



INFRACTION NOTICE

VIDEO SURVEILLANCE

WARNING: The video surveillance scheme in this vicinity, owned by

captures personal information. It appears to violate the *Personal Information Protection and Electronic Documents Act* (see over).

In particular, the following are absent or unclear:

- ☐ Notification signage;
- ☐ Notification *before* entering surveilled area;
- ☐ Notification of legitimate purposes for the surveillance;
- ☐ Means of gaining access to personal information held by the organization;
- ☐ Name or title, and contact address, of the person accountable for the organization's policies and practices and to whom complaints or inquiries can be forwarded;
- ☐ Description of personal video information collection, storage and use, including live monitoring, recording, storage duration, automated analysis and other handling processes.

Location:

Date/Time:

Reported by:

PERSONAL INFORMATION PROTECTION AND ELECTRONIC DOCUMENTS ACT (PIPEDA)

OPENNESS PRINCIPLE

covering private sector video surveillance

"An organization shall make readily available to individuals specific information about its . . . management of personal information. . . . Individuals shall be able to acquire information about an organization's policies and its practices without unreasonable effort. This information shall be made available in a form that is generally understandable."

<http://laws.justice.gc.ca/eng/P-8.6/page-4.html#anchors:1>

CANADIAN PRIVACY COMMISSIONER'S GUIDELINES FOR OVERT VIDEO SURVEILLANCE IN THE PRIVATE SECTOR

GUIDELINE #5:

Inform the public that video surveillance is taking place

Q. Should we post signs that there are cameras in operation?

A. Yes. Most privacy laws require the organization conducting video surveillance to post a clear and understandable notice about the use of cameras on its premises to individuals whose images might be captured by them, before these individuals enter the premises. This gives people the option of not entering the premises if they object to the surveillance. Signs should include a contact in case individuals have questions or if they want access to images related to them.

http://www.priv.gc.ca/information/guide/2008/gl_vs_080306_e.cfm