```
In [1]: import pandas as pd
 In [2]: import numpy as np
 In [3]: import matplotlib.pyplot as plt
 In [4]: import seaborn as sns
 In [5]: df = pd.read_csv('https://raw.githubusercontent.com/DhruvBhirud/datasets/main/Womens%20Clothing%20E-Commerce%20Reviews.csv')
 In [6]: df.head()
 Out[6]:
           Unnamed: 0 Clothing ID Age
                                                   Title
                                                                                 Review Text Rating Recommended IND Positive Feedback Count Division Name Department Name Class Name
                            767 33
                                                   NaN Absolutely wonderful - silky and sexy and comf...
                                                                                                                                           Initmates
                                                                                                                                                                    Intimates
                                                                                                                                                           Intimate
                                                            Love this dress! it's sooo pretty. i happene...
                            1080
                                                                                                                                            General
                                                                                                                                                           Dresses
                                                                                                                                                                     Dresses
                    2
                                                          I had such high hopes for this dress and reall...
                                                                                                                0
                            1077
                                 60 Some major design flaws
                                                                                                                                   0
                                                                                                                                            General
                                                                                                                                                           Dresses
                                                                                                                                                                     Dresses
                            1049
                                           My favorite buy!
                                                             I love, love, love this jumpsuit. it's fun, fl...
                                                                                                                                   0 General Petite
                                                                                                                                                           Bottoms
                                                                                                                                                                       Pants
                            847 47
                                            Flattering shirt
                                                            This shirt is very flattering to all due to th...
                                                                                                                                            General
                                                                                                                                                             Tops
                                                                                                                                                                      Blouses
 In [7]: df.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 23486 entries, 0 to 23485
         Data columns (total 11 columns):
                                      Non-Null Count Dtype
         0 Unnamed: 0 23486 non-null int64
1 Clothing ID 23486 non-null int64
2 Age 23486 non-null int64
3 Title 19676 non-null object
4 Review Text 22641 non-null object
5 Rating 23486 non-null int64
6 Recommended IND 23486 non-null int64
          7 Positive Feedback Count 23486 non-null int64
          8 Division Name 23472 non-null object
          9 Department Name 23472 non-null object
                                       23472 non-null object
          10 Class Name
         dtypes: int64(6), object(5)
         memory usage: 2.0+ MB
 In [8]: df.isna().sum()
                                       0
         Unnamed: 0
 Out[8]:
                                       0
         Clothing ID
         Age
         Title
                                     3810
         Review Text
                                     845
         Rating
                                       0
         Recommended IND
         Positive Feedback Count
         Division Name
                                      14
         Department Name
                                      14
         Class Name
                                      14
         dtype: int64
 In [9]: df[df['Review Text']==""]=np.NaN
In [10]: df['Review Text'].fillna("No Review", inplace=True)
In [11]: df.isna().sum()
                                       0
         Unnamed: 0
Out[11]:
         Clothing ID
                                       0
                                       0
         Age
                                     3810
         Title
         Review Text
         Rating
                                       0
         Recommended IND
                                       0
                                       0
         Positive Feedback Count
         Division Name
                                      14
                                      14
         Department Name
         Class Name
                                      14
         dtype: int64
In [12]: df['Review Text']
                  Absolutely wonderful - silky and sexy and comf...
Out[12]:
                  Love this dress! it's sooo pretty. i happene...
                  I had such high hopes for this dress and reall...
                  I love, love, love this jumpsuit. it's fun, fl...
                  This shirt is very flattering to all due to th...
         23481 I was very happy to snag this dress at such a ...
         23482 It reminds me of maternity clothes. soft, stre...
         23483 This fit well, but the top was very see throug...
         23484 I bought this dress for a wedding i have this ...
         23485 This dress in a lovely platinum is feminine an...
         Name: Review Text, Length: 23486, dtype: object
In [13]: df.columns
Out[13]: Index(['Unnamed: 0', 'Clothing ID', 'Age', 'Title', 'Review Text', 'Rating',
                'Recommended IND', 'Positive Feedback Count', 'Division Name',
                'Department Name', 'Class Name'],
               dtype='object')
In [14]: X = df['Review Text']
In [15]: y = df['Rating']
In [16]: df['Rating'].value_counts()
Out[16]: 5.0
               13131
         4.0
                5077
         3.0
                2871
         2.0
               1565
         1.0
                842
         Name: Rating, dtype: int64
In [17]: from sklearn.model_selection import train_test_split
In [18]: X_train, X_test, y_train, y_test = train_test_split(X, y, train_size=0.7, stratify=y,random_state=22529)
In [19]: from sklearn.feature_extraction.text import CountVectorizer
In [20]: cv = CountVectorizer(lowercase = True, analyzer='word', ngram_range=(2,3),stop_words='english',max_features=5000)
In [21]: X train = cv.fit transform(X train)
In [22]: cv.get_feature_names_out()
Out[22]: array(['00 petite', '0p fit', '10 12', ..., 'years old', 'yellow color',
                'yoga pants'], dtype=object)
In [23]: X_train.toarray()
Out[23]: array([[0, 0, 0, ..., 0, 0, 0],
                [0, 0, 0, \ldots, 0, 0, 0],
                [0, 0, 0, ..., 0, 0, 0],
                . . . ,
                [0, 0, 0, \ldots, 0, 0, 0],
                [0, 0, 0, \ldots, 0, 0, 0],
                [0, 0, 0, ..., 0, 0, 0]], dtype=int64)
In [24]: X_test = cv.fit_transform(X_test)
In [25]: cv.get_feature_names_out()
         array(['10 12', '10 bought', '10 fit', ..., 'years come', 'years old',
                'yoga pants'], dtype=object)
In [26]: X test.toarray()
Out[26]: array([[0, 0, 0, ..., 0, 0, 0],
                [0, 0, 0, \ldots, 0, 0, 0],
                [0, 0, 0, \ldots, 0, 0, 0],
                [0, 0, 0, ..., 0, 0, 0],
                [0, 0, 0, \ldots, 0, 0, 0],
                [0, 0, 0, ..., 0, 0, 0]], dtype=int64)
In [27]: from sklearn.naive_bayes import MultinomialNB
In [28]: model = MultinomialNB()
In [29]: model.fit(X_train, y_train)
Out[29]: ▼MultinomialNB
         MultinomialNB()
In [30]: y_pred = model.predict(X_test)
In [31]: y_pred
Out[31]: array([3., 5., 5., ..., 5., 5., 5.])
