Action Confusion matrix																		
action_check_stock -	19	22	0	0	0	0	0	0	0	0	0	0	0	0	0	0		- 10 ²
action_listen -	0	138	0	0	0	0	0	0	0	0	0	0	0	0	0	0		-
action_reply_bank_tersedia -	0	0	2	0	1	0	0	0	0	0	0	7	0	6	0	0		-
action_reply_lama_pengerjaan -	0	0	0	10	0	0	0	0	0	2	0	1	0	0	0	0		_
action_reply_logistik_tersedia -	0	0	0	0	10	0	0	0	0	1	0	3	0	0	0	0		
action_reply_lokasi_tersedia -	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0		
action_reply_ongkir -	0	0	0	0	0	0	9	0	0	0	0	0	0	0	0	0		-
action_reply_tanya_harga -	0	0	0	0	0	0	0	12	0	0	0	0	0	0	0	2		
ສຽ E action_save_lokasi -	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0		- 10 ¹
action_save_smartphone_type -	0	0	0	0	0	0	0	0	0	41	0	0	0	0	0	0		-
utter_closing -	0	0	0	0	0	0	0	0	0	0	6	0	0	2	0	0		-
utter_explain_ask_smartphone_type -	0	0	0	0	0	0	0	0	0	0	0	24	0	0	0	0		-
utter_harga_net -	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0		-
utter_nego_harga -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		_
utter_tanya_pertanyaan_lain -	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
utter_unclear -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		10°
	action_check_stock -	action_listen -	action_reply_bank_tersedia -	action_reply_lama_pengerjaan -	action_reply_logistik_tersedia -	action_reply_lokasi_tersedia -	action_reply_ongkir -	action_reply_tanya_harga -	pe g g action_save_lokasi -	action_save_smartphone_type -	utter_closing -	utter_explain_ask_smartphone_type -	utter_harga_net -	utter_nego_harga -	utter_tanya_pertanyaan_lain -	utter_unclear -		