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To cite this article:

Qi (George) Chen, Stefanus Jasin, Izak Duenyas (2016) Real-Time Dynamic Pricing with Minimal and Flexible Price Adjustment. Management Science 62(8):2437-2455. <http://dx.doi.org/10.1287/mnsc.2015.2238>

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# Real-Time Dynamic Pricing with Minimal and Flexible Price Adjustment

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We study a standard dynamic pricing problem where the seller (a monopolist) possesses a finite amount of inventories and attempts to sell the products during a finite selling season. Despite the potential benefits of dynamic pricing, many sellers still adopt a static pricing policy because of (1) the complexity of frequent reoptimizations, (2) the negative perception of excessive price adjustments, and (3) the lack of flexibility caused by existing business constraints. In this paper, we develop a family of pricing heuristics that can be used to address all these challenges. Our heuristic is computationally easy to implement; it requires only a single optimization at the beginning of the selling season and automatically adjusts the prices over time. Moreover, to guarantee a strong revenue performance, the heuristic only needs to adjust the prices of a *small* number of products and do so infrequently. This property helps the seller focus his effort on the prices of the most important products instead of all products. In addition, in the case where not all products are equally admissible to price adjustment (due to existing business constraints such as contractual agreement, strategic product positioning, etc.), our heuristic can immediately substitute the price adjustment of the original products with the price adjustment of similar products and maintain an equivalent revenue performance. This property provides the seller with extra flexibility in managing his prices.

**Keywords:** dynamic pricing; revenue management; heuristic; asymptotic analysis

**History:** Received October 17, 2013; accepted April 29, 2015, by Noah Gans, stochastic models and simulation.

Published online in *Articles in Advance* November 23, 2015.

## 1. Introduction

Nowadays, revenue management (RM) practice has become very prevalent in many industries such as airlines, hospitality, fashion, ground transportation, and many others (Talluri and van Ryzin 2005, Chap. 10). In a typical RM setting, the seller possesses a finite amount of inventories and attempts to maximize his revenue by selling a collection of products during a finite selling season. Often times, replenishment of inventory is not viable during the selling season and the leftovers have little salvage value (e.g., empty hotel rooms). There are two types of RM commonly found in practice: *quantity*-based RM and *price*-based RM. In the first category, prices are fixed over the selling season and the focus is on making a dynamic resource allocation. As for the second category, prices become the key decision variables and the seller adjusts his prices as often as he wishes and sells all products until stockout. Although the two types of RM are not mutually exclusive, market context and the seller's value proposition may dictate which of the two is more appropriate. In this paper, we are primarily interested in price-based RM. (For a review of quantity-based RM, see Talluri and van Ryzin 2005, Chap. 2.)

Pricing is, without doubt, one of the most important decisions that affect the seller's profitability.

According to a study by McKinsey & Company, "[p]ricing right is the fastest and most effective way for managers to increase profits" (Marn et al. 2003). The study argues that a 1% price increase in a typical S&P 1,500 company would generate an 8% increase in operating profit, an impact that is almost 50% greater than that of a 1% reduction in variable cost and more than three times greater than that of a 1% increase in volume. Perhaps more strikingly, an annual report of the operating profit for airlines and rental car companies in the United States during 2009 reveals that a 1% increase in average price improved total operating profit by up to 67% and 30%, respectively (Sen 2013). (Although a 67% improvement in profit is arguably rather unusual, a moderate 8%–25% increase via dynamic pricing is not uncommon (Sahay 2007).) And yet, despite its apparent benefit, dynamic pricing still poses several serious challenges. First, the *complexity* of the required large-scale optimization leads to prohibitive computational burden. To illustrate, a typical major U.S. airline operates thousands of flights daily and posts fares several months into the future. Accounting for the number of different booking classes per flight, this can easily translate into daily pricing decisions for *millions* of itineraries. The hotel industry is no exception. Koushik et al.

(2012) report that a single run of price optimization at the InterContinental Hotels Group (excluding the estimation time) takes about four hours to complete. Similarly, Pekgun et al. (2013) also reveal that it takes about six hours for the Carlson Rezidor Hotel Group to complete its price optimization *once*. Given the increased competition in many industries, where the prices of some products are now being adjusted even *hourly* (Rigby et al. 2012), this begs the question whether there exists a scalable pricing heuristic that can be easily implemented in real time.

Second, dynamic pricing typically involves *frequent* price adjustments of *many* products, which may not be desirable for the firms. For one thing, even when full-scale dynamic pricing tools are readily available, the seller may want to intentionally avoid excessive price adjustments because of brand positioning and customer relationship considerations. Widely accepted as it is in the airline industry, dynamic pricing suffers a considerable setback in some other industries because of negative customers' perception. For example, in the hotel industry, the most common criticism of dynamic pricing is that it treats customers unequally and unfairly (Ramasastry 2005), and lab experiments confirm the unfairness perception of price discrimination (Haws and Bearden 2006). Aside from the customers' perception issue, frequent price adjustments of many products may also not be feasible because of existing *business constraints*, i.e., the seller may not have the flexibility to adjust the prices of some products because of existing regulations and contractual agreement. For example, hotels often face customers from the so-called *negotiated segment* and provide *fixed* corporate rates for large travel buyers such as IBM and HP (Koushik et al. 2012). Thus, hotels are practically forced to provide a fixed price that cannot be adjusted over time to the negotiated segment while at the same time are free to dynamically adjust the prices for other customer segments. This situation is not unique to the hotel industry alone. The practice of *selective* dynamic pricing, which combines dynamic pricing of some products with fixed pricing of other products, is not uncommon and can be found in many industries (e.g., with the exception of Sears, Amazon.com, and Kmart, most retailers only change their prices daily on less than 10% of their assortments (Rigby et al. 2012)). And yet, despite its common practice, we are not aware of any work in the academic literature that rigorously analyzes the feasibility and effectiveness of such an approach.

The preceding discussions lead to several important research questions: (1) Can we construct a pricing heuristic that is easy to implement and does not require frequent price adjustments? (2) Can we adjust the price of only a *small* number of products in order

to mitigate customers' negative perception while at the same time maintaining a decent revenue performance? (3) If such minimal price adjustment is possible, how should we pick the set of products whose prices are to be updated? Is there a simple rule that can be used as a guidance? (4) Moreover, in the case where the seller's business constraints disallow him to dynamically adjust the prices of some products, can he still maintain an equivalent revenue performance by dynamically adjusting the price of other products? If yes, which *other* products should be used? In this paper we address all these questions. In particular, we will construct a family of real-time heuristics, which, depending on the firm's need, can be used to address any of the aforementioned issues.

### 1.1. Static Price Control and Reoptimization

There is a rich operations management (OM) literature on dynamic pricing. (See Bitran and Caldentey 2003 and Elmaghraby and Keskinocak 2003 for overviews.) In the RM context, motivated by the well-known curse of dimensionality of dynamic programming (DP), many existing works have focused on the construction of easy-to-use heuristics. There are two popular approaches that can be found in the literature. The first is based on the so-called *approximate dynamic programming* (ADP). Some works along this line are Erdelyi and Topaloglu (2011) and Kunnumkal and Topaloglu (2010). The second approach, which is closer to our work in this paper, is based on solving a *deterministic* analog of the original stochastic problem. One of the seminal works on this approach is Gallego and van Ryzin (1997). The trade-off between the two approaches is obvious. On the one hand, the sophisticated ADP requires more computational power than the deterministic approach. On the other hand, whereas the former yields an "adaptive" price sequence, which depends on sales realization, the latter only results in a deterministic (static) price. The good news is that static price control is *asymptotically* optimal (Gallego and van Ryzin 1997). This may partly explain its decent performance, hence its wide adoption, in many industries. Yet, a considerable amount of revenue is still lost. As noted earlier, the main drawback of static pricing is that it completely ignores the observed demand realizations and the remaining inventory levels. One potential way of utilizing this progressively revealed information is to periodically *reoptimize* the aforementioned deterministic optimization. The impact of reoptimization in quantity-based RM has been extensively studied in the literature (e.g., see Chen and de Mello 2010; Reiman and Wang 2008; Secomandi 2008; Ciocan and Farias 2012; Jasin and Kumar 2012, 2013). As for price-based RM, Maglaras and Meissner (2006) is the first to show that reoptimizing static price control guarantees at least the same asymptotic performance as static

price without reoptimization. Thus, although reoptimization does not necessarily result in a monotonically increasing revenue, it cannot severely degrade revenue either. This is in contrast to the potentially negative impact of reoptimization in quantity-based RM (Jasin and Kumar 2013). Chen and Farias (2013) analyze the impact of reoptimization in the presence of imperfect forecast for a single product RM. They show that a combination of reoptimization and reestimation yields a significant improvement in revenue. The paper that is perhaps closest to ours is Jasin (2014). The author provides a tighter bound for the expected revenue loss of the reoptimized static price control studied in Maglaras and Meissner (2006). This confirms the theoretical benefit of reoptimization for a very general class of multiproduct and multiresource RM. In addition, the author also proposes a simple pricing heuristic that can be implemented in real time. (See §4 for further discussions on this.) A parallel but independent work by Atar and Reiman (2012) studies a continuous time version of the same problem and shows that the problem can be reduced to a diffusion control problem whose optimal solution is a Brownian bridge. The Brownian bridge structure motivates them to develop a diffusion-scale dynamic pricing heuristic that has similar error correction terms as the simple heuristic developed in Jasin (2014).

Although reoptimization is intuitively appealing and enjoys a good theoretical guarantee, unfortunately, it is not always practically feasible. As previously discussed, even a single optimization of a large-scale real problem instance can take hours to complete (Pekgun et al. 2013). This obviously serves as a bottleneck for the number of reoptimizations that can be implemented in one day. A recent work by Golrezaei et al. (2014) in the context of assortment optimization also highlights the same issue. The problem being reoptimized in their setting is a linear program, which is considered by many as one of the most tractable family of optimization problems. And yet, their simulation shows that the running time of frequent reoptimizations can be 800 times larger than that of a single optimization. Whereas the resulting time lag due to reoptimization may not be too detrimental for brick-and-mortar stores who update their prices less frequently, it is clearly less feasible for online retailers with more frequent price adjustments. In such settings, any proposed control must ideally be implementable in real time without unnecessarily invoking large-scale reoptimization.

## 1.2. The Proposed Heuristic

In this paper, we introduce a new family of dynamic pricing heuristics, which we call *linear price correction* (LPC). LPC only requires a single deterministic optimization at the beginning of the selling

season and can be implemented in real time. In addition, LPC only needs to adjust the price of a small number of products, admits a general asynchronous update schedule, and allows update substitution among “similar” products. Needless to say, it is also possible to couple LPC with occasional reoptimizations to further improve its performance. All these properties taken together allow the seller to enjoy the benefit of dynamic pricing while at the same time reducing the computational burden of reoptimization and mitigating the negative effect of frequent price changes on customers’ perception.

The remainder of this paper is organized as follows. Section 2 describes the problem setting and the asymptotic approach we take to analyze the performance of any dynamic pricing heuristic. The proposed heuristic LPC is formally introduced in §3, where we also discuss its minimal and asynchronous price adjustment properties that allow LPC to achieve good performance by adjusting the prices of only a small number of products and do so infrequently. In §4, we show the flexibility of LPC in choosing the prices of which products to adjust by demonstrating how to achieve equivalent revenue performances by adjusting prices of different sets of products that are “equivalent.” Section 5 uses numerical experiments to show the strong performance of LPC and its modifications, and to illustrate the managerial insights drawn from previous sections. Finally, §6 concludes. The proof of Theorem 1 can be found in the online supplement (available at <http://dx.doi.org/10.1287/mnsc.2015.2238>) and the proofs of other results are deferred to Appendices A and B. Appendix C provides the simulation parameters.

## 2. Problem Formulation

We consider a multiperiod and multiproduct pricing problem where the seller sells a catalog of  $n$  products (indexed by  $j$ ), each of which is made up of a combination of  $m$  types of resources (indexed by  $i$ ) whose initial inventory levels are given by  $C \in \mathbb{R}^m$ . As is usually the case, the number of products is much larger than the number of resources. We introduce a matrix  $A = [A_{ij}]$ , commonly known as the *consumption matrix*, whose element  $A_{ij}$  indicates the amount of resource  $i$  required by one unit of product  $j$ . Without loss of generality, we assume that the rows of  $A$  are linearly independent. The selling season is finite and divided into  $T$  periods. At the beginning of period  $t$ , the seller posts the price  $p_t = (p_{t,j})$ . The price then induces a demand  $D_t(p_t) = (D_{t,j}(p_t))$  with rate  $\lambda(p_t) = \mathbb{E}[D_t(p_t)]$ . As is common in the literature, we allow at most one customer arrival per period. Hence, the function  $\lambda(p_t)$  can also be interpreted as the arrival probability in period  $t$ . Let  $r(p_t) := p'_t \lambda(p_t)$  denote the revenue rate



in period  $t$ , where  $p'_t$  indicates the transpose of  $p_t$ . Let  $\Omega_p$  and  $\Omega_\lambda$  denote the convex set of feasible prices and demand rates, respectively. We make the following assumptions:

(A1) The demand function  $\lambda(p_t): \Omega_p \rightarrow \Omega_\lambda$  is invertible, twice differentiable, monotonically decreasing in its individual argument, and bounded from above by  $\bar{\lambda}$ .

(A2) The revenue function  $r(p_t) = p'_t \lambda(p_t) = \lambda'_t p(\lambda_t) = r_t(\lambda_t)$  is continuous, strictly jointly concave in  $\lambda_t$ , and bounded from above by  $\bar{r}$ .

(A3) For each product  $j$ , there exists a turn-off price  $p_j^\infty$  such that if  $\{p^k\}$  is any price sequence satisfying  $p_j^k \rightarrow p_j^\infty$ , then we have  $\lambda_j(p^k) \rightarrow 0$ .

(A4) The absolute eigenvalues of  $\nabla^2 \lambda_j(p_t)$  and  $\nabla^2 r(p_t)$  are bounded from above by  $\bar{v}$ .

Assumptions (A1)–(A3) are similar to the standard regularity conditions in Gallego and van Ryzin (1997). (A1) is a mild assumption to ensure basic analytical properties of the demand rate. (A2) follows from the invertibility assumption in (A1) and is needed to guarantee that the function  $r(\cdot)$  has a unique, bounded optimizer. The revenue functions under a vast class of demand models such as linear and logit demand satisfy these assumptions. As for (A3), the existence of turn-off prices allow us to effectively shut down the demand for any product whenever desirable. (A4) is easily satisfied in general, especially for compact  $\Omega_p$ . The constants  $\bar{\lambda}$ ,  $\bar{r}$ , and  $\bar{v}$  are independent of  $t$ .

