Contact

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Top Skills

Project Management
Team Management
Technical Product Management

Languages

English
Hindi

Certifications

My Trailhead Badges
(https://trailblazer.me/id/mverma39)

Agile Product Owner Role:
Foundations

Agile Product Owner Role:
Techniques

Scrum: The Basics

Scrum: Advanced

J2EE - NIIT Limited

Manish Verma

Technical Project Manager | Product Project Manager | Restaurant
Loyalty | Mobile and Cloud Consulting (SaaS) | Enterprise Customer
Handling
Jaipur

Summary

Experienced IT professional with solid grounding and insight into
cloud and mobile software development. Also, experienced in all
phases of SDLC projects with a primary focus on Analysis, Design,
Development, and Process Improvement with knowledge on IT
Infrastructure.

Expert in Business Processing Mapping, Gap Analysis, Solution
Feasibility Studies, Risks Analysis.

Involved in the end-to-end development of custom applications, new
implementations, migration, and mobile application projects.

Technical Project Manager experience encompasses:
- Skills in Project Delivery, Agile, Scrum, Kanban
- Experience handling vendors
- Experience working for Enterprise, Commercial, and Growth clients
- Closely working with internal teams (Product, Integrations, Server
engineering, UX, Support, and Data)
- Collaborating with Customer Success Managers and
Implementations Managers

Hands-on experience in Mobile application development primarily
worked on the iOS platform. Subsequent experience includes
working on React Native for both iOS and Android.

Salesforce Cloud technology enthusiast, see profile
https://trailblazer.me/id/mverma39

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Experience

Punchh, Inc.

4 years 3 months

Technical Project Manager

September 2018 - Present (2 years)

Jaipur Area, India

My responsibilities include -

- Business requirement analysis
- Adhering to the best Agile, Scrum project/product management practices
- Collaborate with Agile coaches and program managers to improve Agile development processes.
- Providing encouragement for team collaboration, swarming, trust, transparency, and technical excellence.
- Assisting in the continuous improvement of Agile program management processes.
- Implementing and adhering to change management plan
- Providing mentoring and guidance to project team members, including offshore stakeholders
- Owning entire project lifecycle from requirement analysis to going live
- Hands-on working experience on in-house CRM tool
- Fulfilling product manager cum product owner role on an in-house data tool
- Managing project scope and schedule to ensure the project stays on track
- Active participation in periodic (bi-weekly) and ad hoc meetings with project stakeholders to keep projects on track with the expected deliverables and making sure that end-users' requirements would be met.
- Coordinating with customer success managers and implementation managers regularly via project status meetings
- Managing risk and issue tracking throughout the project
- Coordinating among internal resources and vendors
- Collaborating with the product team to translate new business requirements into product feature
- Collaborating with the integration team on third party/in-house feature integration in the app
- Participating in the Client and partner calls to provide support on their project's technicalities
- International project team collaboration experience
- Outsourced personnel/Vendor management experience
- Tools used include Monday, Atlassian products (JIRA & Confluence), Asana, Trello, GitX, Postman, GanttProject, Cisco Webex, Zoom, GoToMeeting,

Skype, Redmine from Plan.io, Smartsheets, Google Apps, MS Office, draw.io, Balsamiq Cloud

Software Engineer
June 2016 - August 2018 (2 years 3 months)
Jaipur Area, India

CarDekho GirnarSoft Pvt Ltd.
Software Engineer
May 2015 - February 2016 (10 months)

Dotsquares
Senior Software Engineer
February 2013 - May 2015 (2 years 4 months)
Jaipur Area, India

My responsibilities included -

- Client Interaction
- Interpreting business requirements and translates them into a deployable solution that meets functional and non-functional needs
- Working with business analyst to develop project implementation and develop plans including user interfaces
- Designing, prototyping and implementing graphical user interfaces
- Developing, coding and debugging across a variety of products
- Adhering to technical constraints laid out in the System Architecture Definition
- Adhering to standards and best practice laid out in the Technical Implementation Standards
- Fixing any technical problems while testing
- Participating in any quality assurance work required to ensure the delivered products are truly fit for purpose
- Have worked as an individual contributor & as well as a team
- Have managed a team
- Managing interactions with other team members

B24 eSolutions
Software Engineer
November 2011 - January 2013 (1 year 3 months)
Jaipur Area, India

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Education

University of Rajasthan

Masters In Computer Application, Computer · (2006 - 2009)

Jaipur

Bachelor of Science (B.Sc.), Physics, Maths, Geography · (2003 - 2006)