



**ATTN**: Cathy.Y.Tang **PHONE**: (626)271-1420

SHIPMENT FROM: Cathy.Y.Tang

Newegg

17560 Rowland Street City of Industry CA 91748

SHIPMENT TO: MARCO A SOTO PANIAGUA

MARCO A SOTO PANIAGUA

440 RIDGE CIR

STREAMWOOD IL 60107

Shipper Reference Number......252345640 Tracking Identification Number...1ZEW61150306630749

The contents contained in the package described above were reported as damaged. We regret any inconvenience this may have caused you or your consignee.

When damage occurs, UPS inspects the package and evaluates the packaging according to our packaging guidelines which include the International Safe Transit Association (ISTA) 3A Test Procedures for small parcel delivery shipments, published by the ISTA. The original packaging materials and its damaged contents must be made available to UPS to complete the inspection and make a decision on the claim.

UPS has made multiple attempts to obtain access to the package for inspection, but has been unsuccessful. Therefore your request for a damage inspection has been closed. Please contact UPS if you are able to provide access to the package contents and the packaging materials used for this shipment.

To help avoid this problem in the future, we would be pleased to offer additional suggestions for improved packaging.

Please visit us at http://www.ups.com/packaging?loc = en\_US for additional information.