### 2.1. The RM Pricing Problem

The optimal stochastic pricing problem (SPP) can be written as

$$\begin{aligned} \text{(SPP): } J^{\text{stoc}} = \max_{\pi \in \Pi_p} & \mathbf{E} \left[ \sum_{t=1}^T (p_t^\pi)' D_t(p_t^\pi) \right] \\ \text{s.t. } & A \left[ \sum_{t=1}^T D_t(p_t^\pi) \right] \leq C, \end{aligned}$$

where  $\Pi_p$  is the set of all nonanticipating pricing policies and the constraints must hold almost surely. Alternatively, by the invertibility of demand function, we can also use  $\{\lambda_t\}$  as the decision variables and replace  $p_t$  and  $D_t(p_t)$  with  $p_t(\lambda_t)$  and  $D_t(\lambda_t)$ , respectively. We then replace the random variables in SPP by their mean and obtain a more tractable deterministic formulation below:

$$\begin{aligned} \text{(DPP): } J^{\text{det}} = \max & \sum_{t=1}^T r(\lambda_t) \\ \text{s.t. } & \sum_{t=1}^T A \lambda_t \leq C \quad \text{and} \quad \lambda_t \in \Omega_\lambda, \quad \forall t. \end{aligned}$$

Let  $\{\lambda_t^D\}$  denote the unique optimal solution to the deterministic pricing problem (DPP). Correspondingly, we define  $p_t^D := p(\lambda_t^D)$ . Since demand is time

homogeneous, it can be shown that  $\lambda_t^D = \lambda_1^D := \lambda^D$  and  $p_t^D = p_1^D := p^D$  for all  $t$ . This explains the name *static* pricing. For analytical tractability, we will assume that  $\lambda^D$  lies in the interior of  $\Omega_\lambda$ . We formally state this assumption below.

(A5) There exist strictly positive constants  $\phi_L$  and  $\phi_U$  such that  $[\lambda^D - \phi_L \mathbf{e}, \lambda^D + \phi_U \mathbf{e}] \subseteq \Omega_\lambda$ .

Assumption (A5) essentially says that *all* products matter. It implies the optimal deterministic price is neither so low that it induces too many requests nor so high that it completely shuts down the demand of some products. As a practical rule of thumb, if some products are not profitable (i.e.,  $\lambda_j^D = 0$  for some  $j$ ), they can be discarded from the catalog and we can rerun the optimization. This helps the seller to focus on the products that matter. Hence, (A5) is *not* restrictive at all.

### 2.2. Performance Measure and Asymptotic Regime

Ideally, we would like to define *revenue loss* of any control  $\pi$  as the difference between the revenue earned under the optimal pricing policy and the revenue earned under the control. Since the former is not easy to compute, we resort to using an upper bound as an approximation. It is known that  $J^{\text{stoc}} \leq J^{\text{det}}$ . (This is a standard result in the literature and is an immediate consequence of Jensen's inequality. We omit its proof.) Let  $R_\pi$  denote total revenue earned under heuristic  $\pi$  throughout the selling season. The expected revenue loss of heuristic  $\pi$  is then defined as  $\text{RL}_\pi = J^{\text{det}} - \mathbf{E}[R_\pi]$ . Following Gallego and van Ryzin (1997), in this paper we consider a sequence of increasing problems parameterized by  $\theta > 0$ . To be precise, in the  $\theta$ th problem, we scale both the length of selling season and the initial inventory levels by a factor of  $\theta$  while keeping all the other parameters unchanged. If we let  $T(\theta)$  and  $C(\theta)$  denote the length of the selling season and initial inventory levels in the  $\theta$ th problem, respectively, then  $T(\theta) = \theta T$  and  $C(\theta) = \theta C$ . One may interpret the parameter  $\theta$  as the *scale*, or *relative size*, of the problem. (If  $C$  is normalized to 1, then  $\theta$  has an immediate interpretation as the size of initial inventory levels. Alternatively, if  $T$  is normalized to 1, the scale  $\theta$  can be interpreted as the size of potential demands.) Notationwise, we will simply attach  $(\theta)$  as a reference to the  $\theta$ th problem. Observe that the optimal solution of the scaled deterministic problem is the same as the optimal solution of the unscaled one (i.e.,  $\lambda_t^D(\theta) = \lambda^D$  and  $p_t^D(\theta) = p^D$ ), so we have  $J^{\text{det}}(\theta) = \theta J^{\text{det}}$ .

## 3. Minimal and Asynchronous Price Adjustments

In this section, we will develop a pricing heuristic that adjusts the prices of only a small number of products and admits a general asynchronous

update schedule. We show that our heuristic guarantees a strong asymptotic performance despite the fact that it only adjusts the prices of a small number of products. This has an obvious managerial significance. For example, at Chicago O'Hare airport, United Airlines operates more than 40 routes to and from the Northeast and another 30 or so routes to and from the West Coast and the mountain Area (see <http://www.united.com>). Assuming one fare class per flight, the company needs to price approximately  $40 \times 30 = 1,200$  itineraries from the Northeast to the West Coast and the mountain area that make one stop at O'Hare airport. Our result suggests that United only needs to dynamically price  $40 + 30 = 70$  itineraries instead of 1,200. Moreover, the price of these 70 itineraries can be adjusted asynchronously instead of simultaneously.

To introduce our heuristic, we start with a notion of a *base*. (This is the set of products whose prices are to be adjusted under the heuristic. We will allow more adjustable prices in §4.) A subset of products  $\mathcal{B}$  is said to be a *base* if (1) it contains exactly  $m$  products and (2) the products in  $\mathcal{B}$  span the resource space, meaning the columns of matrix  $A\nabla\lambda(p^D)$  that correspond to the products in  $\mathcal{B}$  (by the same index) span the whole  $\mathbb{R}^m$ . Note that, since the rows of  $A$  are linearly independent and  $\nabla\lambda(p^D)$  is invertible, the rank of  $A\nabla\lambda(p^D)$  is  $m$ . So, there always exists at least one base. Let  $H$  be a real  $n$  by  $m$  matrix satisfying  $AH = I$ , where  $I$  is an  $m$  by  $m$  identity matrix. We call  $H$  a *projection matrix* and say that a projection matrix  $H$  selects the base  $\mathcal{B}$  if the rows of  $\nabla p(\lambda^D)H$  (by the same index) that correspond to the products not in  $\mathcal{B}$  are all zero vectors. As will be evident shortly, a proper choice of matrix  $H$  is important to ensure that only the prices of the base products are dynamically adjusted whereas the prices of the nonbase products are never changed. The following lemma establishes the existence of a projection matrix for any given base.

**LEMMA 1.** *For any base  $\mathcal{B}$ , there exists a unique projection matrix  $H$  that selects it.*

### 3.1. The Heuristic

Fix a base  $\mathcal{B}$  and assume without loss of generality that  $\mathcal{B} = \{1, \dots, m\}$ . For each  $j \in \mathcal{B}$ , define  $\gamma_j = \{t_l^j: 1 \leq l \leq K_j\}$  to be the updating schedule for product  $j$ . (An updating schedule can be viewed as a business constraint that prescribes when the price of a given product is adjustable.) In particular, the  $l$ th updating time is denoted by  $t_l^j$  and the number of updates is  $K_j$ . For convenience, we will write  $t_0^j = 1$  and  $t_{K_j+1}^j = T + 1$ . Let  $k_t^j = \max\{k: t_k^j \leq t\}$  denote the number of

price updates for product  $j$  by time  $t$ . This setting is very general: we allow the price of each product in the base to be updated asynchronously (i.e., independently of the other products in the base). Let  $H$  be a projection matrix that selects  $\mathcal{B}$ . For any set  $\mathcal{A} \subseteq \{1, \dots, n\}$ , let  $E^{\mathcal{A}}$  denote an  $n$  by  $n$  diagonal matrix with  $E_{ii}^{\mathcal{A}} = 1$  if  $i \in \mathcal{A}$  and 0 otherwise. (This matrix helps select a set of rows of another matrix when it is left-multiplied, e.g.,  $E^j \nabla p(\lambda^D)H$  is a matrix whose  $j$ th row is the same as the  $j$ th row of  $\nabla p(\lambda^D)H$  and all its other rows are zeros.) Define  $\Delta_t(p_t) := D_t(p_t) - \mathbb{E}[D_t(p_t)] = D_t(p_t) - \lambda(p_t)$  and  $\tilde{\Delta}_l^j := \sum_{s=t_{l-1}^j}^{t_l^j-1} \Delta_s(p_s)$ ,  $l = 1, \dots, K_j + 1$ . The term  $\Delta_t(p_t)$  can be interpreted as demand error during period  $t$  and the term  $\tilde{\Delta}_l^j$  can be interpreted as *cumulative* demand errors between two subsequent updating times for product  $j$ . (For brevity, whenever there is no confusion, we will often suppress notational dependency on  $p_t$  and simply write  $\Delta_t$ ,  $D_t$ , and  $\lambda_t$ .) Let  $C_t$  denote the remaining inventory levels at the end of period  $t$ . The definition of our heuristic is given below.

#### Linear Price Correction

1. During period 1, set  $p_1 = p^D$ .
2. At the beginning of period  $t > 1$ , do the following:
  - a. First compute

$$\hat{p}_t = p^D - \sum_{j=1}^m E^j \nabla p(\lambda^D) H \left[ \sum_{l=1}^{k_t^j} \frac{A \tilde{\Delta}_l^j}{T - t_l^j + 1} \right].$$

- b. Set the price according to the following rule:
  - (1) If  $C_{t-1} \geq A^j$  for all  $j$ , and  $\hat{p}_s \in \Omega_p$  for all  $s \leq t$ , set  $p_{t,j} = \hat{p}_{t,j}$ ;
  - (2) otherwise, set  $p_{t,j} = p_j^\infty$ .

The idea behind LPC is to use static price  $p^D$  as baseline prices and apply real-time adjustment to only the prices of  $m$  products in the chosen base. The proposed adjustment has an intuitive interpretation: If past demand realization is higher than expected (i.e., the term  $\tilde{\Delta}$ 's are positive), then LPC immediately increases future prices; if, on the other hand, past demand realization is lower than expected, then LPC immediately decreases future prices. To see that the given update formula only adjusts prices of base products, define  $\tilde{\xi}_l^j \mathbf{e}_j := E^j \nabla p(\lambda^D) H A \tilde{\Delta}_l^j$  and  $\xi_s^j \mathbf{e}_j := E^j \nabla p(\lambda^D) H A \Delta_s$ , where  $\mathbf{e}_j$  is a vector with proper size whose  $j$ th element equals one and any of its other elements equals zero. Note that we can write  $\hat{p}_t$  as

$$\begin{bmatrix} \hat{p}_{t,1} \\ \vdots \\ \hat{p}_{t,m} \\ \hat{p}_{t,m+1} \\ \vdots \\ \hat{p}_{t,n} \end{bmatrix} = \begin{bmatrix} p_1^D - \sum_{l=1}^{k_t^1} \tilde{\xi}_l^1 (T - t_l^1 + 1)^{-1} \\ \vdots \\ p_m^D - \sum_{l=1}^{k_t^m} \tilde{\xi}_l^m (T - t_l^m + 1)^{-1} \\ p_{m+1}^D \\ \vdots \\ p_n^D \end{bmatrix}.$$

Obviously, only the prices of the first  $m$  products are adjusted. Moreover, for each  $j \in \mathcal{B}$ , if the current period  $t$  is such that  $t_{l-1}^j < t < t_l^j$  for some  $l$ , then  $p_{t,j} = p_{t-1,j}$ . So, the price of product  $j \in \mathcal{B}$  in the periods between two subsequent updating times does not change. To help the reader better understand the mechanism of this pricing heuristic, we give an example below.

**EXAMPLE 1.** Consider a network RM with three products and two resources. Without loss of generality, we assume that  $\mathcal{B} = \{1, 2\}$  is a base. Suppose that  $\gamma_1 = \{2, 5, \dots\}$  and  $\gamma_2 = \{4, 5, \dots\}$  (i.e., we want to adjust the price of product 1 in periods 2, 5, etc. and the price of product 2 in periods 4, 5, etc.). Assuming no stockout, the price formula for the first five periods, are given by

$$\begin{aligned} \begin{bmatrix} p_{1,1} \\ p_{1,2} \\ p_{1,3} \end{bmatrix} &= \begin{bmatrix} p_1^D \\ p_2^D \\ p_3^D \end{bmatrix}, \quad \begin{bmatrix} p_{2,1} \\ p_{2,2} \\ p_{2,3} \end{bmatrix} = \begin{bmatrix} p_1^D - \frac{\xi_1^1}{T-1} \\ p_2^D \\ p_3^D \end{bmatrix}, \\ \begin{bmatrix} p_{3,1} \\ p_{3,2} \\ p_{3,3} \end{bmatrix} &= \begin{bmatrix} p_1^D - \frac{\xi_1^1}{T-1} \\ p_2^D \\ p_3^D \end{bmatrix}, \\ \begin{bmatrix} p_{4,1} \\ p_{4,2} \\ p_{4,3} \end{bmatrix} &= \begin{bmatrix} p_1^D - \frac{\xi_1^1}{T-1} \\ p_2^D - \frac{\xi_1^2 + \xi_2^2 + \xi_3^2}{T-3} \\ p_3^D \end{bmatrix}, \quad \text{and} \\ \begin{bmatrix} p_{5,1} \\ p_{5,2} \\ p_{5,3} \end{bmatrix} &= \begin{bmatrix} p_1^D - \left( \frac{\xi_1^1}{T-1} + \frac{\xi_2^1 + \xi_3^1 + \xi_4^1}{T-4} \right) \\ p_2^D - \left( \frac{\xi_1^2 + \xi_2^2 + \xi_3^2}{T-3} + \frac{\xi_4^2}{T-4} \right) \\ p_3^D \end{bmatrix}. \end{aligned}$$

### 3.2. General Performance Bound

We will now discuss the performance of LPC. We first provide a general bound that can be applied to an arbitrary updating schedule and then we discuss its implication for several specific schedules. For the sake of generality, we will allow the choice of updating schedule to also depend on  $\theta$ , i.e.,  $\gamma_j(\theta) = \{t_l^j(\theta): 1 \leq l \leq K_j(\theta)\}$ ,  $j \in \mathcal{B}$ . Let  $R_{H, \gamma_{\mathcal{B}}}(\theta)$  denote the total revenue earned under LPC with projection matrix  $H$  and updating schedules  $\gamma_{\mathcal{B}} := \{\gamma_j(\theta)\}_{j \in \mathcal{B}}$ . Let  $\|\cdot\|_2$  denote the usual spectral norm of a matrix, i.e.,  $\|X\|_2^2$  equals the maximum eigenvalue of  $X'X$ . We state our result below.

