Shivanshu Verma

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Summary

IT specialist with up to 2 years of professional experience in information security . Expert with a wide variety of security, engineering, networking, and operating system software. Possesses different certifications for Cloud.

Education

Sheridan College

Computers Systems Technology Software Development · Brampton, Ontario   12/2022

- Made an AI based Web Application to Verify using Facial Recognition.

- iOS Developments

- Maintained a high cummulative GPA throughout all the semesters.

Certificates

AWS Cloud Partitioner, AWS Solutions Architect Associate - SAA-003

Skills

Communication skills, Time management, Salesforce Administrator, iOS Development, Python, Microsoft Office, Azure Active Directory (User Management), VPN, Managing Ticketing System

Experience

Salesforce Administrator

Fugro Canada Corp · Mississauga, Ontario   03/2022 - 10/2022
Managing over 200+ users and different profiles.

Worked to setup Single Sign On(SSO) with Azure on the platform for more protected environment

Ensuring optimal performance of Salesforce systems and products

Upgrading and configuring Salesforce systems for optimized integration

Managing Salesforce roles, profiles, sharing rules, workflows and groups

Worked With different package vendors to change the outdated system.

IT Administrator

Fugro Canada Corp · Mississauga, Ontario   11/2021 - 10/2022
Was a part of regional IT team, worked on regional or global issues.

Changed a lot of local IT operations methods towards more automated workflow system.

To assess present network serves, operating systems and security layer

To upgrade hardware and software programs

To install and implement effective security systems

To perform data backup and recovery processes

To resolve issues with systems and programs

Customer Support/Technical Support (Co-op)

Fugro Canada Corp · Mississauga, Ontario   09/2021 – 12/2021
- Worked with departments across the company, including marketing and project management, in developing new ideas, initiatives, products, and services
- Executed company policies, procedures, and safety standards to ensure the proper cleanliness and safety of the office and equipment
- Offered strong customer service skills, keeping customers satisfied.

UX/UI Designer

Communitech · Kitchener, Ontario   01/2021 – 04/2021
Gathering and evaluating user requirements, in collaboration with product managers and engineers

Illustrating design ideas using storyboards, process flows and sitemaps

Designing graphic user interface elements, like menus, tabs and widgets

Develop UI mockups and prototypes that clearly illustrate how sites function and look like

Create original graphic designs (e.g. images, sketches and tables)

Prepare and present rough drafts to internal teams and key stakeholders

Identify and troubleshoot UX problems (e.g. responsiveness)

Languages

French, English, Hindi