## **Identity Theft fraud loss recovery form**

We point out that this is a suggested check list and members should take all steps necessary to re-secure their identity

## **Check List**

Y	N	Try to Identify the source of the Identity theft
		Loss of a purse or wallet
		Visitors or a break in at home
		Loss of a purse or wallet
		Garbage not shredded
		Computer is compromised
		Computer at work is compromised
		You may be unable to determine cause easily
Y	N	Procedure to follow when an identity theft has been detected
		If your internet banking or all of your identification has been compromised
		Call your bank and ask them to monitor your account
		Go into your bank and ask them to change your account number
		Call your credit card company(s) and have them cancel and reissue a
		new card.
		Have your computer at home checked for a virus
		Have any other computer that you use regularly checked for a virus
		All changes need to be done on a computer that you know is virus free.
		Change your passwords at a computer that you know to be secure
		Change your challenge questions to something not in a database
		Check at all of your credit card statements for unauthorized transactions
Y	N	Check at your bankcard statements and check for unauthorized transactions
T	IN	Process to re-secure Identity Notify the credit bureaus there are 3 Equifax, Trans Union, and Experian
		Ask the Credit bureau to send you a copy of your file
		Advise the credit bureau to check inquiries for the previous month
		Check to see that new accounts have not been opened
		Have different PIN numbers for each bank card that you carry.
		Change the Pins on the pins on the cards on a regular basis.
		Look into password management software.
		Cellphones without a password are open to attacks.
		Never give your card and pin to anyone.
Y	N	Documentation
		Webpicid will document the fraud and create a memo that you can send to
		third parties.
		The Memo will have the IP address, contact number, street address, name,
		email address, and any other information that was used in the fraud.
Y	N	Police report
		Normally the police have no way of pursuing an internet fraud.
		Our memo has information that is not always available.
		Sometimes a pattern can be detected.  We believe it is good to document these frauds with a police report
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