**THEOREM 1.** *There exist positive constants  $\Psi$  and  $\bar{\Psi}$  independent of  $\theta \geq 1$ , the projection matrix  $H$  that*

*selects  $\mathcal{B}$ , and the choice of updating schedules  $\{\gamma_j(\theta)\}_{j \in \mathcal{B}}$  such that*

$$\begin{aligned} J^{\text{det}}(\theta) - \mathbf{E}[R_{H, \gamma_{\mathcal{B}}}(\theta)] \\ \leq \Psi + \bar{\Psi} \sum_{j \in \mathcal{B}} \sum_{t=1}^{T(\theta)-1} \min\{1, \|\nabla p(\lambda^D)HA\|_2^2 U_1^j(T(\theta), t)\} \\ + \bar{\Psi} \sum_{j \in \mathcal{B}} \sum_{t=1}^{T(\theta)-1} \min\{1, \|\nabla p(\lambda^D)HA\|_2^2 U_2^j(T(\theta), t)\}, \end{aligned}$$

where the terms  $U_1^j(T, t)$  and  $U_2^j(T, t)$  are defined as

$$\begin{aligned} U_1^j(T, t) &= \frac{t - t_{k_t^j}^j + 1}{(T - t)^2} + \sum_{l=1}^{k_t^j} \frac{t_l^j - t_{l-1}^j}{(T - t_l^j + 1)^2} \quad \text{and} \\ U_2^j(T, t) &= \frac{1}{T - t} \sum_{s=1}^t \sum_{l=1}^{k_s^j} \frac{t_l^j - t_{l-1}^j}{(T - t_l^j + 1)^2}. \end{aligned}$$

We want to stress the following: The above bound is *very* general. It characterizes the performance of LPC for *any* given base and *any* given updating schedule,<sup>1</sup> either synchronous or asynchronous. (The implications of Theorem 1 for specific schedules will be discussed below.) Note that the bound is *separable* over the products in the base. This suggests that the seller cannot compensate the lack of updating of one product in the base by applying more frequent updates to the remaining product(s) in the base. If there exist multiple feasible bases, the bound in Theorem 1 suggests that we use the base  $\mathcal{B}$  and the corresponding projection matrix  $H$  that minimizes  $\|\nabla p(\lambda^D)HA\|_2$ . Although, in general, it is not possible to explicitly characterize the “optimal” base products chosen by this selection rule, it turns out that we can provide a very intuitive characterization of the optimal base product for the case of single-resource RM.

**LEMMA 2.** *Suppose that  $m = 1$ . Among all projection matrices that select a base, the projection matrix  $H^*$  that achieves the smallest  $\|\nabla p(\lambda^D)HA\|_2$  selects the base that consists of product  $j^* = \arg \max_{j=1, \dots, n} |(A \nabla \lambda(p^D))_j|$ .*

The intuition of the above lemma is most easily explained if we consider a special case of single-resource RM with  $A = [1, \dots, 1]$  and separable demands (i.e.,  $\lambda_j(p)$  only depends on  $p_j$ ). In this setting,  $A \nabla \lambda(p^D)$  becomes a row vector whose  $j$ th element equals the demand sensitivity of product  $j$  with

<sup>1</sup> In the setting of quantity-based RM, Jasin and Kumar (2012) also provide a bound for revenue loss that depends on a general choice of updating schedule. However, they assume that the admission control for *all* products must be *simultaneously* updated at the same time. In contrast, LPC allows *each* product to have its own updating schedule. This level of generality, together with the nonlinearity of the objective function and capacity constraints, introduces nontrivial analytical subtleties that do not previously exist in the analysis of Jasin and Kumar (2012).



respect to its own price,  $\lambda'_j(p_j^D)$ . Thus, under LPC, the optimal projection matrix selects the most price-sensitive product into the base. This can be intuitively explained as follows: among all products, product  $j^*$  needs the smallest price perturbation to correct the same demand error. Since we are using the deterministic model as our performance benchmark, ideally, we would want to have a price trajectory that stays as close as possible to the baseline price  $p^D$ . This can be achieved by adjusting the product that requires the smallest perturbation. As for the more general case of single-resource RM with general demand and general capacity consumption matrix  $A$ , a similar intuition also holds: we want to pick the product whose price adjustment has the largest impact on capacity consumption.

### 3.3. Special Updating Schedules

We will now apply the result of Theorem 1 to derive an explicit performance bound for several special updating schedules that only adjust the prices of base products and draw some managerial insights. We start with the most commonly used update schedule where prices are being adjusted periodically according to some frequencies.

**COROLLARY 1 ( $h$ -PERIODIC SCHEDULE).** Fix  $h(\theta) \geq 1$  and define  $t_l^j(\theta) = t_1(\theta) = lh(\theta) + 1$  for all  $j \in \mathcal{B}$ . There exist positive constants  $\Psi$ ,  $\hat{\Psi}$ , and  $\bar{\Psi}$  independent of  $\theta \geq 1$  and  $h(\theta) \geq 1$  such that the expected revenue loss of LPC is bounded by  $\Psi + \hat{\Psi}\sqrt{h(\theta)} + \bar{\Psi}\log^2 \theta$ .

Two comments are in order. First, if  $h(\theta) = T(\theta)$ , then the periodic schedule reduces to static pricing and the revenue loss is  $O(\sqrt{\theta})$ . This bound is consistent with the result in Gallego and van Ryzin (1997). If, on the other hand,  $h(\theta) = 1$ , the revenue loss is reduced to  $O(\log^2 \theta)$ . Since LPC requires only one optimization followed by simple price updates, it provides a significant improvement<sup>2</sup> over static pricing with negligible computational effort. Second, although Corollary 1 assumes a synchronous schedule, it is not difficult to derive a bound for an asynchronous periodic update schedule because the bound is separable in individual product. For example, one plausible asynchronous schedule would be to adjust the prices of base products on weekly basis, but on different days of the week. The asymptotic performance bound will remain the same as in Corollary 1. One caveat of a periodic schedule is that, in order to

reduce the revenue loss to  $O(\log^2 \theta)$ , a very frequent update of the prices of all base products (roughly  $\Theta(\theta)$  times) is required. But, per our discussions in §1, this may not be practically feasible—or even if it is, it may not be strategically desirable because of customers' perception issue. To address this, below we propose two schedules that still guarantee  $O(\log^2 \theta)$  revenue loss albeit with much fewer price updates:

**COROLLARY 2 ( $\alpha$ -POWER SCHEDULE).** Fix  $\alpha \geq 1$ . For all  $j \in \mathcal{B}$ , let  $t_0^j(\theta) = t_0(\theta) = 1$  and define  $t_l^j(\theta) = t_1(\theta) = \lceil T(\theta) - \sum_{s=1}^{K(\theta)-l+1} s^\alpha \rceil$  for  $1 \leq l \leq K(\theta)$ , where  $K(\theta) := \{k: \sum_{s=1}^k s^\alpha < T(\theta), \sum_{s=1}^{k+1} s^\alpha \geq T(\theta)\}$ . Then  $K(\theta) \leq ((\alpha + 1)T(\theta))^{1/(\alpha+1)}$  and there exist positive constants  $\Psi$  and  $\bar{\Psi}$  independent of  $\theta \geq 1$  such that the expected revenue loss of LPC is bounded by  $\Psi + \bar{\Psi}\log^2 \theta$ .

**COROLLARY 3 ( $\beta$ -GEOMETRIC SCHEDULE).** Fix  $\beta > 1$ . For all  $j \in \mathcal{B}$ , let  $t_0^j(\theta) = t_0(\theta) = 1$ , and for  $l \geq 1$ , iteratively define  $t_l^j(\theta) = t_1(\theta) = \lceil ((\beta - 1)T(\theta) + t_{l-1}(\theta))/\beta \rceil$  as long as  $t_{l-1}(\theta) < T(\theta)$ . Let  $K(\theta)$  be such that  $t_{K(\theta)}^j(\theta) = T(\theta)$ . Then,  $K(\theta) \leq 1 + \log_\beta T(\theta)$ , and there exist positive constants  $\Psi$  and  $\bar{\Psi}$  independent of  $\theta \geq 1$  such that the expected revenue loss of LPC is bounded by  $\Psi + \bar{\Psi}\log^2 \theta$ .

Corollaries 2 and 3 offer two interesting insights. First, by carefully choosing the update times, we can use a small number of updates (only about  $\theta^{1/(\alpha+1)}$  updates with power schedule and  $\log_\beta \theta$  updates with geometric schedule) to guarantee a  $O(\log^2 \theta)$  revenue loss.<sup>3</sup> Second, for both schedules, most of the updates happen near the end of the selling season. This implies that the crucial moments for dynamic pricing is near the end of the selling season instead of at the beginning, which suggests that the seller can perhaps apply static price at the beginning of the season and only switch to dynamic pricing later. Needless to say, although Corollaries 2 and 3 assume synchronous schedules, it is also possible to use asynchronous schedules. For example, the prices of some base products can be updated using a power schedule and the prices of other base products can be updated using a geometric schedule. Again, since the bound in Theorem 1 is separable over the products in the base, the  $O(\log^2 \theta)$  bound still holds.

### 3.4. The Impact of Adjusting the Prices of Fewer, or More, than $m$ Products

Since adjusting the price of all products may not be desirable, or even feasible, it is important that we understand the impact of restricting the number of

<sup>2</sup> Since  $\theta$  represents the size of the problem, the percentage revenue loss under LPC is approximately  $(\log^2 \theta)/\theta \times 100\%$ , whereas the percentage revenue loss under static pricing is about  $\sqrt{\theta}/\theta \times 100\%$ . Numerically, for a problem instance with initial inventory levels equal to 100, as in a typical airplane with 100 seats, our experiments in §6 show a 2% improvement in revenue, which is quite significant for typical RM applications.

<sup>3</sup> Our simulations show that the nonasymptotic performance of 1-Power schedule is almost the same as that of 1-Periodic schedule. This is very impressive since when  $\theta = 500$ , 1-Power needs 44 adjustments whereas 1-Periodic requires 500 adjustments. For larger  $\theta$ , the difference is even bigger.



adjustable products on revenue. Corollaries 1–3 partially answer this question by showing a surprising result that adjusting the prices of only  $m$  products (in the base) is sufficient to guarantee a  $O(\log^2 \theta)$  revenue loss.<sup>4</sup> This is a powerful result because, in most RM applications, the number of resources  $m$  is typically much smaller than the number of products  $n$ . In particular, it provides an important managerial insight that the seller does not need to aggressively adjust the prices of all products to benefit from dynamic pricing. The result on minimal price adjustment, however, leads to two interesting questions. First, can we still guarantee the  $O(\log^2 \theta)$  revenue loss by adjusting the prices of fewer than  $m$  products? The answer is unfortunately negative and the revenue loss under such a scenario is of order  $\sqrt{\theta}$  in general. To understand why this is so, consider the case where demands are separable and  $A = I$  is an  $m$  by  $m$  identity matrix. Since this corresponds to an aggregate of  $m$  independent problems (e.g.,  $m$  independent one-stop flights), if we only dynamically adjust the price of  $m' < m$  products, then we are effectively applying static price control to the remaining  $m - m'$  problems, which we already know has  $\Theta(\sqrt{\theta})$  revenue loss in general (Jasin 2014). Second, what is the incremental benefit of adjusting the prices of more than  $m$  products? To answer this, we again consider the case of a single-resource RM. (By minimal price adjustment property, we already know that we only need to adjust the price of *one* product to guarantee a significant improvement over static pricing. The question is whether adjusting the prices of more products has a significant impact on performance.) Let  $b = (A \nabla \lambda(p^D))'$  and denote by  $b_{(i)}$  the  $i$ th largest element (in absolute value) of  $b$ . For  $k \geq 1$ , let  $\Pi_k$  denote the set of all nonanticipating pricing policies that adjust the price of at most  $k$  products in each period. (If the price of product  $j$  is not adjusted in period  $t$  under  $\pi \in \Pi_k$ , then  $p_{t,j}^\pi = p_{t-1,j}^\pi$ .) Then we have the following:

**THEOREM 2.** Suppose that  $m = 1$ . There exist positive constants  $\Psi$  and  $\bar{\Psi}$  independent of  $\theta \geq 1$  and  $1 \leq k \leq n$  such that

$$\min_{\pi \in \Pi_k} \{J^{\det}(\theta) - \mathbb{E}[R_\pi(\theta)]\} \leq \Psi + \frac{\bar{\Psi}}{\sum_{i=1}^k b_{(i)}^2} \log^2 \theta.$$

<sup>4</sup>Since we only have  $m$  resources, it seems “intuitive” that we should be able to perform well by adjusting the prices of only  $m$  products. However, since adjusting the prices of only  $m$  products also affects the demands for the other  $n - m$  products whose prices are not adjusted, it is not immediately clear what impact this would have on revenue. Our result is different from the so-called *action-space reduction* discussed in page 220 of Talluri and van Ryzin (2005). Under the action-space reduction scenario, we first compute the optimal *aggregate* decision variable and then *disaggregate* this variable to recover the optimal price for each product. However, there is no guarantee that this disaggregation will result in the adjustment of only the prices of  $m$  products. In contrast, under our scenario, the prices of  $n - m$  products are never changed.

The above performance bound suggests that the incremental benefit of adjusting the price of an additional product decreases as the number of the adjustable products increases. To see this, suppose that  $A = [1, \dots, 1]$  and demands are separable and identical across different products with  $\lambda_j(\cdot) = \lambda_1(\cdot)$  for all  $j$ . This implies  $p_j^D = p_1^D$  for all  $j$  and  $b_{(i)} = \lambda'_1(p_1^D)$  for all  $i$ . Then, the bound in Theorem 2 is of order  $(\log^2 \theta)/k$ . Since the function  $1/k$  drops quickly for small  $k$  and slowly for large  $k$ , this suggests that it is not necessary for the seller to adjust the prices of too many products to get most of the potential revenue. See §5 for numerical evidence of this observation in the multiresource case. Our results show that the revenue improvement of adjusting the price of  $m$  products over static pricing is about 80%–90% of the revenue improvement of adjusting the price of all  $n$  products, in most cases. Moreover, in terms of revenue loss, while adjusting the price of  $m$  products reduces the revenue loss of static pricing by about 1%–1.2%, adjusting the price of  $n$  products only further reduces the revenue loss by an additional 0.1%–0.2% in most cases (see Table C.1 in Appendix C). Given that the average margins in RM industries are typically very small, only about 3% (Irvine 2014), this highlights the practical significance of minimal adjustments for real-world implementation. Moreover, if the seller wishes to adjust the prices of more than  $m$  products to further increase revenue, then the seller only needs to consider adjusting the prices of a few more products instead of all.

#### 4. Equivalent Performance via Adjusting the Prices of Other Products

Corollaries 2 and 3 in the previous section provide an important managerial insight: managers need to update the prices of only a small subset of their products, and do so sufficiently rarely, to guarantee a strong revenue performance. Those results, however, assume that only the prices of the same  $m$  products are updated throughout the selling season. Can we do better? For example, why should we update the price of one product 10 times and the other products not at all if a major concern of some practitioners is that customers get upset by frequent price changes? Can we reduce the number of price updates per product by somehow *distributing* the required adjustments across different products over different time periods (e.g., one price update per product for 10 different products instead of 10 price updates for one product)? Also, what if the seller dictates that the price of some products should not, or cannot, be changed either because of existing business constraints or contractual agreements? Can we somehow reassign the

scheduled update for these products to other “similar products”? As discussed in §1, although these questions have significant practical relevance and are faced by many sellers, we are not aware of any existing work in the literature addressing these issues. In this section, we will discuss a generalization of LPC that partially addresses these issues. Our proposed heuristic provides important practical insights on how to do *equivalent* pricing via adjusting the prices of similar products. To illustrate the basic idea, we start with two examples.