In [32]: model.predict_proba(X_test)
Out[32]: array([[2.24971416e-02, 1.08193100e-02, 5.67447201e-01, 1.71827961e-01,
                 2.27408387e-01],
                [5.00003189e-03, 9.04432823e-04, 1.07939724e-02, 7.03172752e-02,
                 9.12984288e-01],
                [5.10285019e-02, 2.71045644e-03, 3.32973245e-02, 4.32925847e-02,
                 8.69671132e-01],
                [1.56434488e-03, 5.85597793e-03, 2.39623618e-04, 5.50498737e-02,
                 9.37290180e-01],
                [7.17740044e-02, 1.07387794e-01, 4.13796902e-02, 3.57340775e-01,
                 4.22117736e-01],
                [2.84309552e-01, 3.35589644e-03, 7.49210615e-02, 2.84713169e-01,
                 3.52700321e-01]])
In [33]: from sklearn.metrics import confusion_matrix, classification_report
In [34]: print(confusion_matrix(y_test, y_pred))
         [[ 17 23 31 41 141]
          [ 44 63 67 72 224]
          [ 81 99 155 148 378]
          [ 158 149 215 282 719]
          [ 395 304 361 631 2248]]
In [35]: print(classification_report(y_test,y_pred))
                       precision recall f1-score support
                                      0.07
                                                            253
                  1.0
                            0.02
                                                 0.04
                  2.0
                            0.10
                                      0.13
                                                 0.11
                                                            470
                  3.0
                            0.19
                                      0.18
                                                 0.18
                                                            861
                  4.0
                                                 0.21
                            0.24
                                      0.19
                                                           1523
                  5.0
                                                 0.59
                                                           3939
                            0.61
                                      0.57
                                                 0.39
                                                           7046
             accuracy
                                                 0.23
                            0.23
                                      0.23
                                                           7046
            macro avg
                            0.42
                                      0.39
                                                 0.41
                                                           7046
         weighted avg
In [36]: df['Rating'].value_counts()
Out[36]: 5.0 13131
         4.0 5077
         3.0
                2871
         2.0
                1565
         1.0
                  842
         Name: Rating, dtype: int64
In [37]: df.replace({'Rating': {1:0,2:0,3:0,4:1,5:1}}, inplace=True)
In [38]: y=df['Rating']
In [39]: X=df['Review Text']
In [40]: from sklearn.model_selection import train_test_split
In [41]: X_train, X_test, y_train, y_test = train_test_split(X,y,train_size=0.7,random_state=22529)
In [42]: from sklearn.feature_extraction.text import CountVectorizer
In [43]: cv = CountVectorizer(lowercase=True, analyzer='word', ngram_range=(2,3), stop_words='english', max_features=5000)
In [44]: X_train = cv.fit_transform(X_train)
In [45]: X_test = cv.fit_transform(X_test)
In [46]: from sklearn.naive_bayes import MultinomialNB
In [47]: model = MultinomialNB()
In [48]: model.fit(X_train, y_train)
Out[48]: ▼MultinomialNB
         MultinomialNB()
In [49]: y_pred = model.predict(X_test)
In [50]: y_pred
Out[50]: array([0., 1., 1., ..., 1., 1., 0.])
In [51]: from sklearn.metrics import confusion_matrix, classification_report
In [52]: print(confusion_matrix(y_test,y_pred))
         [[ 449 1139]
          [ 925 4533]]
In [53]: print(classification_report(y_test, y_pred))
                       precision
                                    recall f1-score
                                                        support
                                      0.28
                                                 0.30
                                                           1588
                  0.0
                            0.33
                  1.0
                            0.80
                                                 0.81
                                                 0.71
                                                           7046
             accuracy
                            0.56
                                      0.56
                                                 0.56
                                                           7046
            macro avg
         weighted avg
                                                 0.70
                                                           7046
```