

RESUME

MR SANJAY PRAG

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CAREER PROFILE

Industrious and lifelong learner committed to community upliftment through education and entrepreneurship. A career professional who, during a career that encompassed the educational and health industries, is also committed to the development of society, entry level employees as well as employees seeking self-improvement and continuous professional development.

KEY COMPETENCIES

- Excellent verbal and written communication skills
- Teaching, training and tutoring – health related and other
- Advanced computer literacy in the use of various software
- Lesson planning and preparation
- Problem solving through the use of educational research methodology
- Public speaking
- Substantial relationship building skills with an emphasis on customer service
- Organisational and administrative skills
- General managerial experience in running a small business
- Advanced defensive driving and emergency response driving

EMPLOYMENT HISTORY

July 2012 – present

Westralian Transport

An innovative new company involved in the transport of seniors and people with disabilities

Manager/Co-Founder

Responsibilities

- Researched and developed the concept for the West Australian market
- Marketing, sales and operations

Achievements

- Winner, Customer service award – ECU/Wanneroo Business Awards, Perth, 2012
- Finalist, Customer Service Award, Joondalup Business Awards, 2013
- Finalist, Best New Business, ECU/Wanneroo Business Awards, Perth, 2012

RESUME

MR SANJAY PRAG

March 2011 – present

Edith Cowan University

Sessional Tutor – Casual

Responsibilities

- Student coaching and development of learning tools
- Student tutoring on specialist subject matter

February 2006 - 2012

St John Ambulance Western Australia

Private organization contracted to the WA government to provide emergency ambulance services.

Ambulance Paramedic (Critical Care)

Key Accountabilities:

- Perform daily vehicle, equipment and pharmaceuticals checks
- Emergency care of major trauma/illness and transport
- Inter-Hospital transfers (emergency and non-urgent)
- Sports and events medical coverage
- Mentoring of New recruits, Ambulance Paramedic (recruits), country ambulance Volunteers
- Training officer at the College of Pre-hospital care

Key Achievements:

- Introduced a new technique in the use of an immobilisation device at the College of Pre-hospital care. Result: Organisational implementation of protocol to ensure the use of that technique to reduce potential injury to both patient and health care professional.
- Increased profile of emergency services with local schools to increase health and safety awareness thereby reducing the incidence of illness and injury to young children.

August 1992 – January 2006

Emergency Medical & Rescue Services, Kwazulu-Natal South Africa

Government owned and operated Ambulance provider for the province of KZN catering for the emergency and non-emergency transport of the public as well as the provision of Rescue services

Lecturer/Training Officer – Emergency Care and Rescue

Key Accountabilities:

- Implementing, organizing & coordinating training courses – emergency medical care and technical rescue
- Supervising students (groups of 12-30) and community service Doctors(groups of 3-7)
- Rostering students and Community service for hospital placements and operational duties
- Lecturing, training and examinations – practical and theoretical (all units related to emergency care and technical rescue)

RESUME

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- Administration – Record keeping, statistics and report writing
- Operational advanced life support paramedic and as a rescue technician
- Flight (helicopter) Paramedic

Key Achievements:

- Conducted a review into the causal factors behind disproportionately high failure rates of previously disadvantaged individuals thorough an analysis of students' performance on practical based assessments versus written assessments. Result: implementation of two training programmes , "Adult basic education" and "English as a second language (ESL)" courses for employees desiring professional development and career advancement
- Restructured course assessment procedures reducing staffing and time requirements by 20% and 45% respectively
- Redesigned rescue techniques to improve safety and decrease potential for injury to operators/patients

QUALIFICATIONS

- Graduate Diploma in Education – Murdoch University, WA 2009
- Certificate 3 in Small Business Management, WA 2012
- Bachelor of Commerce , Human Resources, University of South Africa 2006
- National Diploma in Ambulance & Emergency Care, South Africa 1995

VOLUNTARY ORGANISATIONS

- **Australian Indigenous Mentoring Experience (AIME)** – Involved as a Mentor, working directly with Australian Indigenous, high school students. Objective of the programme – increase retention rates and the continuation into tertiary education by improving self-esteem, building confidence and increasing motivation.
- **English conversation Groups, City of Wanneroo** – working with new and culturally diverse migrants to Australia in providing them with a safe and supportive environment to improve cultural sensitivity and their English speaking, reading and writing skills in order to facilitate the assimilation into Australian society.
- **Two Rocks Yanchep Assisted Cancer Travels (TRYACT)** – Secretary and Operations Manager for a Cancer support group in the outlying suburbs of North Perth. Facilitation and provision of transport for ongoing oncology related treatments/procedures

INTERESTS

- Golf, Cycling, DIY projects
- Following global, business, science and technological trends
- environmental conservation

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REFEREES (more available on request)

Mr Julian Zacharias

Paramedic/Station Manager

St. John Ambulance WA

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Mr Jason Barrow

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