**EXAMPLE 2.** Consider a single flight RM with  $n$  types of ticket. We assume that each ticket only requires one seat and demands are separable. Note that  $\nabla\lambda(p^D)$  is a diagonal matrix. As Corollary 3 indicates, it is sufficient to adjust the price of only one type of ticket  $\Theta(\log_2 \theta)$  times to obtain  $O(\log^2 \theta)$  revenue loss. If we evenly distribute these adjustments to all  $n$  tickets, the number of price updates per ticket is about  $\lceil (\log_2 \theta)/n \rceil$ . It turns out that this still guarantees  $O(\log^2 \theta)$  revenue loss. Thus, dynamically adjusting one type of ticket  $\Theta(\log_2 \theta)$  times is equivalent to dynamically adjusting  $n$  types of tickets  $\Theta((\log_2 \theta)/n)$  times for each. This has an important managerial implication. As an illustration, consider economy seats. There are usually about 13 different fare classes for economy seats. Since a typical U.S. passenger flight has fewer than 500 seats and  $\log_2(500) = 8.96$ , by our previous arguments, we can either adjust the price of one fare class nine times or the price of *any* nine fare classes once during the selling season.

**EXAMPLE 3.** Consider a network RM problem with three resources and six products and suppose that

$$A\nabla\lambda(p^D) = \begin{bmatrix} -1 & 0 & 0 & 0 & 0 & -2 \\ 0 & -1 & 0 & -2 & -2 & 0 \\ 0 & 0 & -1 & -2 & 0 & -1 \end{bmatrix}.$$

Obviously,  $\mathcal{B} = \{1, 2, 3\}$  forms a base. Suppose that the previously prescribed schedule for  $\mathcal{B}$  is  $\gamma_1 = \{2, 3, 5\}$ ,  $\gamma_2 = \{3, 4, 5\}$ , and  $\gamma_3 = \{4, 6\}$ . Unlike in the previous example where we can arbitrarily pick any nine products, here, the choice of “similar products” is more subtle. A new set of products is similar to the original set of products if its corresponding columns (by the same index) in  $A\nabla\lambda(p^D)$  can linearly represent the columns in  $A\nabla\lambda(p^D)$  that correspond to the original set of products. In our example, this means that we can replace updating  $\{2, 3\}$  in period 4 with  $\{4, 5\}$ , or replace updating  $\{3\}$  in period 6 with  $\{4, 5\}$ . We cannot directly replace the price adjustment of product 3 in period 4 with product 4 because column 4 is not parallel to column 3. But, since product 2 will be adjusted in period 4 under both the original schedule and the new schedule, we can achieve an equivalent

revenue by bundling the price adjustment of product 2 and 3 in period 4 and substituting it with the price adjustment of  $\{2, 4\}$ .

#### 4.1. Equivalent Pricing Control

We now formally state the idea behind the preceding examples. For clarity, we assume that  $\mathcal{B} = \{1, \dots, m\}$  is a base and  $H$  is a projection matrix that selects  $\mathcal{B}$ . Let  $\gamma_{\mathcal{B}} := \{\gamma_j(\theta)\}_{j=1}^m$  denote the *existing* updating schedule for base products. We will show in this section that, for any *equivalent schedule* of  $\gamma_{\mathcal{B}}$  (to be formally defined below), we can construct a pricing heuristic that guarantees the same asymptotic performance as LPC under  $\gamma_{\mathcal{B}}$ . In other words, if the seller wants to modify the current price updating schedules to a new one for strategic considerations, then we can provide a new pricing control that guarantees an equivalent performance as long as the new updating schedule is equivalent to the current updating schedule. Before introducing the equivalent schedule, we first introduce the concept of *equivalent set*: A set of products  $\mathcal{G} \subseteq \{1, \dots, n\}$  is said to be *equivalent* to the set  $\mathcal{S} \subseteq \mathcal{B}$  (mathematically, we write  $\mathcal{G} \sim_{\mathcal{B}} \mathcal{S}$ ) if the columns in  $A\nabla\lambda(p^D)$  that correspond to the products in  $\mathcal{S}$  can be written as a linear combination of the columns in  $A\nabla\lambda(p^D)$  that correspond to products in  $\mathcal{G}$ . (Note that, by our definition,  $\mathcal{G} \sim_{\mathcal{B}} \mathcal{S}$  does not imply  $\mathcal{S} \sim_{\mathcal{B}} \mathcal{G}$ .) Let  $\mathcal{S}_t \subseteq \mathcal{B}$  be a subset of products that are adjusted in period  $t$  under  $\gamma_{\mathcal{B}}$ . Let  $\mathcal{G}_t$  be one of the (possibly) many sets that are equivalent to  $\mathcal{S}_t$ . We say that a price updating schedule  $\gamma$  is an *equivalent schedule* of  $\gamma_{\mathcal{B}}$  if in each period  $t$  only products in  $\mathcal{G}_t$  are adjusted under  $\gamma$ . Let  $\Gamma(\gamma_{\mathcal{B}})$  denote the set of all equivalent schedules of  $\gamma_{\mathcal{B}}$ . We now define an equivalent pricing control for any  $\gamma \in \Gamma(\gamma_{\mathcal{B}})$ . Let  $\mathcal{G}_t \sim_{\mathcal{B}} \mathcal{S}_t$  and denote by  $S_t$  and  $G_t$  the submatrices of  $A\nabla\lambda(p^D)$  whose columns correspond to the products in  $\mathcal{S}_t$  and  $\mathcal{G}_t$ , respectively. By definition of the equivalent set, there exists a  $|\mathcal{G}_t|$  by  $|\mathcal{S}_t|$  matrix  $Y_t$  such that  $S_t = G_t Y_t$ . For any such  $\mathcal{G}_t, \mathcal{S}_t$  and  $Y_t$ , we can construct a unique  $n$  by  $n$  matrix  $Q_t = Q(Y_t, \mathcal{G}_t, \mathcal{S}_t)$  as follows: its submatrix with rows and columns not in  $\mathcal{G}_t \cup \mathcal{S}_t$  equals an identity matrix, its submatrix with rows in  $\mathcal{G}_t$  and columns in  $\mathcal{S}_t$  equals  $Y_t$ , and any of its other elements equals 0. We call  $Q(Y_t, \mathcal{G}_t, \mathcal{S}_t)$  a *transformation matrix* because, from its construction, it uses the matrix  $Y_t$  to transform the price adjustment for products in  $\mathcal{S}_t$  into price adjustment for products in  $\mathcal{G}_t$ . The following lemma provides some important properties of  $Q(Y_t, \mathcal{G}_t, \mathcal{S}_t)$ .

**LEMMA 3.** For any  $\mathcal{G}_t \sim_{\mathcal{B}} \mathcal{S}_t$  and any  $Y_t$  such that  $S_t = G_t Y_t$ , let  $Q_t = Q(Y_t, \mathcal{G}_t, \mathcal{S}_t)$ . Then, we have the following:

$$(1) \quad A\nabla\lambda(p^D)Q_t E^{\mathcal{B}} = A\nabla\lambda(p^D)E^{\mathcal{B}} = A\nabla\lambda(p^D)E^{\mathcal{G}_t \cup (\mathcal{B} - \mathcal{S}_t)} Q_t.$$

(2) There exists a projection matrix  $H_t$  such that  $\nabla p(\lambda^D)H_t = Q_t \nabla p(\lambda^D)H$  and the rows in  $\nabla p(\lambda^D)H_t$  that correspond to products not in  $\mathcal{G}_t \cup (\mathcal{B} - \mathcal{S}_t)$  are zeros.

(3) The rows in  $Q_t E^{j_t} \nabla p(\lambda^D)H$  that correspond to products not in  $\mathcal{G}_t$  are zeros.

Define  $\mathcal{Q}_t(\gamma) := \arg \min_Q \{\|Q\|_2 : Q = Q(Y, \mathcal{G}_t, \mathcal{S}_t), S_t = G_t Y\}$  in each period  $t$ . (This optimization problem turns out to be a convex optimization with linear constraints and can be efficiently solved off-line.) We are now ready to introduce the concept of *equivalent pricing*. Let  $\gamma$  be an equivalent schedule of the existing schedule  $\gamma_{\mathcal{B}}$ . Then, a pricing control  $\pi$  with schedule  $\gamma$  is said to be *equivalent* to an existing LPC with updating schedule  $\gamma_{\mathcal{B}}$  if, in step 2a in the definition of LPC, it uses the following update formula:

$$\hat{p}_t = p^D - \sum_{j=1}^m \sum_{l=1}^{k_t^j} Q_{t,l} E^j \nabla p(\lambda^D)H \frac{A \tilde{\Delta}_l^j}{T - t_l^j + 1}$$

for some  $Q_t \in \mathcal{Q}_t(\gamma)$ <sup>5</sup> in each period  $t$ . (In light of part (3) of Lemma 3, the above update formula guarantees that only adjustable products under  $\gamma$  are adjusted in each period.)

**EXAMPLE 2 (CONTINUED).** Consider again the single flight problem described in Example 2. Suppose that  $n = 3$  and assume, without loss of generality, that  $\mathcal{B} = \{1\}$  with the corresponding projection matrix  $H = (1, 0, 0)'$ . Suppose that the seller originally plans to periodically adjust the price of only product 1 at the beginning of every period using the following update formula:

$$\begin{aligned} \begin{bmatrix} p_{t,1} \\ p_{t,2} \\ p_{t,3} \end{bmatrix} &= p^D - \sum_{s=1}^{t-1} \nabla p(\lambda^D)H \frac{A \Delta_s}{T-s} \\ &= \begin{bmatrix} p_1^D - \sum_{s=1}^{t-1} p'_1(\lambda_1^D) \frac{\Delta_s}{T-s} \\ p_2^D \\ p_3^D \end{bmatrix}. \end{aligned}$$

To develop an equivalent pricing control, which alternates among the three products such that the price of only one product is being adjusted in every period, we construct a sequence of transformation matrices  $\{Q_{t_l}\}$  for each update time  $t_l$  as follows. Let  $Q^1$  be a

three by three identity matrix. For  $j \in \{2, 3\}$ , denote by  $Q^j$  the transformation matrix that transforms the price adjustment of product 1 into price adjustment of product  $j$ . In particular, by the construction of transformation matrix

$$Q^2 = \begin{bmatrix} 0 & 0 & 0 \\ \frac{p'_2(\lambda_2^D)}{p'_1(\lambda_1^D)} & 0 & 0 \\ 0 & 0 & 1 \end{bmatrix}, \quad Q^3 = \begin{bmatrix} 0 & 0 & 0 \\ 0 & 1 & 0 \\ \frac{p'_3(\lambda_3^D)}{p'_1(\lambda_1^D)} & 0 & 0 \end{bmatrix}.$$

For all  $l$  satisfying  $l \equiv j \pmod{3}$ , set  $Q_{t_l} = Q^j$ . The resulting equivalent pricing control is then given by  $\hat{p}_t = p^D - \sum_{s=1}^{t-1} Q_s \nabla p(\lambda^D)H (A \Delta_s / (T-s))$ . Assuming no stockout, the explicit formulae of the price of all three products for the first five periods are

$$\begin{aligned} \begin{bmatrix} p_{1,1} \\ p_{1,2} \\ p_{1,3} \end{bmatrix} &= \begin{bmatrix} p_1^D \\ p_2^D \\ p_3^D \end{bmatrix}, \quad \begin{bmatrix} p_{2,1} \\ p_{2,2} \\ p_{2,3} \end{bmatrix} = \begin{bmatrix} p_1^D - p'_1(\lambda_1^D) \frac{\Delta_1}{T-1} \\ p_2^D \\ p_3^D \end{bmatrix}, \\ \begin{bmatrix} p_{3,1} \\ p_{3,2} \\ p_{3,3} \end{bmatrix} &= \begin{bmatrix} p_1^D - p'_1(\lambda_1^D) \frac{\Delta_1}{T-1} \\ p_2^D - p'_2(\lambda_2^D) \frac{\Delta_2}{T-2} \\ p_3^D \end{bmatrix}, \\ \begin{bmatrix} p_{4,1} \\ p_{4,2} \\ p_{4,3} \end{bmatrix} &= \begin{bmatrix} p_1^D - p'_1(\lambda_1^D) \frac{\Delta_1}{T-1} \\ p_2^D - p'_2(\lambda_2^D) \frac{\Delta_2}{T-2} \\ p_3^D - p'_3(\lambda_3^D) \frac{\Delta_3}{T-3} \end{bmatrix}, \quad \text{and} \\ \begin{bmatrix} p_{5,1} \\ p_{5,2} \\ p_{5,3} \end{bmatrix} &= \begin{bmatrix} p_1^D - p'_1(\lambda_1^D) \frac{\Delta_1}{T-1} - p'_1(\lambda_1^D) \frac{\Delta_4}{T-4} \\ p_2^D - p'_2(\lambda_2^D) \frac{\Delta_2}{T-2} \\ p_3^D - p'_3(\lambda_3^D) \frac{\Delta_3}{T-3} \end{bmatrix}. \end{aligned}$$

Thus, in this example, we have shown how to adjust the prices of three products  $T/3$  times each instead of adjusting the price of one product  $T$  times using equivalent pricing.

#### 4.2. Performance Result

For any updating schedule  $\gamma \in \Gamma(\gamma_{\mathcal{B}})$ , let  $\mathcal{Q} \in \mathcal{Q}(\gamma) := \{Q_t\}_{t=1}^T : Q_t \in \mathcal{Q}_t(\gamma)\}$  denote a sequence of transformation matrices that correspond to  $\gamma$  and let  $R_{H, \gamma_{\mathcal{B}}, \gamma}^{\mathcal{Q}}$  denote the resulting revenue. The following theorem provides a uniform performance bound for equivalent pricing control under any updating schedule  $\gamma$  that is equivalent to  $\gamma_{\mathcal{B}}$ .

<sup>5</sup> Note that, given  $\gamma \in \Gamma(\gamma_{\mathcal{B}})$ ,  $\mathcal{Q}_t(\gamma)$  may not be a singleton. However, as can be seen in the proof of Theorem 3, the performance bound of an equivalent pricing control under  $\gamma$  depends on  $Q_t$  only via its spectral norm  $\|Q_t\|_2$ . In particular, the smaller the norm, the smaller the revenue loss bound. This observation motivates our definition of  $\mathcal{Q}_t(\gamma)$ , where  $\|Q_t\|_2$  is minimized. Since all matrices in  $\mathcal{Q}_t(\gamma)$  have the same spectral norm, our performance bound does not depend on the particular selection of  $Q_t$  within  $\mathcal{Q}_t(\gamma)$ .



**THEOREM 3.** *There exist positive constants  $\Psi$  and  $\bar{\Psi}$  independent of  $\theta \geq 1$ , the projection matrix  $H$  that selects  $\mathcal{B}$ , and the choice of updating schedules  $\gamma_{\mathcal{B}}$  such that*

$$\begin{aligned} & \sup_{\gamma \in \Gamma(\gamma_{\mathcal{B}})} \sup_{Q \in \mathcal{Q}(\gamma)} \{J^{\det}(\theta) - \mathbb{E}[R_{H, \gamma_{\mathcal{B}}, \gamma}^Q(\theta)]\} \\ & \leq \Psi + \bar{\Psi} \sum_{j \in \mathcal{B}} \sum_{t=1}^{T(\theta)-1} \min\{1, \|\nabla p(\lambda^D) H A\|_2^2 U_1^j(T(\theta), t)\} \\ & \quad + \bar{\Psi} \sum_{j \in \mathcal{B}} \sum_{t=1}^{T(\theta)-1} \min\{1, \|\nabla p(\lambda^D) H A\|_2^2 U_2^j(T(\theta), t)\}, \end{aligned}$$

where the terms  $U_1^j(T, t)$  and  $U_2^j(T, t)$  are defined as in Theorem 1.

