



## Pay by card



### Payment complete

Thank you, your payment has been successful.  
Your payment reference is:  
9000875087042504151958311.

You'll get a confirmation email from WorldPay, to the email address you use to log in. Your new balance should show in your account within 24 hours. Sometimes this can take up to five days.

[Return to account](#)

### We would love to hear from you

Please let us know what your experience today was like, so we can continue improving our service.

**Need help?**  
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## Keep things flowing with Plumbing and Drains cover

More than a million customers trust British Gas to keep their water working. Join them with expert Plumbing and Drains cover for just £4.50 a month\*.

- Unlimited repairs and call-outs
- Access to thousands of trusted engineers
- No hidden costs with all parts and labour included

Need help?  
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## Get covered today

\*£4.50 a month for the first year. Homeowners and new customers only. £60 excess per completed repair. Terms and conditions apply, see website for full details.



Together we can end domestic abuse

### Our business

Thames Water Utilities Limited  
Registered in England and  
Wales

Registered Office:  
Clearwater Court, Vastern  
Road,  
Reading RG1 8DB.

### Get in touch

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