment Due Date: 06/15/2020

SUMMARY OF (PREVIOUS) CHARGES

Previous Balance: \$46.31
 Payments/Credits: \$0.00
 Non-Payment Fee(s) Assessed: \$14.00
Balance Forward: \$60.31

NEW (CURRENT) CHARGES

Tolls: \$54.65
 Processing Fee(s): \$1.00

Total (Current) Charges: \$55.65

Previous + Current Charges = Total Due

TOTAL DUE: \$115.96

HOW TO PAY YOUR BILL



EASY PAY ONLINE
www.paytoll49bill.org



BY PHONE
 (833) 762-8655 or (512) 410-0562



PAY BY MAIL
 RMA Toll Processing
 P.O. Box 734182
 Dallas, TX 75373-4182



IN PERSON
 Visit <http://cofirouteusa.biz/>
 for the nearest retail location.

YOU COULD HAVE SAVED \$15.74 WITH A TAG!

Electronic tags are the simplest, most cost-effective way to pay tolls.

Get a tag today and save on tolls.

Learn more at www.paytoll49bill.org



bancpass



<< NOT YOUR CAR?

Please contact us
 immediately at
www.paytoll49bill.org
 to resolve.

G16
52-171443

PAYMENT FORM

To pay by mail, please detach this form and return with payment.

NET RMA Processing
 PO BOX 3649
 Pflugerville, TX 78691
 CHANGE SERVICE REQUESTED



License Plate: 175B068
 Account Number: 102707076
 Invoice Number: 100000011114
 Bill Date: 05/16/2020
 Amount Due: \$115.96
 Payment Due: 06/15/2020



RMA Toll Processing
 P.O. Box 734182
 Dallas, TX 75373-4182



001-003-0000080-01



00016 1 SP 0.500 T 1
 JOSE H VELA III
 1612 S IKE AVE
 MONAHANS TX 79756-6712



7341821027070760000011596100000011114202005164

Frequently Asked Questions

I already paid this bill. Why am I getting another?

NETRMA-issued Pay By Mail bills and notices are unique to a license plate, registered owner address and 30-day billing cycle. Each bill is assigned a different billing invoice number. To confirm payment or check for additional bills, use the Pay by Plate feature at www.paytoll49bill.org.

I no longer own this vehicle. What do I do?

Under Texas law, you may be able to dispute these charges if you were no longer the legal owner of the vehicle at the time it was on the toll road; the vehicle was leased or rented to another entity at the time it was on the toll road; or the vehicle was stolen prior to its use of the toll road.

To qualify, submit one of the following by mail or email (CustomerService@rmatoll.com). Once a review of your account(s) is completed, you will receive a follow-up of on the resolution:

- A copy of the Texas Department of Motor Vehicles (TxDMV's) Transfer Notification Form (VTR-346) confirming sale or transfer of your vehicle

to another owner prior to the toll date;

- A copy of the rental or lease agreement that includes the name & address of the party responsible for the car at the time toll charges were incurred, or;
- A copy of the police report showing your vehicle was reported stolen prior to the time the toll charges were incurred.

I have an electronic toll tag account. Why am I getting this bill?

There are many reasons why an electronic toll account holder may receive a NETRMA-issued Pay By Mail bill. The most common include insufficient funds at the time of the toll(s) due to an expired credit card or banking issue; an incorrect license plate; an invalid tag. To prevent late fees, pay your toll bill and contact your tag provider's customer service center as soon as possible to update your account.

Don't Become a Violator.

The following example illustrates how unpaid tolls can lead to serious legal issues if not resolved.

BILLING STAGE

Toll Bill

(5 tolls @ \$0.65 toll + \$1 processing fee)

Notice of Non-Payment

(tolls + \$15 Non-Payment fee)

Notice of Toll Violation

(tolls + \$30 Non-Payment fee)

Final Notice of Toll Violation

(tolls + \$45 Non-Payment fee)

Criminal Misdemeanor Charges

(tolls + \$50 enforcement fee + up to \$174 court fee + up to \$250 fine)

Habitual Violator

(100+ unpaid tolls within a year may lead to name publication, registration block, vehicle ban, as well as criminal misdemeanor charges, subject to a \$500 fine and impoundment if the ban is violated.)