Observe that the bound in Theorem 3 is similar to the bound in Theorem 1. This shows that, for any schedule  $\gamma$  that is equivalent to the base schedule  $\gamma_{\mathcal{B}}$ , the seller can use equivalent pricing to guarantee the same asymptotic performance as the LPC under the base schedule  $\gamma_{\mathcal{B}}$ . This result provides the seller with an extra flexibility to manage his prices.

#### 4.3. LPC with Synchronous Price Adjustment of More Than $m$ Products

Although the LPC discussed in §3 allows for arbitrary asynchronous price adjustment, it is restricted to adjust the price of *exactly*  $m$  products. Generalizing LPC to the case of *arbitrary* asynchronous price adjustment of more than  $m$  products is not a trivial task and beyond the scope of this paper. It is, however, possible to use equivalent pricing to develop a version of LPC that *synchronously* adjusts the prices of  $k \geq m$  products. To illustrate how to use equivalent pricing to do synchronous price adjustment for  $k \geq m$  products, consider the LPC discussed in §3, where the base is  $\mathcal{B}$  and  $\gamma_j(\theta) = \gamma_1(\theta)$  for all  $j \in \mathcal{B}$ . Let  $\mathcal{G}$  denote a set of  $k \geq m$  products that span the resource space (i.e., the set of products whose corresponding columns (by the same index) in  $A \nabla \lambda(p^D)$  span  $\mathbb{R}^m$ ). Since  $\mathcal{G} \sim_{\mathcal{B}} \mathcal{B}$ , we can construct a transformation matrix  $Q$  as described above and apply equivalent pricing with  $Q_t = Q$  for all  $t$ . The resulting price update formula is given by

$$\begin{aligned} \hat{p}_t &= p^D - \sum_{l=1}^{k_l^1} Q \nabla p(\lambda^D) H \frac{A \tilde{\Delta}_l^1}{T - t_l^1 + 1} \\ &= p^D - \sum_{l=1}^{k_l^1} \nabla p(\lambda^D) \tilde{H} \frac{A \tilde{\Delta}_l^1}{T - t_l^1 + 1}, \end{aligned}$$

where the second equality follows from the second part of Lemma 3 with  $\tilde{H}$  being a projection matrix such that the rows in  $\nabla p(\lambda^D) \tilde{H}$  that correspond to products *not* in  $\mathcal{G}$  are zeros. Note that such pricing control has a practical implication: it provides the seller with an extra flexibility to trade off the negative

impact of excessive price adjustment with the incremental improvement in revenue due to adjusting the price of more products. (See Theorem 2 and numerical experiments in §5 for further discussions.)

#### 4.4. The Difference Between LPC and LRC

As briefly mentioned in §1, Jasin (2014) has developed a dynamic pricing heuristic that he calls *linear rate correction* (LRC), and it adjusts the price in period  $t$  using the update formula  $\hat{p}_t = p(\lambda^D - H \sum_{s=1}^{t-1} (A \Delta_s / (T - s)))$ , where  $H$  is a projection matrix. To see the difference between LPC and LRC, first, note that, since  $p(\cdot)$  is not always separable, the prices of *all*  $n$  products under LRC must be *simultaneously* updated at the same time. (Even if the projection matrix  $H$  is chosen to select a certain base, there is no guarantee that LRC will adjust the price of only the products in the base.) Thus, minimal price adjustment of only  $m$  products is, in general, not possible with LRC. Second, since  $p(\cdot)$  is not always separable, there is no analog of the general LPC update formula for LRC. This means that neither asynchronous update nor equivalent pricing is possible with LRC, which may limit the applicability of LRC for real-world implementation (e.g., because of existing business constraints). Indeed, aside from the fact that LRC and LPC are examples of *linear control*,<sup>6</sup> they are close only in the special case where the prices of all products are updated at the same time (e.g., the synchronous 1-Periodic schedule). In that special case, the update formula of LPC can be viewed as a linearization of the update formula of LRC. (The generic asynchronous LPC, however, is *not* a linearization of any form of LRC.)

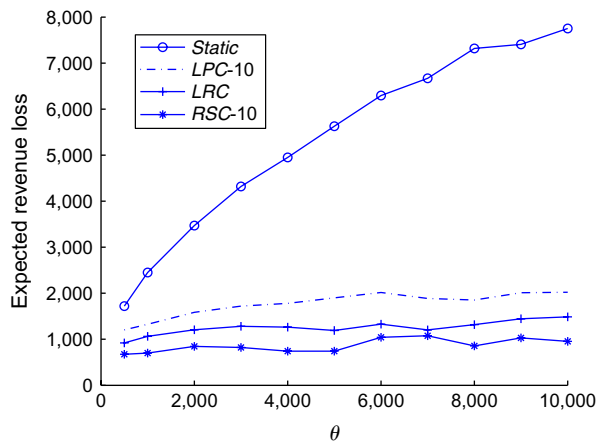
### 5. Numerical Experiments

In this section, we run several experiments to illustrate the theoretical results in §§3 and 4 as well as to highlight the applicability of our heuristic in practice and its managerial implications. For our simulations, we use a multinomial logit demand with 10 products and four resources. (See Appendix C for detail.) We use  $T = 1$  and  $C_i = 0.1$  for each resource  $i$ . Note that,

<sup>6</sup> Linear control has been widely studied in engineering (Ben-Tal et al. 2009) and finance (Calafiore 2009), and has only been recently studied in operations management (Bertsimas et al. 2010, Atar and Reiman 2012, Jasin 2014). In general, a linear control assumes the form of a baseline control plus a linear combination of past system perturbations. (This explains the forms of LRC and LPC.) Whereas most existing literature on linear control focuses on finding a way to compute the optimal control parameters, our work explicitly constructs a particular form of linear control, which has certain desirable properties, and proposes a particular choice of parameters values that yields a strong performance guarantee. Needless to say, once the form is assumed, it may be possible to apply standard techniques in the literature to optimize the parameters of LPC. However, this is beyond the scope of this paper.



Figure 1 (Color online) Revenue Loss Under Different Heuristics



per our definition, the actual number of selling periods and initial inventory levels are given by  $\theta T$  and  $\theta C$ , respectively. For example,  $\theta = 1,000$  corresponds to a problem instance with 1,000 selling periods and initial inventory levels equal to 100. We compare the expected revenue loss under different heuristics for a wide range of  $\theta$ 's. In particular, since typical RM firms sell about 100–1,000 inventories per season (e.g., mid-size airplanes have about 100–500 seats and large-size hotels can easily have more than 1,000 rooms), we use  $\theta$  ranging from 500–10,000.

We denote by *Static* the static price control developed in Gallego and van Ryzin (1997), and by *LRC* the linear rate control developed in Jasin (2014). As for our heuristics, we denote by *LPC-k* the LPC that simultaneously adjusts the prices of  $k \geq m$  products in every period. (Recall that to ensure LPC adjusts at most  $k$  prices, we only need to find a proper transformation matrix. We select the transformation matrix following the proposed guideline in §4.) Correspondingly, we use *RSC-k* to denote the heuristic that adjusts the prices of the same  $k$  products as in *LPC-k* via exact reoptimization of DPP in every period, with an additional constraint that the prices of the unadjustable products remain the same as the static price. In addition to the said heuristics, we also test two simple modifications of *LPC-k* that only adjust the same  $k$  prices and can improve the *nonasymptotic* performance of the vanilla *LPC-k*. The first one is a projection-based LPC where, in each period, we apply LPC update formula followed by a projection into  $[(1 - \alpha\%)p^D, (1 + \alpha\%)p^D]$ ; we denote the resulting heuristic by *Pro $\alpha$ -k*. If  $\alpha$  is small, *Pro $\alpha$ -k* is very similar to static price control; if  $\alpha$  is large, *Pro $\alpha$ -k* is very similar to *LPC-k*. Per our discussions in §3, since we are using static price as our benchmark, we would ideally like to have a heuristic whose price trajectory stays as close as possible to the static price. However, since demands are random, we must also allow some room

Table 1 Typical Running Time (in Milliseconds) for a Single Simulation for Selected Heuristics

$\theta$	RSC-10	LPC-10	Hyb8-10
500	8,305.0	13.3	209.7
5,000	87,552.4	86.2	212.3

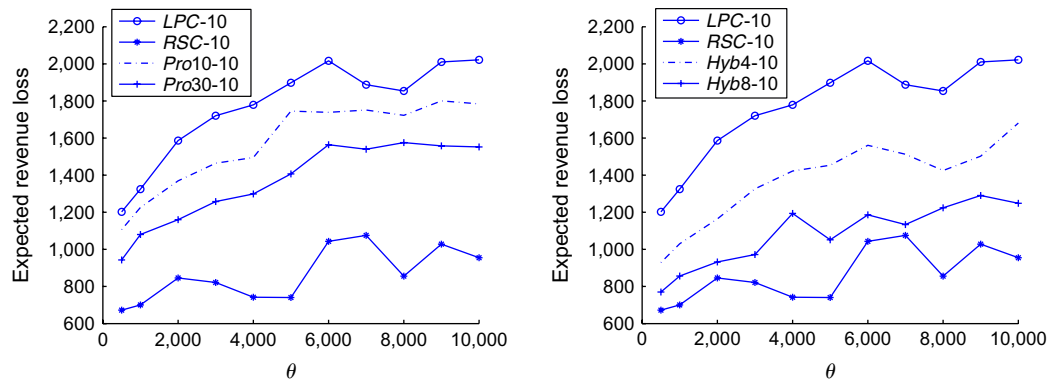
for price adjustments to account for demand variability. This motivates the use of projection as a way to control the intensity of price fluctuation. The second modification of *LPC-k* is a reoptimization-based LPC, denoted by *Hyb $\beta$ -k*, where we reoptimize DPP at the first  $\beta$  updating times of the 2-Geometric schedule and apply LPC in the remaining periods.

### 5.1. Experiment 1: Performance of LPC

Figure 1 illustrates the performance of *LPC-10* and other existing heuristics. Consistent with our asymptotic results, *LPC-10* performs much better than *Static*.<sup>7</sup> Figure 1 also shows that *LPC-10* performs slightly worse than *LRC* and *RSC-10*, which is not surprising because both *LRC* and *RSC-10* are known to have a slightly stronger performance guarantee of  $O(\log \theta)$  than *LPC* (Jasin 2014). We want to stress that although *RSC-10* performs very well, it is also very time consuming (see Table 1). In contrast, *LPC-10* is computationally very fast. Admittedly, there is still a revenue gap between the “ideal but not implementable” *RSC-10* and *LPC-10*. The question is whether there is a cheap way to improve the performance of *LPC-10* without resorting to heavy frequent reoptimizations. It turns out that we can significantly narrow the gap between *RSC-10* and *LPC-10* by simple modifications of *LPC-10*. The first plot in Figure 2 shows that *Pro30-10*, which enforces the prices of *LPC* to fluctuate within a 30% band around the static price, can reduce the revenue loss gap by almost a half. This tells us that a simple projection can have a significant impact on revenue. (In general, we can also use product-dependent  $\alpha$  parameters and optimize them by running an off-line Monte-Carlo optimization.) The second plot in Figure 2 further shows that *Hyb8-10*, which combines *LPC* with *only* eight optimizations, can reduce the revenue loss gap by more than 75%. This is fairly impressive considering the fact that, even for small  $\theta = 500$ , *RSC-10* already requires 500

<sup>7</sup> It is interesting to note that not all linear price controls are guaranteed to perform well. For example, under 1-Periodic schedule, one intuitively appealing linear price control is  $\hat{p}_t = p^D - \sum_{j=1}^m E[\nabla p(\lambda^D) H \sum_{s=1}^{t-1} A \Delta_s]$ . Similar to *LPC*, this heuristic also adjusts prices to compensate for randomness in demand realizations. But, in contrast to *LPC*, this heuristic adjusts the price in a myopic manner; it attempts to fully correct the errors made in the previous period in the next period. Although this heuristic appears reasonable at first sight, our numerical experiments suggest that it is not even asymptotically optimal. This highlights that developing a linear price control that has strong performance is not a trivial task.

Figure 2 (Color online) Improving LPC-10 Using Projection and Occasional Reoptimizations



reoptimizations. It highlights the versatility of LPC for practical implementation; in particular, we can use LPC in combination with occasional reoptimizations in the case where frequent reoptimizations is clearly not feasible.

## 5.2. Experiment 2: Minimal Price Adjustment

In this experiment, we test the minimal adjustment property discussed in §3. The plots in Figure 3 show the comparison between LPC-4 and RSC-4, as well as the two types of modified LPC with the same projection matrix as LPC-4. All these heuristics adjust the prices of the same  $m = 4$  products. (Note that LRC cannot be included in this comparison because it cannot adjust prices of fewer than  $n = 10$  products.) Similar to experiment 1, although RSC-4 performs very well, it requires a lot of reoptimizations, which may not be feasible in practice. The two simple modifications of LPC-4, Pro30-4, and Hyb8-4, which are computationally much cheaper, can attain a similar performance as RSC-4.

