



Merchant Name	CALTEX GULANG	Client	PayMaya Philippines Inc.	Control / SR #	01179784
Address	DONA AURORA BLVD PUROK PAGKAKAISA GULANG-GULANG LUCENA QUEZON , Philippines	Date Visited	8/17/20 10:08 am	GHL Area	South Luzon
		Time Arrived	10:08 am	Time Started	10:10 am
Contact Person	OWEN BALENA	Time Completed	10:23 am	Time Departure	10:23 am

Terminal Profile		Request Type	Installation Request
Application Name	Partner Merchant ID (MID)	Terminal ID (TID)	

DEVICE APPLICATION & COMMUNICATION DETAILS									
CURRENT APP VERSION		NEW APP VERSION		Receipt Copy					
Site Telephone Number		Telephone Provider							
Primary Dialing Number		Primary HOST IP		Port		Tip Enable	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Secondary Dialing Number		Secondary HOST IP		Port		Tip Adjust	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Last Four Digit Validation	<input type="checkbox"/> Yes <input type="checkbox"/> No	Manual Entry Enable	<input type="checkbox"/> Yes <input type="checkbox"/> No	Pre-Authorization (for hotels)			<input type="checkbox"/> Yes	<input type="checkbox"/> No	

PROBLEM REPORTED	Hardware	PROBLEM FOUND	Hardware,
RESOLUTION	TID-10015789,MID-EFS101217412 Resolution: Checked and Fixed wiring,Checked GPRS/Network connection,Checked Parameters, TID/MID,Tested EMV / Chip Reader,Tested Magnetic Stripe Remarks: *Install terminal with 5 rolls of thermal papers *printed details		

PARTICULARS		MERCHANT ORIENTATION		TEST TRANSACTION		
<input type="checkbox"/> Fixed wiring connections	<input checked="" type="checkbox"/> Sale Void & Settlement	<input checked="" type="checkbox"/> Straight Sale, Void, Settle	Success Rate:	Process Time:		
<input type="checkbox"/> Re-initialized terminal	<input type="checkbox"/> EMV Compliance (Insert Chip Card)	<input type="checkbox"/> Installment Sale, Void, Settle	Success Rate:	Process Time:		
<input type="checkbox"/> Checked paramaters, TID/MID	<input type="checkbox"/> Detail / Summary Report	<input type="checkbox"/> Debit Sale, Bal Inq	Success Rate:	Process Time:		
<input checked="" type="checkbox"/> Tested EMV / Chip Reader	<input type="checkbox"/> Reprint Last Receipt & Any Receipt	<input type="checkbox"/> Loyalty Earn, Redem, Bal Inq	Success Rate:	Process Time:		
<input type="checkbox"/> Tested Magnetic Stripe	<input type="checkbox"/> Loyalty	<input type="checkbox"/> EPurse, Reload, Sale, Void, Settle	Success Rate:	Process Time:		
<input type="checkbox"/> Printed telium, & system configuration	<input type="checkbox"/> Provide User Manual	<input type="checkbox"/> Others_____Sale, Void, Settle	Success Rate:	Process Time:		
<input type="checkbox"/> Printed hardware configuration	<input type="checkbox"/> Provide Thermal Paper					
<input type="checkbox"/> No Problem Found	<input type="checkbox"/> Negative Activity					
ITEM DESCRIPTION	ACTUAL S/N	REPLACEMENT S/N (if any)	REASON			
<input type="checkbox"/> Replace thermal paper	0821013052					
<input type="checkbox"/> Clear Reversal & Restart Terminal						

<input type="checkbox"/> Checked Phone line - Actual terminal serial is invalid.				CSE REPORT Working			
<input type="checkbox"/> Recharge/Reinsert battery <input type="checkbox"/> Reprint hardware configuration				RESCHEDULE ON			
<input type="checkbox"/> Replace terminal I hereby confirm that the above equipment(s) and its accessories, are in correct order & in good working condition				GH L SYSTEMS PHILIPPINES INC.			
<input type="checkbox"/> Replace Sim Card							
<input type="checkbox"/> Replace battery/charger Signature 				Signature 			
<input type="checkbox"/> Replace Printer <input type="checkbox"/> Solve through phone							
Merchant Name Genevieve Etrish Marie D. Cadavillo				Representative Joren-PB Hababag			
Contact Number	0427175968	Position	Cashier	Contact Number	917743009	Position	CSE