TOTAL DUE

\$1.25

\$18.25

\$33.25

\$48.25

Up To \$474.65
per unpaid toll

Up To \$298.25
fine

Save Money on Tolls!

Whether you use toll roads in Austin, Dallas, Houston, Tyler or anywhere else in Texas, here are some reasons to consider getting an electronic toll tag:

Savings: Electronic toll tag customers enjoy a discount on tolls and avoid late fees.

Convenience: Tolls paid via electronic tag are debited automatically.

Easy Sign-up: Electronic toll tag accounts can be opened online, by mail or by phone. Get your TxTag, TollTag or EZ Tag today!



For more information visit
www.paytoll49bill.org

Important Information Regarding Payments and Refunds

Mailed Payments: Please include the account number ID and license plate number on the face of the check or money order to ensure proper posting. DO NOT SEND CASH or temporary checks. Allow five (5) days for mailed payments to reach us.

Checks: When you provide a check as payment, you authorize CUSA either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. If your payment is returned unpaid, you authorize CUSA to make two attempts to collect payment and make a one-time electronic funds transfer from your account to collect a fee of \$25 for the returned check.

Online Bill Pay: Be sure to update the Automated Phone Payment ID / license plate number through your banking institution's bill pay site to ensure that the payment is applied correctly.

Electronic Tag Accounts: Payments made to NETRMA Processing do not credit toll tag accounts. Similarly, payments made to TxTag, TollTag or EZ Tag do not resolve NETRMA-issued Pay By Mail bills.

Refunds: Do not overpay. Refunds will not be issued for overpayments of less than \$2.50.

CheckFreePay In-Person Payment Options

In-Person payment options are available through CheckFreePay. Please use the link below to view a list of available retailers by clicking on the "CheckFreePay" button on the site. Please bring the tear-off coupon for in-person payments. Please note fees range from \$1.50 to \$3.00, depending on the agent location assessments.

WalMart*

<http://cofirouteusa.biz/>

*(This does not constitute a comprehensive list of available retail entities)

Toll Transactions

Date	Time	Transaction	Location	You Pay
04/20/2020	08:03:26 AM	260807	NE49-2493E 1	\$6.42
04/20/2020	08:03:36 AM	260808	NE49-2493E 1	\$4.19
04/20/2020	08:03:51 AM	260810	NE49-2493E 1	\$8.38
04/20/2020	08:04:06 AM	260812	NE49-2493E 1	\$9.99
04/20/2020	08:04:21 AM	260814	NE49-2493E 1	\$9.57
04/20/2020	08:04:31 AM	260816	NE49-2493E 1	\$2.78
04/20/2020	08:04:41 AM	260818	NE49-2493E 1	\$7.60

Proof

**An electronic
toll tag can save
you 33% on
your tolls!**

*Save money,
get a tag!*



SAVE TIME. DRIVE TOLL 49.



1001 East Southeast Loop 323 Suite 420 Tyler, TX 75701 903.630.7894 NETRMA.org





TRIP & TRANSACTION INFORMATION



Toll Transactions

Date	Time	Transaction	Location	You Pay
04/20/2020	08:04:56 AM	260820	NE49-2493E 1	\$5.72

NEW (CURRENT) CHARGES

Tolls:	\$54.65
Fees:	\$1.00

Total (Current) Charges:	\$55.65
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Previous + Current Charges = Total Due

TOTAL DUE:	\$115.96
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YOU COULD HAVE SAVED \$15.74 WITH A TAG!

SIGN UP TODAY!

>>HABITUAL VIOLATOR NOTICE

Under Texas Transportation Code §370.177 failure to pay by the date due will result in the issuance of a Notice of Non-Payment with additional administrative fees. (See website for explanation) Habitual Toll Violators, those with 100 or more unpaid tolls within a rolling year, and who have been issued at least two notices of non-payment, may be subject to a vehicle registration block, vehicle ban from Mobility Authority operated toll facilities (fine up to \$500), and / or vehicle impoundment.



PAST DUE BALANCE SUMMARY



Invoice #	Pmts/Credits	Toll Balance	Fee Balance	Balance Due
100000011106	\$0.00	\$45.31	\$30.00	\$60.31

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