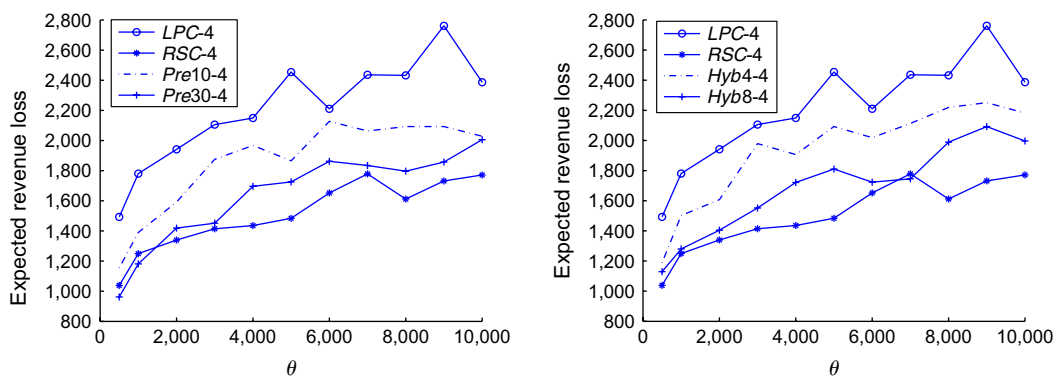
At the end of §3, we discussed the impact of increasing the number of adjustable products on revenue performance. Figure 4 illustrates our theoretical results. (See also Table C.1 in Appendix C.) The first plot in Figure 4 shows that, in comparison to *Static* that adjusts no prices at all, allowing  $m = 4$

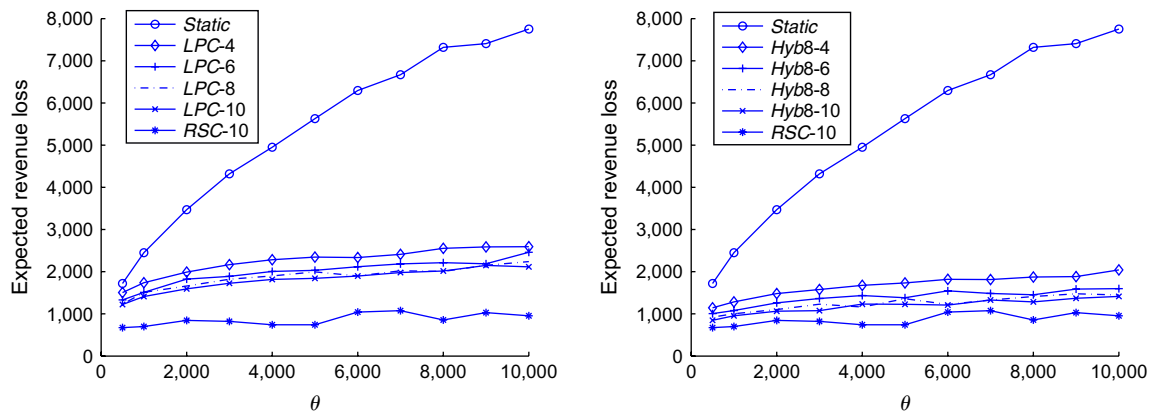
adjustable products yields a significant reduction in revenue loss. This is due to the minimal adjustment property of LPC. Beyond the initial four products, although allowing more adjustable products further decreases the revenue loss, its incremental benefit becomes much smaller. In particular, the plot shows that the impact of allowing two additional adjustable products (see the gap between LPC-4 and LPC-6) captures almost half of the benefit of allowing six more adjustable products (see the gap between LPC-4 and LPC-10). We observe the same phenomenon in the second plot in Figure 4 for *Hyb8* heuristics. This suggests that the managerial insights drawn from Theorem 2 still hold in a network setting: if the seller wishes to adjust the prices of more than  $m$  products to increase revenue, then adjusting a few more products is sufficient to capture pretty much all the potential benefit of adjusting all products.

## 5.3. Experiment 3: Equivalent Pricing with Business Constraints

In this experiment, we study a case where the seller has additional constraints on when and what prices to adjust. We assume that (1) the prices of products 5, 8, and 9 cannot be adjusted, (2) the prices of products 2–4 can *only* be adjusted in the second half of the selling season, and (3) the prices of products 6, 7,

Figure 3 (Color online) Improving LPC-4 Using Projection and Occasional Reoptimizations

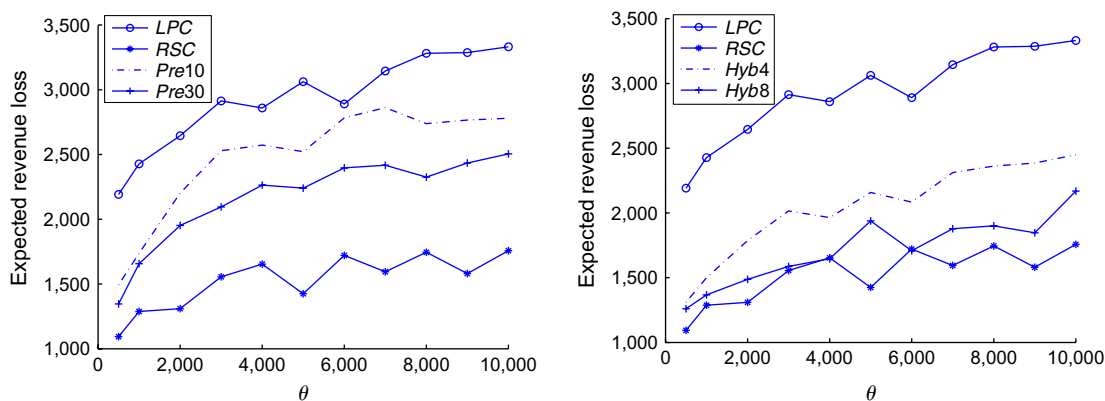


**Figure 4** (Color online) Revenue Impact of the Number of Adjustable Products for *LPC* and *Hyb8*

10 can only be adjusted in the first half of the selling season. These are plausible constraints motivated by practical applications. For example, products 5, 8, and 9 can be viewed as corporate rate rooms that cannot be adjusted over time. Products 2–4 and 6, 7, 10 can be viewed as special rate rooms for certain events (e.g., conference) whose prices cannot be adjusted in a certain time window. Based on our discussions in §4, LPC can be automatically adapted to this setting via equivalent pricing with an original base of  $\mathcal{B} = \{1, 2, 3, 4\}$ ; we denote this heuristic simply as *LPC*. Similar to previous experiments, we can apply reoptimized static price control with the additional constraints that certain prices cannot be adjusted in particular periods; we denote the resulting heuristic simply as *RSC*. It is also possible to use the modified LPC, which we denote as *Proa* and *Hybk*, accordingly. Figure 5 shows that simple modifications of LPC, which is computationally easy, can attain a similar performance as *RSC*, which requires frequent reoptimizations and may not be implementable in practice. This highlights the versatility of LPC for practical implementation in the presence of business constraints.

## 6. Closing Remarks

In this paper, we consider a standard dynamic pricing problem and propose a new family of pricing heuristics, which we call *LPC*. We show that *LPC* provides a strong improvement over static pricing: the revenue loss is reduced from  $O(\sqrt{\theta})$  to  $O(\log^2 \theta)$ . In addition, it also has desirable features that can be used to address practical concerns. First, *LPC* only requires a single optimization and can be implemented in real time, which makes it useful for solving large-scale problems where other computationally intensive heuristics are not viable. Second, *LPC* guarantees a strong revenue performance by adjusting the price of a few “important” products infrequently. This helps address the issue of acceptability of dynamic pricing in the eyes of customers because of excessive price adjustments. Third, *LPC* allows the seller to maintain an equivalent revenue performance via adjusting the prices of other products. This not only can be used to further reduce the number of required price changes per product, but also provides an extra flexibility for the sellers to manage his prices in the presence of various business constraints. Our simulation results show that *LPC* not only has a good theoretical performance but also

**Figure 5** (Color online) Improving *LPC* Using Projection and Occasional Reoptimizations

works well numerically. Furthermore, its performance can be further improved by simple modifications such as projection and occasional reoptimizations. To conclude, we believe that our work provides novel managerial insights that make dynamic pricing more applicable and practically appealing for real-world implementation.

### Supplemental Material

Supplemental material to this paper is available at <http://dx.doi.org/10.1287/mnsc.2015.2238>.

### Acknowledgments

The authors thank Noah Gans and Assaf Zeevi (the department editors), the anonymous associate editor, and the three anonymous referees for their comments and suggestions that have improved this paper.

### Appendix A. Proofs of §3

#### A.1. Proof of Lemma 1

Throughout, we use superscript  $j$  and subscript  $i$  to indicate the  $j$ th column and the  $i$ th row of a matrix, respectively. Define  $\tilde{A} := A\nabla\lambda(p^D)$ . By definition, a base must span the resource space that has rank  $m$ , so it must contain at least  $m$  products. Without loss of generality, suppose that  $\mathcal{B} = \{1, 2, \dots, m\}$ . The matrix  $[\tilde{A}^1 \tilde{A}^2 \dots \tilde{A}^m]$  is invertible and we can define its inverse  $\tilde{U} = [\tilde{A}^1 \tilde{A}^2 \dots \tilde{A}^m]^{-1}$ . We now construct an  $n$  by  $m$  matrix  $U$  as follows:  $U_i = \tilde{U}_i$  for  $i = 1, \dots, m$  and  $U_i = 0$  otherwise. Observe that  $A\nabla\lambda(p^D)U = \tilde{A}U = I$ . Let  $H = \nabla\lambda(p^D)U$ . Since only the first  $m$  rows of  $\nabla p(\lambda^D)H = U$  are nonzeros and  $\mathcal{B} = \{1, 2, \dots, m\}$ , we conclude that  $H$  selects  $\mathcal{B}$ . To show the uniqueness of  $H$ , we use contradiction. Suppose not, then we have at least two  $n$  by  $m$  matrices  $H \neq \tilde{H}$  that select  $\mathcal{B}$ . Let  $U = \nabla p(\lambda^D)H$ ,  $\tilde{U} = \nabla p(\lambda^D)\tilde{H}$ . Since  $\nabla p(\lambda^D)$  is full rank and  $H - \tilde{H} \neq 0$ , we conclude that  $U - \tilde{U} \neq 0$ . Since the last  $n - m$  rows of  $U$  and  $\tilde{U}$  are all zero vectors, we conclude that  $U_i \neq \tilde{U}_i$  for some  $1 \leq i \leq m$ , which contradicts with the uniqueness of the inverse of  $\tilde{A}$ .

#### A.2. Proof of Lemma 2

We will prove a more general result of picking the best  $k$  prices. For any  $v \in \mathbb{R}^n$  define  $\|v\|_0 := |\{i: v_i \neq 0\}|$ . Let  $a = A'$ ,  $x = \nabla p(\lambda^D)H$ ,  $b = (A\nabla\lambda(p^D))'$ . Since  $m = 1$ ,  $a, x, b$  are all vectors in  $\mathbb{R}^n$ . The optimization problem  $\min_H \|\nabla p(\lambda^D)HA\|_2: AH = 1, \|\nabla p(\lambda^D)H\|_0 \leq k$  is equivalent to  $\min_x \{\|xa'a\|_2^2: b'x = 1, \|x\|_0 \leq k\}$ . Since  $xa'ax'$  is a rank one matrix, its maximum eigenvalue is just its trace. So  $\|xa'a\|_2^2 = \text{tr}(xa'ax') = \text{tr}(x'xa'a) = \|x\|_2^2 \|a\|_2^2$ . Note also that the equality constraint is equivalent to  $\|b\|_2 \|x\|_2 \cos(b, x) = 1$ , where  $\cos(b, x)$  is the cosine of the angle between vectors  $b$  and  $x$ . Therefore, as long as  $\|x\|_2 = 1/(\|b\|_2 \cos(b, x))$ , the equality constraint can be satisfied. So the problem becomes  $\min_x \{\|a\|_2^2 \|b\|_2^{-2} \cos^{-2}(b, x): \|x\|_0 \leq k\}$ . Let  $b_{(i)}$  denote the  $i$ th largest element in absolute value in  $b$ , then the optimal solution  $x^*$  is parallel with a vector  $b^k$ , which has the exact same elements as  $b$  in the  $k$  largest elements in absolute values but zeros in other elements. The optimal objective value is  $\|a\|_2^2 (\sum_{i=1}^k b_{(i)}^2)^{-1}$ .

#### A.3. Proof of Corollary 1

We compute, part by part, the bound in Theorem 1 under the periodic price update schedule. Without loss of

generality, we assume that  $T = 1$ . For notational clarity, we suppress the dependence on  $\theta$  whenever there is no confusion. We start with the summation over  $U_1^j(\theta, t)$ . First of all, we have  $\sum_{j=1}^m \sum_{t=1}^{\theta-1} \min\{1, \|\nabla p(\lambda^D)HA\|_2^2 U_1^j(\theta, t)\} \leq \max\{1, \|\nabla p(\lambda^D)HA\|_2^2\} \sum_{j=1}^m \sum_{t=1}^{\theta-1} \min\{1, U_1^j(\theta, t)\}$ . We bound the summation after the inequality as follows:

$$\begin{aligned} & \sum_{j=1}^m \sum_{t=1}^{\theta-1} \min\{1, U_1^j(\theta, t)\} \\ &= m \sum_{t=1}^{\theta-1} \min\left\{1, \frac{t - hk_t}{(\theta - t)^2} + \sum_{l=1}^{k_t} \frac{t_l - t_{l-1}}{(\theta - t_l + 1)^2}\right\} \\ &\leq m \sum_{t=1}^{\theta-1} \min\left\{1, \frac{t - hk_t}{(\theta - t)^2} + \frac{t_{k_t} - t_{k_t-1}}{(\theta - t_{k_t} + 1)^2} + \int_1^{t_{k_t}} \frac{1}{(\theta - x + 1)^2} dx\right\} \\ &\leq m \sum_{t=1}^{\theta-1} \min\left\{1, \frac{2h}{(\theta - t)^2} + \frac{1}{\theta - t}\right\}. \end{aligned}$$

The first equality follows since we update the price of the  $m$  products at the same time. The first inequality is the integral approximation and the last inequality follows from the fact that  $0 \leq t - k_t h \leq h$ . Now define  $t^* = \lfloor \theta - \sqrt{h} \rfloor$ . We make further approximation of the inequality above by breaking down the summation over  $t$  into two parts, before and after  $t^*$ :

$$\begin{aligned} & \sum_{j=1}^m \sum_{t=1}^{\theta-1} \min\{1, U_1(\theta, t)\} \\ &\leq m \left[ \int_1^{t^*} \frac{2h}{(\theta - x)^2} dx + \int_1^{t^*} \frac{1}{\theta - x} dx + \theta - t^* \right] \\ &\leq m \left( \frac{2h}{\theta - t^*} + \log \frac{\theta - 1}{\theta - t^*} + \theta - t^* \right) \\ &\leq m(1 + 3\sqrt{h} + \log \theta), \end{aligned}$$

where the first inequality follows from the integration approximation and the third inequality follows from the fact that  $1 \leq \sqrt{h} \leq \theta - t^* \leq \sqrt{h} + 1$ . Now we compute the summation over  $U_2^j(\theta, t)$ . Similarly, it suffices to bound the following:

$$\begin{aligned} & \sum_{j=1}^m \sum_{t=1}^{\theta-1} \min\{1, U_2^j(\theta, t)\} \\ &\leq m \sum_{t=1}^{\theta-1} \min\left\{1, \frac{1}{\theta - t} \sum_{s=1}^t \left( \frac{h}{(\theta - s)^2} + \frac{1}{\theta - s} \right)\right\}. \end{aligned}$$

Again, we break the summation into two parts and use integral approximation:

$$\begin{aligned} & \sum_{j=1}^m \sum_{t=1}^{\theta-1} \min\{1, U_2(\theta, t)\} \\ &\leq m \left[ \sum_{t=1}^{t^*-1} \frac{1}{\theta - t} \int_1^{t+1} \left( \frac{h}{(\theta - x)^2} + \frac{1}{\theta - x} \right) dx + \theta - t^* \right] \\ &\leq m \left[ \sum_{t=1}^{t^*-1} \left( \frac{h}{(\theta - t - 1)^2} + \frac{1}{\theta - t - 1} \log \left( \frac{\theta - 1}{\theta - t - 1} \right) \right) + \theta - t^* \right] \\ &\leq m \left[ \frac{h}{(\theta - t^*)^2} + \int_1^{t^*-1} \frac{h}{(\theta - x - 1)^2} dx \right] \end{aligned}$$



$$+ \sum_{t=1}^{t^*-1} \frac{1}{\theta-t-1} \log \left( \frac{\theta-1}{\theta-t-1} \right) + \theta - t^* \Big] \\ \leq m(2 + 2\sqrt{h} + \log \theta + \log^2 \theta),$$

where the last inequality holds because

$$\sum_{t=1}^{t^*-1} \frac{1}{\theta-t-1} \log \frac{\theta-1}{\theta-t-1} \\ \leq \frac{\log((\theta-1)/(\theta-t^*))}{\theta-t^*} + \int_1^{t^*-1} \frac{\log((\theta-1)/(\theta-t-1))}{\theta-t-1} dt \\ \leq \log \theta + \log^2 \theta.$$

