VERONICA PADON

Ohio

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SUMMARY

Experienced Software Developer with a robust portfolio of creating tailored solutions for diverse tech projects. Proficient in Python, Java, JavaScript, and other relevant technologies. Skilled in collaborating closely with stakeholders to gather requirements, provide updates, and deliver projects on schedule and within budget. Recognized for producing high-quality code and fostering client satisfaction, resulting in repeat business and referrals. Additionally, adept as a Quality Rater at Telus International Google, contributing to search algorithm precision and team innovation. Bilingual Navigator Concierge background at Blue Cross Blue Shield enhances communication and support skills. Recent training in Front End and Back End Software Development, alongside a Bachelor of Arts in Computer Science, underscores my expertise. Notable achievements include enhancing search algorithm accuracy and successful deployment of GlobeTales Exchange's back-end, demonstrating full-stack capabilities.

SKILLS

- Effective communication
- Team collaboration
- Languages Java Javascript HTML, CSS, SQL
- Libraries JPA, JDBC
- Result-oriented mindset
- Proactive approach
- Exceptional attention to detail

- Database MySQL
- Full Stack Development
- Pattern recognition
- Software development
- Spring Boot framework
- Node.js framework
- MySQL database management

EXPERIENCE

Software Developer / Freelance   *02/2024 - Current*

- Developed custom software solutions tailored to meet clients' specific needs, ranging from web applications to mobile apps and beyond.
- Leveraged expertise in programming languages such as Python, Java, JavaScript, or other relevant technologies to deliver high-quality code that meets project requirements.
- Collaborated closely with clients to understand project objectives, gather requirements, and provide ongoing updates and support throughout the development lifecycle.
- Maintained a strong reputation for delivering projects on time and within budget, earning repeat business and referrals from satisfied clients.

Quality Rater / Telus International Google - Las Vegas   *11/2022 - Current*

- Apply advanced analytical techniques to identify patterns, anomalies, and discrepancies, contributing to ongoing enhancements in search algorithm precision
- Engage actively in collaborative forums and knowledge-sharing initiatives with a diverse team of quality evaluators to foster a culture of innovation and continuous improvement
- Formulate data-driven insights and strategic recommendations to optimize search result quality and relevance
- Perform comprehensive assessments of a large volume of web pages, demonstrating acute attention to detail and adherence to established evaluation protocols.

Bilingual Navigator Concierge / Blue Cross Blue Shield   *01/2022 - 01/2023*

- Provide personalized guidance and support to Blue Cross Blue Shield members, leveraging bilingual proficiency to ensure effective communication and comprehension of healthcare plans and services

- Act as a liaison between members and healthcare providers, facilitating seamless communication and mutual understanding to enhance the delivery of healthcare services
- Educate members on available healthcare options, resources, and benefits, empowering them to make informed decisions about their healthcare journey
- Collaborate with interdisciplinary teams to refine processes and enhance member satisfaction, contributing to organizational objectives of service excellence and member retention.

EDUCATION AND TRAINING

Front End Software Development   *05/2024*
Collaborate With Interdisciplinary Teams To Refine - Charleston, West Virginia

Back End Software Development   *05/2024*
Promineo Tech And Bridgevalley Community & Technic - Charleston, West Virginia

AI/Machine Learning Development Course
Codecademy

Bachelor of Arts: Computer Science

Western Governors University

ACHIEVEMENT

- **Improved Search Algorithm Accuracy Analyzed**: search results and webpage content to identify patterns and inconsistencies, resulting in a 30% improvement in search algorithm accuracy
- **Back-End Development Deployment**: Successfully developed and deployed the back-end of GlobeTales Exchange, showcasing full-stack capabilities
- **Collaborative Quality Rater**: Collaborated with a team of quality raters, sharing insights and strategies to collectively improve the overall quality of search results.

PROJECTS

GlobeTales Exchange
- Develop and deploy the back-end of GlobeTales Exchange, ensuring functionality, security, and efficiency.
- Lead the front-end development phase, overseeing design, implementation, and user experience enhancements.
- Successfully developed and deployed the back-end of GlobeTales Exchange, currently leading the front-end development phase, showcasing full-stack capabilities.
- Continuously evaluate and improve the project's architecture, performance, and scalability

LANGUAGES

- English, First Language
- Spanish, Native speaker