	Action Confusion matrix														7					
	action_check_stock -	19	22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		- 10 ²
	action_listen -	0	138	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		-
	action_reply_bank_tersedia -	0	0	12	0	0	0	0	0	0	0	0	0	0	0	4	0	0		
	action_reply_lama_pengerjaan -	0	0	0	10	0	0	0	0	0	2	0	1	0	0	0	0	0		-
	action_reply_logistik_tersedia -	0	0	0	0	10	0	0	0	0	0	0	4	0	0	0	0	0		-
ı	action_reply_lokasi_tersedia -	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0		-
1	action_reply_ongkir -	0	0	0	0	0	0	9	0	0	0	0	0	0	0	0	0	0		-
ı	action_reply_tanya_harga -	0	0	0	0	0	0	0	12	0	0	0	0	0	0	0	0	2		
True label	action_save_lokasi -	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0		
ı	action_save_smartphone_type -	0	0	0	0	0	0	0	0	0	41	0	0	0	0	0	0	0		- 10 ¹
ı	utter_closing -	0	0	0	0	0	0	0	0	0	0	6	0	0	2	0	0	0		-
utte	er_explain_ask_smartphone_type -	0	0	0	0	0	0	0	0	0	0	0	24	0	0	0	0	0		-
ı	utter_harga_net -	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0		-
ı	utter_nego_harga -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		-
l	utter_reply_bank_available -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		-
ı	utter_tanya_pertanyaan_lain -	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
ı	utter_unclear -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		3.00
		action_check_stock -	action_listen -	action_reply_bank_tersedia -	action_reply_lama_pengerjaan -	action_reply_logistik_tersedia -	action_reply_lokasi_tersedia -	action_reply_ongkir -	action_reply_tanya_harga -	action_save_lokasi -	action_save_smartphone_type -	utter_closing -	utter_explain_ask_smartphone_type -	utter_harga_net -	utter_nego_harga -	utter_reply_bank_available -	utter_tanya_pertanyaan_lain -	utter_unclear -	J	10°