#### A.4. Proof of Corollary 2

We assume without loss of generality that  $T = 1$  and suppress the dependence on  $\theta$  for brevity. Note that  $K(\theta)$  is well defined since  $\sum_{s=1}^k s^\alpha$  is strictly increasing in  $k$  and is unbounded as  $k \rightarrow \infty$  for all  $\alpha \geq 1$ . Since  $\theta > \sum_{s=1}^K s^\alpha \geq K^{\alpha+1}/(\alpha+1)$ , we have  $K \leq ((\alpha+1)\theta)^{1/(\alpha+1)}$ . We now analyze the performance bound. We first derive a bound for the summation over  $U_1^j(\theta, t)$ . Similar to the proof of Corollary 1, it suffices to bound the following:  $\sum_{j=1}^m \sum_{t=1}^{\theta-1} \min\{1, U_1^j(\theta, t)\}$ . By definition, for  $1 \leq l \leq K$ , we have

$$\theta - t_l + 1 \geq \sum_{s=1}^{K-l+1} s^\alpha \geq \frac{(K-l+1)^{\alpha+1}}{\alpha+1} \geq \frac{(K-l+2)^{\alpha+1}}{2^{\alpha+1}(\alpha+1)}.$$

In addition, we also have that for  $2 \leq l \leq K$ ,  $t_l - t_{l-1} \leq (K-l+2)^\alpha + 1 \leq 2(K-l+2)^\alpha$ , and for  $l = 1$ ,  $t_1 - t_0 \leq \theta + 1 - \sum_{s=1}^K s^\alpha - 1 \leq (K+1)^\alpha \leq 2(K+1)^\alpha$ . Then, for  $t < \theta - 1$ , since  $k_t < K$ , we have

$$U_1^j(\theta, t) \leq \sum_{l=1}^{k_t+1} \frac{t_l - t_{l-1}}{(\theta - t_l + 1)^2} \\ \leq \sum_{l=1}^{k_t+1} \frac{2(K-l+2)^\alpha (\alpha+1) 2^{2\alpha+2}}{(K-l+2)^{2\alpha+2}} \\ = (\alpha+1)^2 2^{2\alpha+3} \sum_{l=1}^{k_t+1} \frac{1}{(K-l+2)^{\alpha+2}}.$$

Hence,

$$\sum_{j=1}^m \sum_{t=1}^{\theta-1} \min\{1, U_1^j(\theta, t)\} \\ \leq \sum_{j=1}^m \left( 1 + \sum_{t=1}^{\theta-2} U_1^j(\theta, t) \right) \\ \leq m + m \sum_{l=1}^K 2(K-l+2)^\alpha \sum_{s=1}^l \frac{(\alpha+1)^2 2^{2\alpha+3}}{(K-s+2)^{\alpha+2}} \\ \leq m + m \sum_{l=1}^K 2(K-l+2)^\alpha \int_1^{l+1} \frac{(\alpha+1)^2 2^{2\alpha+3}}{(K-s+2)^{\alpha+2}} ds \\ \leq m + m(\alpha+1) 2^{2\alpha+4} \sum_{l=1}^K \frac{(K-l+2)^\alpha}{(K-l+1)^{\alpha+1}} \\ \leq m + m(\alpha+1) 2^{3\alpha+4} \sum_{l=1}^K \frac{1}{(K-l+1)} \\ \leq m + m(\alpha+1) 2^{3\alpha+4} \log K.$$

Since  $K \leq ((\alpha+1)\theta)^{1/(\alpha+1)}$ ,  $\sum_{j=1}^m \sum_{t=1}^{\theta-1} \min\{1, U_1^j(\theta, t)\} \leq m(1 + 2^{3\alpha+4} \log(\alpha+1) + 2^{3\alpha+4} \log \theta)$ . As for the summation

over  $U_2^j(\theta, t)$ , we have

$$\sum_{j=1}^m \sum_{t=1}^{\theta-1} \min\{1, U_2^j(\theta, t)\} \\ \leq m + \sum_{j=1}^m \sum_{t=1}^{\theta-2} U_2^j(\theta, t) \\ \leq m + \sum_{j=1}^m \sum_{t=1}^{\theta-2} \frac{1}{\theta-t} \sum_{s=1}^t U_1^j(\theta, s) \\ \leq m + \sum_{j=1}^m \sum_{t=1}^{\theta-2} \frac{1}{\theta-t} \sum_{s=1}^{\theta-2} U_1^j(\theta, s) \\ \leq m(1 + 2^{3\alpha+4} \log(\alpha+1) \log \theta + 2^{3\alpha+4} \log^2 \theta).$$

#### A.5. Proof of Corollary 3

We assume without loss of generality that  $T = 1$  and suppress the dependence on  $\theta$  for brevity. We first show that  $K \leq 1 + \log_\beta \theta$ . Note that since  $\{t_l\}$  are strictly increasing integers, so  $K$  is well defined and by definition of  $t_l$  we have  $t_{K-1} \leq \theta - 1$ . By definition, we have  $t_l \geq [(\beta-1)\theta + t_{l-1}]/\beta$ , so  $\theta - t_l \leq (\theta - t_{l-1})/\beta \leq \theta/\beta^l$ . Therefore,  $\theta - 1 \geq t_{K-1} > \theta - \theta/\beta^{K-1}$ , which implies that  $K \leq 1 + \log_\beta \theta$ . We now analyze the performance bound. By definition, we have  $t_l \leq [(\beta-1)\theta + t_{l-1}]/\beta + 1$ , so we have the following useful bound that will be used a couple of times later: for  $l \leq K$ , ( $\star$ )

$$\frac{t_l - t_{l-1}}{\theta - t_l + 1} \leq \frac{[(\beta-1)\theta + t_{l-1}]/\beta + 1 - t_{l-1}}{\theta - [(\beta-1)\theta + t_{l-1}]/\beta + 1 + 1} \\ = \frac{(\beta-1)(\theta - t_{l-1} + 1) + 1}{\theta - t_{l-1}} \leq 2\beta - 1.$$

We derive an upper bound for the summation over  $U_1^j(\theta, t)$  first. Similar to the proof of Corollary 1, it suffices to bound the following:

$$\sum_{j=1}^m \sum_{t=1}^{\theta-1} \min\{1, U_1^j(\theta, t)\} \\ \leq m \sum_{t=1}^{\theta-1} \left( \frac{t - t_{k_t} + 1}{(\theta - t)^2} + \sum_{l=1}^{k_t} \frac{2\beta - 1}{\theta - t_l + 1} \right) \\ \leq m \sum_{t=1}^{\theta-1} \left( \frac{t_{k_t+1} - 1 - t_{k_t} + 1}{(\theta - t)(\theta - t_{k_t+1} + 1)} + \sum_{l=1}^{k_t} \frac{2\beta - 1}{\theta - t_l + 1} \right) \\ \leq m \sum_{t=1}^{\theta-1} \left( \frac{2\beta - 1}{(\theta - t)} + \sum_{l=1}^{k_t} \frac{2\beta - 1}{\theta - t_l + 1} \right) \\ \leq m(2\beta - 1) \left( \log \theta + \sum_{t=1}^{\theta-1} \sum_{l=1}^{k_t} \frac{1}{\theta - t_l + 1} \right),$$

where the first and the third inequalities follow from ( $\star$ ). Note that

$$\sum_{t=1}^{\theta-1} \sum_{l=1}^{k_t} \frac{1}{\theta - t_l + 1} = \sum_{j=0}^{K-1} \sum_{t=t_j}^{t_{j+1}-1} \sum_{l=1}^j \frac{1}{\theta - t_l + 1} = \sum_{j=0}^{K-1} \sum_{l=1}^j \frac{t_{j+1} - t_j}{\theta - t_l + 1} \\ = \sum_{j=1}^{K-1} \frac{\theta - t_j}{\theta - t_j + 1} \leq K - 1 \leq \log_\beta \theta.$$

Hence, we have  $\sum_{j=1}^m \sum_{t=1}^{\theta-1} \min\{1, U_1^j(\theta, t)\} \leq m(2\beta - 1) \cdot (\log \theta + \log_\beta \theta)$ . Now we approximate the summation over

$U_2^j(\theta, t)$  as follows:

$$\begin{aligned} \sum_{j=1}^m \sum_{t=1}^{\theta-1} \min\{1, U_2^j(\theta, t)\} &\leq m \sum_{t=1}^{\theta-1} \frac{1}{\theta-t} \sum_{s=1}^{\theta-1} \sum_{l=1}^{k_s} \frac{2\beta-1}{\theta-t_l+1} \\ &\leq m(2\beta-1) \log \theta \log_{\beta} \theta. \end{aligned}$$

#### A.6. Proof of Theorem 2

We use a slight modification of LPC with synchronous 1-Periodic schedule as follows: Follow the LPC heuristic but use  $\hat{p}_t = p^D - \nabla p(\lambda^D)H \sum_{s=1}^{t-1} A\Delta_s / (T-s)$ , where  $H$  is a projection matrix. Call this heuristic  $\pi_H$ . Pick an  $H$  that satisfies  $\|\nabla p(\lambda^D)H\|_0 \leq k$ . Then we have  $\pi_H \in \Pi_k$ . Following a similar argument as Theorem 1, there exist positive constants  $\Psi$  and  $\hat{\Psi}$  such that  $J^{\det} - \mathbb{E}[R_{\pi_H}(\theta)] \leq \Psi + \hat{\Psi} \|\nabla p(\lambda^D)HA\|_2^2 \log^2 \theta$ . By the proof of Lemma 2, if we minimize  $\|\nabla p(\lambda^D)HA\|_2$  subject to  $AH = 1$  and  $\|\nabla p(\lambda^D)H\|_0 \leq k$ , the optimal projection matrix  $H^*$  attains  $\|\nabla p(\lambda^D)H^*A\|_2^2 = \|a\|_2^2 (\sum_{i=1}^k b_{(i)}^2)^{-1}$ . Therefore,  $\min_{\pi \in \Pi_k} \{J^{\det} - \mathbb{E}[R_{\pi}(\theta)]\} \leq J^{\det} - \mathbb{E}[R_{\pi_H^*}(\theta)] \leq \Psi + \hat{\Psi} (\sum_{i=1}^k b_{(i)}^2)^{-1} \log^2 \theta$ , where  $\hat{\Psi} = \hat{\Psi} \|a\|_2^2$ .

### Appendix B. Proofs of §4

#### B.1. Proof of Lemma 3

By the construction of  $Q(Y_t, \mathcal{G}_t, \mathcal{S}_t)$ , it is straightforward to verify that

$$A\nabla\lambda(p^D)Q_t E^{\mathcal{B}} = A\nabla\lambda(p^D)E^{\mathcal{B}} = A\nabla\lambda(p^D)E^{\mathcal{G}_t \cup (\mathcal{B} - \mathcal{S}_t)} Q_t$$

holds. (See Figure B.1 for an illustration.) This proves (1). For (2), construct  $H_t := \nabla\lambda(p^D)Q_t \nabla p(\lambda^D)H$ . Note that  $H_t$  is a projection matrix since

$$\begin{aligned} AH_t &= A\nabla\lambda(p^D)Q_t \nabla p(\lambda^D)H = A\nabla\lambda(p^D)Q_t E^{\mathcal{B}} \nabla p(\lambda^D)H = \\ &= A\nabla\lambda(p^D)E^{\mathcal{B}} \nabla p(\lambda^D)H = A\nabla\lambda(p^D) \nabla p(\lambda^D)H = I, \end{aligned}$$

where the second and the fourth equality follows by the fact that only the first  $m$  rows of  $\nabla p(\lambda^D)H$  are nonzero. Note also that  $\nabla p(\lambda^D)H_t = Q_t \nabla p(\lambda^D)H$ . So, to verify that rows in  $\nabla p(\lambda^D)H_t$  that correspond to products not in  $\mathcal{G}_t \cup (\mathcal{B} - \mathcal{S}_t)$  are zeros, we only need to verify it for  $Q_t \nabla p(\lambda^D)H$ . For any  $j \notin \mathcal{G}_t \cup (\mathcal{B} - \mathcal{S}_t)$ , either (a)  $j \in \mathcal{S}_t$  and  $j \notin \mathcal{G}_t$ , or (b)  $j \notin \mathcal{B} \cup \mathcal{G}_t$ . In case (a), the result holds since the  $j$ th row of  $Q_t$  is a zero vector. In case (b), the only nonzero element in row  $j$  of  $Q_t$  is the  $j$ th element, but the  $j$ th row of  $\nabla p(\lambda^D)H$  is a zero vector. This proves (2). Finally, since the only nonzero elements in  $Q_t E^{\mathcal{S}_t}$  are in the submatrix consisting of rows in  $\mathcal{G}_t$  and columns in  $\mathcal{S}_t$ , we conclude that the rows in  $Q_t E^{\mathcal{S}_t} \nabla p(\lambda^D)H$  that correspond to products not in  $\mathcal{G}_t$  are zero vectors. This completes the proof of (3).

#### B.2. Proof Sketch of Theorem 3

The proof of Theorem 3 follows the same outline of the proof for Theorem 1 (see the online supplement) with three nontrivial twists.

(1) *Resource correction equivalence.* We first show that in terms of error correction, equivalent pricing is “equivalent” to LPC. In particular, let

$$\tilde{\epsilon}_t = \sum_{j=1}^m \sum_{l=1}^{k_t^j} Q_{t_l^j} E^j \nabla p(\lambda^D)H (A\tilde{\Delta}_l^j / (T - t_l^j + 1)).$$

For simplicity, disregard the second-order term of the Taylor expansion of  $\lambda_t$ , then we have exactly the same capacity error below as (2) in the proof of Theorem 1:

$$\begin{aligned} A\lambda_t - A\lambda^D &= -A\nabla\lambda(p^D)\tilde{\epsilon}_t \\ &= -\sum_{j=1}^m \sum_{l=1}^{k_t^j} A\nabla\lambda(p^D)Q_{t_l^j} E^j \nabla p(\lambda^D)H \frac{A\tilde{\Delta}_l^j}{T - t_l^j + 1} \\ &= -\sum_{j=1}^m \sum_{l=1}^{k_t^j} A\nabla\lambda(p^D)E^j \nabla p(\lambda^D)H \frac{A\tilde{\Delta}_l^j}{T - t_l^j + 1} \\ &= -M^{-1} \sum_{j=1}^m \sum_{l=1}^{k_t^j} \frac{\tilde{\xi}_l^j \mathbf{e}_j}{T - t_l^j + 1}, \end{aligned}$$

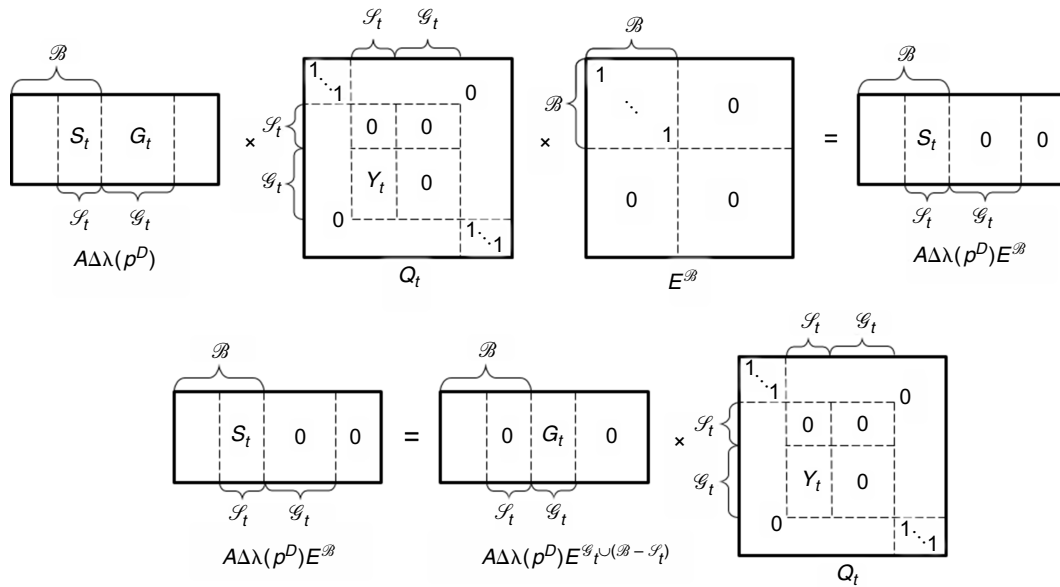
where the third equality follows by Lemma 3 part (1).

