# Shivam Verma

#### Contact

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#### **Education**

Master of Data Science 2019-20 University of British Columbia Vancouver, BC, Canada

> B.Tech, Textile Eng. 2011-15 Indian Institute of Technology New Delhi, India CGPA: 7.955/10

# **Collaborative Projects**

Vancouver Crime Tracker, Shopper's Purchase Intention Visualization Library (Python, R)

# **Key Skills**

Statistical Analysis, Machine Learning, Operations Research, Strategy, Business Analytics, Revenue Management

#### Tools

R, Python, Git, SQL, Dash, Markdown, H<sub>2</sub>O, Excel, Powerpoint

#### **Profile**

- 4+ years of Data Science experience with expertise in building data-driven solutions that are fast, scalable, robust & generalizable.
- Strong ability to extract and triangulate insights from data by tearing the constructs of a problem to grasp the fundamentals.
- Effective communicator & efficient problem solver that articulates his thoughts and opinions concisely to formulate effective solutions.

#### **Experience**

# Assistant Manager • Revenue Planning & Analysis (Commercial) • IndiGo Airlines Apr'19 to Jul'19

- Incorporated pricing changes in the demand forecast using price elasticity of demand & enabled training on double the historical data to enhance inventory allocation.
- Reduced the runtime of the forecasting method by 50% post the enhancements.

# Senior Executive • Revenue Planning & Analysis (Commercial) • IndiGo Airlines Apr'18 to Mar'19

- Fare-Restructuring using Price Elasticity of Demand & Shortest Path Algorithm
- Restructured the fares to remove values that didn't sell & match closer to the competition. Captured the impact of restructuring on demand using an adjustment algorithm.
- Estimated  $\sim 2\%$  increase in revenue/capacity and the ability to react quickly to competition's fare action. I was awarded '6E Achiever (Employee of the month Sep' 18)'.
- Represented IndiGo at AGIFORS'18 Conference (Hong Kong) on the latest innovations in Operations Research & Data Science applied to Airline Revenue Management.

# Executive • Revenue Planning & Analysis (Commercial) • IndiGo Airlines Apr'17 to Mar'18

- Seat Inventory Optimization System (RMNext)
- Led the development of RMNext that incorporated a forecasting model, an optimization model (EMSR-b) & a strategic decision tree to match competition.
- Led to 5-7% YoY improvement in revenue/capacity by increasing occupancy rate & yield.
- Awarded 'High Business Impact (Commercial Awards Nov'17)' & '6E Achiever (Employee of the Month- Aug'17)'.

### Executive • Planning & Performance Analytics (President's Office) • IndiGo Airlines Nov'16 to Mar'17

- Identified critical path using PERT-CPM out of 74 processes of aircraft pit-stop to reduce TAT.
- Analyzed the no. of on-ground aircrafts / airport / minute to optimize headcount requirement.

# Associate Consultant • Data Science • CenturyLink Cognilytics

Jul' 15 to Sep' 16

- Fleet Management of Buses using Survival Analysis & Genetic Algorithm
- Worked on Predictive Vehicle Maintenance to predict failure time of vehicle components.
- Reduced net cost by ~10% by making repairs more preventive & less reactive
- Optimization of Recommendation Engine for a Telecomm Company
- Tracked customer journey to develop propensity models to cross/upsell products.
- Designed a framework for end to end implementation and model management using SAP PA.