

USER EXPERIENCE DESIGNER

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EXPERIENCE

Designer in Residence at DESIGNATION

Apr. 2016 - Jul. 2016

Interfaced with clients and project managed junior design teams on client facing projects. I also provided UX design support on internal projects.

I manage client facing design teams.

UX Designer at DESIGNATION

Nov. 2015 - Apr. 2016

Worked with clients providing UX support to enhance their product experience. I employed extensive user research rooted in best practice user-centered design principles throughout.

I deliver user-centered design solutions.

UX Designer at The Simple Good

Apr. 2015 - Jul. 2015

Led the redesign of an NPO's website. I improved site navigation, page layouts, and the photo blog experience. I also provided post-handoff support to visual design and development teams.

I provide end-to-end digital product support.

Software Engineer at Vail Systems

Jan. 2014 - Nov. 2015

Provided client- and server-side programming support for proprietary web applications. I provided usability testing support for proprietary call routing web apps.

I design solutions within technical constraints.

Software Test Engineer at Vail Systems

Aug. 2011 - Jan. 2014

Identified and diagnosed performance bottlenecks of embedded system APIs and improved the run-time of the automated test suite from 7 days to 4 days.

I build and deploy applications for product support.

EDUCATION

B.S. Mathematics and Computer Science Minor in Psychology University of Illinois at Chicago - 2011

SKILLS

Research

Stakeholder interviews User interviews Quantitative surveys Web metrics analysis Competitive analysis Heuristic analysis Personas

Strategy

User flows Task analysis Sitemaps Product values Features roadmap

Prototyping

Sketched wireframes Lo-fi wireframes Hi-fi annotated wireframes Interactive prototypes

Testing

User recruitment
Uability test plans
Usability test facilitation
Test analysis and reporting

Execution

HTML/CSS/JS templates Object-oriented programming Application testing

QA

Functional, regression, smoke, load Automated test suite enhancements Test environment setup Test plan creation Application requirements analysis

PM

Agile project management Google Design Sprint management

TOOLS

Research

Google Analytics

Prototyping

Sketch POP
Axure Moqups
Invision Photoshop
Proto.io Illustrator

Development

HTML CSS Javascript AngularJS Jquery Ruby on Rails Git

QA

C C++ Perl Python Bash Selenium SOAP REST Audacity

PM

Jira Confluence Redmine Trello Basecamp