(2) *A uniform upper bound of  $\|Q_t\|_2^2$ .* For any set  $\mathcal{J} \subseteq \{1, \dots, n\}$  and any  $m$  by  $n$  matrix  $M$ , let  $M^{\mathcal{J}}$  denote the submatrix of  $M$  that consists of columns  $j \in \mathcal{J}$ . Then, for any pair of  $\mathcal{J}_1 \subseteq \{1, \dots, n\}$ ,  $\mathcal{J}_2 \subseteq \{1, \dots, n\}$  we write  $\mathcal{J}_1 \approx \mathcal{J}_2$  if  $(A\nabla\lambda(p^D))^{\mathcal{J}_1}$  and  $(A\nabla\lambda(p^D))^{\mathcal{J}_2}$  expands the same subspace of  $\mathbb{R}^m$  and  $|\mathcal{J}_1| = |\mathcal{J}_2|$ . Note that  $\mathcal{J}_1 \approx \mathcal{J}_2$  implies that there exists a unique  $|\mathcal{J}_1|$  by  $|\mathcal{J}_1|$  invertible matrix  $Y(\mathcal{J}_1, \mathcal{J}_2)$  such that  $M^{\mathcal{J}_1} = M^{\mathcal{J}_2} Y(\mathcal{J}_1, \mathcal{J}_2)$ . Let  $\bar{Q} := \sup\{\|Q(Y(\mathcal{J}_1, \mathcal{J}_2), \mathcal{J}_2, \mathcal{J}_1)\|_2^2 : \mathcal{J}_1 \approx \mathcal{J}_2\}$ . Note that  $\bar{Q}$  is bounded because there are only finite pairs of  $\mathcal{J}_1, \mathcal{J}_2$  that satisfy  $\mathcal{J}_1 \approx \mathcal{J}_2$ . In addition,  $\bar{Q}$  only depends on  $A\nabla\lambda(p^D)$ . We now claim that for any  $\mathcal{B}, \gamma_{\mathcal{B}}, \gamma \in \Gamma(\gamma_{\mathcal{B}}), t$  and  $Q \in \mathcal{Q}_t(\gamma)$ ,  $\|Q\|_2^2 \leq \bar{Q}$ . This is because, by definition, for any set of products  $\mathcal{S}_t \subseteq \mathcal{B}$  being adjusted in period  $t$  under  $\gamma_{\mathcal{B}}$ , and any set of  $\mathcal{G}_t$  being adjusted in period  $t$  under schedule  $\gamma \in \Gamma(\gamma_{\mathcal{B}})$ ,  $\mathcal{G}_t$  is equivalent to  $\mathcal{S}_t$  and there exists a set  $\mathcal{G}'_t \subseteq \mathcal{G}_t$  such that  $\mathcal{G}'_t \approx \mathcal{S}_t$ . Without loss of generality, assume  $\mathcal{G}'_t$  corresponds to the first  $|\mathcal{S}_t|$  elements in  $\mathcal{G}_t$ . Then construct a  $|\mathcal{G}'_t|$  by  $|\mathcal{S}_t|$  matrix  $Y_t$  whose submatrix with rows in  $\mathcal{G}'_t$  and columns in  $\mathcal{S}_t$  equal  $Y(\mathcal{S}_t, \mathcal{G}'_t)$  and remaining elements equal 0. Then, by optimality, we have that for any  $Q_t \in \mathcal{Q}_t(\gamma)$ ,  $\|Q_t\|_2^2 \leq \|Q(Y_t, \mathcal{G}'_t, \mathcal{S}_t)\|_2^2 \leq \bar{Q}$ .

(3) *Bounding  $\mathbb{E}[T - \tau]$ .* Note that in the proof of Theorem 1, we have (E2):  $\psi > (\bar{v}/(T-t)) \sum_{s=1}^t \epsilon'_s \epsilon_t$  and (E3):  $\psi > \epsilon'_t \epsilon_t$ . Now, because the price deviation becomes  $\tilde{\epsilon}_t$ , we redefine (E2) and (E3) by replacing  $\epsilon_t$  by  $\epsilon'_t$ . Then the rest of the argument in the proof of Theorem 1 holds except that the argument and the bound in Lemma EC.3 in the online supplement will be slightly different. In particular, the bounding of  $\tau_2, \tau_3$  requires extra care. Let  $q_{t_l^j}(j', j)$  denote the  $j'$ th row  $j$ th column element of the matrix  $Q_{t_l^j}$ . Then, the bound in STEP 2 of Lemma EC.3 in the online supplement becomes

$$\begin{aligned} \Pr(\tau_2 \leq t) &= \Pr\left(\max_{v \leq t} \frac{\bar{v}}{T-v} \sum_{s=1}^v \tilde{\epsilon}'_s \tilde{\epsilon}_s \geq \psi\right) \leq \Pr\left(\frac{\bar{v}}{T-t} \sum_{s=1}^t \tilde{\epsilon}'_s \tilde{\epsilon}_s \geq \psi\right) \\ &= \Pr\left(\frac{\bar{v}}{T-t} \sum_{s=1}^t \left[ \sum_{j'=1}^n \left( \sum_{j=1}^{k_s^j} \frac{q_{t_l^j}(j', j) \tilde{\xi}_l^j}{T - t_l^j + 1} \right)^2 \right] \geq \psi\right) \\ &\leq \min\left\{1, \frac{\bar{v}}{\psi(T-t)} \sum_{s=1}^t \mathbb{E}\left[ \sum_{j'=1}^n \left( \sum_{j=1}^{k_s^j} \frac{q_{t_l^j}(j', j) \tilde{\xi}_l^j}{T - t_l^j + 1} \right)^2 \right]\right\}. \end{aligned}$$

Figure B.1 Illustration of Lemma 3, Part (1)



Note that we have

$$\begin{aligned}
 & \mathbb{E} \left[ \sum_{j'=1}^n \left( \sum_{j=1}^m \sum_{l=1}^{k_s^j} \frac{q_{t_l^j}(j', j) \tilde{\xi}_l^j}{T - t_l^j + 1} \right)^2 \right] \\
 & \leq \mathbb{E} \left[ \sum_{j'=1}^n \left( \sum_{j=1}^m \sum_{l=1}^{k_s^j} \frac{q_{t_l^j}(j', j) \tilde{\xi}_l^j}{T - t_l^j + 1} \right)^2 \right] \\
 & \leq \mathbb{E} \left[ \sum_{j'=1}^n m \sum_{j=1}^m \left( \sum_{l=1}^{k_s^j} \frac{q_{t_l^j}(j', j) \tilde{\xi}_l^j}{T - t_l^j + 1} \right)^2 \right] \\
 & = m \sum_{j=1}^m \sum_{l=1}^{k_s^j} \mathbb{E} \left[ \sum_{j'=1}^n \frac{q_{t_l^j}^2(j', j) (\tilde{\xi}_l^j)^2}{(T - t_l^j + 1)^2} \right] \\
 & = m \sum_{j=1}^m \sum_{l=1}^{k_s^j} \mathbb{E} \left[ \frac{\|Q_{t_l^j} E^j \nabla p(\lambda^D) HA \tilde{\Delta}_l^j\|_2^2}{(T - t_l^j + 1)^2} \right] \\
 & \leq m \sum_{j=1}^m \sum_{l=1}^{k_s^j} \frac{\|Q_{t_l^j} E^j \nabla p(\lambda^D) HA\|_2^2 \mathbb{E}[\|\tilde{\Delta}_l^j\|_2^2]}{(T - t_l^j + 1)^2} \\
 & \leq m \sum_{j=1}^m \sum_{l=1}^{k_s^j} \bar{Q} \|\nabla p(\lambda^D) HA\|_2^2 \frac{t_l^j - t_{l-1}^j}{(T - t_l^j + 1)^2},
 \end{aligned}$$

where the first equality follows because  $\forall l \neq l', \mathbb{E}[\tilde{\xi}_l^j \tilde{\xi}_{l'}^j] = 0$  by the martingale property. With the inequality above, we conclude that

$$\begin{aligned}
 & \sum_{t=1}^{T-1} \Pr(\tau_2 \leq t) \\
 & \leq \sum_{j=1}^m \sum_{t=1}^T \min \left\{ 1, \frac{m \bar{v} \bar{Q}}{\psi} \|\nabla p(\lambda^D) HA\|_2^2 U_2^j(T, t) \right\} \\
 & \leq \max \left\{ 1, \frac{m \bar{v} \bar{Q}}{\psi} \right\} \sum_{j=1}^m \sum_{t=1}^T \min \{1, \|\nabla p(\lambda^D) HA\|_2^2 U_2^j(T, t)\}.
 \end{aligned}$$

We use a similar argument to modify STEP 3 in Lemma EC.3 in the online supplement:

$$\begin{aligned}
 \Pr(\tau_3 \leq t) &= \Pr \left( \max_{v \leq t} \tilde{\epsilon}_v' \tilde{\epsilon}_v \geq \psi \right) \\
 &= \Pr \left( \max_{v \leq t} \left[ \sum_{j'=1}^n \left( \sum_{j=1}^m \sum_{l=1}^{k_v^j} \frac{q_{t_l^j}(j', j) \tilde{\xi}_l^j}{T - t_l^j + 1} \right)^2 \right] \geq \psi \right) \\
 &\leq \Pr \left( \max_{v \leq t} m \sum_{j=1}^m \sum_{l=1}^{k_v^j} \left( \sum_{j'=1}^n \frac{q_{t_l^j}(j', j) \tilde{\xi}_l^j}{T - t_l^j + 1} \right)^2 \geq \psi \right) \\
 &\leq \min \left\{ 1, \frac{m}{\psi} \mathbb{E} \left[ \sum_{j=1}^m \sum_{l=1}^{k_v^j} \left( \sum_{j'=1}^n \frac{q_{t_l^j}(j', j) \tilde{\xi}_l^j}{T - t_l^j + 1} \right)^2 \right] \right\}.
 \end{aligned}$$

The above inequality implies that

$$\begin{aligned}
 \sum_{t=1}^{T-1} \Pr(\tau_3 \leq t) &\leq \sum_{j=1}^m \sum_{t=1}^{T-1} \min \{1, (m^2 \bar{Q})/\psi\} \|\nabla p(\lambda^D) HA\|_2^2 U_1^j(T, t) \\
 &\leq \max \{1, (m^2 \bar{Q})/\psi\} \sum_{j=1}^m \sum_{t=1}^{T-1} \min \{1, \|\nabla p(\lambda^D) HA\|_2^2 U_1^j(T, t)\}.
 \end{aligned}$$

### Appendix C. Simulation Parameters and Table C.1

In all the experiments, we have 10 products and four resources. We use a multinomial logit demand (i.e.,  $\lambda_{t,i} = \exp(a_i - b_i p_{t,i}) / (1 + \sum_{j=1}^n \exp(a_j - b_j p_{t,j}))$ ) with the following parameters:

$$a = [0.5 \quad 0.4 \quad 0.3 \quad 0.4 \quad 0.5 \quad 0.3 \quad 0.2 \quad 0.4 \quad 0.6 \quad 0.8]',$$

$$b = [0.015 \quad 0.020 \quad 0.020 \quad 0.015 \quad 0.020 \quad 0.025$$

$$0.015 \quad 0.020 \quad 0.020 \quad 0.020]',$$

$$A = \begin{bmatrix} 1 & 0 & 0 & 0 & 1 & 0 & 0 & 1 & 1 & 0 \\ 0 & 1 & 0 & 0 & 1 & 1 & 0 & 0 & 0 & 1 \\ 0 & 0 & 1 & 0 & 0 & 1 & 1 & 1 & 0 & 0 \\ 0 & 0 & 0 & 1 & 0 & 0 & 1 & 0 & 1 & 1 \end{bmatrix} \text{ and } C = \begin{bmatrix} 0.1 \\ 0.1 \\ 0.1 \\ 0.1 \end{bmatrix}.$$

**Table C.1** Comparison of Revenue Loss (R.L.) and Revenue Improvement (R.I.)

$\theta$	R.L. compared to revenue upper bound (%)					R.I. over static pricing control (%)				R.I. of LPC-4 (%)
	Static	LPC-4	LPC-6	LPC-8	LPC-10	LPC-4	LPC-6	LPC-8	LPC-10	R.I. of LPC-10
500	5.94	5.19	4.59	4.23	4.15	0.79	1.43	1.82	1.90	41.6
1,000	4.22	3.00	2.61	2.60	2.28	1.28	1.69	1.69	2.02	63.3
2,000	2.99	1.72	1.57	1.43	1.37	1.32	1.46	1.61	1.67	78.6
3,000	2.48	1.25	1.09	1.05	0.99	1.27	1.43	1.47	1.53	82.8
4,000	2.13	0.98	0.86	0.82	0.77	1.18	1.30	1.34	1.40	84.1
5,000	1.94	0.81	0.70	0.69	0.65	1.15	1.26	1.28	1.31	88.0
6,000	1.81	0.67	0.61	0.55	0.58	1.16	1.22	1.29	1.25	92.5
7,000	1.64	0.59	0.54	0.50	0.47	1.07	1.12	1.16	1.20	89.1
8,000	1.58	0.55	0.48	0.43	0.40	1.04	1.12	1.16	1.20	87.2
9,000	1.42	0.50	0.42	0.41	0.39	0.94	1.01	1.02	1.05	89.3
10,000	1.34	0.45	0.42	0.39	0.35	0.90	0.93	0.96	1.00	90.0

Table C.1 provides revenue loss (with respect to the deterministic upper bound) and revenue improvement (with respect to the static price control) of the heuristics tested in Experiment 2.

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